

GETTING TO
KNOW YOUR
TELSTRA
PRE-PAID
4G USB

IT'S HOW
WE CONNECT



LET'S GET THIS SHOW ON THE ROAD

Your Telstra Pre-Paid 4G USB has been tested to the highest standards to deliver you the best possible coverage and speed experience on the network without equal.

This guide will help you get connected as quickly and as easily as possible. It'll guide you through installation and run through all the handy extra features that are included.

If all goes to plan you'll be up and running in no time, so you can get connected whilst on the move.

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SAFETY FIRST

Please read all the safety notices before using this device.

This device is designed to be used at least 20cm from your body. Do not use the device near fuel or chemicals or in any prescribed area such as service stations, refineries, hospitals and aircraft. Obey all warning signs where posted.

RADIO FREQUENCY SAFETY INFORMATION

The device has an internal antenna. For optimum performance with minimum power consumption do not shield the device or cover with any object. Covering the antenna affects signal quality, may cause the device to operate at a higher power level than needed, and may shorten battery life.

RADIO FREQUENCY ENERGY

Your wireless device is a low-power radio transmitter and receiver. When switched on it intermittently transmits radio frequency (RF) energy (radio waves).

The transmit power level is optimised for best performance and automatically reduces when there is good quality reception. Maximum power is only used at the edge of network coverage so under most circumstances the power output is very low. Under poor network conditions the device transmits at a higher power, may get hot and have a significantly shorter battery life.

LET'S GET STARTED

DECLARATION OF CONFORMITY – SPECIFIC ABSORPTION RATE (SAR)



The wireless device is designed to be used at least 20cm from the body. We declare that the product detailed in this manual, and in combination with our accessories, conform with the essential requirements of The Radio Communications Standard (Electro-magnetic IC Radiation Human Exposure) 2003 and the Australian Communications and Media Authority Section 376 of the Telecommunications Act 1997 when used at a distance of not less than 20cm from the body. The worst case SAR result is published on the manufacturer's website at zte.com.au

ROHS DECLARATION (RESTRICTION OF HAZARDOUS SUBSTANCES)

ZTE declares that the Wireless device is free from hazardous materials and complies with EU directive 2002/95/EC (commonly known as the RoHS Directive) and the amendments.

YOUR PACKAGE CONTAINS THE FOLLOWING:

- Telstra Pre-Paid 4G USB
- Telstra Pre-Paid Next G® SIM card
- Telstra Pre-Paid Welcome Guide
- Getting Started Guide
- USB extension cable
- Manufacturer's Warranty Card

YOUR TELSTRA PRE-PAID 4G USB



LED INDICATOR

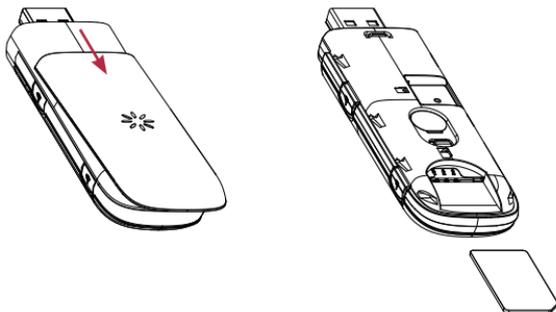
The LED lights indicate the status of your device and when you are sending or receiving data.

LED Indicator	Status
* Red blinking	Offline. Not registered on network
• Green solid	Registered on 4G network
* Green blinking	Active data transfer on 4G network
• Blue solid	Registered on 2G/3G network
* Blue blinking	Active data transfer on 2G/3G network

GETTING CONNECTED

1. INSERT SIM CARD

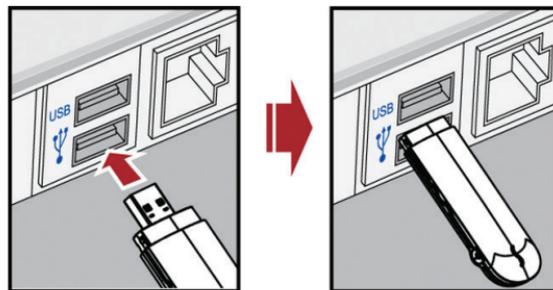
- Your SIM card should already be inside the device. Check to make sure. To remove top cover gently slide back cover.



- To Insert the SIM card, slide in as shown with the gold chip facing down. Replace cover.

2. SETTING UP YOUR DEVICE

Insert USB into USB port on your PC or other device.



- The Setup Wizard will run automatically and after a couple of minutes a new desktop icon called Telstra Pre-Paid 4G USB will be installed.

- You can double click on the icon or open a browser and type in <http://m.home> to manage your connection settings if required.

If the Setup Wizard doesn't start automatically then select Computer from your Desktop or Start Menu. Select the file AutoRun.exe or the file with a Telstra logo and follow the prompts.

You are now ready to activate your SIM card.

3. ACTIVATE YOUR SIM CARD

- Activate your SIM card online via telstra.com/activate
You can also activate your SIM via the Device home page.
- To activate via the Device home page click on the desktop icon called Telstra Pre-Paid 4G USB or enter <http://m.home> into a browser.
- Scroll to the bottom of the page and click on Account Services. Follow the prompts to activate.

If you have any issues activating you can contact our support centre on **125 8880** or from a non-Telstra phone call **13 2200** and say "Pre-Paid".

For more information on activating and managing your service see your Telstra Pre-Paid Welcome Guide.

4. ENDING YOUR SESSION

- Select Disconnect from the Device home page then unplug your device.

DEVICE HOME PAGE

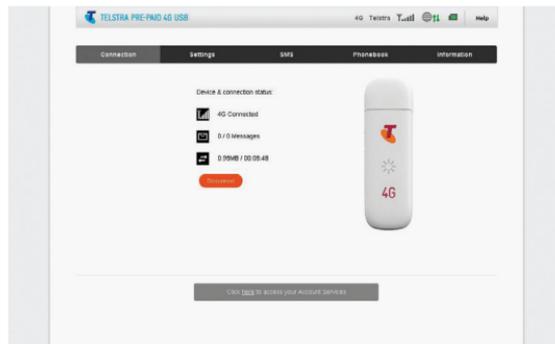
You can activate, check data usage and change the settings of your Telstra Pre-Paid 4G USB through your Device home page.

To access your home page double click on the desktop icon called Telstra Pre-Paid 4G USB or enter <http://m.home> into a web browser.

You can only access the Device home page while your device is connected.

For full details on using your Device home page, click on Help, located in the top right of your home screen.

Handy Hint: You need to select the Disconnect button from the home screen before you can adjust any settings.



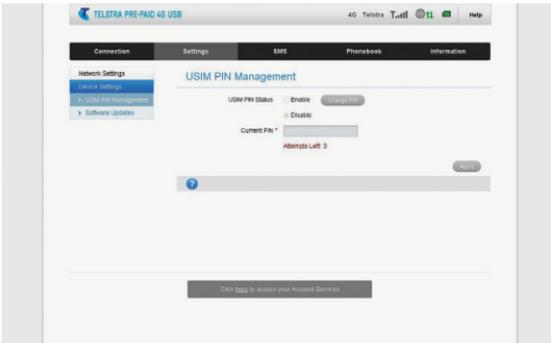
CHECK DATA USAGE

- Click on the Information tab from the home screen then select Record for a summary of usage. or
- For a more detailed view, click on 'Click here to access your Account Services'.
- Click on 'Check usage' or login to My Account.
- You will need a username and password or you may need to register.

EXTRA FEATURES

ADD OR CHANGE SIM PIN

- Click on the Disconnect button on the home screen to disconnect your device.
- From the Settings tab select Device settings, then click USIM PIN Management.
- Select Enable, then enter a PIN and click Apply.



Handy Hint: By default your Pre-Paid SIM card has no existing PIN.

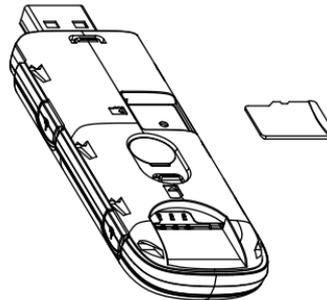
CONNECTING AN EXTERNAL ANTENNA

Your Telstra Pre-Paid 4G USB works with a Mimo Dual TS9 port antenna which is available from your retailer. Insert the connectors carefully to avoid damage to your device.

USING A MEMORY CARD (OPTIONAL ACCESSORY)

You can also use your device as an external storage drive when connected via USB.

You will need a microSDHC card (store up to 32GB). Open the back cover of the device by sliding it down and insert the memory card as shown.



PROBLEM SOLVING

HAVING TROUBLE GETTING ONLINE?

There are a number of factors that could prevent you from connecting to the internet. Try these troubleshooting steps.

1. Install and test the USB device in another computer
2. Check your SIM card is working in another device - e.g. mobile phone
3. Insert a known working SIM card into your USB device
4. Confirm your account is active - contact Telstra
5. Uninstall the USB device and re-install using Windows 'Safe Mode' - consult a PC technician for help if required (PC only)

For help topics you can chat to us at livechat.telstra.com or visit telstra.com/ppmbb

WARRANTY AND SUPPORT

- All calls and support for PIN numbers, SIM card registration, account and billing information, network services and other general enquiries should be directed to Telstra.

Call **125 8880** or from a non-Telstra phone call **13 2200** and say "Pre-Paid".

- See your warranty card for warranty and service information.
- For additional information you can access the full user manual by clicking Help from your Device home page or via zte.com.au

EXTRA BITS YOU SHOULD KNOW

TECHNICAL SPECIFICATIONS

Network and Frequency Band	Tri Band 4G 900/1800/2600 MHz Dual Band 3G 850/2100 MHz Quad Band 850/900/1800/1900 MHz
Dimensions (WxHxD)	90 x 28.4 x 13mm
Weight	26g
microSD™ or microSDHC™ card	Up to 32GB
External Antenna Ports	TS9
Operating Systems	Microsoft Windows® 7, Windows® 8 (Windows RT not supported), Windows Vista® and Windows® XP 32 and 64 bit. Mac OS 10.5.8 and above.

COVERAGE

Coverage depends on your location, device and whether your device has an external antenna attached. Visit telstra.com/mbb-coverage to check if you are covered.

NETWORK LOCK

- Your wireless device is locked to the Telstra network.
- When you insert a non-Telstra SIM card you are presented with unlock instructions.
- Contact Telstra to obtain your 16 digit unlock code.
- An unlocking fee may apply.
- 5 incorrect attempts will block the unlock process and the device will then only work with a Telstra SIM card.
- Contact Telstra for more information.

FOR MORE INFORMATION:

☎ 125 8880

🌐 telstra.com/ppmbb

🏠 Visit a Telstra Store or Partner