

# User Guide

**NTC-400 Series** 





#### **Important Notice**

This device, like any wireless device, operates using radio signals which cannot guarantee the transmission and reception of data in all conditions. While the delay or loss of signal is rare, you should not rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data loss, or other loss. NetComm Wireless accepts no responsibility for any loss or damage resulting from errors or delays in transmission or reception, or the failure of the NetComm Wireless NTC-400 Series Router to transmit or receive such data.

#### Safety and Hazards



Warning – Do not connect or disconnect cables or devices to or from the USB port, SIM card tray, Ethernet port or the terminals of the Molex power connector in hazardous locations such as those in which flammable gases or vapours may be present, but normally are confined within closed systems; are prevented from accumulating by adequate ventilation; or the location is adjacent to a location from which ignitable concentrations might occasionally be communicated.

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**Note** – This document is subject to change without notice.

#### Save our environment

When this equipment has reached the end of its useful life, it must be taken to a recycling centre and processed separately from domestic waste.

The cardboard box, the plastic contained in the packaging, and the parts that make up this device can be recycled in accordance with regionally established regulations. Never dispose of this electronic equipment along with domestic waste. You may be subject to penalties or sanctions under the law. Instead, ask for disposal instructions from your municipal government.

Please be responsible and protect our environment.



# Document history

This guide covers the following product models:

- ♠ NTC-402-01
- ♠ NTC-402-02

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# Overview

#### Introduction

This document provides you all the information you need to set up, configure and use the NetComm Wireless NTC-400 Series Router.

# Target audience

This document is intended for system integrators or experienced hardware installers who understand telecommunications terminology and concepts.

# **Prerequisites**

Before continuing with the installation of your NTC-400 Series Router, please confirm that you have the following:

An electronic computing device with a working Ethernet network adapter and a web browser such as Internet Explorer®, Mozilla Firefox® or Google Chrome™.

# Notation

The following symbols are used in this user guide:



**Note** – The following note provides useful information.



**Important** – The following note requires attention.



Warning – The following note provides a warning.



# 1 Product introduction

# 1.1 Package contents

- ♠ 1 x NTC-400 Series Router
- 2 x 2.4GHz/5GHz Wi-Fi antennas
- 1 x 8-way terminal connector
- 2 x Mounting brackets
- 4 x Mounting bracket screws
- 1 x Quick start guide

# 1.2 Device overview

#### 1.2.1 Interfaces



Figure 1 – Interfaces (Front)

No.	Description	Notes
1	USB Type A port	Connect a USB storage device.
2	SIM A and SIM B slots	Insert SIM cards into the SIM slots to use a cellular network. When two SIM cards are inserted, you can configure one to operate as primary and the other as a backup (failover).
3	Reset button	Used to reset the device to factory default settings. Hold the reset button down for 6 seconds, then release it to reboot the device with the factory default settings.

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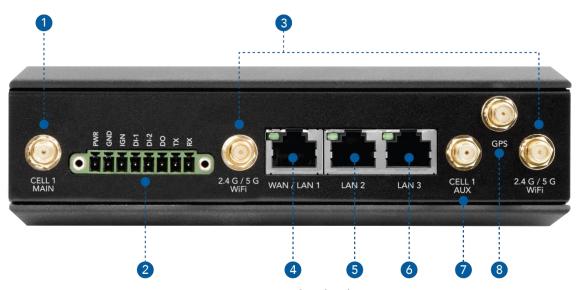


Figure 2 – Interfaces (Rear)

No.	Description	Notes	
1	CELL1 Main Socket	Connect one of the 3G/LTE Antennas here. If only using a single antenna,	
		ensure that it is connected to this port.	
2	Power Terminal Block	The Power Terminal Block provides the following ports:	
		PWR (Power) – Supports 9V – 36V DC power input.	
		GND (Ground) – Terminal for ground wire connection.	
		IGN (Ignition) – Terminal used to connect to the ignition sense wire	
		of a vehicle.	
		DI-1 (Digital Input 1)	
		○ Trigger voltage (high) – 5V - 30V	
		○ Trigger voltage (low) – 0V - 2.0V	
		DI-2 (Digital Input 2)	
		o Trigger voltage (high) – 5V - 30V	
		o Trigger voltage (low) – 0V - 2.0V	
		DO (Digital Output)	
		<ul> <li>Voltage (Relay mode) – Depends on external device,</li> </ul>	
		maximum voltage is 30V.	
		Maximum current – 1A.	
		TX (Transmit) – Provides serial (RS-232) connectivity.	
		RX (Receive) - Provides serial (RS-232) connectivity.	
3	2.4GHz/5GHz Wi-Fi Antenna	Connect the Wi-Fi Antennas here.	
	Socket		
4	WAN/LAN1 Port	Auto MDI/MDIX RJ45 Port to connect local devices or an upstream	
		network when the port is set to WAN mode.	
5	LAN2 Port	Auto MDI/MDIX RJ45 Port to connect local devices.	
6	LAN3 Port	Auto MDI/MDIX RJ45 Port to connect local devices.	



	No.	Description	Notes
Ī	7	CELL1 AUX Socket	Connect one of the 3G/LTE Antennas here.
	8	GPS Antenna Socket	Connect the included GPS antenna to this socket.

Table 1 – Interfaces (Rear)

#### 1.2.2 LED indicators

LED Icon	Status	Description
	Off	GNSS function is disabled.
GPS	On	Location is fixed.
	Flashing	Fixing location.
	Off	Device is powered off or is in standby mode.
PWR	On	Device is powered on.
FWIX	Flashing one per second	Device is in "Delay off" mode.
	Fast flashing	Firmware upgrade in process or device is in recovery mode.
	Off	2.4GHz Wi-Fi is disabled.
2.4G	On	2.4GHz Wi-Fi is enabled.
	Fast flashing	Data is being transmitted via the 2.4GHz Wi-Fi network.
	Off	5GHz Wi-Fi is disabled.
5G	On	5GHz Wi-Fi is enabled.
	Fast flashing	Data is being transmitted via the 5GHz Wi-Fi network.
SIM A	Off	No SIM inserted or the SIM slot is not being used for a 3G/4G connection.
JIIVI A	On	SIM card is inserted and being used for a 3G/4G connection.
SIM B	Off	No SIM inserted or the SIM slot is not being used for a 3G/4G connection.
SIIVI B	On	SIM card is inserted and being used for a 3G/4G connection.
HIGH	On	3G/4G signal strength is at a high level.
LOW	On	3G/4G signal strength is at a low level.
WAN/	On	Ethernet connection established on the corresponding LAN/WAN port.
LAN1-3	Flashing	Data is being transmitted or received on the port.

Table 2 – LED indicators



# 1.3 Installation

#### 1.3.1 System requirements

Before beginning with the installation of your router, please ensure that you have the following:

- An RJ45 Ethernet cable
- An active 3G/4G SIM card (two SIM cards if you plan to use the SIM failover feature)
- An IEEE 802.11b/g/n/ac wireless client
- A computer with a:
  - Windows, Mac OS or Linux-based operating system
  - 10/100/1000 Ethernet adapter on a PC for configuration
  - Web browser such as Internet Explorer, Google Chrome, Mozilla Firefox or Safari

#### 1.3.2 Hardware installation

#### 1.3.2.1 Important notes on installation

#### Warning:



- The NTC-400 Series Router may be powered by a DC12V or DC24V car system. If the router is not installed in a vehicle, we recommend using a DC12V/2A power adapter to power the unit.
- The surface temperature of the metallic enclosure can be very hot, especially after long periods of operation. Before attempting to perform any physical maintenance to the unit, power it down and allow some time for it to cool.
- Do not attempt to service the unit yourself. If repairs are required, contact your sales representative.

#### 1.3.2.2 Mount the unit

Using an appropriately sized screwdriver, attach the two mounting brackets to the sides of the device with the provided screws as shown below:

#### 1.3.2.3 Insert the SIM card(s)



Warning – Before changing or inserting a SIM card, ensure that the unit is powered OFF.

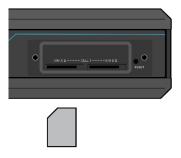


Note: SIM B is disabled on units purchased through Telstra. On these units, insert the SIM card into slot A.

1 Using an appropriately sized screwdriver, remove the two screws from the SIM card cover on the front panel of the device.



2 Insert the SIM card(s) into the SIM slots as illustrated below.



- 3 To eject an inserted SIM, push it in again.
- 4 After the SIM card(s) have been inserted, screw the SIM card cover back into place.

# 1.3.2.4 Connecting power

The NTC-400 Series Router accepts DC power in the range of 9 V to 36 V. Follow the picture below to ensure that the power source is connected with the correct polarity.

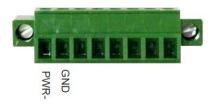


Figure 3 – Power pins on terminal block

# 1.3.2.5 Connecting digital input/output devices and ignition

There are two digital input pins, one digital output pin and an ignition pin. Refer to the picture below to ensure that the pins are correctly connected.

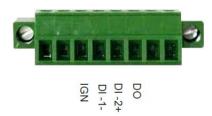


Figure 4 – Digital input, digital output and ignition pins on terminal block

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#### 1.3.2.6 I/O specifications

The table below lists the voltage specifications of the digital input and output ports.

Mode	Specification		
Digital Input (DI-1 and DI-2)	Trigger voltage (high)	Logic level 1: 5 V to 30 V	
	Normal voltage (low)	Logical level 0: 0 V to 1.0 V	
Digital Output (DO)	Voltage (Relay mode)	Logic level 1: Depends on external device.  Maximum voltage is 36 V.  Logic level 0: Floating, External pull-down resister  (10 K Ohm, ½ W) is required.  Note DO power is relayed from the "PWR" pin on the 8-pin terminal block connector.	
	Maximum current	1 Amp @ 12 V, or 0.33 Amp @ 36 V	

Table 3 – I/O specifications

# 1.3.2.7 Connecting serial devices

The NTC-400 Series Router features one RS-232 serial port with RX and TX signals located on the terminal block as shown below.



Figure 5 – Serial pins on terminal block

#### 1.3.2.8 Connecting to the network via Ethernet

The NTC-400 Series Router provides three RJ-45 10/100/1000 Mbps Ethernet ports with auto-MDIX. WAN/LAN1 may be used as either a LAN port or a WAN port. By default, it is configured as a LAN port. See the WAN & Uplink section for details on configuring a WAN connection.



# 1.4 Logging on to the web interface

When all components have been connected, the unit has been powered up and the client PC is connected either by Ethernet or Wi-Fi, you can access the web interface for configuration of the NTC-400 Series Router. To access the web interface:

1 Open a web browser and navigate to: <a href="http://192.168.20.1">http://192.168.20.1</a>

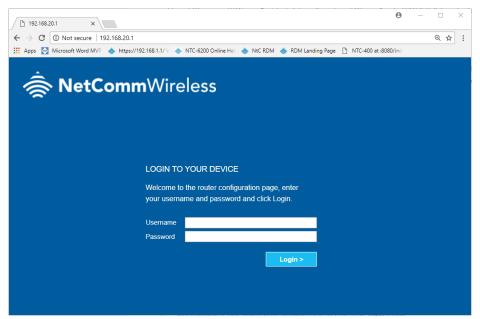


Figure 6 – NTC-400 Series Router Login screen

When prompted, enter the username and password printed on the back cover of the Quick Start Guide and on the label affixed to the bottom of the device, then press the **Login** button.

The web interface is displayed.



**Note** – We highly recommend that you secure the Wi-Fi networks upon initial installation and change the password used to access the web interface.

# 2 Status

# 2.1 Dashboard

The **Device Dashboard** window shows the current status in graph or tables for quickly viewing the operation status of the router. They are the System Information, System Information History, and Network Interface Status.

From the menu on the left, select the **Status > Dashboard > Device Dashboard** tab.

#### **System Information Status**

The System Information screen shows the device Up-time and the resource utilization for the CPU, Memory, and Connection Sessions.



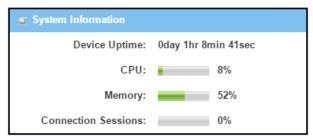


Figure 7 – System Information

# **System Information History**

The **System Information History** screen shows the statistic graphs for the CPU and memory.

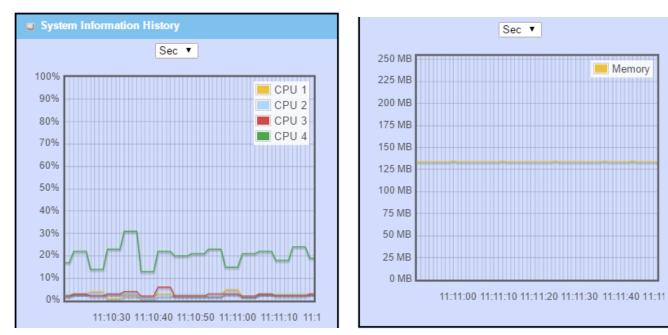


Figure 8 – System Information History displays

#### **Network Interface Status**

The **Network Interface Status** screen shows the statistic information for each network interface of the gateway. The statistic information includes the Interface Type, Upload Traffic, Download Traffic, and Current Upload / Download Traffic.



□ Net	Network Interface Status					
Device	Туре	Upload Traffic	Download Traffic	Current Upload Traffic	Current Download Traffic	Î
eth2	Ethernet	27 (MB)	15 (MB)	35 (KB)	19 (KB)	
eth2.1	Ethernet	26 (MB)	2 (MB)	34 (KB)	3 (KB)	
eth2.2	Ethernet	1 (MB)	12 (MB)	1 (KB)	15 (KB)	
br0	Ethernet	26 (MB)	2 (MB)	33 (KB)	3 (KB)	
ra0	Wireless LAN	0 (Bytes)	0 (Bytes)	0 (Bytes)	0 (Bytes)	
rai0	Wireless LAN	0 (Bytes)	0 (Bytes)	0 (Bytes)	0 (Bytes)	
ra7	Wireless LAN	0 (Bytes)	0 (Bytes)	0 (Bytes)	0 (Bytes)	
	Wireless					•

Figure 9 – Network Interface Status

# 2.2 Basic Network

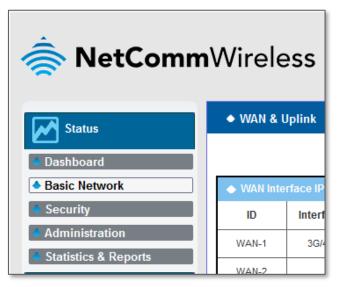


Figure 10 – Basic Network menu item

# 2.2.1 WAN & Uplink Status

Navigate to the **Status > Basic Network > WAN & Uplink** tab.

The **WAN & Uplink Status** window shows the current status for different network type, including network configuration, connecting information, modem status and traffic statistics.

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# WAN interface IPv4 Network Status

The WAN interface IPv4 Network Status screen shows status information for IPv4 network.

◆ W/	◆ WAN Interface IPv4 Network Status								
ID	Interface	WAN Type	IP Addr.	Subnet Mask	Gateway	DNS	MAC Address	Conn. Status	Action
WAN-1	3G/4G	3G/4G	0.0.0.0	0.0.0.0	0.0.0.0	0.0.0.0, 0.0.0.0	N/A	Disconnected	Edit
WAN-2		Disable							Edit

Figure 11 – WAN interface IPv4 Network Status

Item	Value setting	Description
ID	System generated.	Displays corresponding WAN interface WAN IDs.
Interface	System generated.	Displays the type of WAN physical interface.
		Depending on the model purchased, it can be <b>Ethernet</b> , <b>3G/4G</b> , etc
WAN Type	System generated.	Displays the method which public IP address is obtained from your ISP.
		Depending on the model purchased, it can be: <b>Static IP</b> , <b>Dynamic IP</b> , <b>PPPoE</b> , <b>PPTP</b> , <b>L2TP</b> , <b>3G/4G</b>
IP Addr.	System generated.	Displays the public IP address obtained from your ISP for Internet connection.
		Default value is 0.0.0.0 if left unconfigured.
Subnet	System generated.	Displays the Subnet Mask for public IP address obtained from your ISP for Internet
Mask		connection. Default value is 0.0.0.0 if left unconfigured.
Gateway	System generated.	Displays the Gateway IP address obtained from your ISP for Internet connection.
		Default value is 0.0.0.0 if left unconfigured.
DNS	System generated.	Displays the IP address of DNS server obtained from your ISP for Internet connection.
		Default value is 0.0.0.0 if left unconfigured.
MAC	System generated.	Displays the MAC Address for your ISP to allow you for Internet access.
Address		Note – Not all ISP may require this field.
Conn. Status	System generated.	Displays the connection status of the device to your ISP: Connected or Disconnected
Action	Buttons	This area provides functional buttons.
		Renew button - Allows user to force the device to request an IP address from the DHCP
		server.
		<b>Note</b> Renew button – Available when DHCP WAN Type is used and WAN connection is disconnected.
		Release button – Allows user to force the device to clear its IP address setting to
		disconnect from DHCP server.
		Note – Release button is available when DHCP WAN Type is used and WAN connection is connected.
		Connect button – Allows user to manually connect the device to the Internet. Note:
		Connect button is available when Connection Control in WAN Type setting is set to



Item	Value setting	Description
		Connect Manually (Refer to Edit button in Basic Network > WAN & Uplink > Internet
		Setup) and WAN connection status is disconnected.
		<b>Disconnect</b> button – Allows user to manually disconnect the device from the Internet. Note:
		Connect button is available when Connection Control in WAN Type setting is set to
		Connect Manually (Refer to Edit button in Basic Network > WAN & Uplink > Internet
		Setup) and WAN connection status is connected.

Table 4 – WAN interface IPv4 Network Status

# WAN interface IPv6 Network Status

The WAN interface IPv6 Network Status screen shows status information for IPv6 network.

u W	■ WAN Interface IPv6 Network Status					
ID	Interface	rface WAN Type Link-local IP Address Global IP Address Conn. Status Action				
WAN- 1	Ethernet	DHCPv6	fe80::250:18ff:fe16:1121	/64	Disconnected	Connect Edit

Figure 12 – WAN interface IPv6 Network Status

Item	Value setting	Description
ID	System data.	Displays corresponding WAN interface WAN IDs.
Interface	System data.	Displays the type of WAN physical interface.  Depending on the model purchased, it can be Ethernet, 3G/4G, etc
WAN Type	System data.	Displays the method which public IP address is obtained from your ISP. WAN type setting can be changed from Basic Network > IPv6 > Configuration.
Link-local IP Address	System data.	Displays the LAN IPv6 Link-Local address.
Global IP Address	System data.	Displays the IPv6 global IP address assigned by your ISP for your Internet connection.
Conn. Status	System data.	Displays the connection status. The status can be connected, disconnected and connecting.
Action	System data.	This area provides functional buttons.  Edit Button when pressed, web-based utility will take you to the IPv6 configuration page. (Basic Network > IPv6 > Configuration.)

Table 5 – WAN interface IPv6 Network Status

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#### LAN Interface Network Status

The LAN Interface Network Status screen shows IPv4 and IPv6 information of LAN network.

■ LAN Interface Network Status					
IPv4 Address	IPv4 Subnet Mask	IPv6 Link-local Address	IPv6 Global Address	Action	
192.168.123.254	255.255.255.0	fe80::250:18ff:fe21:e949	/64	Edit IPv4   Edit IPv6	

Figure 13 – LAN Interface Network Status

ltem	Value setting	Description	
IPv4 Address	System data.	Displays the current IPv4 IP Address of the gateway	
		This is also the IP Address user use to access Router's Web-	
		based Utility.	
IPv4 Subnet Mask	System data.	Displays the current mask of the subnet.	
IPv6 Link-local	System data.	Displays the current LAN IPv6 Link-Local address.	
Address		This is also the IPv6 IP Address user use to access Router's	
		Web-based Utility.	
IPv6 Global	System data.	Displays the current IPv6 global IP address assigned by your ISP	
Address		for your Internet connection.	
Action	Button	This area provides functional buttons.	
		Edit IPv4 Button when press, web-based utility will take you to	
th		the Ethernet LAN configuration page. (Basic Network > LAN &	
		VLAN > Ethernet LAN tab).	
		Edit IPv6 Button when press, web-based utility will take you to	
		the IPv6 configuration page. (Basic Network > IPv6 >	
		Configuration.)	

Table 6 – LAN Interface Network Status

# 3G/4G Modem Status

The **3G/4G Modem Status List** screen shows status information for 3G/4G WAN network(s).

a 3G/4G Modem Sta	atus List Refresh				
Interface	Card Information	Link Status	Signal Strength	Network Name	Action
3G/4G	ME3620-J	Disconnected	N/A		Detail

Figure 14 – 3G/4G Modem Status

Item	Value setting	Description	
Physical	System data.	Displays the type of WAN physical interface.	
Interface		Note: Some device model may support two 3G/4G modules. Their physical interface name will be <b>3G/4G-1</b> and <b>3G/4G-2</b> .	
Card	System data.	Displays the vendor's 3G/4G modem model name.	
Information			



ltem	Value setting	Description
Link Status	System data.	Displays the 3G/4G connection status. The status can be Connecting, Connected, Disconnecting, and Disconnected.
Signal Strength	System data.	Displays the 3G/4G wireless signal level.
Network Name	System data.	Displays the name of the service network carrier.
Refresh	Button	Click the <b>Refresh</b> button to renew the information.
Action	Button	This area provides functional buttons.  Detail Button when press, windows of detail information will appear. They are the Modem Information, SIM Status, and Service Information. Refer to next page for more.

Table 7 – 3G/4G Modem Status

When the **Detail** button is pressed, 3G/4G modem information windows such as Modem Information, SIM Status, Service Information, and Signal Strength / Quality will appear.

# **Interface Traffic Statistics**

The Interface Traffic Statistics screen displays the Interface's total transmitted packets.

<b>♦ I</b> n	◆ Interface Traffic Statistics						
ID	Interface	Received Packets(Mb)	Transmitted Packets(Mb)				
WAN-	3G/4G	0	0				
WAN-		-	-				

Figure 15 – Interface Traffic Statistics

Item	Value setting	Description
ID	System data.	Displays corresponding WAN interface WAN IDs.
Interface	System data.	Displays the type of WAN physical interface.  Depending on the model purchased, it can be <b>Ethernet</b> , <b>3G/4G</b> , etc
Received Packets	System data.	Displays the downstream packets.  It is reset when the device is rebooted.
Transmitted Packets	System data.	Displays the upstream packets.  It is reset when the device is rebooted.

Table 8 – Interface Traffic Statistics

#### 2.2.2 LAN & VLAN Status

Navigate to the **Status > Basic Network > LAN & VLAN** tab.

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#### Client List

The **Client List** shows you the LAN Interface, IP address, Host Name, MAC Address, and Remaining Lease Time of each device that is connected to this gateway.

◆ LAN Client List				
LAN Interface	IP Address	Host Name	MAC Address	Remaining Lease Time
Ethernet	Dynamic / 192.168.123.100	NTCLT0198	00-E0-4C-68-00-4A	00:13:35

Figure 16 – Client List

Item	Value setting	Description
LAN Interface	System data.	Client record of LAN Interface. String Format.
IP Address	System data.	Client record of IP Address Type and the IP Address.  Type is String Format and the IP Address is IPv4 Format.
Host Name	System data.	Client record of Host Name. String Format.
MAC Address	System data.	Client record of MAC Address. MAC Address Format.
Remaining Lease Time	System data.	Client record of Remaining Lease Time. Time Format.

Table 9 – Client List

#### 2.2.3 Wi-Fi Status

Navigate to the **Status > Basic Network > Wi-Fi** tab.

The Wi-Fi Status window shows the overall statistics of Wi-Fi VAP entries.

#### Wi-Fi Virtual AP List

The Wi-Fi Virtual AP List shows all of the virtual AP information. The **Edit** button allows for quick configuration changes.

◆ WiFi N	◆ WiFi Module One Virtual AP List								
Op. Band	ID	WiFi Enable	Op. Mode	SSID	Channel	WiFi System	Auth.&Security	MAC Address	Action
2.4G	VAP- 1	•	AP Router	NetComm_2.4GHz_6816	Auto	b/g/n Mixed	WPA2-PSK(AES)	18:F1:45:92:D4:4C	Edit QR Code
2.4G	VAP- 2		AP Router	default	Auto	b/g/n Mixed	Auto(None)	1A:F1:45:90:D4:4C	Edit QR Code
2.4G	VAP- 3		AP Router	default	Auto	b/g/n Mixed	Auto(None)	1A:F1:45:91:D4:4C	Edit QR Code
2.4G	VAP- 4		AP Router	default	Auto	b/g/n Mixed	Auto(None)	1A:F1:45:92:D4:4C	Edit QR Code
2.4G	VAP- 5		AP Router	default	Auto	b/g/n Mixed	Auto(None)	1A:F1:45:93:D4:4C	Edit QR Code
2.4G	VAP- 6		AP Router	default	Auto	b/g/n Mixed	Auto(None)	1A:F1:45:94:D4:4C	Edit QR Code
2.4G	VAP- 7		AP Router	default	Auto	b/g/n Mixed	Auto(None)	1A:F1:45:95:D4:4C	Edit QR Code
2.4G	VAP-		AP Router	Guest	Auto	b/g/n Mixed	Auto(None)	1A:F1:45:96:D4:4C	Edit QR Code

Figure 17 – Wi-Fi Virtual AP List

Item	Value setting	Description
Op. Band	System data.	Displays the Wi-Fi Operation Band (2.4G or 5G) of VAP.
ID	System data.	Displays the ID of VAP.



Item	Value setting	Description		
Wi-Fi Enable	System data.	Displays whether the VAP wireless signal is enabled or disabled.		
Op. Mode	System data.	The Wi-Fi Operation Mode of VAP. Depends of device model, modes are AP Router, WDS Only and WDS Hybrid, Universal Repeater and Client.		
SSID	System data.	Displays the network ID of VAP.		
Channel	System data.	Displays the wireless channel used.		
Wi-Fi System	System data.	The Wi-Fi System of VAP.		
Auth. & Security	System data.	Displays the authentication and encryption type used.		
MAC Address	System data.	Displays MAC Address of VAP.		
Action	Button	Click the <b>Edit</b> button to make a quick access to the Wi-Fi configuration page. ( <b>Basic Network &gt; Wi-Fi &gt; Configuration</b> tab)  The <b>QR Code</b> button allow you to generate QR code for quick connect to the VAP by scanning the QR code.		

Table 10 – Wi-Fi Virtual AP List

# Wi-Fi Uplink Status

The Wi-Fi Uplink Status shows all information of connected Wi-Fi uplink network.

■ WiFi Module One Uplink Status							
SSID	BSSID	Channel	Security	RSSI0	RSSI1	Rate	Action
xxXxxX_5G	28:6C:07:5F:1A:F1	149	WPA2-PSK(AES)	-77	-77	130	Edit

Figure 18 – Wi-Fi Uplink Status

Item	Value setting	Description
SSID	System data.	Displays the network ID of VAP.
BSSID	System data.	Displays the BSSID for the connected wireless network.
Channel	System data.	Displays the wireless channel used.
Security	System data.	Displays the authentication and encryption setting for the Wi-Fi uplink connection.
RSSIO, RSSI1	System data.	Displays the Rx sensitivity on each radio path
Rate	System data.	Displays the link rate for the Wi-Fi uplink connection.
Action	Button	Click the <b>Edit</b> button to make a quick access to the Wi-Fi uplink configuration page. ( <b>Basic Network &gt; WAN &amp; Uplink &gt; Internet Setup</b> tab)

Table 11 – Wi-Fi Uplink Status

# Wi-Fi IDS Status

The Wi-Fi Traffic Statistic shows all the received and transmitted packets on Wi-Fi network.

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WiFi Modu	WiFi Module One IDS Status							
Authentication Frame	Association Request Frame	Re-association Request Frame	Probe Request Frame	Disassociation Frame	Deauthentication Frame	EAP Request Frame	Malicious Data Frame	Action
0	0	0	0	0	0	0	0	Reset

Figure 19 – Wi-Fi IDS Status

Item	Value setting	Description
Authentication Frame	System data.	Displays the receiving Authentication Frame count.
Association Request Frame	System data.	Displays the receiving Association Request Frame count.
Re-association Request Frame	System data.	Displays the receiving Re-association Request Frame count.
Probe Request Frame	System data.	Displays the receiving Probe Request Frame count.
Disassociation Frame	System data.	Displays the receiving Disassociation Frame count.
Deauthentication Frame	System data.	Displays the receiving Deauthentication Frame count.
EAP Request Frame	System data.	Displays the receiving EAP Request Frame count.
Malicious Data Frame	System data.	Displays the number of receiving unauthorized wireless packets.
Action	Button	Click the <b>Reset</b> button to clear the entire statistic and reset counter to 0.

Table 12 – Wi-Fi IDS Status

# Ensure WIDS function is enabled

# Go to Basic Network > Wi-Fi > Advanced Configuration tab

Note that the WIDS of **2.4G** or **5G** should be configured **separately**.

#### Wi-Fi Traffic Statistic

The Wi-Fi Traffic Statistic shows all the received and transmitted packets on Wi-Fi network.

WiFi I	■ WiFi Module One Traffic Statistics Refresh					
Op. Band	ID	Received Packets	Transmitted Packets	Action		
5G	VAP- 1	0	0	Reset		
5G	VAP- 2	0	0	Reset		
5G	VAP-	0	0	Reset		
5G	VAP- 4	0	0	Reset		
5G	VAP- 5	0	0	Reset		
5G	VAP- 6	0	0	Reset		
5G	VAP- 7	0	0	Reset		

Figure 20 – Wi-Fi Traffic Statistic

Item	Value setting	Description
Op. Band	System data.	Displays the Wi-Fi Operation Band (2.4G or 5G) of VAP.



Item	Value setting	Description
ID	System data.	Displays the VAP ID.
Received Packets	System data.	Displays the number of received packets.
Transmitted Packet	System data.	Displays the number of transmitted packets.
Action	Button	Click the <b>Reset</b> button to clear individual VAP statistics.
Refresh Button	Button	Click the <b>Refresh</b> button to update the entire VAP Traffic Statistic instantly.

Table 13 – Wi-Fi Traffic Statistic

# 2.2.4 DDNS Status

Navigate to the **Status > Basic Network > DDNS** tab.

The **DDNS Status** window shows the current DDNS service in use, the last update status, and the last update time to the DDNS service server.

#### **DDNS Status**

DDNS Status List				
Host Name	Provider	Effective IP	Last Update Status	Last Update Time

Figure 21 – DDNS Status

Item	Value Setting	Description
Host Name	System data.	Displays the name you entered to identify DDNS service provider
Provider	System data.	Displays the DDNS server of DDNS service provider
Effective IP	System data.	Displays the public IP address of the device updated to the DDNS server
Last Update Status	System data.	Displays whether the last update of the device public IP address to the DDNS server has been successful (Ok) or failed (Fail).
Last Update Time	System data.	Displays time stamp of the last update of public IP address to the DDNS server.
Refresh	Button	The <b>refresh</b> button allows user to force the display to refresh information.

Table 14 – DDNS Status

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# 2.3 Security

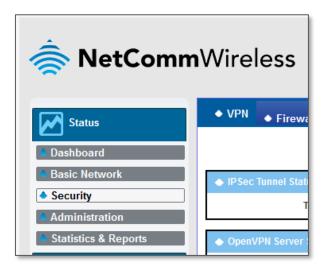


Figure 22 – Security menu item

# 2.3.1 VPN Status

Navigate to the **Status > Security > VPN** tab.

The VPN Status widow shows the overall VPN tunnel status.

#### **IPSec Tunnel Status**

**IPSec Tunnel Status** windows show the configuration for establishing IPSec VPN connection and current connection status.



Figure 23 – IPSec Tunnel Status

Item	Value setting	Description
Tunnel Name	System data.	Displays the tunnel name you have entered to identify.
Tunnel Scenario	System data.	Displays the Tunnel Scenario specified.
Local Subnets	System data.	Displays the Local Subnets specified.
Remote IP/FQDN	System data.	Displays the Remote IP/FQDN specified.
Remote Subnets	System data.	Displays the Remote Subnets specified.
Conn. Time	System data.	Displays the connection time for the IPSec tunnel.
Status	System data.	Displays the Status of the VPN connection: Connected, Disconnected, Wait for traffic, or Connecting
Edit Button	Button	Click on <b>Edit</b> Button to change IPSec setting, the web-based utility will take you to the IPSec configuration page. ( <b>Security</b> > <b>VPN</b> > <b>IPSec</b> tab)

Table 15 – IPSec Tunnel Status



# OpenVPN Server Status

According to OpenVPN configuration, the **OpenVPN Server/Client Status** shows the status and statistics for the OpenVPN connection from the server side or client side.

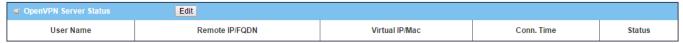


Figure 24 - OpenVPN Server Status

Item	Value setting	Description
User Name	System data.	Displays the Client name you have entered for identification.
Remote IP/FQDN	System data.	Displays the public IP address (the WAN IP address) of the connected OpenVPN Client
Virtual IP/MAC	System data.	Displays the virtual IP/MAC address assigned to the connected OpenVPN client.
Conn. Time	System data.	Displays the connection time for the corresponding OpenVPN tunnel.
Status	System data.	Displays the connection status of the corresponding OpenVPN tunnel.  The status can be Connected, or Disconnected.

Table 16 – OpenVPN Server Status

# **OpenVPN Client Status**

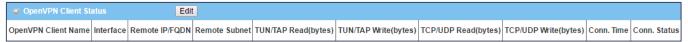


Figure 25 – OpenVPN Client Status

Item	Value setting	Description
OpenVPN Client	System data.	Displays the Client name you have entered for identification.
Name		
Interface	System data.	Displays the WAN interface specified for the OpenVPN client connection.
Remote	System data.	Displays the peer OpenVPN Server's Public IP address (the WAN IP
IP/FQDN		address) or FQDN.
Remote Subnet	System data.	Displays the Remote Subnet specified.
TUN/TAP	System data.	Displays the TUN/TAP Read Bytes of OpenVPN Client.
Read(bytes)		
TUN/TAP	System data.	Displays the TUN/TAP Write Bytes of OpenVPN Client.
Write(bytes)		
TCP/UDP	System data.	Displays the TCP/UDP Read Bytes of OpenVPN Client.
Read(bytes)		

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Item	Value setting	Description
TCP/UDP Write(bytes)	System data.	Displays the TCP/UDP Write Bytes of OpenVPN Client. Connection
Conn. Time	System data.	Displays the connection time for the corresponding OpenVPN tunnel.
Conn. Status	System data.	Displays the connection status of the corresponding OpenVPN tunnel.  The status can be Connected, or Disconnected.

Table 17 – OpenVPN Client Status

# L2TP Server/Client Status

LT2TP Server/Client Status shows the configuration for establishing LT2TP tunnel and current connection status.



Figure 26 – L2TP Server Status

ltem	Value setting	Description
User Name	N/A	Displays the login name of the user used for the connection.
Remote IP	System data.	Displays the public IP address (the WAN IP address) of the connected L2TP client.
Remote Virtual IP	System data.	Displays the IP address assigned to the connected L2TP client.
Remote Call ID	System data.	Displays the L2TP client Call ID.
Conn. Time	System data.	Displays the connection time for the L2TP tunnel.
Status	System data.	Displays the Status of each of the L2TP client connection. The status displays Connected, Disconnect, Connecting
Edit	Button	Click on <b>Edit</b> Button to change L2TP server setting, web-based utility will take you to the L2TP server page. ( <b>Security &gt; VPN &gt; L2TP</b> tab)

Table 18 – L2TP Server Status



Figure 27 – L2TP Client Status

ltem	Value setting	Description
Client Name	System data.	Displays Name for the L2TP Client specified.
Interface	System data.	Displays the WAN interface with which the gateway will use to request PPTP tunnelling connection to the PPTP server.
Virtual IP	System data.	Displays the IP address assigned by Virtual IP server of L2TP server.



Item	Value setting	Description
Remote IP/FQDN	System data.	Displays the L2TP Server's Public IP address (the WAN IP address) or FQDN.
Default Gateway/Remote Subnet	System data.	Displays the specified IP address of the gateway device used to connect to the internet to connect to the L2TP server —the default gateway. Or other specified subnet if the default gateway is not used to connect to the L2TP server —the remote subnet.
Conn. Time	System data.	Displays the connection time for the L2TP tunnel.
Status	System data.	Displays the Status of the VPN connection. The status displays Connected, Disconnect, and Connecting.
Edit	Button	Click on <b>Edit</b> Button to change L2TP client setting, web-based utility will take you to the L2TP client page. ( <b>Security &gt; VPN &gt; L2TP</b> tab)

Table 19 – L2TP Client Status

# PPTP Server/Client Status

**PPTP Server/Client Status** shows the configuration for establishing PPTP tunnel and current connection status.

PPTP Server Status	Edit				
User Name	Remote IP	Remote Virtual IP	Remote Call ID	Conn. Time	Status

Figure 28 – PPTP Server Status

ltem	Value setting	Description	
User Name	System data.	Displays the login name of the user used for the connection.	
Remote IP	System data.	Displays the public IP address (the WAN IP address) of the connected PPTP client.	
Remote Virtual IP	System data.	Displays the IP address assigned to the connected PPTP client.	
Remote Call ID	System data.	Displays the PPTP client Call ID.	
Conn. Time	System data.	Displays the connection time for the PPTP tunnel.	
Status	System data.	Displays the Status of each of the PPTP client connection. The status displays Connected, Disconnect, and Connecting.	
Edit Button	Button	Click on <b>Edit</b> Button to change PPTP server setting, web-based utility will take you to the PPTP server page. ( <b>Security &gt; VPN &gt; PPTP</b> tab)	

Table 20 – PPTP Server Status



Figure 29 – PPTP Client Status

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ltem	Value setting	Description
Client Name	System data.	Displays Name for the PPTP Client specified.
Interface	System data.	Displays the WAN interface with which the gateway will use to request PPTP tunnelling connection to the PPTP server.
Virtual IP	System data.	Displays the IP address assigned by Virtual IP server of PPTP server.
Remote IP/FQDN	System data.	Displays the PPTP Server's Public IP address (the WAN IP address) or FQDN.
Default Gateway / Remote Subnet	System data.	Displays the specified IP address of the gateway device used to connect to the internet to connect to the PPTP server –the default gateway. Or other specified subnet if the default gateway is not used to connect to the PPTP server –the remote subnet.
Conn. Time	System data.	Displays the connection time for the PPTP tunnel.
Status	System data.	Displays the Status of the VPN connection. The status displays Connected, Disconnect, and Connecting.
Edit Button	Button	Click on <b>Edit</b> Button to change PPTP client setting, web- based utility will take you to the PPTP server page. ( <b>Security &gt; VPN &gt; PPTP</b> tab)

Table 21 – PPTP Client Status

#### 2.3.2 Firewall Status

Navigate to the **Status > Security > Firewall Status** Tab.

The **Firewall Status** provides user a quick view of the firewall status and current firewall settings. It also keeps the log history of the dropped packets by the firewall rule policies, and includes the administrator remote login settings specified in the Firewall Options.

By clicking the icon [+], the status table will be expanded to display log history. Clicking the **Edit** button displays the configuration page.

#### Packet Filter Status



Figure 30 – Packet Filter Status

Item	Value setting	Description
Activated Filter	System data.	This is the Packet Filter Rule name.
Rule		
Detected	System data.	This is the logged packet information, including the source IP,
Contents		destination IP, protocol, and destination port –the TCP or UDP.
		String format:



Item	Value setting	Description
		Source IP to Destination IP : Destination Protocol (TCP or UDP)
IP	System data.	The Source IP (IPv4) of the logged packet.
Time	System data.	The Date and Time stamp of the logged packet. Date & time format. ("Month" "Day" "Hours": "Minutes": "Seconds")

Table 22 – Packet Filter Status



Note – Ensure Packet Filter Log Alert is enabled.

Refer to **Security > Firewall > Packet Filter** tab. Check **☑ Log Alert** and save the setting.

# **URL Blocking Status**



Figure 31 – URL Blocking Status

ltem	Value setting	Description
Activated Blocking Rule	System data.	This is the URL Blocking Rule name.
Blocked URL	System data.	This is the logged packet information.
IP	System data.	The Source IP (IPv4) of the logged packet.
Time	System data.	The Date and Time stamp of the logged packet. Date & time format. ("Month" "Day" "Hours": "Minutes": "Seconds")

Table 23 – URL Blocking Status



Note – Ensure URL Blocking Log Alert is enabled.

Refer to **Security > Firewall > URL Blocking** tab. Check **☑ Log Alert** and save the setting.

#### Web Content Filter Status



Figure 32 – Web Content Filter Status

ltem	Value setting	Description
Activated Filter Rule	System data.	Logged packet of the rule name. String format.
Detected Contents	System data.	Logged packet of the filter rule. String format.
IP	System data.	Logged packet of the Source IP. IPv4 format.
Time	System data.	Logged packet of the Date Time. Date time format ("Month" "Day" "Hours":"Minutes":"Seconds")

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Table 24 – Web Content Filter Status



Note - Ensure Web Content Filter Log Alert is enabled.

Refer to **Security > Firewall > Web Content Filter** tab. Check **☑ Log Alert** and save the setting.

#### **MAC Control Status**

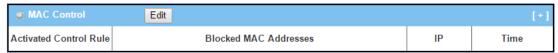


Figure 33 - MAC Control Status

Item	Value setting	Description
Activated Control Rule	System data.	This is the MAC Control Rule name.
Blocked MAC Addresses	System data.	This is the MAC address of the logged packet.
IP	System data.	The Source IP (IPv4) of the logged packet.
Time	System data.	The Date and Time stamp of the logged packet. Date & time format. ("Month" "Day" "Hours":"Minutes":"Seconds")

Table 25 – MAC Control Status



Note – Ensure MAC Control Log Alert is enabled.

Refer to **Security > Firewall > MAC Control** tab. Check  $\boxtimes$  **Log Alert** and save the setting.

# **Application Filters Status**



Figure 34 – Application Filters Status

Item	Value setting	Description
Filtered Application Category	System data.	The name of the Application Category being blocked.
Filtered Application Name	System data.	The name of the Application being blocked.
IP	System data.	The Source IP (IPv4) of the logged packet.
Time	System data.	The Date and Time stamp of the logged packet. Date & time format. ("Month" "Day" "Hours":"Minutes":"Seconds")

Table 26 – Application Filters Status



**Note** – Ensure **Application Filter Log Alert** is enabled.

Refer to Security > Firewall > Application Filter tab. Check  $\boxdot$  Log Alert and save the setting.

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### **IPS Status**

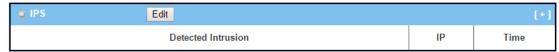


Figure 35 – IPS Status

Item	Value setting	Description
Detected Intrusion	System data.	This is the intrusion type of the packets being blocked.
IP	System data.	The Source IP (IPv4) of the logged packet.
Time	System data.	The Date and Time stamp of the logged packet. Date & time format. ("Month" "Day" "Hours": "Minutes": "Seconds")

Table 27 – IPS Status



Note - Ensure IPS Log Alert is enabled.

Refer to Security > Firewall > IPS tab. Check  $\boxdot$  Log Alert and save the setting.

## **Firewall Options Status**



Figure 36 – Firewall Options Status

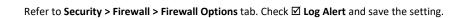
Item	Value setting	Description
Stealth Mode	System data.	Enable or Disable setting status of Stealth Mode on Firewall Options.
		String Format: Disable or Enable
SPI	System data.	Enable or Disable setting status of SPI on Firewall Options.
		String Format : Disable or Enable
Discard Ping	System data.	Enable or Disable setting status of Discard Ping from WAN on
from WAN		Firewall Options.
		String Format: Disable or Enable
Remote	System data.	Enable or Disable setting status of Remote Administrator.
Administrator		If Remote Administrator is enabled, it shows the currently logged in
Management		administrator's source IP address and login user name and the login
		time.
		Format:
		IP: "Source IP", User Name: "Login User Name", Time: "Date time"
		Example:
		IP: 192.168.127.39, User Name: admin, Time: Mar 3 01:34:13

Table 28 – Firewall Options Status



Note – Ensure Firewall Options Log Alert is enabled.

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### 2.4 Administration

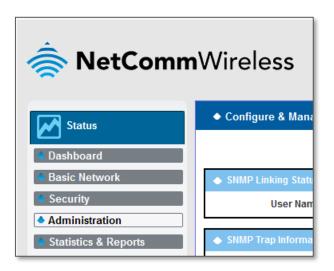


Figure 37 – Status > Administration menu item

### 2.4.1 Configure & Manage Status

Navigate to the **Status > Administration > Configure & Manage** tab.

The **Configure & Manage Status** window shows the status for managing remote network devices. The type of management available in your device is depended on the device model purchased. The commonly used ones are the SNMP, TR-069, and UPnP.

## **SNMP Linking Status**

**SNMP Link Status** screen shows the status of current active SNMP connections.



Figure 38 – SNMP Linking Status

Item	Value setting	Description
User Name	System data.	Displays the user name for authentication. This is only available for SNMP version 3.
IP Address	System data.	Displays the IP address of SNMP manager.
Port	System data.	Displays the port number used to maintain connection with the SNMP manager.
Community	System data.	Displays the community for SNMP version 1 or version 2c only.
Auth. Mode	System data.	Displays the authentication method for SNMP version 3 only.
Privacy Mode	System data.	Displays the privacy mode for version 3 only.



Item	Value setting	Description
SNMP Version	System data.	Displays the SNMP Version employed.

Table 29 – SNMP Linking Status

### **SNMP Trap Information**

**SNMP Trap Information** screen shows the status of current received SNMP traps.



Figure 39 – SNMP Trap Information

Item	Value setting	Description
Trap Level	System data.	Displays the trap level.
Time	System data.	Displays the timestamp of trap event.
Trap Event	System data.	Displays the IP address of the trap sender and event type.

Table 30 – SNMP Trap Information

## TR-069 Status

**TR-069 Status** screen shows the current connection status with the TR-068 server.

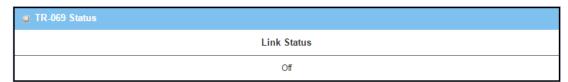


Figure 40 – TR-069 Status

Item	Value setting	Description
Link Status	System data.	Displays the current connection status with the TR-068 server.
		The connection status is either On when the device is
		connected with the TR-068 server or Off when disconnected.

Table 31 – TR-069 Status

## 2.4.2 Log Storage Status

Go to **Status > Administration > Log Storage** tab.

The **Log Storage Status** screen shows the status for selected device storage.

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## Log Storage Status

**Log Storage Status** screen shows the status of current the selected device storage. The status includes Device Select, Device Description, Usage, File System, Speed, and status

Storage Information					
Device Select	Device Description	Usage	File System	Speed	Status
Storage 1 ▼	USB Storage	0 / 3788 MB	FAT/FAT32	USB 2.0	Ready

Figure 41 – Log Storage Status

#### 2.4.3 GNSS Status

Go to Status > Administration > GNSS tab.

The GNSS Information screen shows the status for current GNSS positioning information for the gateway.

GNSS	Informatio	n				
Condition	No. of Satellites	Satellites ID / Signal Strength (dBm)	Position (Lat, Long)	Altitude (meters)	True Course	Ground Speed (km/h)
Not Fixed						

The available GNSS information includes GNSS Condition, No. of Satellites, Satellites ID / Signal Strength, Position (Lat., Long.), Altitude (meters), True Course, and the equivalent Ground Speed (km/h).

Figure 42 – GNSS Status



## 2.5 Statistics & Report

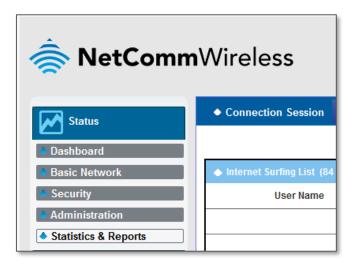


Figure 43 – Status > Statistics & Report menu item

## 2.5.1 Connection Session

Navigate to the **Status > Statistics & Reports > Connection Session** tab.

**Internet Surfing Statistic** shows the connection tracks on this router.

Internet Surfin	g List (33 er	tries) Previous Ne	xt First Last	t Export (.xml) Ex	port (.csv) Refresh
User Name	Protocol	Internal IP & Port	MAC	External IP &Port	Duration Time
	UDP	192.168.123.100:51736		192.168.123.254:53	2017/03/22 03:43~
	UDP	192.168.123.100:55986		192.168.123.254:53	2017/03/22 03:43~
	UDP	192.168.123.100:49548		192.168.123.254:53	2017/03/22 03:43~
	UDP	192.168.123.100:60969		192.168.123.254:53	2017/03/22 03:43~
	UDP	192.168.123.100:56053		192.168.123.254:53	2017/03/22 03:43~

Figure 44 – Internet Surfing list

Item	Value setting	Description
Previous	Button	Click the <b>Previous</b> button; you will see the previous page of track list.
Next	Button	Click the <b>Next</b> button; you will see the next page of track list.
First	Button	Click the <b>First</b> button; you will see the first page of track list.
Last	Button	Click the <b>Last</b> button; you will see the last page of track list.
Export (.xml)	Button	Click the <b>Export (.xml)</b> button to export the list to xml file.
Export (.csv)	Button	Click the <b>Export (.csv)</b> button to export the list to csv file.
Refresh	Button	Click the <b>Refresh</b> button to refresh the list.

Table 32 - Connection Session controls

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### 2.5.2 Network Traffic

Navigate to the **Status > Statistics & Reports > Network Traffic** tab.

**Network Traffic Statistics** screen shows the historical graph for the selected network interface.

You can change the interface drop list and select the interface you want to monitor.



Figure 45 - Network Traffic Statistics

## 2.5.3 Device Administration

Navigate to the **Status > Statistics & Reports > Device Administration** tab.

**Device Administration** shows the login information.



Figure 46 – Device Administration list

Item	Value setting	Description
Previous	Button	Click the <b>Previous</b> button; you will see the previous page of login statistics.
Next	Button	Click the <b>Next</b> button; you will see the next page of login statistics.
First	Button	Click the <b>First</b> button; you will see the first page of login statistics.
Last	Button	Click the <b>Last</b> button; you will see the last page of login statistics.
Export (.xml)	Button	Click the <b>Export (.xml)</b> button to export the login statistics to xml file.
Export (.csv)	Button	Click the <b>Export (.csv)</b> button to export the login statistics to csv file.



Item	Value setting	Description
Refresh	Button	Click the <b>Refresh</b> button to refresh the login statistics.

Table 33 – Device Administration controls

#### 2.5.4 Portal Usage

Navigate to the **Status > Statistics & Reports > Portal Usage** tab.

**Portal Usage** shows the information about internal Captive Portal user login statistics.



Figure 47 – Captive Portal User Login Statistics list

ltem	Value setting	Description
User Name	System data.	Displays the User Name of user account created in Object  Define > User > User Profile.
Status	System data.	Displays the <b>Status</b> of user account about logging captive portal.  Online for the user logged in to the captive portal;  Offline for the user already logged out.
Create Time	System data.	Displays the <b>Create Time</b> that user account created.
Remaining Lease Time	System data.	Displays the <b>Remaining Lease Time</b> of the user account. If the remaining time is zero, the corresponding user account can't be use for login captive portal anymore.  If the <b>Lease Time</b> of user account is empty, the remaining lease time field is shown empty. It means that the user account can be used all the time.
Time Used	System data.	Displays the <b>Time Used</b> since the user login to the captive portal.
Expiration Time	System data.	Displays the <b>Expiration Time</b> of the user account. Tell user that what time the user account will be useless.  If the <b>Lease Time</b> of user account is empty, the expiration time field is also empty. It means that the user account can be used all the time.
User Level	System data.	Displays the <b>User Level</b> of the user account. It can be <b>Admin, Staff, Guest</b> , and <b>Passenger</b> .
Previous	Button	Click the <b>Previous</b> button; you will see the previous page of login statistics.
Next	Button	Click the <b>Next</b> button; you will see the next page of login statistics

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Item	Value setting	Description
First	Button	Click the <b>First</b> button; you will see the first page of login statistics
Last	Button	Click the <b>Last</b> button; you will see the last page of login statistics
Refresh	Button	Click the <b>Refresh</b> button to refresh the login statistics

Table 34 – Captive Portal User Login Statistics



## 2.5.5 Cellular Usage

Navigate to the **Status > Statistics & Reports > Cellular Usage** tab.

**Cellular Usage** screen shows data usage statistics for the selected cellular interface. The cellular data usage can be accumulated per hour or per day.

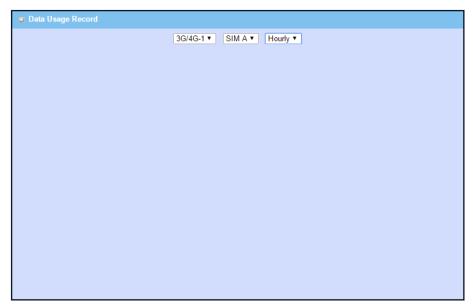


Figure 48 – Data Usage Record

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## 3 Basic Network

## 3.1 WAN & Uplink

The NTC-400 Series Router provides multiple WAN interfaces to let all client hosts behind the router to access the Internet. The WAN Connection lets you specify the WAN Physical Interface or WAN Internet Setup for computers behind the router to access the Internet. For each WAN interface, you must specify its physical interface first and then its Internet setup to connect to your ISP.

### 3.1.1 Physical Interface

WAN interfaces can be configured individually to provide the desired internet connection setup. The first step to configuring a WAN interface is to specify the kind of connection medium to be used for the WAN connection, as shown in "Physical Interface" page. On the "Physical Interface" page, there are two configuration windows, "Physical Interface List" and "Interface Configuration". The "Physical Interface List" window shows all the available physical interfaces. After clicking on the "Edit" button for the interface on the "Physical Interface List" window, the "Interface Configuration" window will appear to let you configure a WAN interface.

#### **Physical Interface**

- Ethernet WAN: The router has one RJ-45 WAN port that can be configured to be a WAN connection. You can directly connect to an external DSL modem or setup behind a firewall device.
- Wi-Fi Uplink WAN: One of the Wi-Fi networks can be used as a WAN connection.

### **Operation Mode**

There are three options: Always on, Failover, and Disable for the operation mode setting.

- Always on: Set this WAN interface to be active all the time
- Failover: A failover interface is a backup connection to the primary. That means only when its primary WAN connection is broken, the backup connection will be started up to substitute the primary connection.

WAN-2 is a backup for WAN-1. WAN-1 serves as the primary connection with operation mode "Always on". WAN-2 won't be activated until WAN-1 disconnected. When WAN-1 connection is recovered back with a connection, it will take over data traffic again. At that time, WAN-2 connection will be terminated.



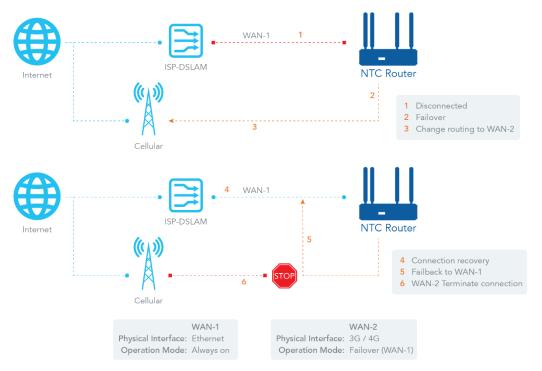


Figure 49 - Failover diagram

Seamless Failover – In addition, there is a "Seamless" option for Failover operation mode. When seamless option is activated by checking on the "Seamless" box in configuration window, both the primary connection and the failover connection are started up after the system reboots. Only the primary connection executes the data transfer, while the failover connection just keeps the connection alive. As soon as the primary connection is broken, the system will switch (failover) the routing path to the failover connection to save the dial up time of the failover connection since it is kept alive.

When the "Seamless" enable checkbox is activated, it allows the Failover interface to be connected continuously from system boot up. The failover WAN interface stays connected without data traffic. The purpose is to shorten the switch time during the failover process. So, when the primary connection is disconnected, the failover interface takes over the data transfer instantly by only changing the routing path to the failover interface. The time to connect to the failover connection has been saved since it was already connected.

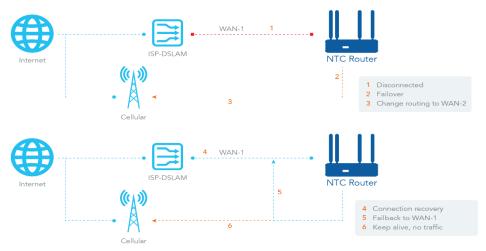


Figure 50 – Seamless Failover diagram

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## **VLAN Tagging**

Sometimes ISPs require a VLAN tag to be inserted into the WAN packets from the router for specific services. To enable these services, enable VLAN tagging and specify the tag on the WAN physical interface. Note that only Ethernet and ADSL physical interfaces support the feature.

#### 3.1.1.1 Configuring a physical interface

Click on the **Edit** button for the WAN interface that you wish to configure.

◆ Physical Interface List			
Interface Name	Physical Interface	Operation Mode	Action
WAN-1	3G/4G	Always on	Edit
WAN-2	-	Disable	Edit

Figure 51 – Physical Interface List

The Interface Configuration screen appears.



Figure 52 – Interface Configuration

ltem	Notes	Description
Physical Interface	Mandatory field. WAN-1 is the primary interface is factory set to Always On.	Select an interface from the available interface dropdown list.
Operation Mode	Mandatory field.	Select <b>Always on</b> to make this WAN always active. Select Disable to disable this WAN interface. Select <b>Failover</b> to make this WAN a Failover WAN when the primary or the secondary WAN link fails, then select the primary or the existing secondary WAN interface to switch Failover from. <b>Note</b> – For WAN-1 the only available option is: <b>Always on</b>
VLAN Tagging	Optional setting.	Check ☑ Enable to enter tag values provided by your ISP. Otherwise uncheck the box.  Value Range: 1 - 4096.  Note – This feature is NOT available for 3G/4G WAN connection.

Table 35 – Interface Configuration screen

## 3.1.2 Internet Setup

After specifying the physical interface for each WAN connection, you must configure at least one connection profile to satisfy the connection process of the SIP/mobile carrier, so that all client hosts on the Intranet of the router can access the Internet. On the "Internet Setup" page, there are three configuration windows: "Internet Connection List", "Internet Connection



Configuration", "WAN Type Configuration" and related configuration windows for each WAN type. For the Internet setup of each WAN interface, you must specify its WAN type of physical interface first and then its related parameter configuration for that WAN type. After clicking on the "Edit" button of a physical interface on the "Internet Setup List" window, the "Internet Connection Configuration" window appears to let you specify the kind of WAN type that you will use for that physical interface to make an Internet connection. Based on your chosen WAN type, you can configure necessary parameters in each corresponding configuration window.

### **WAN Type for Ethernet Interface**

Ethernet is a common WAN and uplink interface for M2M routers. Often an xDSL or cable modem is used to provide an Internet connection. There are various WAN types that can be used to make a connection with your ISP.

- Static IP: Select this option if your ISP provides a fixed IP to you when you subscribe to the service.
- Dynamic IP: The IP address for the WAN is assigned by a DHCP server each time a connection is made.
- PPP over Ethernet: Also known as PPPoE. This WAN type is widely used for ADSL connections. The IP is usually different for every connection instance.
- PPTP: This WAN type is popular in some countries, like Russia.
- L2TP: This WAN type is popular in some countries, like Israel.

### **Configure Ethernet WAN Setting**

When the Edit button is applied, the Internet Connection Configuration screen appears. WAN-1 interface is used in this example.

#### 3.1.2.1 WAN Type

#### **Dynamic IP**

When WAN Type is set to Dynamic IP, the following options are displayed:

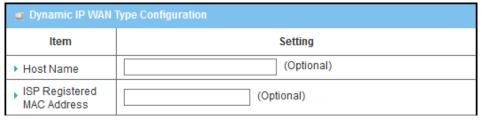


Figure 53 – Dynamic IP WAN Type Configuration

ltem	Notes	Description
Host Name	Optional setting.	Enter the host name provided by your Service Provider.
ISP Registered MAC Address	Optional setting.	Enter the MAC address that you have registered with your service provider or click the Clone button to clone your PC's MAC to this field. Usually this is the PC's MAC address assigned to allow you to connect to the Internet.

Table 36 - Dynamic IP WAN Type Configuration

#### Static IP

When WAN Type is set to Static IP, the following options are displayed:

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■ Static IP WAN Type Configuration		
ltem	Setting	
▶ WAN IP Address		
▶ WAN Subnet Mask	255.255.255.0 (/24) ∨	
▶ WAN Gateway		
▶ Primary DNS		
▶ Secondary DNS	(Optional)	

Figure 54 – Static IP WAN Type Configuration

Item	Notes	Description
WAN IP Address	Mandatory field.	Enter the WAN IP address given by your Service Provider
WAN Subnet Mask	Mandatory field.	Enter the WAN subnet mask given by your Service Provider
WAN Gateway	Mandatory field.	Enter the WAN gateway IP address given by your Service Provider
Primary DNS	Mandatory field.	Enter the primary WAN DNS IP address given by your Service Provider
Secondary DNS	Optional setting	Enter the secondary WAN DNS IP address given by your Service Provider

Table 37 – Static IP WAN Type Configuration

#### **PPPoE**

When WAN Type is set to PPPoE, the following options are displayed:

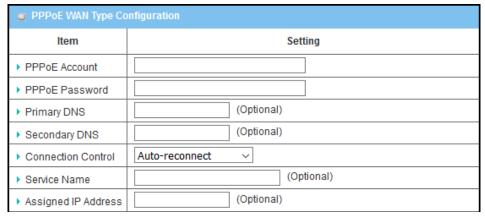


Figure 55 - PPPoE WAN Type Configuration

ltem	Notes	Description
PPPoE Account	Mandatory field.	Enter the PPPoE User Name provided by your Service Provider.
PPPoE Password	Mandatory field.	Enter the PPPoE password provided by your Service Provider.
Primary DNS Optional setting.		Enter the IP address of Primary DNS server.
Secondary DNS Optional setting.		Enter the IP address of Secondary DNS server.
Service Name Optional setting.		Enter the service name if your ISP requires it
Assigned IP Address Optional setting.		Enter the IP address assigned by your Service Provider.

Table 38 – PPPoE WAN Type Configuration

## **PPTP**



When WAN Type is set to PPTP, the following options are displayed:

■ PPTP WAN Type Configuration		
Item	Setting	
▶ IP Mode	Dynamic IP Address ▼	
▶ Server IP Address / Name		
▶ PPTP Account		
▶ PPTP Password		
Connection ID	(Optional)	

Figure 56 – PPTP WAN Type Configuration

Item	Notes	Description
IP Mode	Mandatory field.	Select either Static or Dynamic IP address for PPTP Internet connection.  When Static IP Address is selected, you will need to enter the WAN IP Address, WAN Subnet Mask, and WAN Gateway.  WAN IP Address (mandatory field) — Enter the WAN IP address given by your Service Provider.  WAN Subnet Mask (mandatory field) — Enter the WAN subnet mask given by your Service Provider.  WAN Gateway (mandatory field) — Enter the WAN gateway IP address given by your Service Provider.  When Dynamic IP is selected, there are no above settings required.
Server IP Address/Name	Mandatory field.	Enter the PPTP server name or IP Address.
PPTP Account	Mandatory field.	Enter the PPTP username provided by your Service Provider.
PPTP Password	Mandatory field.	Enter the PPTP connection password provided by your Service Provider.
Connection ID	Optional setting	Enter a name to identify the PPTP connection.
МРРЕ	Optional setting	Select Enable to enable MPPE (Microsoft Point-to-Point Encryption) security for PPTP connection.

Table 39 – PPTP WAN Type Configuration

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#### L2TP

When WAN Type is set to L2TP, the following options are displayed:

■ L2TP WAN Type Configuration		
Item	Setting	
▶ IP Mode	Dynamic IP Address ▼	
▶ Server IP Address / Name		
▶ L2TP Account		
▶ L2TP Password		

Figure 57 – L2TP WAN Type Configuration

Item	Notes	Description
IP Mode	Mandatory field.	Select either Static or Dynamic IP address for L2TP Internet connection.  When Static IP Address is selected, you will need to enter the WAN IP Address, WAN Subnet Mask, and WAN Gateway.  WAN IP Address (mandatory field) – Enter the WAN IP address given by your Service Provider.  WAN Subnet Mask (mandatory field) – Enter the WAN subnet mask given by your Service Provider.  WAN Gateway (mandatory field) – Enter the WAN gateway IP address given by your Service Provider.  When Dynamic IP is selected, there are no above settings required.
Server IP Address/Name	Mandatory field.	Enter the L2TP server name or IP Address.
L2TP Account	Mandatory field.	Enter the L2TP username provided by your Service Provider.
L2TP Password	Mandatory field.	Enter the L2TP connection password provided by your Service Provider.
Service Port	Mandatory field.	Enter the service port that the Internet service. There are three options can be selected:  Auto – Port will be automatically assigned.  1701 (For Cisco) – Set service port to port 1701 to connect to CISCO server.  User-defined – enter a service port provided by your Service Provider.
МРРЕ	Optional setting	Select ☑ <b>Enable</b> to enable MPPE (Microsoft Point-to-Point Encryption) security for PPTP connection.

Table 40 – L2TP WAN Type Configuration

## 3.1.2.2 Ethernet Connection Common Configuration

There are some important parameters to be configured, regardless of the selected WAN type.



#### 3.1.2.3 Connection Control

**Auto-reconnect** – The router will establish an Internet connection automatically when it has booted up and try to reconnect when the connection is down. We recommend that you choose this scheme for mission critical applications to ensure the Internet connection is always on.

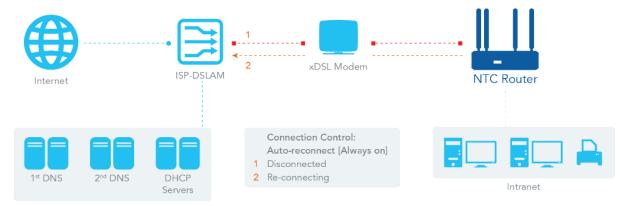


Figure 58 – Connection Control - Auto-reconnect

**Connect-on-demand** – The router won't start to establish an Internet connection until local data is sent to the WAN side. After normal data transferring between LAN and WAN sides, the router will disconnect the WAN connection if idle time reaches the Maximum Idle Time value.

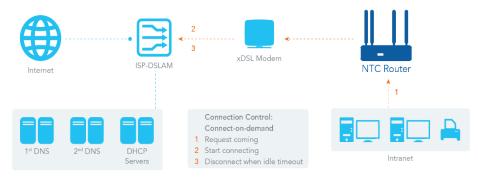


Figure 59 – Connection Control - Connect-on-demand

Manually – The router won't start to establish a WAN connection until you press the "Connect" button on the web UI. After normal data transferring between the LAN and WAN sides, the router will disconnect the WAN connection if idle time reaches value of Maximum Idle Time.

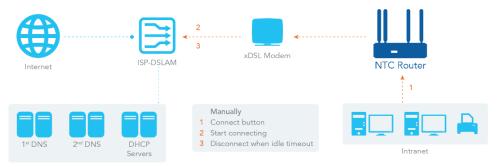


Figure 60 - Connection Control - Manually

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**Note** – If the WAN interface serves as the primary interface for another WAN interface as a **Failover**, the **Connection Control** parameter will not be available to you to configure as the system must set it to "**Auto-reconnect (Always on)**".

### 3.1.2.4 Network Monitoring

"ICMP Check" and "FQDN Query" are used to check the network status. When there is traffic on a connection, the checking packet consumes bandwidth. The response time of reply packets may also increase. Enabling "Checking Loading" option will stop the connection check when there is traffic on the internet. The router will then wait for another "Check Interval" and then continue checking the interface again.

When the Network Monitoring function is enabled and the reply time is longer than Latency or if no response is received before the Checking Timeout period, the "Fail" count register will be increased. If there are repeated failures and the Fail count exceeds the Fail Threshold, the router performs the exception handling process and re-initializes the connection. If there are no repeated failures, the network monitoring process will be start again.



# Set up "Ethernet Common Configuration"

Item	Notes	Description	
Connection	Mandatory field.	There are three connection modes.	
Control		Auto-reconnect (Always on) enables the router to always keep the Internet connection on.	
		<ul> <li>Connect-on-demand enables the router to automatically re-establish Internet connection as soon as user attempts to access the Internet. Internet connection will be disconnected when it has been inactive for a specified idle time.</li> <li>Connect Manually allows user to connect to Internet manually. Internet connection will be inactive after it has been inactive for specified idle time.</li> </ul>	
мти	Mandatory field.  Default setting: <b>Auto (value zero)</b> Manual set range  1200 - 1500	MTU refers to Maximum Transmission Unit. It specifies the largest packet size permitted for Internet transmission.  When set to Auto (value '0'), the router selects the best MTU for best Internet connection performance.	
NAT	Optional field.	Enable NAT to apply NAT on the WAN connection.	
	Default setting: <b>NAT</b>	Uncheck the box to disable NAT function.	
Network Monitoring	Optional field. Enabled by default.	When the Network Monitoring feature is enabled, the gateway will use DNS Query or ICMP to periodically check Internet connection –connected or disconnected.	
		Choose either DNS Query or ICMP Checking to detect WAN link.	
		With DNS Query, the system checks the connection by sending DNS Query packets to the destination specified in Target 1 and Target 2.	
		With ICMP Checking, the system will check connection by sending ICMP request packets to the destination specified in Target 1 and Target 2.	
		See Loading Check	
		Enable Loading Check allows the router to ignore unreturned DNS Queries or ICMP requests when WAN bandwidth is fully occupied. This is to prevent false link-down status.	
		Check Interval defines the transmitting interval between two DNS Query or ICMP checking packets.	
		Check Timeout defines the timeout of each DNS query/ICMP.	
		Latency Threshold defines the tolerance threshold of responding time.	
		Fail Threshold specifies the detected disconnection before the router recognize the WAN link down status. Enter a number of detecting disconnection times to be the threshold before disconnection is acknowledged.	
		Target1 (DNS1 set by default) specifies the first target of sending DNS query/ICMP request.	

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Item	Notes	Description	
		DNS1: set the primary DNS to be the target.	
		DNS2: set the secondary DNS to be the target.	
		Gateway: set the Current gateway to be the target.	
		Other Host: enter an IP address to be the target.	
		Target2 (None set by default) specifies the second target of sending DNS query/ICMP request.	
		None: to disable Target2.	
		DNS1: set the primary DNS to be the target.	
		DNS2: set the secondary DNS to be the target.	
		Gateway: set the Current gateway to be the target.	
		Other Host: enter an IP address to be the target.	
IGMP	Mandatory field.	Enable IGMP (Internet Group Management Protocol) would enable the router to listen to	
	Disabled by default.	IGMP packets to discover which interfaces are connected to which device. The router uses	
		the interface information generated by IGMP to reduce bandwidth consumption in a multi-	
		access network environment to avoid flooding the entire network.	
WAN IP Alias	Optional field.	Enable WAN IP Alias then enter the IP address provided by your service provider.	
	Disabled by default.	WAN IP Alias is used by the device router and is treated as a second set of WAN IP to	
		provide dual WAN IP address to your LAN network.	
Save	Button	Click <b>Save</b> to save the settings.	
Undo	Button	Click <b>Undo</b> to cancel the settings.	

Table 41 – Ethernet Common Configuration

### 3.1.2.5 Preferred SIM Card – Dual SIM Fail Over

With a single module, the router can create only one cellular WAN interface at any time. However, the NTC-400 Series Router accepts two SIM cards and allows you to switch between them so that one SIM card is available at all times as a backup or failover. This feature is called Dual SIM Failover and is useful for switching between ISPs when the router moves to another location where network coverage changes. There are various configurations including "SIM-A First", "SIM-B First" with "Failback" enabled or disabled, and "SIM-A Only and "SIM-B Only".



**SIM-A/SIM-B only** – When "SIM-A Only" or "SIM-B Only" is used, the specified SIM slot card is the only one to be used for negotiation parameters between the router and cellular ISP.

SIM-A / SIM-B first without enable Failback — By default, the router is configured to use "SIM-A First". When "SIM-A First" or "SIM-B First" are selected, the router will try to connect to the Internet using SIM-A or SIM-B card first and when the connection is broken, the router will switch to use the other SIM card automatically and will not switch back to use the original SIM card except where that connection is broken too. That is, SIM-A and SIM-B are used so long as the connection is still alive.

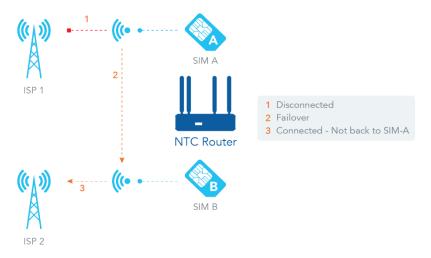


Figure 61 – SIM-A / SIM-B first without enable Failback

**SIM-A / SIM-B first with Failback enable –** With Failback option enabled, the router fails over when the primary SIM connection fails and fails back when it has recovered.

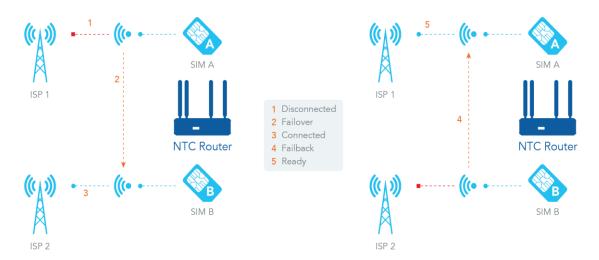


Figure 62 – SIM-A / SIM-B first with enable Failback

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## 3.1.2.6 Configure 3G/4G WAN Setting

When the **Edit** button is clicked, **Internet Connection Configuration**, and **3G/4G WAN Configuration** screens will appear. WAN-2 interface is used in this example.

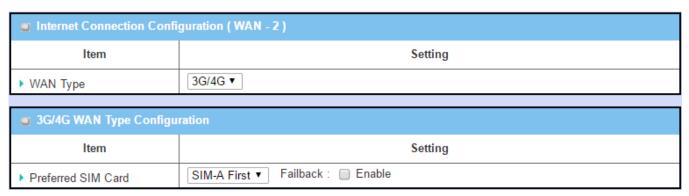


Figure 63 – 3G/4G WAN Type Configuration

Item	Notes	Description
WAN Type	Mandatory field. Default setting: 3G/4G	From the dropdown box, select the Internet connection method for 3G/4G WAN Connection. Only 3G/4G is available.
Preferred	Mandatory field.	Choose which SIM card you want to use for the connection.
SIM Card	Default setting: SIM-A First Failback is unchecked by default	When SIM-A First or SIM-B First is selected, it means the connection is established using SIM A or SIM B and if the connection is fails, the router changes to use the other SIM card until the connection is established.  When SIM-A only or SIM-B only is selected, the router only attempts a connection using the SIM card you selected.  When Failback is checked, it means if the connection is made using the unselected SIM, the router will failback to the main SIM and try to establish the connection periodically.  Note — Failback is available only when SIM-A First or SIM-B First is selected.

Table 42 – 3G/4G WAN Type Configuration



## 3.1.2.7 Configure SIM-A / SIM-B Card

Here you can configure the cellular connection profile.

◆ Connection with SIM-A Card		
Item	Setting	
Network Type	Auto	
▶ Dial-Up Profile	Auto-detection V	
▶ IP Type	IPv4 ✓	
▶ SIM PIN Code	(Optional)  Show my input on screen	
▶ IP Mode	Dynamic IP 🗸	
▶ Primary DNS	(Optional)	
▶ Secondary DNS	(Optional)	
▶ Roaming	☐ Enable	
▶ PDP header compression control	Off	
▶ PDP data compression control	Off	

Figure 64 – Connection with SIM-A Card



**Note –** The configuration of SIM-B Card is the same as SIM-A. SIM-A Card is shown here as an example.

Item	Notes	Description	
Network Type	Mandatory field.	Select Auto to register on a network automatically, regardless of the network type. The	
	Default setting: Auto	NTC-400 Series Router will give preference to high-speed networks.	
		Select 2G Only to register the 2G network only.	
		Select 2G Prefer to register the 2G network first if it is available.	
		Select 3G only to register the 3G network only.	
		Select 3G Prefer to register the 3G network first if it is available.	
		Select LTE only to register the LTE network only.	
		Note – Options may be different due to the specification of the module.	
Dial-Up Profile	Mandatory field.	Specify the type of connection profile for your 3G/4G network. It can be Manual-	
	Default setting: Auto-	configuration, APN Profile List, or Auto-detection.	
	detection	Select Manual-configuration to set APN (Access Point Name), Dial Number, Account,	
		and Password to what your carrier provides.	
		Select APN Profile List to set more than one profile to attempt to connect to in order until the connection is established.	
		Select Auto-detection to automatically select the best configuration by detecting the	
		SIM card and comparing it to the list on the router.	
APN	Mandatory field.	Enter the APN you want to use to establish the connection.	
		If Dial-up profile is set to Manual configuration, this field must be completed.	
PIN code	String format: integer	Enter the PIN (Personal Identification Number) code if required to unlock your SIM card.	

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ltem	Notes	Description
Authentication	Mandatory field.  Default setting: <b>Auto</b>	Select either PAP (Password Authentication Protocol) or CHAP (Challenge Handshake Authentication Protocol) to authenticate with the carrier's server.  When Auto is selected, it means it will authenticate with the server using either PAP or CHAP.
IP Mode	Mandatory field.  Default setting:  Dynamic IP	When Dynamic IP is selected, all IP configuration is taken from the carrier's server and set on the device automatically.  If your carrier has provided you with a Static IP, you can switch to Static IP mode and fill in all required parameters.  Note – IP Subnet Mask is Mandatory field.
Primary DNS	String format: IP address (IPv4 type)	Enter the IP address to change the primary DNS (Domain Name Server) setting. If it is not filled-in, the server address is given by the carrier while connecting.
Secondary DNS	String format: IP address (IPv4 type)	Enter the IP address to change the secondary DNS (Domain Name Server) setting. If it is not filled-in, the server address is given by the carrier while connecting.
Roaming	Disabled by default.	Check the box to establish a connection on other networks if a home network is not available.  Note – Enabling this function may incur additional charges by your carrier.

Table 43 - Connection with SIM-A / SIM-B Card

## 3.1.2.8 Create/Edit SIM-A / SIM-B APN Profile List

You can add a new APN profile for the connection, or modify the content of the APN profile you added. It is available only when you select **Dial-Up Profile** as **APN Profile List**.



Table 44 – SIM-A / SIM-B APN Profile List

The SIM-A APN Profile List displays all the APN profiles you have created. It is available only when you select **Dial-Up Profile** as **APN Profile List**.

When Add button is applied, an APN Profile Configuration screen will appear.

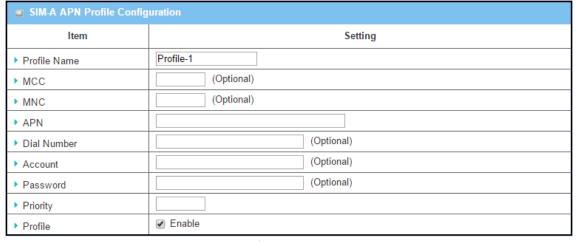


Figure 65 – SIM-A / SIM-B APN Profile Configuration



ltem	Notes	Description	
Profile Name	By default Profile-x is listed. String format: any text	Enter the profile name you want to describe for this profile.	
МСС	String format: integer	Enter the MCC (Mobile Country Code) you want to use for this profile.  Note – the MCC is related to the MNC and can't be blank or set to an invalid value if MNC is filled-in.	
MNC	String format: integer	Enter the MNC (Mobile Network Code) you want to use for this profile.  Note – the MNC is related to the MCC and can't be blank or set to an invalid value if MCC is filled-in.	
APN	String format: any text	Enter the APN you want to use to establish the connection.	
Account	String format: any text	Enter the Account you want to use for the authentication.  Value Range: 0 - 53 characters.	
Password	String format: any text	Enter the Password you want to use for the authentication.	
Authentication	Mandatory field.  Default setting: Auto	Select the Authentication method for the 3G/4G connection: <b>Auto</b> , <b>PAP</b> , <b>CHAP</b> , or <b>None</b>	
Priority	Mandatory field. String format: integer	Enter a value for the connection order. Valid values are 1 to 16. The router will attempt to connect to profiles with a lower value.  Value Range: 1 - 16.	
Profile	Enabled by default.	Check the box to enable this profile.  Uncheck the box to disable this profile in the dial-up action.	
Save	Button	Click the <b>Save</b> button to save the configuration.	
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.	
Back	Button	When the <b>Back</b> button is clicked, the screen will return to the previous page.	

Table 45 – SIM-A / SIM-B APN Profile Configuration

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## 3.1.2.9 Setup 3G/4G Connection Common Configuration

Here you can change common configurations for the 3G/4G WAN interface.

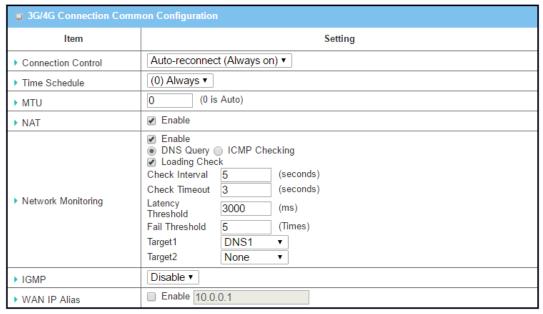


Figure 66 – 3G/4G Connection Common Configuration

Item	Notes	Description	
Connection	Default setting: Auto-	When <b>Auto-reconnect</b> is selected, the router will automatically attempt to re-establish a	
Control	reconnect	connection if it has dropped.	
		When Connect-on-demand is selected, the router will only attempt to establish a	
		connection only when detecting data traffic.	
		When <b>Connect Manually</b> is selected, it means you need to click the Connect button to dial	
		up the connection manually. Go to <b>Status &gt; Basic Network &gt; WAN &amp; Uplink</b> tab for	
		details.	
		Note – This field is available only when Basic Network > WAN > Physical Interface > Operation Mode is selected to Always on.	
Time	Mandatory field.	When <b>(0)</b> Always is selected, the selected WAN is in operation all the time. Once you have	
Schedule	Default setting: (0)	set other schedule rules, there are other options to select.	
	Always	Go to <b>Object Definition &gt; Scheduling</b> for details.	
мти	Mandatory field.	Specify the MTU (Maximum Transmission Unit) for the 3G/4G connection.	
	Default setting: 0	Value Range: 512 - 1500, but 0 is for auto.	
NAT	Enabled by default.	Uncheck the box to disable NAT (Network Address Translation) function.	
Network	Optional field.	When the Network Monitoring feature is enabled, the gateway will use DNS Query or	
Monitoring	Enabled by default.	ICMP to periodically check if the Internet connection is connected.	
		Choose either DNS Query or ICMP Checking to detect a WAN link.	
		With DNS Query, the system checks the connection by sending DNS Query packets to the	
		destination specified in Target 1 and Target 2.	
		With ICMP Checking, the system will check the connection by sending ICMP request	
		packets to the specified destination.	



Item	Notes	Description	
		♠ Loading Check	
		Enable Loading Check allows the router to ignore unreturned DNS Queries or ICMP requests when WAN bandwidth is fully occupied. This is to prevent false link-down status.	
		Check Interval defines the transmitting interval between two DNS Query or ICMP checking packets.	
		Value Range: 2 - 30 seconds.	
		Check Timeout defines the timeout of each DNS query/ICMP.	
		Value Range: 2 - 5 seconds.	
		Latency Threshold defines the threshold of responding time.	
		Value Range: 2000 - (1000* Check Timeout) ms.	
		Fail Threshold specifies the detected disconnection before the router recognizes the WAN link is down. Enter a number of detecting disconnection times to be the threshold before disconnection is acknowledged.	
		Value Range: 2 - 10 seconds.	
		Target1 (DNS1 set by default) specifies the first target of sending DNS query/ICMP request.	
		DNS1: set the primary DNS to be the target.	
		DNS2: set the secondary DNS to be the target.	
		Gateway: set the Current gateway to be the target.	
		Other Host: enter an IP address to be the target.	
		Target2 (None set by default) specifies the second target of sending DNS query/ICMP request.	
		None: to disable Target2.	
		DNS1: set the primary DNS to be the target.	
		DNS2: set the secondary DNS to be the target.	
		Gateway: set the Current gateway to be the target.	
		Other Host: enter an IP address to be the target.	
IGMP	Disabled by default.	Select <b>Auto</b> to enable IGMP function.	
		Check ☑ Enable to enable IGMP Proxy.	
WAN IP Alias	Disabled by default. String format: IP address (IPv4 type)	Check ☑ to enable WAN IP Alias, and fill in the IP address you want to assign.	
	I	l .	

Table 46 – 3G/4G Connection Common Configuration

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## 3.1.3 Wi-Fi Uplink Setup

If the device connects to the Internet through a Wi-Fi Uplink, this section will help you to complete the Wi-Fi Uplink connection setup.

Navigate to the Basic Network > WAN & Uplink > Internet Setup tab.

Wi-Fi Uplink interface: The Uplink network is a wireless network, and the router can connect to the Uplink network through a Wi-Fi connection.

If you have access permission to a certain wireless network, you can setup a Wi-Fi Uplink connection using the NTC-400 Series Router. The router can support 802.11ac/n/g/b data connections and can connect to a wireless network (access point) under the regular infrastructure mode.

■ Internet Connection List					
Interface Name	Physical Interface	Operation Mode	WAN Type	Action	
WAN-1	Ethernet	Always on	Dynamic IP	Edit	
WAN-2	WiFi Module One	Always on	Uplink	Edit	
WAN-3	-	Disable	-	Edit	
WAN-4	-	Disable	-	Edit	

Figure 67 – Internet Connection List

### 3.1.3.1 Configure Ethernet WAN Setting

When the Edit button is applied, Internet Connection Configuration

screen appears. WAN-2 interface is used in this example.



Figure 68 – Internet Connection Configuration (WAN-2)

Item	Notes	Description
WAN Type	Mandatory field.	From the dropdown box, select the Internet connection method for the Wi-Fi Uplink
	Default setting: <b>Uplink</b>	Connection. Only Uplink is available.

Table 47 – Internet Connection Configuration (WAN-2)



### 3.1.3.2 Wi-Fi Uplink

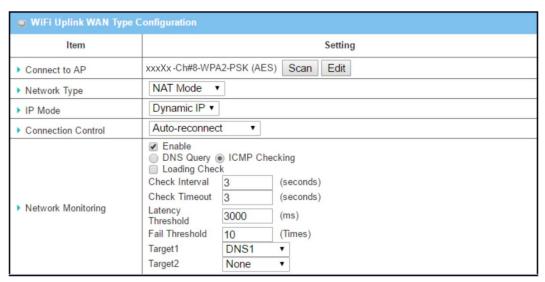


Figure 69 – Wi-Fi Uplink WAN Type Configuration

Item	Notes	Description		
Connect to	N/A	Display the information of AP for connecting.		
AP		You can click the Scan button and select an AP for the uplink network.		
		You can also create uplink profile(s) for ease of connecting to an available Uplink network.		
		Refer to the Basic Network > Wi-Fi > Uplink Profile tab.		
Network	Mandatory field.	Select the expected network type for the Wi-Fi Uplink connection. It can be NAT Mode, Bridge		
Туре	Default setting:	Mode, or NAT Disable.		
	NAT Mode	When NAT Mode is selected, the NAT function is activated on the Wireless Uplink connection;		
		when Bridge Mode is selected, the bridge function is activated on the Wireless Uplink		
		connection. Bridge mode support depends on the product specification. If the purchased		
		device doesn't support bridge mode, it will be greyed out from selection.		
		When NAT Disable is selected, the NAT function is deactivated on the Wireless Uplink		
		connection, and it can function as a router with manually configured routing settings.		
IP Mode	Mandatory field.	Specify the IP mode for the wireless uplink Interface: <b>Dynamic IP</b> or <b>Static IP</b>		
	Default setting:	When <b>Dynamic IP</b> is selected, the device will request an IP from the Uplink Network as the IP		
	Dynamic IP	for the uplink interface.		
		When <b>Static IP</b> is selected, you have to manually configure the IP address settings for the		
		uplink interface. The settings include IP address, subnet mask, gateway, and		
		primary/secondary DNS.		
Connection	Mandatory field.	There are three connection modes.		
Control		Auto-reconnect (Always on) enables the router to always keep the Internet		
		connection on.		
		Connect-on-demand enables the router to automatically re-establish the Internet		
		connection as soon as the user attempts to access the Internet. The Internet		
		connection will be disconnected when it has been inactive for a specified idle time.		

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Item	Notes	Description
		Connect Manually allows user to connect to the Internet manually. The Internet connection will be inactive after it has been inactive for a specified idle time.
Network Monitoring	Optional setting. Enabled by default.	When the Network Monitoring feature is enabled, the router uses DNS Query or ICMP to periodically check the Internet connection state.  © Choose either DNS Query or ICMP Checking to detect WAN link.
		With <b>DNS Query</b> , the system checks the connection by sending DNS Query packets to the destination specified in Target 1 and Target 2.  With <b>ICMP Checking</b> , the system will check the connection by sending ICMP request packets to
		the destination specified in Target 1 and Target 2.
		Enable Loading Check  Enable Loading Check allows the router to ignore unreturned DNS Queries or ICMP requests when WAN bandwidth is fully occupied. This is to prevent false link-down status.
		Check Interval defines the transmitting interval between two DNS Query or ICMP checking packets.
		Check Timeout defines the timeout of each DNS query/ICMP.
		Latency Threshold defines the tolerance threshold of responding time.
		Fail Threshold specifies the detected disconnection before the router recognizes the WAN link down status. Enter a number of disconnection times before disconnection is acknowledged as the threshold.
		Target1 (DNS1 set by default) specifies the first target of sending DNS query/ICMP request.
		DNS1: set the primary DNS to be the target.
		DNS2: set the secondary DNS to be the target.
		Gateway: set the Current gateway to be the target.
		Other Host: enter an IP address to be the target.
		Target2 (None set by default) specifies the second target of sending DNS query/ICMP request.
		None: to disable Target2.
		DNS1: set the primary DNS to be the target.
		DNS2: set the secondary DNS to be the target.
		Gateway: set the Current gateway to be the target.
		Other Host: enter an IP address to be the target.
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.



## 3.2 LAN & VLAN

This section provides details on the configuration of LANs and VLANs.

### 3.2.1 Ethernet LAN

The Local Area Network (LAN) can be used to share data or files among computers attached to a network. The following diagram illustrates the wired network.



Figure 70 – Ethernet LAN

Configuration				
Item	Setting			
LAN IP Address	192.168.123.254			
▶ Subnet Mask	255.255.255.0 (/24) 🔻			

Figure 71 – Ethernet LAN Configuration

Item	Notes	Description
LAN IP	Mandatory field.	Enter the local IP address of this device.
Address	Default setting:	The network device(s) on your network must use the LAN IP address of this device as their
	192.168.1.1	Default Gateway. You can change it if necessary.
		Note – This is also the IP address of web UI. If you change it, you need to type the new IP address
		in the browser to access the web interface.
Subnet	Mandatory field.	Select the subnet mask for the router from the dropdown list.
Mask	Default setting:	Subnet mask defines how many clients are allowed in one network or subnet. The default subnet
	255.255.255.0	mask is 255.255.255.0 (/24), and it means maximum 254 IP addresses are allowed in this subnet.
	(/24)	However, one of them is occupied by LAN IP address of this gateway, so there are maximum 253
		clients allowed in LAN network.
		Value Range: 255.0.0.0 (/8) - 255.255.255.252 (/30)
Save	Button	Click the <b>Save</b> button to save the configuration
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.

Table 49 – Ethernet LAN Configuration

## 3.2.1.1 Create / Edit Additional IP

The router provides the LAN IP alias function for some special management consideration. You can add additional LAN IPs for the router and access to the router using the additional IP.

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Figure 72 – Create/Edit Additional IP

Click the **Add** button to display the **Additional IP Configuration** screen.

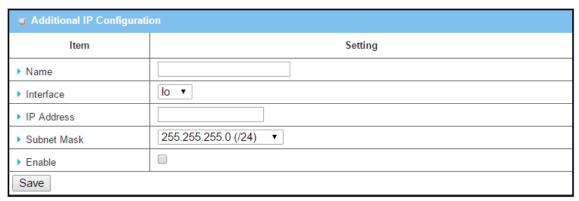


Figure 73 – Additional IP Configuration

ltem	Notes	Description
Name	Optional Setting	Enter the name for the alias IP address.
Interface	Mandatory field.	Specify the Interface type: Lo or Br0
	Default setting: <b>Lo</b>	
IP Address	Optional setting.	Enter the additional IP address for this device.
	Default setting:	
	192.168.1.1	
Subnet Mask	Mandatory field.	Select the subnet mask for this gateway from the dropdown list.
	Default setting:	The Subnet mask defines how many clients are allowed in one network or subnet. The default
	255.255.255.0	subnet mask is 255.255.255.0 (/24), and means a maximum of 254 IP addresses are allowed
	(/24)	in this subnet. However, one of them is occupied by the LAN IP address of the router so there
		are a maximum of 253 clients allowed on the LAN.
		Value Range: 255.0.0.0 (/8) - 255.255.255.255 (/32).
Save	NA	Click the <b>Save</b> button to save the configuration

Table 50 – Additional IP Configuration



#### 3.2.2 VLAN

VLAN (Virtual LAN) is a logical network under a certain switch or router device to group client hosts with a specific VLAN ID. The NTC-400 Series Router supports both Port-based VLAN and Tag-based VLAN. These functions allow you to divide the local network into different "virtual LANs".

#### 3.2.2.1 Port-based VLAN

The Port-based VLAN function groups Ethernet ports (Port-1 to Port-4) and Wi-Fi Virtual Access Points (VAP-1 - VAP-8) together for differentiated services like Internet access, multimedia and VoIP services. There are two operation modes, NAT and Bridge, which can be applied to each VLAN group. One DHCP server can be allocated to a NAT VLAN group to allow group host members to get their IP addresses. Thus, each host can access the Internet via the NAT mechanism. In bridge mode, Intranet packet flow is delivered out of the WAN trunk port with VLAN tags to upper links for different services.

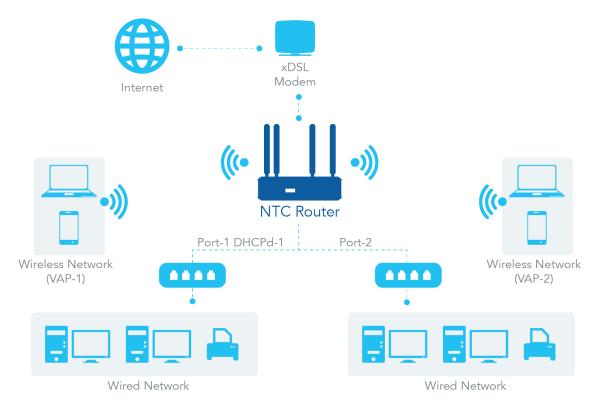


Figure 74 – Port-based VLAN

A port-based VLAN is a group of ports on an Ethernet or Virtual APs on a wired or wireless gateway that form a logical LAN segment. For example, in a company where the administrator has created 3 network segments; Lobby/Meeting Room, Office, and Data Centre, the administrator can configure the Lobby/Meeting Room segment with VLAN ID 3. The VLAN group includes Port-3 and VAP-8 (SSID: Guest) with NAT mode and DHCP-3 server equipped. They may also configure the Office segment with VLAN ID 2. The VLAN group includes Port-2 and VAP-1 (SSID: Staff) with NAT mode and DHCP-2 server equipped. The administrator may also configure Data Centre segment with VLAN ID 1.

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The VLAN group includes Port-1 with NAT mode to WAN interface as shown in following diagram.

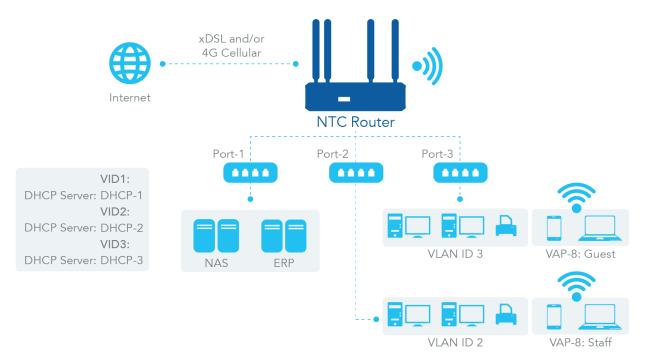


Figure 75 - Port-based VLAN example

### 3.2.2.2 Tag-based VLAN

A Tag-based VLAN is also called a VLAN Trunk. The VLAN Trunk collects all packet flows with different VLAN IDs from the router and delivers them to the Intranet. VLAN membership in a tagged VLAN is determined by the VLAN ID information within the packet frames that are received on a port. The administrator can further use a VLAN switch to separate the VLAN trunk to different groups based on the VLAN ID.

The Tag-based VLAN function can group Ethernet ports, Port-1 to Port-4, and Wi-Fi Virtual Access Points, VAP-1 - VAP-8, together with different VLAN tags for deploying subnets in the Intranet. All packet flows can carry different VLAN tags even on the same physical Ethernet port for the Intranet. These flows can be directed to different destinations because they have different tags. This approach is very useful to group hosts in different geographic locations to be in the same workgroup.



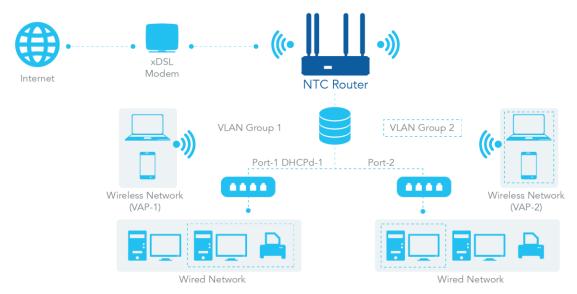


Figure 76 - Tag-based VLAN

For example, in a company where the administrator has created 3 network segments; Lab, Meeting Rooms, and Office the administrator can configure the Office segment with VLAN ID 12. The VLAN group is equipped with DHCP-3 server to construct a 192.168.12.x subnet. They may also configure the Meeting Rooms segment with VLAN ID 11. The VLAN group is equipped with DHCP-2 server to construct a 192.168.11.x subnet for Intranet only. That is, any client host in VLAN 11 group can't access the Internet. They can also configure the Lab segment with VLAN ID 10. The VLAN group is equipped with DHCP-1 server to construct a 192.168.10.x subnet.

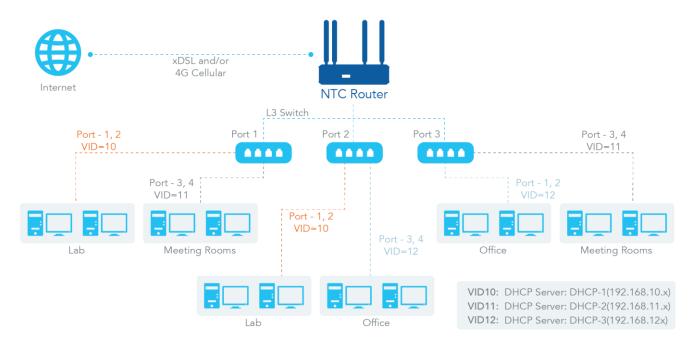


Figure 77 - Tag-based VLAN example

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### 3.2.2.3 VLAN Groups Access Control

The administrator can specify the Internet access permission for all VLAN groups and configure which VLAN groups are allowed to communicate with each other.

#### 3.2.2.4 VLAN Group Internet Access

The administrator can allow or deny Internet access to specific members of a VLAN group. For example, VLANs VID-2 and VID-3 can access the Internet but VID1 cannot access the Internet. The following is an example where VLAN IDs 2 and 3 can access Internet but the one with VID is 1 cannot access Internet. That is, visitors in the meeting room and staff in the office network can access the Internet but the computers/servers in the data centre cannot access the Internet due to security considerations. Servers in the data centre are only for trusted staff or are accessed via secure tunnels.

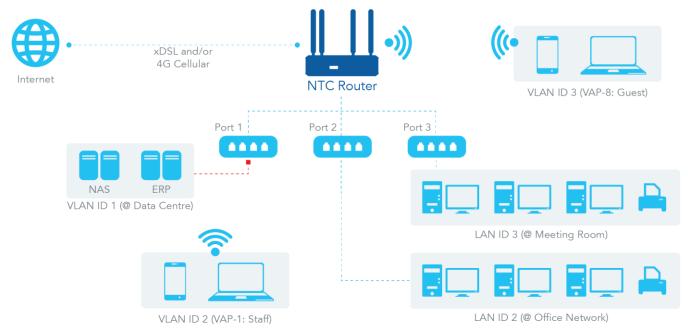


Figure 78 – VLAN Group Internet Access example



### 3.2.2.5 Inter VLAN Group Routing

In Port-based tagging, the administrator can specify member hosts of one VLAN group to be able to communicate with the ones in another VLAN group or not. This is a communication pair and one VLAN group can join many communication pairs. However, A can communicate with B, and B can communicate with C, but that doesn't mean that A can communicate with C.

An example is shown in the following diagram: VLAN groups 1 and 2 can access each other but the ones between VLAN ID 1 and VLAN ID 3 and between VLAN ID 2 and VLAN ID 3 cannot.

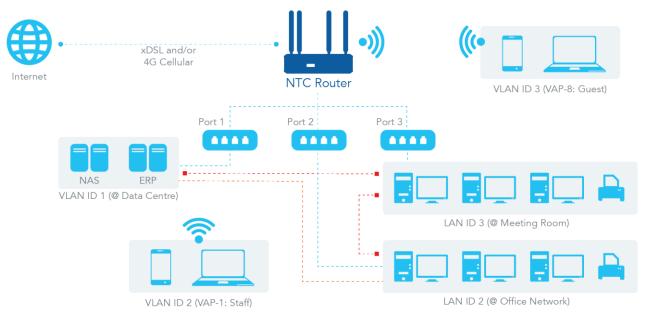


Figure 79 – Inter VLAN Group Routing

#### 3.2.2.6 VLAN Setting

Navigate to the Basic Network > LAN & VLAN > VLAN tab.

The VLAN function allows you to divide the local network into different virtual LANs. There are Port-based and Tag-based VLAN types. Select one that applies.

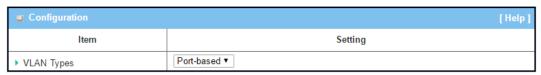


Figure 80 - VLAN Setting

Item	Notes	Description
VLAN Type	Default setting: <b>Port- based</b>	Select the VLAN type that you want to adopt for organizing your local subnets.  Port-based – A Port-based VLAN allows you to add rules for each LAN port and advanced control with its VLAN ID.
		<b>Tag-based</b> – Tag-based VLAN allows you to add a VLAN ID and select members and a DHCP Server for this VLAN ID. See the Tag-based VLAN List table.
Save	Button	Click the <b>Save</b> button to save the configuration.

Table 51 - VLAN Setting

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#### 3.2.2.7 Port-based VLAN – Create/Edit VLAN Rules

The port-based VLAN allows you to customise each LAN port. There is a default rule that shows the configuration of all LAN ports. If your device has a DMZ port, you will also see DMZ configuration. The maximum number of rules is based on LAN port numbers.

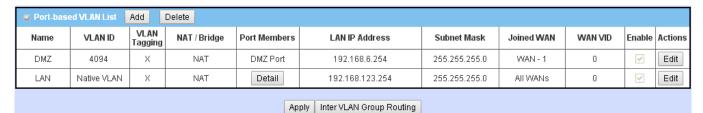


Figure 81 - Port-based VLAN

Click the **Add** button to display the Port-based VLAN Configuration screen which is consists of 3 sections: **Port-based VLAN Configuration**, **IP Fixed Mapping Rule List**, and **Inter VLAN Group Routing** 

#### 3.2.2.8 Port-based VLAN – Configuration

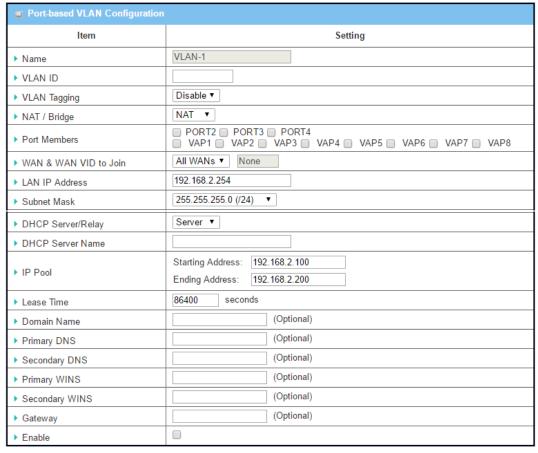


Figure 82 – Port-based VLAN Configuration

Item	Notes	Description
Name	Mandatory field. String format: Pre-defined, not customisable.	Define the Name of this rule. This field is pre-defined and is not customisable.



Item	Notes	Description
VLAN ID	Mandatory field.	Define the VLAN ID number. The range is 1 to 4094.
VLAN Tagging	Default setting: <b>Disable</b>	The rule is activated according to VLAN ID and Port Members configuration when <b>Enable</b> is selected.  The rule is activated according to Port Members configuration when <b>Disable</b> is selected.
NAT / Bridge	Default setting: <b>NAT</b>	Select NAT mode or Bridge mode for the rule.
Port Members	These boxes are unchecked by default.	Select which LAN port(s) and VAP(s) that you want to add to the rule.
WAN & WAN VID to Join	All WANs are selected by default.	Select which WAN or All WANs that allow access to the Internet.  Note – If Bridge mode is selected, you need to select a WAN and enter a VID.
LAN IP Address	Mandatory field.	Assign an IP Address for the DHCP Server that the rule uses. This IP address is a router IP.
Subnet Mask	255.255.255.0(/24)Default setting:	Select a Subnet Mask for the DHCP Server.
DHCP Server /Relay	Default setting: <b>Server</b>	Define the DHCP Server type.  There are three types you can select: Server, Relay or Disable  Relay – Select Relay to enable DHCP Relay function for the VLAN group, then fill in the DHCP Server IP Address field.  Server – Select Server to enable DHCP Server function for the VLAN group, then specify the DHCP Server settings.  Disable – Select Disable to disable the DHCP Server function for the VLAN group.
DHCP Server IP Address (for DHCP Relay only)	Mandatory field.	If you select Relay type of DHCP Server, assign a DHCP Server IP Address that the router will relay the DHCP requests to.
DHCP Server Name	Mandatory field.	Define name of the DHCP Server.
IP Pool	Mandatory field.	Define the IP Pool range.  There are Starting Address and Ending Address fields. If a client requests an IP address from this DHCP Server, it will assign an IP address in the range of IP pool.
Lease Time	Mandatory field.	Define a period of time for an IP Address that the DHCP Server leases to a new device. By default, the lease time is 86400 seconds.
Domain Name	String format can be any text.	The Domain Name of this DHCP Server.  Value Range: 0 to 31 characters.
Primary DNS	IPv4 format	The Primary DNS of this DHCP Server.
Secondary DNS	IPv4 format	The Secondary DNS of this DHCP Server.

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Item	Notes	Description	
Primary WINS	IPv4 format	The Primary WINS of this DHCP Server.	
Secondary WINS	IPv4 format	The Secondary WINS of this DHCP Server.	
Gateway	IPv4 format	The Gateway of this DHCP Server.	
Enable	Disabled by default.	Click  Enable to activate this rule.	
Save	Button	Click the <b>Save</b> button to save the configuration	
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.	

Table 52 – Port-based VLAN Configuration

You can add IP rules in the IP Fixed Mapping Rule List if a DHCP Server for the VLAN groups is required.

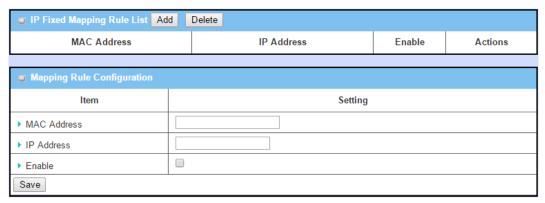


Figure 83 – IP Fixed Mapping Rule List

Click the **Add** button to display the **Mapping Rule Configuration** screen.

Item	Notes	Description	
MAC	Mandatory field.	Define the MAC Address target that the DHCP Server wants to match.	
Address			
IP Address	Mandatory field.	Define the IP Address that the DHCP Server will assign.	
		there is a request from the MAC Address filled in the above field, the DHCP Server will assign	
		this IP Address to the client whose MAC Address matches the rule.	
Enable	Disabled by default.	Click <b>☑ Enable</b> to activate this rule.	
Save	Button	Click the <b>Save</b> button to save the configuration	

Table 53 – IP Fixed Mapping Rule List



Figure 84 – Port-based VLAN List



# 3.2.2.9 Port-based VLAN – Inter VLAN Group Routing

Click the **VLAN Group Routing** button. The VLAN Group Internet Access Definition and Inter VLAN Group Routing are displayed.

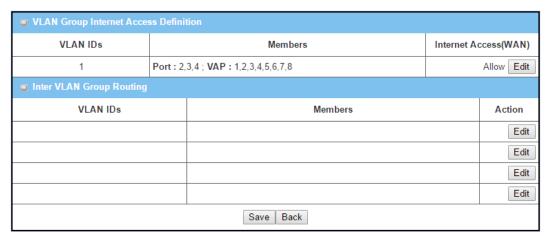


Figure 85 - VLAN Group Internet Access Definition

When the **Edit** button is applied, the following screen is displayed:

▼ VLAN Group Internet Access Definition							
VLAN IDs	Members Internet Access(WAN)						
<b>₽</b> 1, <b>₽</b> 2	Port: 2,	Port: 2,3,4; VAP: 1,2,3,4,5,6,7,8					
Inter VLAN Group Routing	■ Inter VLAN Group Routing						
VLAN IDs		Members		Action			
_ 1, <u>_</u> 2				Edit			

Figure 86 - VLAN Group Internet Access Definition

Item	Notes	Description
VLAN Group Internet Access Definition	All boxes are checked by default.	The default settings mean all VLAN ID members are allowed to access the WAN interface.  If a VLAN ID box is unchecked, that VLAN ID member can't access the Internet anymore.  Note – VLAN ID 1 is available always; it is the default VLAN ID of the LAN rule. The other VLAN IDs are available only when they are enabled.
Inter VLAN Group Routing	Disabled by default.	Click the expected VLAN IDs box to enable the Inter VLAN access function.  By default, members in different VLAN IDs can't access each other. The router supports up to 4 rules for Inter VLAN Group Routing.  For example, if ID_1 and ID_2 are checked, members in VLAN ID_1 can access members of VLAN ID_2 and vice versa.
Save	Button	Click the Save button to save the configuration

Table 54 – VLAN Group Internet Access Definition

# 3.2.2.10 Tag-based VLAN - Create/Edit VLAN Rules

The **Tag-based VLAN** allows you to customize each LAN port according to VLAN ID. There is a default rule shows the configuration of all LAN ports and all VAPs.

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Figure 87 – Tag-based VLAN List

Click the **Add** button to display the **Tag-based VLAN Configuration** screen.

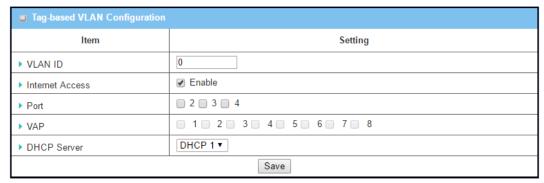


Figure 88 – Tag-based VLAN Configuration

Item	Notes	Description
VLAN ID	Mandatory field.	Define the VLAN ID number. Range: 6 - 4094
Internet Access	Enabled by default.	Check ☑ Enable to allow the members in the VLAN group access to the Internet.
Port	Disabled by default.	Check the LAN port box(es) to join the VLAN group.
VAP	Disabled by default.	Check the VAP box(es) to join the VLAN group.
DHCP Server	Default setting: <b>DHCP</b> 1	Select a DHCP Server to these members of this VLAN group.  To create or edit DHCP server for VLAN, refer to Basic Network > LAN & VLAN > DHCP Server.
Save	Button	Click the <b>Save</b> button to save the configuration.  Note – After clicking the <b>Save</b> button, always click the <b>Apply</b> button to apply the settings.

Table 55 - Tag-based VLAN Configuration

#### 3.2.3 DHCP Server

# 3.2.3.1 DHCP Server

The router supports up to 4 DHCP servers to fulfil the DHCP requests from different VLAN groups (please refer to the VLAN section for more detail). You can add more DHCP server configurations by clicking on the "Add" button behind "DHCP Server List", or clicking on the "Edit" button at the end of each DHCP Server on the list to edit its settings. You can select a DHCP Server and delete it by clicking on the "Select" check-box and then the "Delete" button.



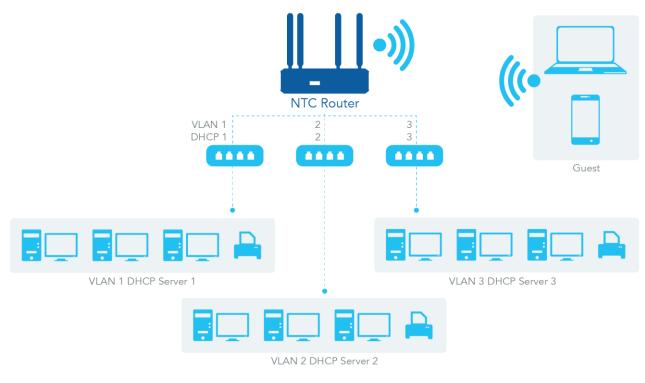


Figure 54 - DHCP Server

Figure 89 - DHCP Server

### 3.2.3.2 Fixed Mapping

When there are entries in the DHCP Client List, you can assign a fixed IP address to map the specific MAC addresses by selecting them and then selecting "Copy". You can also do this manually if you know the MAC address of the devices.

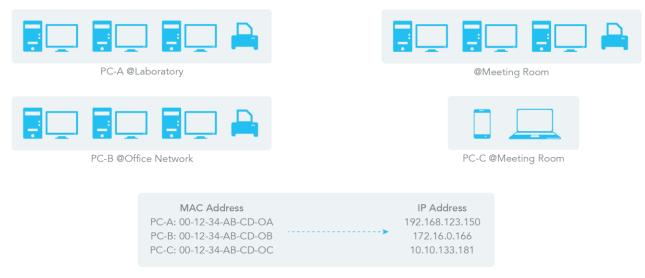


Figure 90 – Fixed Mapping

#### 3.2.3.3 DHCP Server Setting

Navigate to the Basic Network > LAN & VLAN > DHCP Server tab.

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The DHCP Server setting allows you to create and customize DHCP Server policies to assign IP Addresses to the devices on the local area network (LAN).

#### 3.2.3.4 Create / Edit DHCP Server Policy

The gateway allows you to custom your DHCP Server Policy. If multiple LAN ports are available, you can define one policy for each LAN (or VLAN group), and it supports up to a maximum of 4 policy sets.

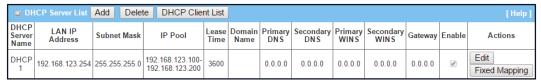


Figure 91 - Create/Edit DHCP Server Policy

Click the **Add** button to display the **DHCP Server Configuration** screen.

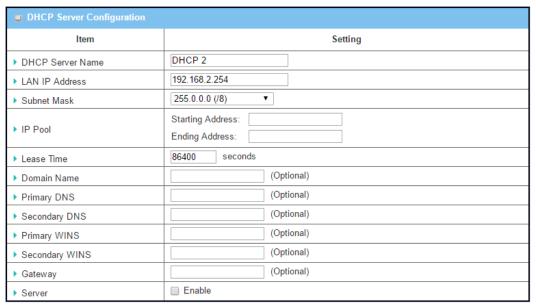


Figure 92 – DHCP Server Configuration

Item	Notes	Description
DHCP Server Name	Mandatory field. String format.	Enter a meaningful DHCP Server name.
LAN IP Address	Mandatory field.  IPv4 format.	The LAN IP Address of this DHCP Server.
Subnet Mask	Default setting: 255.0.0.0 (/8)	The Subnet Mask of this DHCP Server.
IP Pool	Mandatory field.  IPv4 format.	The IP Pool of this DHCP Server. It composed of Starting Address entered in this field and Ending Address entered in this field.
Lease Time	Mandatory field. Integer format.	The Lease Time of this DHCP Server.  Value Range: 300 - 604800 seconds
Domain Name	String format.	The Domain Name of this DHCP Server.



ltem	Notes	Description
Primary DNS	IPv4 format	The Primary DNS of this DHCP Server.
Secondary DNS	IPv4 format	The Secondary DNS of this DHCP Server.
Primary WINS	IPv4 format	The Primary WINS of this DHCP Server.
Secondary WINS	IPv4 format	The Secondary WINS of this DHCP Server.
Gateway	IPv4 format	The Gateway of this DHCP Server.
Server	Disabled by default.	Check <b>☑ Enable</b> to activate this DHCP Server.
Save	Button	Click the Save button to save the configuration
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.
Back	Button	When the <b>Back</b> button is clicked the screen will return to the DHCP Server Configuration page.

Table 56 – DHCP Server Configuration

# 3.2.3.5 Create / Edit Mapping Rule List on DHCP Server

The router allows you to customize your Mapping Rule List on the DHCP Server. It supports up to a maximum of 64 rule sets. When the **Fix Mapping** button is applied, the **Mapping Rule List** screen appears.



Figure 93 – Create / Edit Mapping Rule List on DHCP Server

Click the **Add** button to display the **Mapping Rule Configuration** screen.

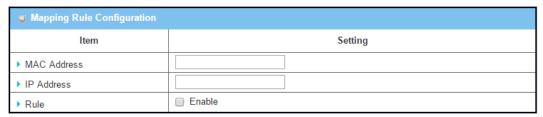


Figure 94 – Mapping Rule Configuration

Item	Notes	Description
MAC Address	Mandatory field. MAC Address string format.	The MAC Address of this mapping rule.
IP Address	Mandatory field. IPv4 format.	The IP Address of this mapping rule.
Rule	Disabled by default.	Check <b>☑ Enable</b> to activate this rule.
Save	Button	Click the <b>Save</b> button to save the configuration
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.
Back	Button	When the <b>Back</b> button is clicked the screen will return to the DHCP Server Configuration page.

Table 57 – Mapping Rule Configuration

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### 3.2.3.6 View / Copy DHCP Client List

When the DHCP Client List button is applied, the DHCP Client List screen appears.

UHCP Client List Copy to Fixed Mapping							
LAN Interface IP Address		Host Name	MAC Address	Remaining Lease Time	Actions		
Ethernet	Dynamic /192.168.123.100	James-P45V	74:D0:2B:62:8D:42	00:49:07	☐ Select		

Figure 95 – View/Copy DHCP Client List

When the DHCP Client is selected and **Copy to Fixed Mapping** button is applied. The IP and MAC address of DHCP Client will apply to the Mapping Rule List on the specified DHCP Server automatically.

#### 3.2.3.7 Enable / Disable DHCP Server Options

The **DHCP Server Options** setting allows you to set **DHCP OPTIONS 66, 72,** or **114**. Click the **Enable** button to activate the DHCP option function and the DHCP Server will add the expected options in sending out <u>DHCPOFFER DHCPACK</u> packages.

Option	Meaning	RFC
66	TFTP server name	[RFC 2132]
72	Default World Wide Web Server	[RFC 2132]
114	URL	[RFC 3679]

Table 58 - Enable/Disable DCHCP Server Options



Figure 96 – Enable/Disable DCHCP Server Options

# 3.2.3.8 Create / Edit DHCP Server Options

The router supports up to a maximum of 99 option settings.



Figure 97 – Create / Edit DHCP Server Options

When the Add/Edit button is applied, the DHCP Server Option Configuration screen will appear.

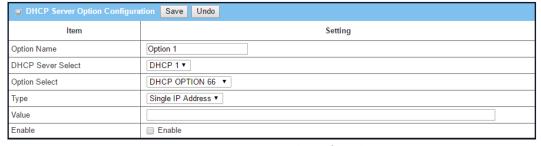


Figure 98 – DHCP Server Option Configuration

Item	Notes	Description
<b>Option Name</b>	Mandatory field. String format.	Enter a DHCP Server Option name that is meaningful to you.



Item	Notes		Descrip	otion
DHCP Server Select	Dropdown list of all available DHCP servers.	Choose	the DHCP server this optio	n should apply to.
Option Select	Mandatory field.  Default setting: Option 66	Option 7	the specific option from th 72 or Option 144 66 for tftp 72 for www 144 for url	e dropdown list: <b>Option 66</b> ,
Туре	Dropdown list of the type of DHCP server option values.	66 72 114	Single IP Address Single FQDN IP Addresses List, separa	
Value	Mandatory field. Must contain data in the following formats:  • IPv4 format  • FQDN format  • IP list  • URL format	66 72 114	Type Single IP Address Single FQDN Single URL	Value IPv4 format FQDN format URL format
Enable	Disabled by default.	Check <b></b>	I <b>Enable</b> to activate thés se	etting.
Save	Button	Click the	e Save button to save the s	etting.
Undo	Button		ne <b>Undo</b> button is clicked t changed.	he screen will return back with

Table 59 – DHCP Server Option Configuration



# 3.3 Wi-Fi

The router provides an IEEE 802.11ac/n/g/b Wi-Fi interface with dual band (2.4GHz/5GHz) operation for mobile wireless devices to connect for Internet/Intranet access. There are several wireless operation modes provided by this device. They are: "AP Router Mode", "WDS Only Mode", and "WDS Hybrid Mode". You can choose the expected mode from the wireless operation mode list.

There are some sub-sections for you to configure the Wi-Fi function, including "Basic Configuration" and "Advanced Configuration". In the Basic Configuration section, you are required to complete most of the settings to use the Wi-Fi function and the Advanced Configuration section provides more parameters for advanced users to fine tune the connectivity performance of the Wi-Fi function.

#### 3.3.1 Wi-Fi Configuration

Below are the scenarios for each wireless operation mode.

#### 3.3.1.1 AP Router Mode

This mode allows you to get your wired and wireless devices connected to the Internet using Network Address Translation (NAT). The router behaves as both a Wi-Fi AP (Access Point) and a Wi-Fi hotspot to provide Internet access. This means local Wi-Fi clients can connect to it and access the Internet through it without the need to obtain a public IP address from the ISP.

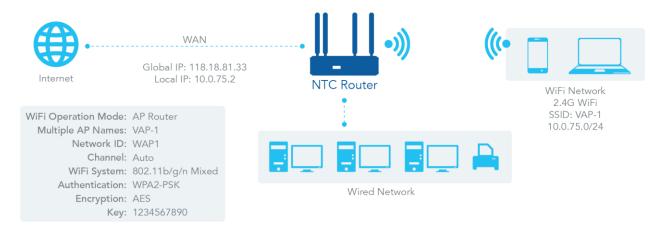


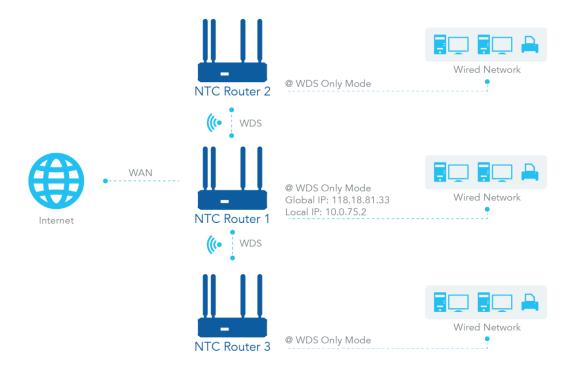
Figure 99 - Wi-Fi Configuration - AP Router Mode



### 3.3.1.2 WDS Only Mode

WDS (Wireless Distributed System) Only mode configures the router to act as a bridge for its wired Intranet and a repeater to extend wireless reach. You can use multiple Wi-Fi routers as Wi-Fi repeaters in a chain setup in "WDS Only" mode. All gateways can communicate with each other through Wi-Fi. All wired client hosts behind each router can also communicate with each other in this scenario. Only one router within the repeater chain can be the DHCP server to provide IP addresses for all the wired client hosts of the other routers which should have their DHCP servers disabled. This router can be also be configured as a NAT router to provide internet access.

The diagram below illustrates that there are two wireless gateways (Wi-Fi Gateway 2 and Wi-Fi Gateway 3) running in "WDS Only" mode. They both use channel 3 to link to local Gateway 1 through WDS. Both gateways connected by WDS need to know the remote AP MAC of the other. All client hosts under gateway 2 and 3 can request IP addresses from the DHCP server of gateway 1. Wireless Gateway 1 also executes the NAT mechanism for all client hosts accessing the Internet.



Router 2 & 3 Settings: [Configuration]-[WiFi Configuration] WiFi Operation Mode: WDS Only Channel: 3 Authentication: WPA2-PSK

Authentication: WPA2 Encryption: AES Key: 1234567890 Router 1 Settings: [Configuration]-[WiFi Configuration] WiFi Operation Mode: WDS Only Lazy Mode: Disable Authentication: WPA2-PSK Encryption: AES Key: 1234567890 [Configuration]-[Remote AP's MAC] Remote AP MAC1: MAC of Router 2 Remote AP MAC2: MAC of Router 3 Remote AP MAC3:

Figure 100 – Wi-Fi Configuration - WDS Only Mode

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### 3.3.1.3 WDS Hybrid Mode

WDS Hybrid mode includes both WDS and AP Router mode. WDS Hybrid mode can act as an access point for its Wi-Fi Intranet and a Wi-Fi bridge for its wired and Wi-Fi Intranets at the same time. This mode allows you to build up a large wireless network in a large space like airports, hotels or school campus.

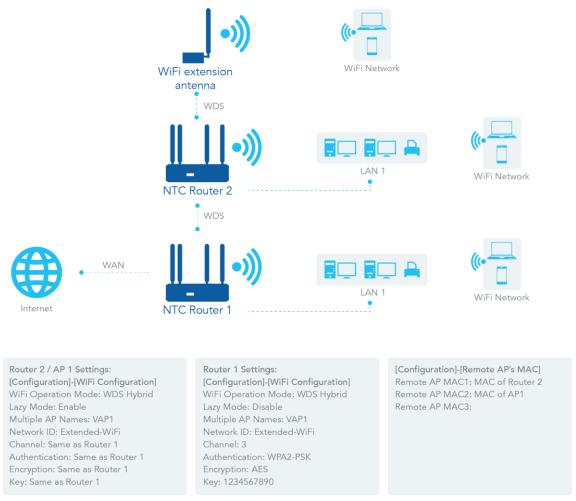


Figure 101 – Wi-Fi Configuration - WDS Hybrid Mode

The diagram above illustrates Gateway 1, Gateway 2 and AP 1 connected by WDS. Each gateway has access point functionality for Wi-Fi client access. Gateway 1 has a DHCP server to assign IP addresses to each of the client hosts. All gateways and AP are running in WDS hybrid mode. To setup WDS hybrid mode, you must fill all configuration items similar to that of AP-router and WDS modes.



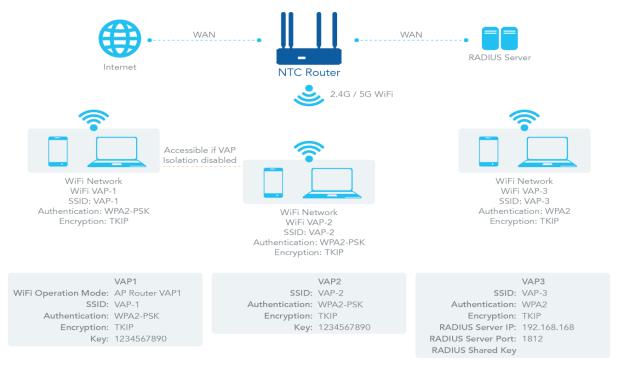


Figure 102 – Wi-Fi Configuration - Multiple VAPs

#### 3.3.1.4 Multiple VAPs

VAP (Virtual Access Point) is a function that allows the partitioning of a wireless network into multiple broadcast domains. It can simulate multiple APs on one physical AP. The wireless router supports up to 8 VAPs. For each VAP, you need to setup an SSID, authentication and encryption to control Wi-Fi client access.

There is also a VAP isolation option to manage the access among VAPs. You can allow or block communication for the wireless clients connected to different VAPs.



### 3.3.1.5 Wi-Fi Security - Authentication & Encryption

Wi-Fi security provides complete authentication and encryption mechanisms to enhance data security while your data is transferred wirelessly. The wireless router supports Shared, WPA-PSK / WPA2-PSK and WPA / WPA2 authentication. You can select one authentication scheme to validate the wireless clients while they are connected to the AP. For data encryption, the router supports WEP, TKIP and AES. The selected encryption algorithm will be applied to the data while the wireless connection is established.

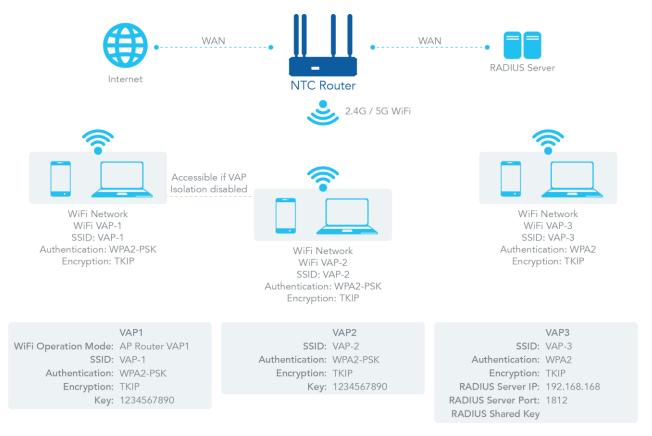


Figure 103 – Wi-Fi Configuration – Wi-Fi Security - Authentication and Encryption

### 3.3.1.6 Wi-Fi Configuration Setting

The Wi-Fi configuration allows you to configure 2.4GHz and 5GHz Wi-Fi settings.

Navigate to the Basic Network > Wi-Fi > Wi-Fi Module One Tab.

## 3.3.1.7 Basic Configuration

Basic Configuration [Help		
Item	Setting	
▶ Operation Band	2.4G Single Band ▼	
▶ WPS	2.4G WPS Setup	

Figure 104 – Wi-Fi Configuration Setting - Basic Configuration

Item	Notes	Description
Operation	A mandatory setting	Specifies the intended operation band for the Wi-Fi module.
Band		



Item	Notes	Description
WPS	N/A	Pressing the <b>2.4G</b> or <b>5G</b> button directs you to the Wi-Fi Protected Setup page.

Table 60 - Wi-Fi Configuration Setting - Basic Configuration

#### 3.3.1.8 Configure Wi-Fi Setting

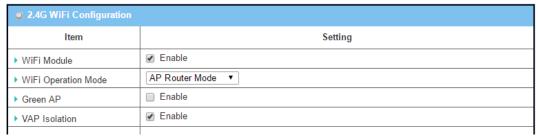


Figure 105 – Wi-Fi Configuration Setting - 2.4G/5G Wi-Fi Configuration

ltem	Notes	Description
Wi-Fi Module	Enabled by default.	Check the Enable box to activate the Wi-Fi function.
Wi-Fi Operation Mode		Specify the Wi-Fi Operation Mode according to your application.  Refer to the following table for AP Router Mode, WDS Only Mode, WDS Hybrid Mode, Universal Repeater Mode, AP Only Mode, and Client Mode settings.

Table 61 – Wi-Fi Configuration Setting - 2.4G/5G Wi-Fi Configuration

#### 3.3.1.9 AP Router Mode

In AP Router mode, the device not only supports the connection of other stations but also the router function. The **WAN** port and the **NAT** function are **enabled**.

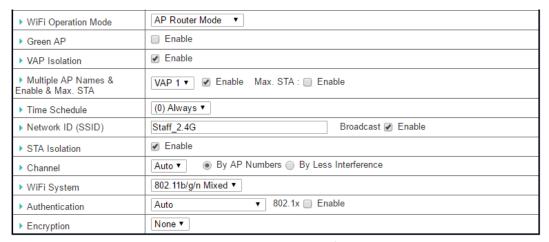


Figure 106 – AP Router Mode

ltem	Notes	Description
Green AP	Disabled by default.	Check the Enable box to activate the Green AP function. Green AP attempts to optimise wireless throughput and power consumption.
VAP Isolation	Enabled by default.	Check the Enable box to activate this function.

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ltem	Notes	Description
		By default, the box is checked; it means that stations which are associated to different VAPs cannot communicate with each other.
Multiple AP	Mandatory field.	Multiple AP Names (VAP) - Multiple SSID feature and the device support up to 8 virtual
Names	VAP1 and VAP8	SSIDs. Select one VAP to configure its setting.
	are activated by	<b>Enable</b> - Check the enable box to activate the selected VAP.
	default.	Max. STA - Limit the maximum number of client stations. Check this box and enter a limitation. The box is unchecked (unlimited) by default.
Time Schedule	Mandatory field.	Apply a specific Time Schedule to this rule; otherwise leave it as (0) Always.
		If the dropdown list is empty, ensure Time Schedule is pre-configured. Refer to the <b>Object Definition &gt; Scheduling &gt; Configuration</b> tab.
Network ID	String format.	Enter the SSID for the VAP, and decide whether to broadcast the SSID or not.
(SSID)	Enabled by default.	The SSID is used for identifying the wireless network from another AP, and client stations will associate with the AP according to the SSID. If the broadcast SSID option is enabled, it means the SSID will be broadcasted, and the stations can associate with this device by scanning for available SSIDs.
STA Isolation	Enabled by	Check the Enable box to activate this function.
	default.	The default setting does not allow stations which are associated to the same VAP to communicate with each other.
Channel	Mandatory field.	Select a radio channel for the VAP. Each channel corresponds to a different radio band. The
	Default setting:	permissible channels depend on the Regulatory Domain.
	Auto	There are two available options when Auto is selected:
		By AP Numbers - The channel will be selected according to AP numbers (lower channels are
		better).  By Interference - The channel will be selected according to interference. (lower interference is better).
Wi-Fi System	Mandatory field.	Specify the preferred Wi-Fi System. The dropdown list of the Wi-Fi system is based on IEEE 802.11 standard.
		2.4G Wi-Fi can use b, g and n only or mixed with each other.
		5G Wi-Fi can select a, n and ac only or mixed with each other.
Authentication	Mandatory field. Default setting:	For security, there are several authentication methods supported. Client stations should provide the key when associate with this device.
	Auto	When Open is selected, the check box named 802.1x shows up next to the dropdown list.
		802.1x (Disabled by default.) - When 802.1x is enabled, the client stations will be
		authenticated by a RADIUS server.
		RADIUS Server IP (The default IP is 0.0.0.0)
		RADIUS Server Port (The default value is 1812)
		RADIUS Shared Key
		When Shared is selected, the pre-shared WEP key should be set for authenticating.
		When Auto is selected, the device will select Open or Shared by requesting the client automatically.



Item	Notes	Description
		The check box named 802.1x shows up next to the dropdown list.
		802.1x (Disabled by default.) - When 802.1x is enabled, the client stations will be
		authenticated by RADIUS server.
		RADIUS Server IP (The default IP is 0.0.0.0)
		RADIUS Server Port (The default value is 1812)
		RADIUS Shared Key
		When WPA or WPA2 is selected.
		WPA and WPA2 are implementations of IEEE 802.11i. WPA only had implemented part of
		IEEE 802.11i, but owns the better compatibility.
		WPA2 had fully implemented 802.11i standard, and owns the highest security.
		RADIUS Server
		The client stations will be authenticated by RADIUS server.
		RADIUS Server IP (The default IP is 0.0.0.0)
		RADIUS Server Port (The default value is 1812)
		RADIUS Shared Key
		When WPA / WPA2 is selected, the client stations can associate with this device via WPA or
		WPA2.
		When WPA-PSK or WPA2-PSK is selected, the authentication uses pre-shared keys instead
		of RADIUS server.
		When WPA-PSK / WPA2-PSK is selected, the client stations can associate with this device
		via WPA-PSK or WPA2-PSK.
Encryption	Mandatory field.	Select the desired encryption method and enter the required key(s). The available method
	Default setting:	in the dropdown list depends on the Authentication you selected.
	None	None – the device is open with no encryption.
		WEP - Up to 4 WEP keys can be set and you have to select one as current key. The key type
		can set to HEX or ASCII. If HEX is selected, the key should consist of (0 to 9) and (A to F).  If ASCII is selected, the key should consist of ASCII table.
		<b>TKIP</b> - TKIP was proposed instead of WEP without upgrading hardware. Enter a Pre-shared
		Key for it. The length of the key is from 8 to 63 characters.
		<b>AES</b> - The newest encryption system in Wi-Fi. This is also designed for the fast 802.11n high
		bitrates schemes. Enter a Pre-Shared Key. The length of the key is from 8 to 63 characters.
		We recommend that you use AES encryption for security as it is the most secure.
		TKIP / AES - TKIP / AES mixed mode. Client stations can associate with this device via TKIP
		or AES. Enter a Pre-Shared Key. The length of the key is from 8 to 63 characters.
Save	Button	Click the <b>Save</b> button to save the current configuration.
Undo	Button	Click the <b>Undo</b> button to restore configuration to previous setting before saving.
Apply	Button	Click the <b>Apply</b> button to apply the saved configuration.

Table 62 – AP Router Mode

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# 3.3.1.10 WDS Only Mode

In WDS Only mode, the device only bridges the connected wired clients to other WDS-enabled Wi-Fi devices that are associated with it.

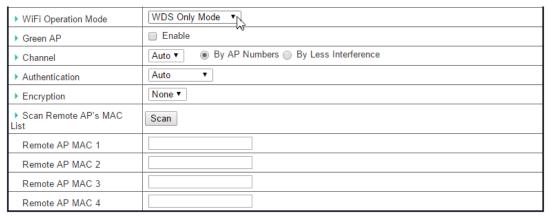


Figure 107 – WDS Only Mode

Item	Notes	Description
Green AP	Disabled by default.	Check ☑ Enable to activate the Green AP function. Green AP attempts to optimise
		wireless throughput and power consumption.
Channel	Mandatory field.	Select a radio channel for the VAP. Each channel corresponds to a different radio
	Default setting: Auto	band. The permissible channels depend on the Regulatory Domain.
		There are two available options when Auto is selected:
		By AP Numbers - The channel will be selected according to AP numbers (lower
		channels are better).
		By Interference - The channel will be selected according to interference. (lower
		interference is better).
Authentication	Mandatory field.	For security, there are several authentication methods supported. Client stations
	Default setting: Auto	should provide the key when associate with this device.
		When Open is selected, the check box named 802.1x shows up next to the dropdown
		list.
		802.1x (Disabled by default.) - When 802.1x is enabled, the client stations will be
		authenticated by a RADIUS server.
		RADIUS Server IP (The default IP is 0.0.0.0)
		RADIUS Server Port (The default value is 1812)
		RADIUS Shared Key
		When Shared is selected, the pre-shared WEP key should be set for authenticating.
		When Auto is selected, the device will select Open or Shared by requesting the client
		automatically.
		The check box named 802.1x shows up next to the dropdown list.
		802.1x (Disabled by default.) - When 802.1x is enabled, the client stations will be
		authenticated by RADIUS server.
		RADIUS Server IP (The default IP is 0.0.0.0)



Item	Notes	Description
		RADIUS Server Port (The default value is 1812)
		RADIUS Shared Key
		When WPA-PSK is selected, the authentication uses pre-shared key instead of
		RADIUS server.
		When WPA2-PSK is selected, the authentication uses pre-shared key instead of
		RADIUS server.
Encryption	Mandatory field.	Select the desired encryption method and enter the required key(s). The available
	Default setting: None	method in the dropdown list depends on the Authentication you selected.
		None – the device is open with no encryption.
		WEP - Up to 4 WEP keys can be set and you have to select one as current key. The
		key type can set to HEX or ASCII. If HEX is selected, the key should consist of (0 to 9)
		and (A to F).
		If ASCII is selected, the key should consist of ASCII table.
		<b>TKIP</b> - TKIP was proposed instead of WEP without upgrading hardware. Enter a Pre-
		shared Key for it. The length of the key is from 8 to 63 characters.
		<b>AES</b> - The newest encryption system in Wi-Fi. This is also designed for the fast
		802.11n high bitrates schemes. Enter a Pre-Shared Key. The length of the key is from
		8 to 63 characters.
		We recommend that you use AES encryption for security as it is the most secure.
		<b>TKIP / AES</b> - TKIP / AES mixed mode. Client stations can associate with this device via
		TKIP or AES. Enter a Pre-Shared Key. The length of the key is from 8 to 63 characters.
Scan Remote AP's	N/A	Press the Scan button to scan the spatial AP information, and then select one from
MAC List		the AP list. The MAC of the selected AP will be automatically entered in the following
		Remote AP MAC table.
Remote AP MAC 1 -	Mandatory field.	Enter the remote AP's MAC manually or via auto-scan. The device will bridge the
4		traffic to the remote AP when associated successfully.
Save	Button	Click the <b>Save</b> button to save the current configuration.
Undo	Button	Click the <b>Undo</b> button to restore configuration to previous setting before saving.
Apply	Button	Click the <b>Apply</b> button to apply the saved configuration.

Table 63 – WDS Only Mode

# 3.3.1.11 WDS Hybrid Mode

In WDS Hybrid mode, the device bridges all the wired **LAN** and **WLAN** clients to other WDS or WDS hybrid enabled Wi-Fi devices which the device is associated with.

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▶ WiFi Operation Mode	WDS Hybrid Mode	
Lazy Mode		
▶ Green AP	☐ Enable	
▶ VAP Isolation		
<ul><li>Multiple AP Names &amp; Enable</li><li>&amp; Max. STA</li></ul>	VAP 1 ▼	able
▶ Time Schedule	(0) Always ▼	
Network ID (SSID)	Staff_2.4G	Broadcast 🗹 Enable
▶ STA Isolation		
▶ Channel	Auto ▼	s Interference
▶ WiFi System	802.11b/g/n Mixed ▼	
▶ Authentication	Auto ▼ 802.1x  Enable	
▶ Encryption	None ▼	

Figure 108 – WDS Hybrid Mode

Item	Notes	Description
Lazy Mode	Enabled by default.	Check <b>Enable</b> to activate this function. With this function enabled, the device can automatically learn of WDS peers without manually entering other AP's MAC address, but at least one of the APs has to fill the remote AP MAC addresses.
Green AP	Disabled by default.	Check <b>Enable</b> to activate the Green AP function. Green AP attempts to optimise wireless throughput and power consumption.
VAP Isolation	Enabled by default.	Check <b>Enable</b> to activate this function.  By default, the box is checked; it means that stations which are associated to different VAPs cannot communicate with each other.
Multiple AP Names	Mandatory field.  VAP1 and VAP8  are activated by default.	Multiple AP Names (VAP) - The device supports up to 8 virtual SSIDs.  Select one of VAP to configure its setting at a time.  Enable - Check the enable box to activate the selected VAP.  Max. STA - Limit the maximum number of client stations. Check this box and enter a limitation. The box is unchecked (unlimited) by default.
Time Schedule	Mandatory field.	Apply a specific Time Schedule to this rule; otherwise leave it as (0) Always.  If the dropdown list is empty, ensure Time Schedule is pre-configured. Refer to Object Definition > Scheduling > Configuration tab.
Network ID (SSID)	String format Enabled by default.	Enter the SSID for the VAP, and decide whether to broadcast the SSID or not.  The SSID is used for identifying the wireless network from another AP, and client stations will associate with the AP according to the SSID. If the broadcast SSID option is enabled, it means the SSID will be broadcasted, and the stations can associate with this device by scanning for available SSIDs.
STA Isolation	Enabled by default.	Check  Enable to activate this function.  The default setting does not allow stations which are associated to the same VAP to communicate with each other.
Channel	Mandatory field. Default setting: Auto	Select a radio channel for the VAP. Each channel corresponds to a different radio band. The permissible channels depend on the Regulatory Domain.  There are two available options when Auto is selected:



Item	Notes	Description
		By AP Numbers - The channel will be selected according to AP numbers (lower channels are better).  By Interference - The channel will be selected according to interference. (lower interference is better).
Wi-Fi System	Mandatory field.	Specify the preferred Wi-Fi System. The dropdown list of the Wi-Fi system is based on IEEE 802.11 standard.  2.4G Wi-Fi can use b, g and n only or mixed with each other.  5G Wi-Fi can select a, n and ac only or mixed with each other.
Authentication	Mandatory field. Default setting: Auto	For security, there are several authentication methods supported. Client stations should provide the key when associate with this device.  When Open is selected, the check box named 802.1x shows up next to the dropdown list.
	802.1x (Disabled by default.) - When 802.1x is enabled, the client stations will be authenticated by a RADIUS server.  RADIUS Server IP (The default IP is 0.0.0.0)  RADIUS Server Port (The default value is 1812)  RADIUS Shared Key	
		When Shared is selected, the pre-shared WEP key should be set for authenticating.  When Auto is selected, the device will select Open or Shared by requesting the client automatically.
		The check box named 802.1x shows up next to the dropdown list.  802.1x (Disabled by default.) - When 802.1x is enabled, the client stations will be authenticated by RADIUS server.  RADIUS Server IP (The default IP is 0.0.0.0)  RADIUS Server Port (The default value is 1812)  RADIUS Shared Key
		When WPA-PSK is selected, the authentication uses pre-shared key instead of RADIUS server.
		When WPA2-PSK is selected, the authentication uses pre-shared key instead of RADIUS server.
Encryption	Mandatory field. Default setting: None	Select the desired encryption method and enter the required key(s). The available method in the dropdown list depends on the Authentication you selected.  None - the device is open with no encryption.
		WEP - Up to 4 WEP keys can be set and you have to select one as current key. The key type can set to HEX or ASCII. If HEX is selected, the key should consist of (0 to 9) and (A to F). If ASCII is selected, the key should consist of ASCII table.  TKIP - TKIP was proposed instead of WEP without upgrading hardware. Enter a Pre-shared Key for it. The length of the key is from 8 to 63 characters.  AES - The newest encryption system in Wi-Fi. This is also designed for the fast 802.11n high bitrates schemes. Enter a Pre-Shared Key. The length of the key is from 8 to 63 characters.  We recommend that you use AES encryption for security as it is the most secure.

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Item	Notes	Description
		TKIP / AES - TKIP / AES mixed mode. Client stations can associate with this device via TKIP or
		AES. Enter a Pre-Shared Key. The length of the key is from 8 to 63 characters.
Save	Button	Click the <b>Save</b> button to save the current configuration.
Undo	Button	Click the <b>Undo</b> button to restore configuration to previous setting before saving.
Apply	Button	Click the <b>Apply</b> button to apply the saved configuration.

Table 64 – WDS Hybrid Mode

# 3.3.2 Wireless Client List

The Wireless Client List page shows the information of wireless clients which are associated with this device.

Go to Basic Network > Wi-Fi > Wireless Client List Tab.

# 3.3.2.1 Select Target Wi-Fi

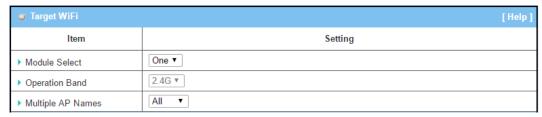


Figure 109 – Target Wi-Fi

Item	Notes	Description
Operation Band	(mandatory field)	Specify the intended operation band for the Wi-Fi module.
Multiple AP	Mandatory field.	Specify the VAP to show the associated clients information in the following Client List. By
Names	Default setting:	default, All VAPs are selected.
	All	

Figure 110 – Target Wi-Fi

# 3.3.2.2 Show Client List

The following Client List shows the information for wireless clients that are associated with the selected VAP(s).



Figure 111 – Client List

Item	Description
IP Address Configuration & Address	It shows the Client's IP address and the method that it was obtained.
	Dynamic means the IP address is derived from a DHCP server.
	Static means the IP address is a fixed one that is self-filled by the client.
Host Name	Displays the host name of the client.
MAC Address	Displays the MAC address of the client.



Item	Description
Mode	Displays what kind of Wi-Fi system the client used to associate with this device.
Rate	Displays the data rate between client and this device.
RSSIO, RSSI1	Displays the RX sensitivity (RSSI) value for each radio path.
Signal	The signal strength between the client and this device.
Interface	Displays the VAP ID that the client associated with.
Refresh	Click the Refresh button to update the Client List immediately.

Table 65 – Client List

# 3.3.3 Advanced Configuration

The router provides advanced wireless configuration for advanced users to optimize the wireless performance under the specific installation environment. Please note that if you are not familiar with Wi-Fi technology, do not adjust the Advanced Configuration section or the connectivity and performance may be adversely affected with improper settings.

Navigate to the **Basic Network > Wi-Fi > Advanced Configuration** Tab.

### 3.3.3.1 Select Target Wi-Fi



Table 66 – Target Wi-Fi

Item	Notes	Description	
Operation Band	Mandatory field.	Specify the intended operation band for the Wi-Fi module.	

Table 67 – Target Wi-Fi

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# 3.3.3.2 Setup Advanced Configuration

Advanced Configuration	
Item	Setting
▶ Regulatory Domain	(1-11)
▶ Beacon Interval	100 Range: (1~1000 msec)
▶ DTIM Interval	3 Range: (1~255)
▶ RTS Threshold	2347 Range: (1~2347)
▶ Fragmentation	2346 Range: (256~2346)
▶ WMM	
▶ Short GI	400ns ▼
▶ TX Rate	Best ▼
▶ RF Bandwidth	Auto ▼
▶ Transmit Power	100% ▼
▶ WIDS	☐ Enable

Figure 112 – Advanced Configuration

ltem	Notes	Description
Regulatory Domain	This value is determined by the region of sale.	This displays the range of available radio channels that may be used for Wi-Fi. The permissible channels depend on the Regulatory Domain.
Beacon Interval	100	Shows the time interval between each beacon packet broadcasted.  The beacon packet contains the SSID, Channel ID and Security settings.
DTIM Interval	3	A DTIM (Delivery Traffic Indication Message) is a countdown informing clients of the next window for listening to the broadcast message. When the device has buffered the broadcast message for associated client, it sends the next DTIM with a DTIM value.
RTS Threshold	2347	RTS (Request To Send) Threshold means when the packet size is over the setting value, then active RTS technique. RTS/CTS is a collision avoidance technique. If RTS is set to 2347, it is never activated.
Fragmentation	2346	Wireless frames can be divided into smaller units (fragments) to improve performance in the presence of RF interference at the limits of RF coverage.
WMM	Enabled by default.	WMM (Wi-Fi Multimedia) can help control latency and jitter when transmitting multimedia content over a wireless connection.
Short GI	Default setting: 400ns	Short GI (Guard Interval) is defined to set the send interval between each packet. Note that a lower value could increase not only the transition rate but also the error rate.
TX Rate	Default setting: <b>Best</b>	The data transmission rate. When Best is selected, the device will choose an appropriate data rate according to the signal strength.
RF Bandwidth	Default setting: Auto	The setting of RF bandwidth limits the maximum data rate.
Transmit Power	Default setting: 100%	Controls the transmission power of the wireless radio.
5G Band Steering	Disabled by default.	When a wireless client connects to the 2.4G Wi-Fi network, the router will send the client to the 5GHz network automatically if the client is capable of accessing it.
WIDS	Disabled by default.	The WIDS (Wireless Intrusion Detection System) will analyse all packets and log statistics in a table on the Wi-Fi status page.



Item	Notes	Description
		Navigate to the <b>Status &gt; Basic Network &gt; Wi-Fi</b> tab for detailed WIDS status.
Save	Button	Click the <b>Save</b> button to save the current configuration.
Undo	Button	Click the <b>Undo</b> button to restore configuration to previous setting before saving.

Table 68 – Advanced Configuration

#### 3.3.4 Uplink Profile

This device provides a Wi-Fi Uplink function for connecting to a wireless access point just like connecting to a wired WAN or cellular WAN connection. It can operate as a NAT gateway and link the devices wirelessly to the uplink network or hosts.

To connect to the wireless access point, you must enable the wireless Uplink function (refer to **Basic Network > WAN & Uplink > Physical Interface**, **Internet Setup** tabs) first, and then configure the Uplink profile(s) for the access point to be connected to in the **Uplink Profile** page.

Go to Basic Network > Wi-Fi > Uplink Profile tab to configure the Uplink Profile page.

#### 3.3.4.1 Uplink Profile Setting

■ Setting	
Item	Setting
▶ Module Select	One ▼
▶ Operation Band	2.4G ▼
▶ Priority	By Signal Strength    By User-defined
▶ Current Profile	

Figure 113 – Uplink Profile Setting

Item	Notes	Description
Operation Band	Mandatory field.	Specify the intended operation band for the Wi-Fi module
Priority	Mandatory field.  Default setting: By  Signal Strength	Specify the network selection methodology for connecting to an available wireless uplink network: By Signal Strength or By User-defined priority  When By Signal Strength is selected, the router will try to connect to the available uplink network whose wireless signal strength is the strongest.
		When <b>By User-defined</b> is selected, the router will try to connect to the available uplink network whose priority is the highest (1 is the highest priority, and 16 is the lowest priority).

Table 69 – Uplink Profile Setting

Note — To apply the defined Uplink profile(s) for the router to find a best fit profile for connecting to a certain uplink network, you must **Enable** the Profile auto-connect function (Refer to **Basic Network > Wi-Fi > (Module 1/ Module 2) Wi-Fi Configuration** tab.

### 3.3.4.2 Create/Edit Uplink Profile

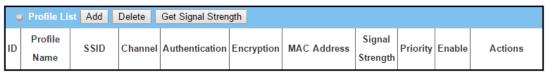


Figure 114 – Create/Edit Uplink Profile

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The Profile List shows the settings for the created uplink profiles. The information includes Profile Name, SSID, Channel, Authentication, Encryption, MAC Address, Signal Strength, Priority, and Enable.

Click the Add button to display the Profile Configuration screen.

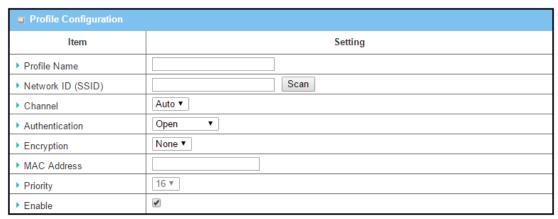


Figure 115 – Create/Edit Uplink Profile - Profile Configuration

Item	Notes	Description
Profile Name	Mandatory field.	Enter a profile name for the uplink network specified below. This should be something that
String format		is memorable and meaningful. Value Range: 1 - 64 characters.
Network ID	String format	Enter the SSID for the VAP, and decide whether to broadcast the SSID or not.
(SSID)	Enabled by default.	The SSID is used for identification from another AP and client stations will associate with
		the AP according to the SSID. If the broadcast SSID option is enabled, the SSID will be
		broadcasted, and the stations can associate with this device by scanning for available SSIDs.
Channel Mandatory field		Select a radio channel for the VAP. Each channel corresponds to different radio band. The
	Default setting:	permissible channels depend on the Regulatory Domain.
	Auto	There are two available options when Auto is selected:
		By AP Numbers – The channel will be selected according to AP numbers (lower values are
		better).
		By Interference – The channel will be selected according to interference level (lower values
		are better).
Authentication	Mandatory field.	Specify the authentication method for connecting with the uplink network: <b>Open, Shared</b> ,
	Default setting:	WPA-SPK or WPA2-PSK.
	Open	When <b>Open</b> is selected, the preshared WEP key can be set for authentication;
		When <b>Shared</b> is selected, the preshared WEP key should be set for authentication;
		When <b>WPA-PSK</b> or <b>WPA2-PSK</b> is selected, the TKIP or AES preshared key should be set for
		authentication;
Encryption	Mandatory field.	Select the desired encryption method and enter the required key(s). The available method
	Default setting:	in the dropdown list depends on the Authentication you selected.
	None	None – the device is open with no encryption.
		<b>WEP</b> – Up to 4 WEP keys can be set and you have to select one as current key. The key type
		can set to HEX or ASCII. If HEX is selected, the key should consist of (0 to 9) and (A to F).
		If ASCII is selected, the key should consist of ASCII table.



Item	Notes	Description
		<b>TKIP</b> – TKIP was proposed instead of WEP without upgrading hardware. Enter a Pre-shared
		Key for it. The length of the key is from 8 to 63 characters.
		AES – The newest encryption system in Wi-Fi. This is also designed for the fast 802.11n high
		bitrates schemes. Enter a Pre-Shared Key. The length of the key is from 8 to 63 characters.
		We recommend that you use <b>AES</b> encryption for security as it is the most secure.
		TKIP / AES - TKIP / AES mixed mode – Client stations can associate with this device via TKIP or AES.
		Enter a Pre-Shared Key. The length of the key is from 8 to 63 characters.
MAC Address	Mandatory field.	Specify the MAC Address of the access point (with the Network ID) to connect to.
	MAC Address	
	string format.	
Priority	Optional field.	Specify a priority setting for the uplink profile when the By User-defined methodology is
	Default setting: 16	selected. The priority value can be 1 - 16. 1 is the highest priority, and 16 is the lowest
		priority).
Enable	Enabled by default.	Click <b>☑ Enable</b> to activate this profile.
Save	Button	Click the <b>Save</b> button to save the configuration.
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.
Back	Button	When the <b>Back</b> button is clicked, the screen will return to the Profile List page.

Table 70 – Create/Edit Uplink Profile - Profile Configuration

Instead of manually entering the information for the uplink network, you can also click the **Scan** button to get the available wireless networks around the device, and select one as the uplink network.

When the **Scan** button is applied, the **Wireless AP List** is displayed after a few seconds.

SSID	Channel	Quality	Authentication	Encryption	MAC Address	Select
Guest_2.4G	1	86%		None	02:50:78:56:79:15	0
WIN	1	100%	WPA2-PSK	AES	00:60:64:cb:f5:f6	0
xxxXxxX02	1	63%	WPA2-PSK	AES	00:50:18:21:e2:17	0
Guest_2.4G	1	5%		None	1a:50:18:33:55:66	0
lan test_24_1	1	86%	WPA2-PSK	AES	00:50:18:56:79:15	0
lan test_24_3	1	89%	WPA2-PSK	AES	02:50:28:56:79:15	0
lan test_24_5	1	86%	WPA2-PSK	AES	02:50:48:56:79:15	0
lan test_24_7	1	86%	WPA2-PSK	AES	02:50:68:56:79:15	

Figure 116 – Wireless AP List

When you have selected an AP from the AP list, the **Channel**, **SSID**, **Authentication**, **Encryption**, and **MAC address** will be automatically completed in the profile. If required, you must enter a key for the uplink connection.

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# 3.4 IPv6

The growth of the Internet has created a need for more addresses than are possible with IPv4. IPv6 (Internet Protocol version 6) is a version of the Internet Protocol (IP) intended to succeed IPv4, which is the protocol currently used to direct most Internet traffic. IPv6 also implements additional features not present in IPv4. It simplifies aspects of address assignment (stateless address auto-configuration), network renumbering and router announcements when changing Internet connectivity providers.

### 3.4.1 IPv6 Configuration

The **IPv6 Configuration** setting allows you to set the IPv6 connection type to access the IPv6 network. The router supports various types of IPv6 connection, including **Static IPv6**, **DHCPv6**, **PPPoEv6**, **6to4**, and **6in4** 

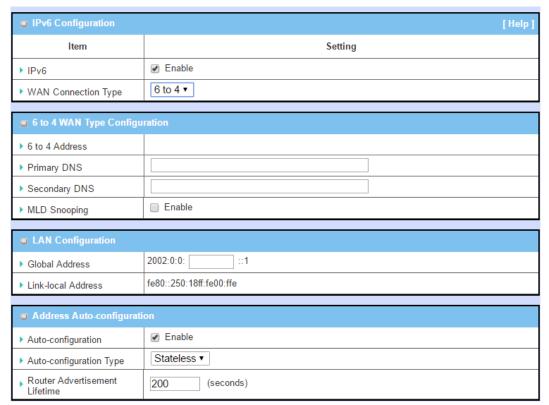


Figure 117 – IPv6 Configuration



### 3.4.1.1 IPv6 WAN Connection Types

#### Static IPv6

Static IPv6 performs the same function as static IPv4. The static IPv6 provides manual setting of IPv6 address, IPv6 default gateway address, and IPv6 DNS.

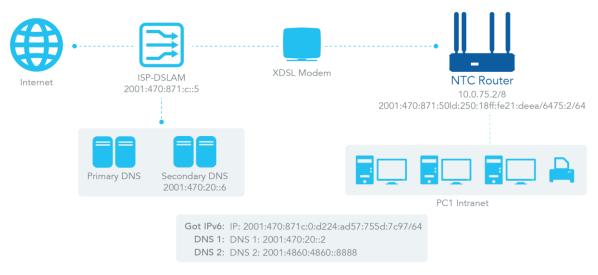


Figure 118 – IPv6 WAN Connection Types - Static IPv6

The diagram above depicts the IPv6 IP addressing. Enter the information provided by your ISP to setup the IPv6 network.

#### ♠ DHCPv6

DHCP in IPv6 performs the same function as DHCP in IPv4. The DHCP server sends an IP address, DNS server addresses and other possible data to the DHCP client to configure it automatically. The server also sends a lease time of the address and time to re-contact the server for IPv6 address renewal. The client must then resend a request to renew the IPv6 address.

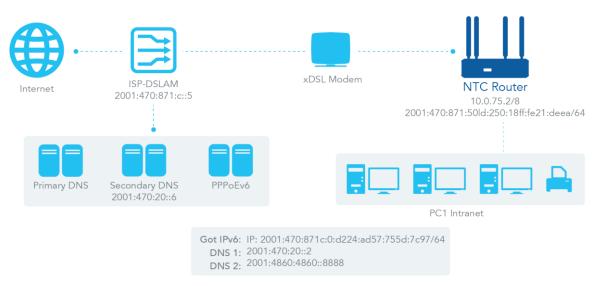


Figure 119 – IPv6 WAN Connection Types - DHCPv6

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#### PPPoEv6

PPPoEv6 in IPv6 does the same function as PPPoE in IPv4. The PPPoEv6 server provides configuration parameters based on the PPPoEv6 client request. When the PPPoEv6 server gets a client request and successfully authenticates it, the server sends the IP address, DNS server addresses and other required parameters to automatically configure the client.

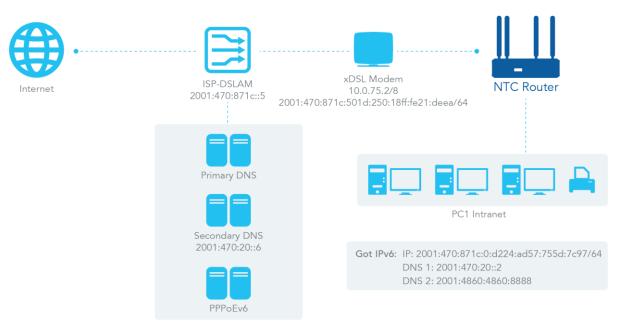


Figure 120 - IPv6 WAN Connection Types - PPPoEv6

The diagram above depicts the IPv6 addressing through PPPoE. The PPPoEv6 server (DSLAM) on the ISP side provides IPv6 configuration upon receiving the PPPoEv6 client request. When the PPPoEv6 server gets a client request and successfully authenticates it, the server sends an IP address, DNS server addresses and other required parameters to automatically configure the client.

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#### 🌲 6to4

6to4 is one mechanism to establish automatic IPv6 in IPv4 tunnels and to enable complete IPv6 sites communication. The only thing a 6to4 user needs is a global IPv4 address.

6to4 may be used by an individual host, or by a local IPv6 network. When used by a host, it must have a global IPv4 address connected and the host is responsible for encapsulation of outgoing IPv6 packets and decapsulation of incoming 6to4 packets. If the host is configured to forward packets for other clients, often a local network, it is then a router.

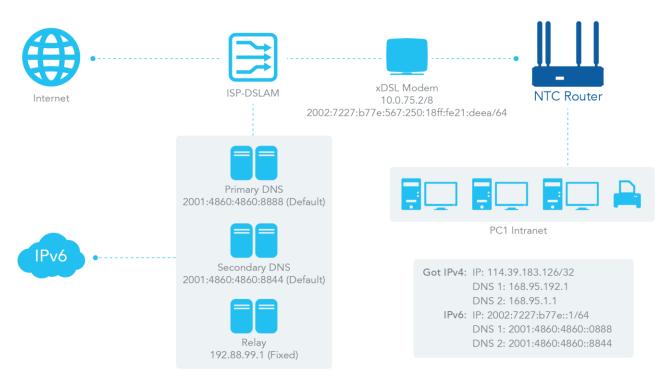


Figure 121 - IPv6 WAN Connection Types - 6to4

In the diagram above, the 6to4 means there is no need to set a gateway address "automatic" tunnelling solution. The relay server, as defined in RFC 3068, has included segments drawing on 192.88.99.0/24 used as 6to4 relay of any-cast address to complete the 6in4 setting.



### 🌲 6in4

6in4 is an Internet transition mechanism for Internet IPv4 to IPv6 migration. 6in4 uses tunnelling to encapsulate IPv6 traffic over explicitly-configured IPv4 links. As defined in RFC 4213, the 6in4 traffic is sent over the IPv4 Internet inside IPv4 packets whose IP headers have the IP protocol number set to 41. This protocol number is specifically designated for IPv6 encapsulation.

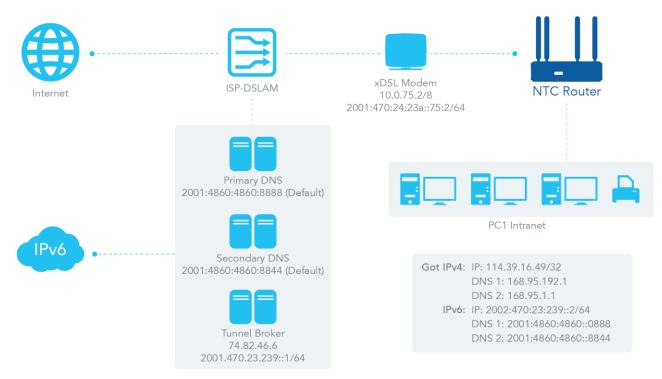


Figure 122 - IPv6 WAN Connection Types - 6in4

In the diagram above, the 6in4 usually needs to register to a 6in4 tunnel service, known as a Tunnel Broker. It also needs the end point global IPv4 address 114.39.16.49 to complete the 6in4 setting.

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# 3.4.1.2 IPv6 Configuration Setting

Navigate to **Basic Network > IPv6 > Configuration**.

The IPv6 Configuration setting allows you to set the IPv6 connection type to access the IPv6 network.

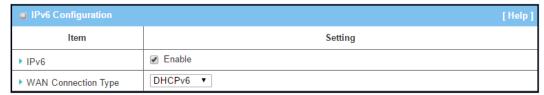


Figure 123 – IPv6 Configuration

Item	Notes	Description
IPv6	Disabled by default.	Check the Enable box to activate the IPv6 function.
WAN Connection Type	Only can be selected when IPv6 is Enabled.	Define the selected IPv6 WAN Connection Type to establish the IPv6 connectivity.
	Mandatory field.	Select Static IPv6 when your ISP provides you with a set of IPv6 addresses. Then go to Static IPv6 WAN Type Configuration. Select DHCPv6 when your ISP provides you with DHCPv6 services. Select PPPoEv6 when your ISP provides you with PPPoEv6 account settings. Select 6to4 when you want to use an IPv6 connection over IPv4. Select 6in4 when you want to use an IPv6 connection over IPv4.

Table 71 – IPv6 Configuration

# 3.4.1.3 Static IPv6 WAN Type Configuration

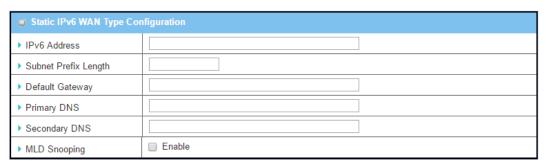


Figure 124 – Static IPv6 WAN Type Configuration

Item	Notes	Description
IPv6 Address	Mandatory field.	Enter the WAN IPv6 Address for the router.
Subnet Prefix Length	Mandatory field.	Enter the WAN Subnet Prefix Length for the router.
Default Gateway	Mandatory field.	Enter the WAN Default Gateway IPv6 address.
Primary DNS	An optional field.	Enter the WAN primary DNS Server.
Secondary DNS	An optional field.	Enter the WAN secondary DNS Server.
MLD Snooping	Disabled by default.	Enable/Disable the MLD Snooping function.

Table 72 – Static IPv6 WAN Type Configuration



# 3.4.1.4 LAN Configuration



Figure 125 – LAN Configuration

Item	Notes	Description
Global Address	Mandatory field.	Enter the LAN IPv6 Address for the router.
Link-local Address	Value auto-created	Show the link-local address for LAN interface of router.

Table 73 – LAN Configuration

# Navigate to Address Auto-configuration (summary) for setting LAN environment.

# 3.4.1.5 DHCPv6 WAN Type Configuration

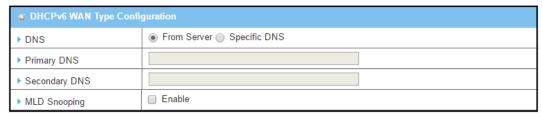


Figure 126 – DHCPv6 WAN Type Configuration

Item	Notes	Description
DNS	The option [From Server]Default setting:	Select the [Specific DNS] option to activate Primary DNS and Secondary DNS.  Then enter the DNS information.
Primary DNS	Cannot be modified by default.	Enter the WAN primary DNS Server.
Secondary DNS	Cannot be modified by default.	Enter the WAN secondary DNS Server.
MLD	Disabled by default	Enable/Disable the MLD Snooping function.

Table 74 – DHCPv6 WAN Type Configuration

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# 3.4.1.6 LAN Configuration

LAN Configuration	
▶ Global Address	
▶ Link-local Address	fe80::250:18ff:fe16:1123

Figure 127 – LAN Configuration

ltem	Notes	Description
Global Address	Value auto-created	Enter the LAN IPv6 Address for the router.
Link-local Address	Value auto-created	Show the link-local address for LAN interface of router.

Table 75 – LAN Configuration

Navigate to Address Auto-configuration (summary) to set the LAN environment.

# 3.4.1.7 PPPoEv6 WAN Type Configuration

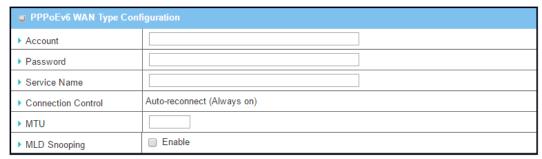


Figure 128 – PPPoEv6 WAN Type Configuration

Item	Notes	Description
Account	Mandatory field.	Enter the Account to set up a PPPoEv6 connection. If you want more information, please contact your ISP. Value Range: 0 - 45 characters.
Password	Mandatory field.	Enter the Password to set up a PPPoEv6 connection. If you want more information, please contact your ISP.
Service Name	Mandatory field.	Enter the Service Name to set up a PPPoEv6 connection. If you want more information, please contact your ISP. Value Range: 0 - 45 characters.
Connection Control	Fixed value	The value is Auto-reconnect(Always on).
МТИ	Mandatory field.	Enter the MTU to set up a PPPoEv6 connection. If you want more information, please contact your ISP. Value Range: 1280 - 1492.
MLD Snooping	Disabled by default.	Enable/Disable the MLD Snooping function

Table 76 – PPPoEv6 WAN Type Configuration



### 3.4.1.8 LAN Configuration

LAN Configuration	
▶ Global Address	
▶ Link-local Address	fe80::250:18ff:fe16:1123

Figure 129 – LAN Configuration

Item	Notes	Description
Global Address	Value auto-created	The LAN IPv6 Address for the router.
Link-local Address	Value auto-created	Show the link-local address for LAN interface of router.

Table 77 – LAN Configuration

Navigate to Address Auto-configuration (summary) to set up the LAN environment.

# 3.4.1.9 6to4 WAN Type Configuration

🧧 6 to 4 WAN Type Configuration		
▶ 6 to 4 Address		
▶ Primary DNS		
▶ Secondary DNS		
▶ MLD Snooping	☐ Enable	

Figure 130 – 6to4 WAN Type Configuration

ltem	Notes	Description
6to4 Address	Value auto-created	IPv6 address for access the IPv6 network.
Primary DNS	Optional field.	Enter the WAN primary DNS Server.
Secondary DNS	Optional field.	Enter the WAN secondary DNS Server.
MLD	Disabled by default.	Enable/Disable the MLD Snooping function

Table 78 – 6to4 WAN Type Configuration

# 3.4.1.10 LAN Configuration

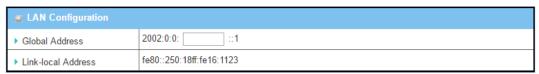


Figure 131 – LAN Configuration

Item	Notes	Description
Global Address	Optional field.	Enter the LAN IPv6 Address for the router.
		Value Range: 0 - FFFF.
Link-local Address	Auto-created value	Show the link-local address for LAN interface of router.

Table 79 – LAN Configuration

Navigate to Address Auto-configuration (summary) to set the LAN environment.

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# 3.4.1.11 6in4 WAN Type Configuration

To establish a 6in4 tunnel, find an IPv6 tunnel broker. You can find a list of IPv6 tunnel brokers that support the 6in4 service on Wikipedia.

Enter the Local IPv4 address of the router into the Client IPv4 Address field on the IPv6 tunnel broker setting page.

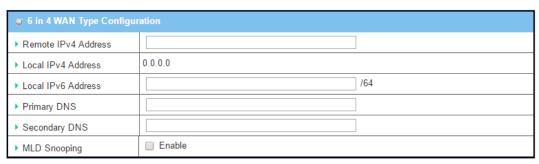


Figure 132 – 6in4 WAN Type Configuration

Item	Notes	Description
Remote IPv4 Address	Mandatory field.	Enter the Server IPv4 Address from your tunnel broker in this field.
Local IPv4 Address	Value auto-created	The IPv4 address of this router.
Local IPv6 Address	Mandatory field.	Enter the Client IPv6 Address from the tunnel broker in this field.
Primary DNS	Optional field.	Enter the WAN primary DNS Server.
Secondary DNS	Optional field.	Enter the WAN secondary DNS Server.
MLD	Disabled by default.	Enable/Disable the MLD Snooping function

Table 80 – 6in4 WAN Type Configuration



### 3.4.1.12 LAN Configuration



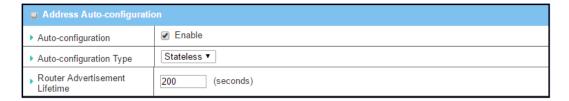
Figure 133 – 6in4 WAN Type Configuration

ltem	Notes	Description
Global Address	Mandatory field.	Filled Routed /64 gotten from tunnel broker in this field.
Link-local Address	Auto-created value	Show the link-local address for LAN interface of router.

Table 81 – LAN Configuration

# Navigate to Address Auto-configuration (summary) to set the LAN environment.

# 3.4.1.13 Address Auto-configuration



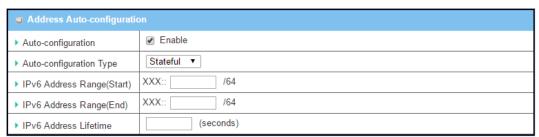


Figure 134 – Address Auto-configuration

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ltem	Notes	Description
Auto-configuration	Disabled by default.	Check to enable the Auto configuration feature.
Auto-configuration	Can only be selected when	Define the selected IPv6 WAN Connection Type to establish the IPv6
Туре	Auto-configuration is enabled.	connectivity.
	Default setting: Stateless	Select Stateless to manage the Local Area Network to be SLAAC + RDNSS
		Router Advertisement Lifetime (mandatory field) – Enter the Router
		Advertisement Lifetime (in seconds). 200Default setting:
		Value Range: 0 - 65535.
		Select Stateful to manage the Local Area Network to be Stateful
		(DHCPv6).
		IPv6 Address Range (Start) (mandatory field) – Enter the start IPv6 Address
		for the DHCPv6 range for your local computers.
		Default setting: 0100
		Value Range: 0001 - FFFF.
		IPv6 Address Range (End) (mandatory field) – Enter the end IPv6 Address for
		the DHCPv6 range for your local computers.
		Default setting: 0200
		Value Range: 0001 - FFFF.
		IPv6 Address Lifetime (mandatory field) – Enter the DHCPv6 lifetime for your
		local computers.
		Default setting: 36000
		Value Range: 0 - 65535.

Table 82 – Address Auto-configuration



# 3.5 Port Forwarding

Network address translation (NAT) is a method of remapping one IP address space into another by modifying network address information in Internet Protocol (IP) datagram packet headers while they are in transit across a traffic routing device. The technique was originally used for ease of rerouting traffic in IP networks without renumbering every host. It has become a popular and essential tool in conserving global address space allocations in the face of IPv4 address exhaustion. The NTC-400 Series Router supports NAT. You can disable the NAT function on the [Basic Network]-[WAN & Uplink]-[Internet Setup]-[WAN Type Configuration] page.

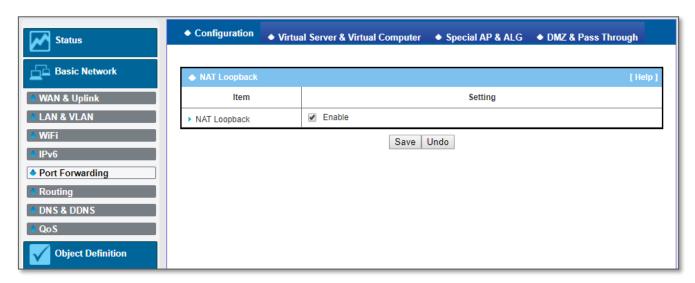


Figure 135 - NAT Loopback

Usually all local hosts or servers behind the corporate gateway are protected by a NAT firewall. The NAT firewall filters out unrecognized packets to protect your Intranet. All local hosts are invisible to the outside world. Port forwarding or port mapping is a function that redirects a communication request from one address and port number combination to an assigned one. This technique is most commonly used to make services on a host residing on a protected or masqueraded (internal) network available to hosts on the opposite side of the router (external network), by remapping the destination IP address and port number.

There are several optional Port Forwarding related functions on the NTC-400 Series Router. They are **Virtual Server**, **Virtual Computer**, **IP Translation**, **Special AP & ALG**, **DMZ**, **Pass Through**, etc.

# 3.5.1 Configuration

#### 3.5.1.1 NAT Loopback

This feature allows you to access the WAN global IP address from inside your NAT local network. It is useful when you run a server inside your network. For example, if you set up a mail server on the LAN side, your local devices can access this mail server through the router's global IP address when the NAT loopback feature is enabled. Regardless of which side the email server is being accessed from, the IP address of the mail server does not need to be changed.

# 3.5.1.2 Configuration Setting

Navigate to the **Basic Network > Port Forwarding > Configuration** tab. The NAT Loopback feature allows you to access the WAN IP address from inside your local network.

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#### 3.5.1.3 Enable NAT Loopback

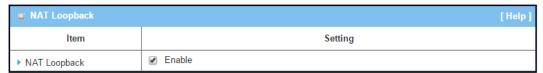


Figure 136 – Enable NAT Loopback

ltem	Notes	Description
NAT Loopback	Enabled by default.	Check <b>☑ Enable</b> to activate the NAT function
Save	Button	Click the <b>Save</b> button to save the settings.
Undo	Button	Click the <b>Undo</b> button to cancel the settings

Table 83 - Enable NAT Loopback

### 3.5.2 Virtual Server & Virtual Computer

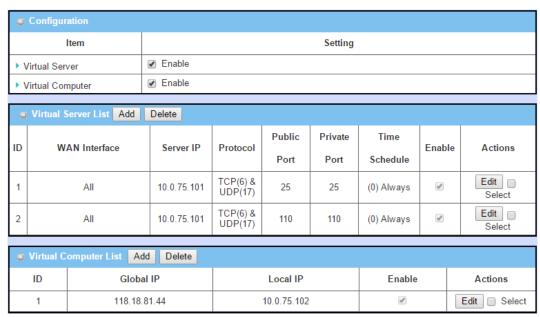


Figure 137 - Virtual Server & Virtual Computer

There are some important Port Forwarding functions implemented within the router, including "Virtual Server", "NAT loopback" and "Virtual Computer".

These are useful for staff who travel and want to access various servers behind the office router. You can set up those servers by using the "Virtual Server" feature. Upon returning to the office, to access those servers from the LAN side using a global IP and without changing the original setting, use the NAT Loopback feature.

"Virtual computer" is a host behind the NAT router whose IP address is a global one and is visible to the outside world. Since it is behind NAT, it is protected by the router firewall. To configure a Virtual Computer, you must map the local IP of the virtual computer to a global IP.

## 3.5.2.1 Virtual Server & NAT Loopback

"Virtual Server" allows you to access servers with the global IP address or FQDN of the router as if they are servers that exist on the Internet. In fact, these servers are located on the Intranet and are physically behind the router. The router serves the



requests by port forwarding the requests to the LAN servers and transfers the replies from LAN servers to the requester on the WAN side.

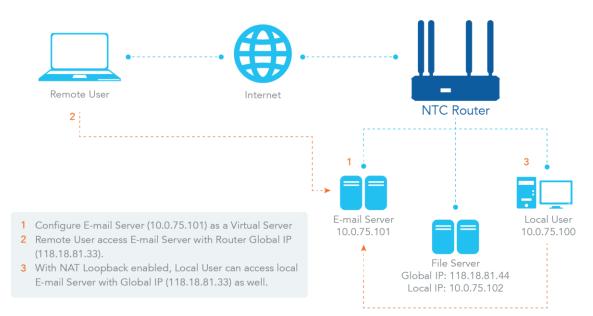


Figure 138 - Virtual Server & NAT Loopback

As shown in the above example, an e-mail virtual server is defined to be located on a server with IP address 10.0.75.101 in the Intranet of Network-A, including the SMTP service port 25 and POP3 service port 110. The remote user can access the e-mail server with the router's global IP 118.18.81.33 from its WAN side, but the real e-mail server is located on the LAN side and the router is the port forwarder for the e-mail service.

NAT Loopback allows you to access the WAN global IP address from inside your local network. It is useful when you run a server inside your network. For example, if you configure an e-mail server on the LAN side, your local devices can access this e-mail server through the router's global IP address when the NAT loopback feature is enabled. From that point, you do not need to change the IP address of the e-mail server to access it from either side of the LAN or WAN.

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### 3.5.2.2 Virtual Computer

"Virtual Computer" allows you to assign LAN hosts to global IP addresses, so that they can be visible to the outside world.

While they are visible to the outside world, they are also protected by the router firewall as being client hosts in the Intranet.

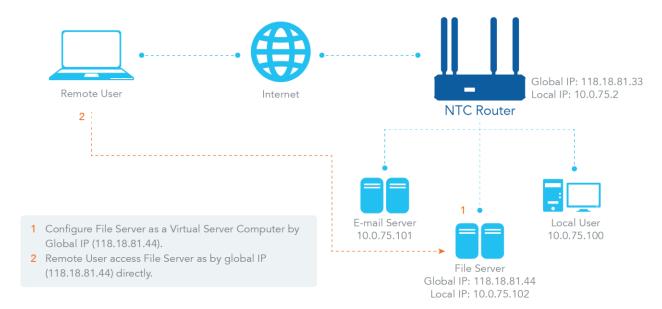


Figure 139 - Virtual Computer

For example, if you set an FTP file server on the LAN side with the local IP address "10.0.75.102" and global IP address of "118.18.82.44", a remote user can access the file server while it is hidden behind the NAT gateway. That is because the router takes care of all access to the IP address 118.18.82.44, including forwarding the access requests to the file server and to send the replies from the server to the outside world.

### 3.5.2.3 Virtual Server & Virtual Computer Setting

Navigate to Basic Network > Port Forwarding > Virtual Server & Virtual Computer tab.

## 3.5.2.4 Enable Virtual Server and Virtual Computer

Configuration		
Item	Setting	
▶ Virtual Server	✓ Enable	
▶ Virtual Computer		

Figure 140 – Enable Virtual Server and Virtual Computer

Item	Notes	Description	
Virtual Server	Disabled by default.	Check <b>☑ Enable</b> to activate this port forwarding function.	
Virtual Computer	Enabled by default.	Check <b>☑ Enable</b> to activate this port forwarding function.	
Save	Button	Click the <b>Save</b> button to save the settings.	
Undo	Button	Click the <b>Undo</b> button to cancel the settings.	

Table 84 – Enable Virtual Server and Virtual Computer



### 3.5.2.5 Create / Edit Virtual Server

The router allows you to custom your Virtual Server rules. It supports up to a maximum of 20 rule-based Virtual Server sets.



Figure 141 - Create / Edit Virtual Server

Click the **Add** button to display the **Virtual Server Rule Configuration** screen.

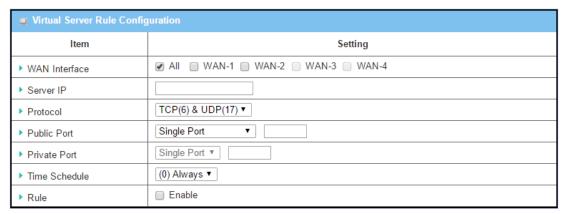


Table 85 - Create / Edit Virtual Server

ltem	Notes	Description	
WAN	Mandatory field.	Defines the selected interface as the interface that packets enter the router.	
Interface	Default is <b>ALL.</b>	Select ALL for packets coming into the router from any interface.	
		Note – The available check boxes (WAN-1 - WAN-4) depend on the number of WAN interfaces for the product.	
Server IP	Mandatory field.	This field is to specify the IP address of the interface selected in the WAN Interface setting above.	
Protocol	Mandatory field.	When "ICMPv4" is selected, the "Protocol" option of the packet filter rule is ICMPv4.	
		Select a Time Schedule to apply to this rule, otherwise leave it as Always. (refer to	
		Scheduling setting under Object Definition)	
		Check ☑ Enable to enable this rule.	
		When "TCP" is selected the "Protocol" option of the packet filter rule is TCP.	
		When Public Port is set to a predefined port from a well-known service, Private Port is the same as the Public Port number.	
		When Public Port is set to Single Port, specify a port number. Private Port can be set to a Single Port number.	
		When Public Port is set to Port Range, specify a port range. Private Port can be set to Single Port or Port Range.	
		Value Range: 1 - 65535 for both Public Port and Private Port.	
		When "UDP" is selected, the "Protocol" option of the packet filter rule is UDP.	

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Item	Notes Description	
		When Public Port is set to a predefined port from a well-known service, Private Port is the same as the Public Port number.
		When Public Port is set to Single Port, specify a port number. Private Port can be set to a Single Port number.
		When Public Port is set to Port Range, specify a port range. Private Port can be set to Single Port or Port Range.
		Value Range: 1 - 65535 for both Public Port and Private Port.
		When "TCP & UDP" is selected, the "Protocol" option of the packet filter rule is TCP and UDP.
		When Public Port is set to a predefined port from a well-known service, Private Port is the same as the Public Port number.
		When Public Port is set to Single Port, specify a port number. Private Port can be set to a Single Port number.
		When Public Port is set to Port Range, specify a port range. Private Port can be set to Single Port or Port Range.
		Value Range: 1 - 65535 for both Public Port and Private Port.
		When "GRE" is selected, the "Protocol" option of the packet filter rule is GRE.
		When "ESP" is selected, the "Protocol" option of the packet filter rule is ESP.
		When "SCTP" is selected, the "Protocol" option of the packet filter rule is SCTP.
		When "User-defined" is selected, the "Protocol" option of the packet filter rule is User-defined. For Protocol Number, enter a port number.
Time	Optional field.	Apply a Time Schedule to this rule; otherwise leave it as (0)Always. (refer to Scheduling
Schedule	Default setting: (0) Always	setting under Object Definition)
Rule	Optional field.	Check ☑ Enable to activate the rule.
	Disabled by default.	
Save	Button	Click the <b>Save</b> button to save the settings.
Undo	Button	Click the <b>Undo</b> button to cancel the settings.
Back	Button	When the <b>Back</b> button is clicked the screen will return to previous page.



# 3.5.2.6 Create / Edit Virtual Computer

The router allows you to customise your Virtual Computer rules. It supports up to a maximum of 20 rule-based Virtual Computer sets.



Figure 142 – Create / Edit Virtual Computer

Click the Add button to display the Virtual Computer Rule Configuration screen.



Figure 143 – Virtual Computer Rule Configuration

Item	Notes	Description
Global IP	Mandatory field.	This field is to specify the IP address of the WAN IP.
Local IP	Mandatory field.	This field is to specify the IP address of the LAN IP.
Enable	N/A	Then check Enable box to enable this rule.
Save	N/A	Click the Save button to save the settings.

Table 86 – Virtual Computer Rule Configuration

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## 3.5.3 Special AP & ALG

As a NAT router, the NTC-400 Series Router doesn't allow an active connection request from the outside world while client hosts on the Intranet may use applications that need more service ports to be allowed for passing through the NAT router. The "Special AP (application)" feature of the router can get around this problem by allowing certain applications requiring multiple connections to pass through the NAT feature of the router.

The application-level gateway (ALG) allows customised NAT traversal filters to be plugged into the router to support address and port translation for certain application layer protocols such as FTP, SIP, RTSP, file transfer in IM applications, etc. In order for these protocols to work through NAT or a firewall, either the application has to know about an address/port number combination that allows incoming packets, or the NAT has to monitor the control traffic and open up port mappings (firewall pinhole) dynamically as required. Legitimate application data can thus be passed through the security checks of the firewall or NAT that would have otherwise restricted the traffic for not meeting its limited filter criteria.

<u> </u>	Special AP List Add Delete					
ID	WAN Interface	Trigger Port	Incoming Ports	Time Schedule	Enable	Actions
1	ALL	554	6970-6999	(0) Always	<b>V</b>	Edit Select
2	ALL	47624	2300-2400,28800-29000	(0) Always	<b>₽</b>	Edit Select

Figure 144 - Special AP List

The Special AP feature allows you to request the router to open pre-defined service ports for incoming packets to pass through once the trigger port is activated by local hosts. As shown in the diagram below, a special AP rule defines port 554 as trigger port and 6970-6999 as incoming ports. With this setting, the local user at host 10.0.75.100 can access services located on the Internet. When you open the application, it will activate the Trigger Port and then incoming data packets from the remote application server will pass through incoming ports 6970~6999.

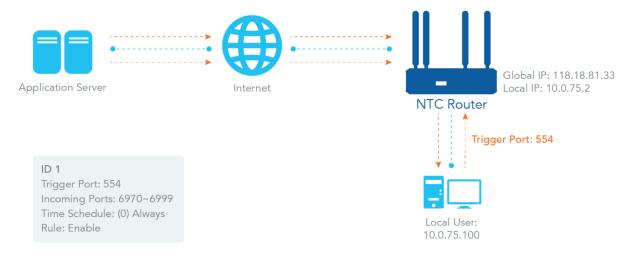


Figure 145 - Special AP feature

#### 3.5.3.1 SIP ALG

The NTC-400 Series Router supports the SIP ALG feature to allow one SIP phone behind the NAT router to call another SIP phone in the Internet, even if the router executes its NAT mechanism between the Intranet and the Internet. The NAT router monitors the control traffic and opens up port mappings (firewall pinhole) dynamically to know about an address/port



number combination that allows incoming packets, so it will support address and port translation for SIP application layer protocols as shown in following diagram.

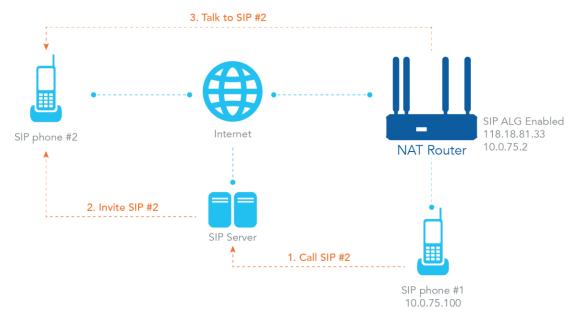


Figure 146 - SIP ALG

The NAT router enables the SIP ALG feature, so it will monitor the actions of SIP Phone #1, open up the required ports and make the address and port translation in a SIP voice communication.

As shown in the diagram above, the calling starts from the SIP Phone #1 to the SIP server via the NAT router. Then the SIP server invites SIP Phone #2 and SIP Phone #1 talks to the SIP Phone #2. But for the NAT router, SIP Phone #2 is an unknown host, so the active access from the Phone #2 will be treated as unexpected traffic and will be blocked out. With the SIP ALG function enabled, the NAT router will monitor the control traffic for the SIP calls, and recognise the traffic from SIP Phone #2 is part of the connection sessions with SIP Phone #1.

## 3.5.3.2 Special AP & ALG Setting

Navigate to Basic Network > Port Forwarding > Special AP & ALG tab.

The Special AP setting allows some applications requiring multiple connections. The ALG setting allows the support of some SIP ALGs, like STUN.

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### 3.5.3.3 Enable Special AP & ALG

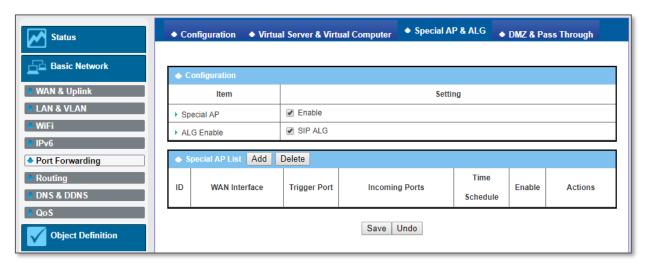


Figure 147 – Enable Special AP & ALG and Special AP List

Item	Value setting	Description
Special AP	Enabled by default.	Check <b>☑ Enable</b> to activate the Special AP function.
ALG Enable	Enabled by default.	Check <b>☑ Enable</b> to activate the SIP ALG function.
Save	N/A	Click the <b>Save</b> button to save the settings.
Undo	N/A	Click the <b>Undo</b> button to cancel the settings

Table 87 - Enable Special AP & ALG

#### 3.5.3.4 Create / Edit Special AP Rule

The router allows you to customise your Special AP rules. It supports up to a maximum of 8 rule-based Special AP sets.

Click the **Add** button in the title bar of the **Special AP List** to display the **Special AP Rule Configuration** screen.

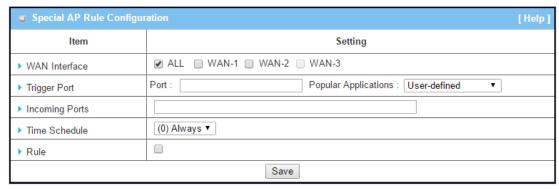


Figure 148 – Special AP Rule Configuration

Item	Value setting	Description
WAN Interface	Mandatory field. <b>All</b> is checked by default.	Check the interface box(es) to apply the Special AP rule.  By default, <b>All</b> is checked, and the Special AP rule will be applied to all WAN interfaces.



Item	Value setting	Description
Trigger Port	Mandatory field. <b>User-defined</b> is selected by default.	Enter the expected trigger port (or port range) if <b>User-defined</b> is selected in the dropdown list.  If you select another popular application from the dropdown list, the corresponding trigger port(s) and incoming ports will be defined automatically.  Value Range: 1 - 65535.
Incoming Ports	Mandatory field.	Enter the expected Incoming ports if <b>User-defined</b> is selected in the <b>Trigger Port</b> dropdown list.  If you select another popular application from the dropdown list, the corresponding incoming ports will be defined automatically.  Value Range: 1 - 65535; It can be a single port, multiple ports separated by ",", or a port range.
Time Schedule	Mandatory field.  Default setting:  (0) Always	Apply a <b>Time Schedule</b> to this rule, otherwise leave it as <b>Always</b> .  If the dropdown list is empty, ensure <b>Time Schedule</b> is preconfigured. Refer to the <b>Object Definition &gt; Scheduling &gt; Configuration</b> tab.
Rule	Disabled by default.	Check <b>☑ Enable</b> to activate the special AP rule.
Save	Button	Click the <b>Save</b> button to save the settings.
Undo	Button	Click the <b>Undo</b> button to cancel the settings

Table 88 - Special AP Rule Configuration

### 3.5.4 DMZ & Pass Through

DMZ (De Militarized Zone) Host is a host that is exposed to the Internet but still within the protection of the router firewall. The function allows a computer to execute two-way communication for Internet games, Video conferencing, Internet telephony and other special applications. In some cases when a specific application is blocked by the NAT mechanism, you can indicate that LAN computer as a DMZ host to solve this problem.

The DMZ function allows you to ask the router to pass through all normal packets to the DMZ host behind the NAT router only when these packets are not expected to be received by applications on the router or by other client hosts in the Intranet. Activate the feature and specify the DMZ host with a host in the Intranet when needed.



Figure 149 – DMZ Configuration

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### 3.5.4.1 VPN Pass through Scenario

Since VPN traffic is different from that of TCP or UDP, it will be blocked by the NAT router. To support the pass-through function for VPN connections initiated by VPN clients behind the NAT router, the router must implement some kind of VPN pass through function for such application. The router supports the pass-through function for IPSec, PPTP, and L2TP connections.

### 3.5.4.2 DMZ & Pass Through Setting

Navigate to the Basic Network > Port Forwarding > DMZ & Pass Through tab.

The DMZ host is a host that is exposed to the Internet but still within the protection of the router firewall.

### 3.5.4.3 Enable DMZ and Pass Through



Figure 150 – Enable DMZ and Pass-through

Item	Notes	Description
DMZ	Mandatory field.	Check   Enable to activate the DMZ function.
	Default is: <b>ALL</b>	Define the selected interface as the interface that packets enter the router then fill in the IP address of the Host LAN IP in the DMZ Host field.  Select ALL for packets coming into the router from any
		interface.
Pass Through	The boxes are checked	Check the box to enable the pass-through function for
Enable	by default	IPSec, PPTP, and L2TP. With the pass-through function enabled, the VPN hosts behind the router still can connect to remote VPN servers.
Save	Button	Click the <b>Save</b> button to save the settings.
Undo	Button	Click the <b>Undo</b> button to cancel the settings

Table 89 – Enable DMZ and Pass-through



# 3.6 Routing

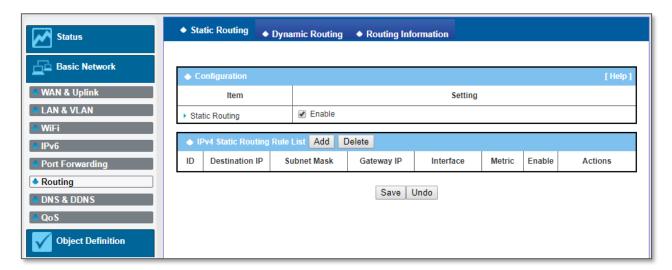


Figure 151 - Routing

If you have more than one router and subnet, you will need to enable the routing function to allow packets to find the proper routing path and allow different subnets to communicate with each other. Routing is the process of selecting the best path through a network. It is performed for many kinds of networks, like electronic data networks (such as the Internet), by using packet switching technology. The routing process usually directs forwarding on the basis of routing tables which maintain a record of the routes to various network destinations. Thus, constructing routing tables, which are held in the router's memory, is very important for efficient routing. Most routing algorithms use only one network path at a time.

The routing tables record your pre-defined routing paths for specific destination subnets. These are static routes. However, if the contents of routing tables record the obtained routing paths from neighbour routers by using some protocols, such as RIP, OSPF and BGP, this is called dynamic routing.

#### 3.6.1 Static Routing

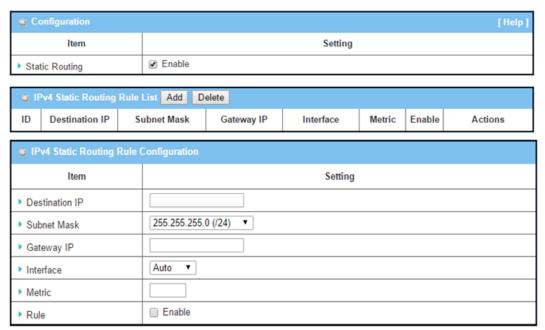


Figure 152 - Static Routing

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The Static Routing function lets you define the routing paths for dedicated hosts/servers or subnets to store in the routing table. The router routes incoming packets to different peer gateways based on the routing table.

The administrator of the router can specify what kinds of packets to be transferred via which interface and which peer gateway to their destination. This can be carried out by the Static Routing feature. Dedicated packet flows from the Intranet will be routed to their destination via the pre-defined peer gateway and corresponding router interface that are manually defined in the system routing table.

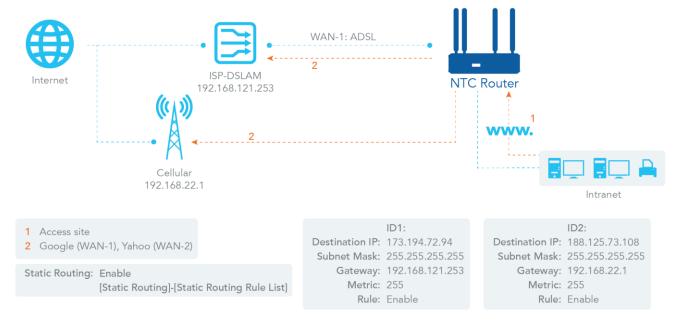


Figure 153 - Static Routing

#### 3.6.1.1 Static Routing Setting

# Navigate to the **Basic Network > Routing > Static Routing** tab.

There are three configuration windows for the static routing feature including "Configuration", "Static Routing Rule List" and "Static Routing Rule Configuration" windows. The Configuration window lets you activate the global static routing feature. Even if there are already routing rules, if you want to disable routing temporarily, uncheck the **Enable** box to disable it. The Static Routing Rule List window lists all your defined static routing rule entries. Use the "Add" or "Edit" buttons to add and create a new static routing rule or to modify an existed one.

When the "Add" or "Edit" buttons are applied, the Static Routing Rule Configuration window appears to let you define a static routing rule.

# 3.6.1.2 Enable Static Routing

Check ☑ Enable to activate the "Static Routing" feature.



Figure 154 – Enable Static Routing



Item	Notes	Description
Static Routing	Disabled by default.	Check the <b>Enable</b> box to activate this function

Table 90 - Enable Static Routing

#### 3.6.1.3 Create / Edit Static Routing Rules

The Static Routing Rule List shows the setup parameters of all static routing rule entries. To configure a static routing rule, you must specify related parameters including the destination IP address and subnet mask of the dedicated host/server or subnet, the IP address of a peer gateway, the metric and the rule activation.



Figure 155 – Create / Edit Static Routing Rules

The router allows you to customise your static routing rules. It supports up to a maximum of 64 rule sets. When **Add** button is applied, **Static Routing Rule Configuration** screen will appear, while the **Edit** button at the end of each static routing rule can let you modify the rule.

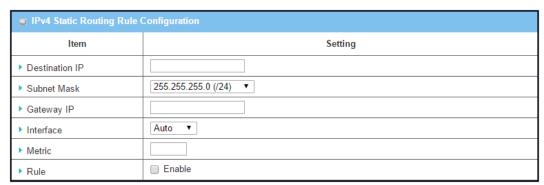


Figure 156 – IPv4 Static Routing Rule Configuration

Item	Notes	Description
Destination IP	Mandatory field. Enter in IPv4 format.	Specify the Destination IP of this static routing rule.
Subnet Mask	255.255.255.0 Default setting: (/24)	Specify the Subnet Mask of this static routing rule.
Gateway IP	Mandatory field. Enter in IPv4 format.	Specify the Gateway IP of this static routing rule.
Interface	Default setting: Auto	Select the Interface of this static routing rule. It can be <b>Auto</b> , or the available WAN / LAN interfaces.
Metric	Mandatory field. Numeric string format.	The Metric of this static routing rule.  Value Range: 0 - 255.
Rule	Disabled by default.	Click 🗹 <b>Enable</b> to activate this rule.
Save	Button	Click the <b>Save</b> button to save the configuration
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.

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Item	Notes	Description
Back	Button	When the <b>Back</b> button is clicked the screen will return to the
		Static Routing Configuration page.

Table 91 – IPv4 Static Routing Rule Configuration

### 3.6.2 Dynamic Routing

Dynamic Routing, also called adaptive routing, describes the capability of a system through which routes are characterized by their destination, to alter the path that the route takes through the system in response to a change in network conditions.

The NTC-400 Series Router supports dynamic routing protocols, including RIPv1/RIPv2 (Routing Information Protocol), OSPF (Open Shortest Path First), and BGP (Border Gateway Protocol), for you to establish the routing table automatically. The feature of dynamic routing will be very useful when there are lots of subnets in your network. RIP is suitable for small networks while OSPF is more suitable for medium networks. BGP is more suitable for use in a big network infrastructure.

The supported dynamic routing protocols are described as follows.

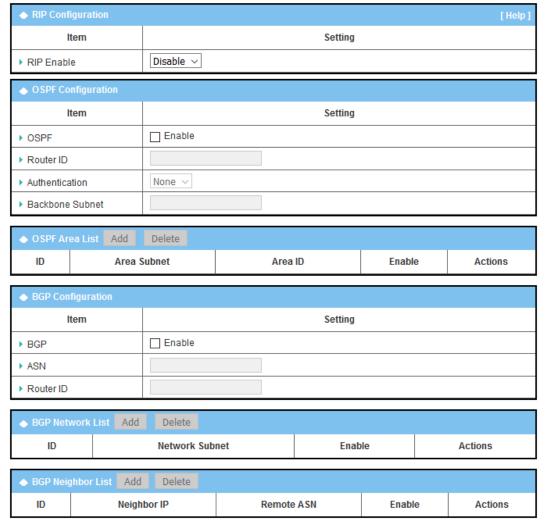


Figure 157 – Dynamic Routing

#### 3.6.2.1 RIP Scenario

The Routing Information Protocol (RIP) is one of the oldest distance-vector routing protocols, which employs the hop count as a routing metric. RIP prevents routing loops by implementing a limit on the number of hops allowed in a path from the



source to a destination. The maximum number of hops allowed for RIP is 15. This hop limit, however, also limits the size of networks that RIP can support. A hop count of 16 is considered an infinite distance. In other words, the route is considered unreachable. RIP implements the split horizon, route poisoning and hold-down mechanisms to prevent incorrect routing information from being propagated.

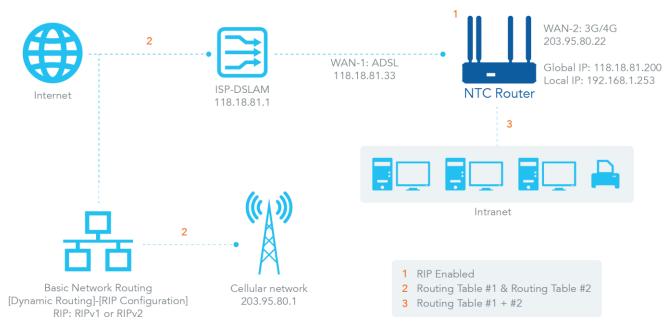


Figure 158 - RIP Scenario

#### 3.6.2.2 OSPF Scenario

Open Shortest Path First (OSPF) is a routing protocol that uses the link state routing algorithm. It is the most widely used interior gateway protocol (IGP) in large enterprise networks. It gathers link state information from available routers and constructs a topology map of the network. The topology is presented as a routing table which routes datagrams based solely on the destination IP address.

The Network administrator can deploy an OSPF gateway in a large enterprise network to get its routing table from the enterprise backbone, and forward routing information to other routers, which are not linked to the enterprise backbone. Usually, an OSPF network is subdivided into routing areas to simplify administration and optimise traffic and resource utilization.

In the diagram below, the OSPF router gathers routing information from the backbone gateways in area 0, and will forward its routing information to the routers in area 1 and area 2 which are not in the backbone.

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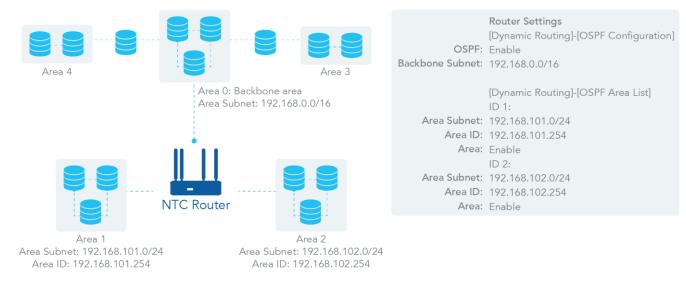


Figure 159 - OSPF Scenario

#### 3.6.2.3 BGP Scenario

Border Gateway Protocol (BGP) is a standard exterior gateway protocol designed to exchange routing and reachability information between autonomous systems (AS) on the Internet. It usually makes routing decisions based on paths, network policies, or rule-sets.

Most ISPs use BGP to establish routing between one another. Very large private IP networks also use BGP internally. The major BGP gateway within one AS links with some other border gateways for exchanging routing information. It distributes the collected data in AS to all routers in other AS.

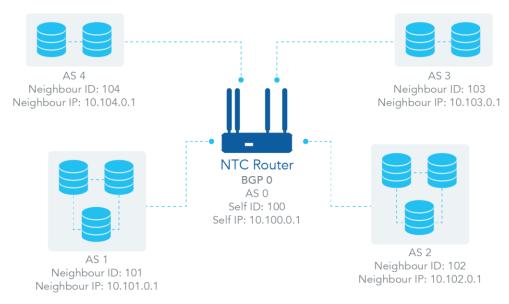


Figure 160 – BGP Scenario

# 3.6.2.4 Advanced Configurable Routing

The NTC-400 Series Router features configurable routing software called Quagga. It is a routing software package that provides TCP/IP based routing services with routing protocols support such as OSPF and BGP. Quagga is made from a collection of several daemons that work together to build the routing table, so it provides an interactive user interface for each routing protocol and supports common client commands.



### 3.6.2.5 Dynamic Routing Setting

Navigate to the **Basic Network > Routing > Dynamic Routing** tab.

The dynamic routing setting allows user to customize RIP, OSPF, and BGP protocol through the router based on their office setting.

On the "Dynamic Routing" page, there are seven configuration windows for the dynamic routing feature. They are the "RIP Configuration" window, "OSPF Configuration" window, "OSPF Area List", "OSPF Area Configuration", "BGP Configuration", "BGP Neighbor List" and "BGP Neighbor Configuration" window. RIP, OSPF and BGP protocols can be configured individually.

The "RIP Configuration" window lets you choose which version of RIP protocol to be activated or disable it. The "OSPF Configuration" window lets you activate the OSPF dynamic routing protocol and specify its backbone subnet, while the "OSPF Area List" window lists all defined areas in the OSPF network. The "BGP Configuration" window allows you to activate the BGP dynamic routing protocol and specify its self ID. The "BGP Neighbor List" window lists all defined neighbors in the BGP network.

### 3.6.2.6 Enable Dynamic Routing

Check the "Enable" box to activate the "Dynamic Routing" feature.



Figure 161 – Dynamic Routing Configuration

Item	Notes	Description
Dynamic Routing	Disabled by default.	Check <b>☑ Enable</b> to activate this function

Table 92 – Dynamic Routing Configuration

### 3.6.2.7 RIP Configuration

The RIP configuration setting allows you to customise the RIP protocol.

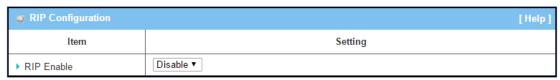


Figure 162 – RIP Configuration

Item	Notes	Description
RIP Enable	Default setting: <b>Disable</b>	Select Disable, RIP v1 or RIP v2.

Table 93 – RIP Configuration

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# 3.6.2.8 OSPF Configuration

The OSPF configuration setting allows you to customise the OSPF protocol.

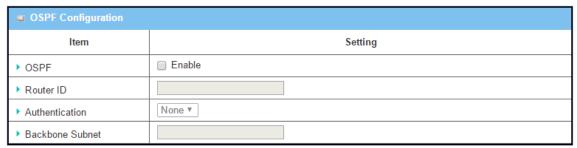


Figure 163 – OSPF Configuration

Item	Notes	Description	
OSPF	DisableDefault setting:	Select the Enable box to activate the OSPF protocol.	
Router ID	Mandatory field. IPv4 The Router ID of this router on the OSPF protocol. format.		
Authentication	NoneDefault setting:	The Authentication method of this router on OSPF protocol.  Select None to disable Authentication on the OSPF protocol.  Select Text to enable Text Authentication with entered Key in this field on the OSPF protocol.  Select MD5 to enable MD5 Authentication with entered ID and Key in these fields on the OSPF protocol.	
Backbone Subnet	Mandatory field. Classless Inter Domain Routing (CIDR) Subnet Mask Notation. (Ex: 192.168.1.0/24)	The Backbone Subnet of this router on the OSPF protocol.	

Table 94 – OSPF Configuration

# 3.6.2.9 Create / Edit OSPF Area Rules

The router allows you to custom your OSPF Area List rules. It supports up to a maximum of 32 rule sets.



Figure 164 – Create / Edit OSPF Area Rules

Click the Add button to display the OSPF Area Rule Configuration screen.





Figure 165 – OSPF Area Configuration

Item	Notes	Description
Area Subnet	Mandatory field. Classless Inter Domain Routing (CIDR) Subnet Mask Notation. (Ex: 192.168.1.0/24)	The Area Subnet of this router on the OSPF Area List.
Area ID	Mandatory field. IPv4 format.	The Area ID of this router on the OSPF Area List.
Area	Disabled by default	Click the <b>Enable</b> box to activate this rule.
Save	Button	Click the <b>Save</b> button to save the configuration.

Table 95 – OSPF Area Configuration

### 3.6.2.10 BGP Configuration

The BGP configuration setting allows you to customise the BGP protocol.

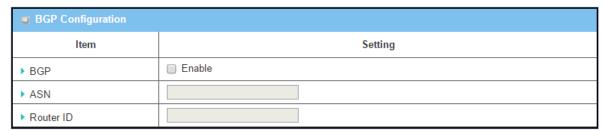


Figure 166 – BGP Configuration

Item	Notes	Description
BGP	Disabled by default.	Check the <b>Enable</b> box to activate the BGP protocol.
ASN	Mandatory field. Numeric string.	The ASN Number of this router on the BGP protocol.  Value Range: 1 - 4294967295.
Router ID	Mandatory field.  IPv4 format.	The Router ID of this router on the BGP protocol.

Table 96 – BGP Configuration

# 3.6.2.11 Create / Edit BGP Network Rules

The router allows you to custom your BGP Network rules. It supports up to a maximum of 32 rule sets.

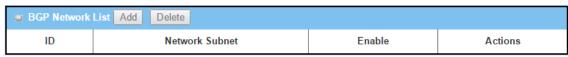


Figure 167 – Create / Edit BGP Network Rules

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Click the Add button to display the BGP Network Rule Configuration screen.



Figure 168 – BGP Network Configuration

Item	Notes	Description
Network Subnet	Mandatory field.  IPv4 format.	The Network Subnet of this router on the BGP Network List. It is composed of the IP address in this field and the selected subnet mask.
Network	Disabled by default.	Click the <b>Enable</b> box to activate this rule.
Save	Button	Click the <b>Save</b> button to save the configuration

Table 97 – BGP Network Configuration

### 3.6.2.12 Create / Edit BGP Neighbour Rules

The router allows you to customise your BGP Neighbor rules. It supports up to a maximum of 32 rule sets.



Figure 169 – Create / Edit BGP Neighbor Rules

Click the Add button to display the BGP Neighbor Rule Configuration screen.

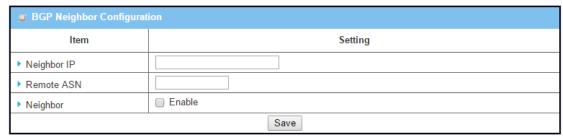


Figure 170 – BGP Neighbor Configuration

Item	Notes	Description
Neighbor IP	Mandatory field.  IPv4 format.	The Neighbor IP of this router on the BGP Neighbor List.
Remote ASN	Mandatory field. Numeric string format.	The Remote ASN of this router on the BGP Neighbor List.  Value Range: 1 - 4294967295.
Neighbor	Disabled by default.	Click the Enable box to activate this rule.
Save	Button	Click the Save button to save the configuration

Table 98 – BGP Neighbor Configuration



# 3.6.3 Routing Information

Routing information allows you to view the routing table and policy routing information.

Navigate to the **Basic Network > Routing > Routing Information** tab.

Routing Table				
Destination IP	Subnet Mask	Gateway IP	Metric	Interface
192.168.1.0	255.255.255.0	0.0.0.0	0	LAN
169.254.0.0	255.255.0.0	0.0.0.0	0	LAN
239.0.0.0	255.0.0.0	0.0.0.0	0	LAN
127.0.0.0	255.0.0.0	0.0.0.0	0	lo

Figure 171 – Routing Table

Item	Notes	Description
Destination IP	N/A	Routing record of Destination IP. IPv4 Format.
Subnet Mask	N/A	Routing record of Subnet Mask. IPv4 Format.
Gateway IP	N/A	Routing record of Gateway IP. IPv4 Format.
Metric	N/A	Routing record of Metric. Numeric String Format.
Interface	N/A	Routing record of Interface Type. String Format.

Table 99 – Routing Table

Policy Routing Informa	tion			
Policy Routing Source	Source IP	Destination IP	Destination Port	WAN Interface
Load Balance	-	-	-	-

Figure 172 – Policy Routing Information

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Item	Notes	Description
Policy Routing Source	N/A	Policy Routing of Source. String Format.
Source IP	N/A	Policy Routing of Source IP. IPv4 Format.
Destination IP	N/A	Policy Routing of Destination IP. IPv4 Format.
Destination Port	N/A	Policy Routing of Destination Port. String Format.
WAN Interface	N/A	Policy Routing of WAN Interface. String Format.

Table 100 – Policy Routing Information

#### 3.7 DNS & DDNS

When you have an Internet plan that provides a dynamic IP address, that is, an address which is dynamically assigned and changes each time you connect, an easy way to provide a permanent address is to use a Dynamic DNS service. There are both free and paid DDNS services available.

#### 3.7.1 DNS & DDNS Configuration

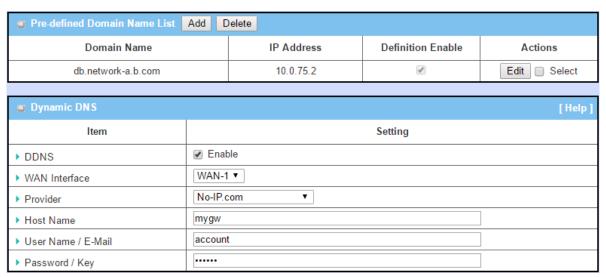


Figure 173 - DNS & DDNS Configuration

## 3.7.1.1 DNS

The NTC-400 Series Router can operate as a DNS server for the connected local clients which get their LAN IPs from the dynamic IP scheme. You can create a private host list for easy access to the hosts / servers in your intranet with corresponding domain names.

# 3.7.1.2 Dynamic DNS

To host your server on a changing IP address, you must use a dynamic domain name service (DDNS). Therefore, anyone wishing to reach your host only needs to know the domain name. Dynamic DNS maps the name of your host to your current IP address, which changes each time you connect your Internet service provider.

The Dynamic DNS service allows the gateway to alias a public dynamic IP address to a static domain name, allowing the gateway to be more easily accessed from anywhere on the Internet.



In the diagram below, the user has registered a domain name with a third-party DDNS service provider (NO-IP) to use the DDNS function. Once the IP address of the designated WAN interface has changed, the dynamic DNS agent on the router will inform the DDNS server of the new IP address. The server automatically re-maps the domain name with the changed IP address. Other hosts or remote users on the Internet can connect to the router by using the domain name regardless of the changing global IP address.

#### 3.7.1.3 DNS & DDNS Setting

Navigate to the **Basic Network > DNS & DDNS > Configuration** tab.

The DNS & DDNS setting allows you to create/modify a pre-defined domain name list and setup the Dynamic DNS feature.

#### 3.7.1.4 Create / Edit Pre-defined Domain Name List

The NTC-400 Series Router allows you to customise your pre-defined domain name list. It supports up to a maximum of 128 sets.



Figure 174 – Pre-defined Domain Name List

Click the **Add** button to display the **Pre-defined Domain Name Configuration** screen.

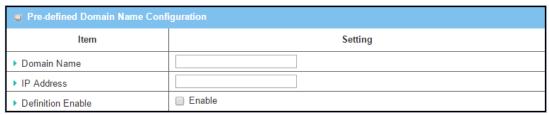


Figure 175 – Pre-defined Domain Name Configuration

ltem	Notes	Description
Domain Name	Mandatory field. String	Enter a domain name to map to the IP Address.
	format.	Value Range: at least 1 character is required.
IP Address	Mandatory field. IPv4 format.	Enter an IP Address that the Domain Name is mapped to.
Definition Enable	Disabled by default.	Click <b>☑ Enable</b> to activate this rule.
Save	Button	Click <b>Save</b> to save the settings
Undo	Button	Click <b>Undo</b> to cancel the settings
Back	Button	When the <b>Back</b> button is clicked the screen will return to the Dynamic DNS configuration page.

Table 101 – Pre-defined Domain Name Configuration

#### 3.7.1.5 Setup Dynamic DNS

The NTC-400 Series Router allows you to customise your Dynamic DNS settings.

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Dynamic DNS	[Help]
Item	Setting
▶ DDNS	☐ Enable
▶ WAN Interface	WAN-1 ▼
▶ Provider	DynDNS.org(Dynamic) ▼
▶ Host Name	
▶ User Name / E-Mail	
▶ Password / Key	

Figure 176 – Dynamic DNS

Item	Notes	Description
DDNS	Disabled by default.	Check the Enable box to activate this function.
WAN Interface	WAN 1Default setting:	Select the WAN Interface IP Address of the gateway.
Provider	Default setting:	Select your DDNS provider for Dynamic DNS:
	DynDNS.org	DynDNS.org(Dynamic), DynDNS.org(Custom), NO-IP.com,
	(Dynamic)	etc
Host Name	Mandatory field.	Your registered host name of Dynamic DNS.
	String format.	Value Range: 0 - 63 characters.
User Name / E-	Mandatory field.	Enter your User name or E-mail addresss of Dynamic DNS.
Mail	String format.	
Password / Key	Mandatory field.	Enter your Password or Key of Dynamic DNS.
	String format.	
Save	Button	Click <b>Save</b> to save the settings
Undo	Button	Click <b>Undo</b> to cancel the settings

Figure 177 – Dynamic DNS



### 3.8 QoS

Total Internet traffic has increased rapidly as the demand for mobile applications including games, messaging apps, voice over IP, peer-to-peer file transfers and video use goes up. To enable the smooth operation of all of these services, the entire network must ensure them via a connection service guarantee.

The main goal of QoS (Quality of Service) is prioritizing incoming data, and preventing data loss due to factors such as jitter, delay and dropping. Another important aspect of QoS is ensuring that prioritizing one data flow doesn't interfere with other data flows. So, QoS helps to prioritize data as it enters your router. By attaching special identification marks or headers to incoming packets, QoS determines which queue the packets enter, based on priority. This is useful when there are certain types of data you want to give higher priority to, such as voice packets given higher priority than Web data packets.

To utilize your network throughput completely, the administrator must define bandwidth control rules carefully to balance the utilization of network bandwidth for all users to access. An access gateway must satisfy the requirements of latency-critical applications, minimum access right guarantee, fair bandwidth usage for the same subscribed condition and flexible bandwidth management.

#### 3.8.1 QoS Configuration

The NTC-400 Series Router provides lots of flexible rules for you to set QoS policies. You need to know who needs to be managed, what kind of service needs to be managed and how should traffic be prioritized before you create your own policies. Once you have this information, you can continue to learn functions in this section in more detail.

#### 3.8.1.1 QoS Rule Configuration

To add a new QoS rule or edit an existing one, navigate to the "QoS Rule Configuration" window. The parameters in a rule include the applied WAN interfaces, the dedicated host group based on MAC address or IP address, the dedicated kind of service packets, the system resource to be distributed, the corresponding control function for your specified resource, the packet flow direction, the sharing method for the control function, the integrated time schedule rule and the rule activation. Following diagram illustrates how to organize a QoS rule.

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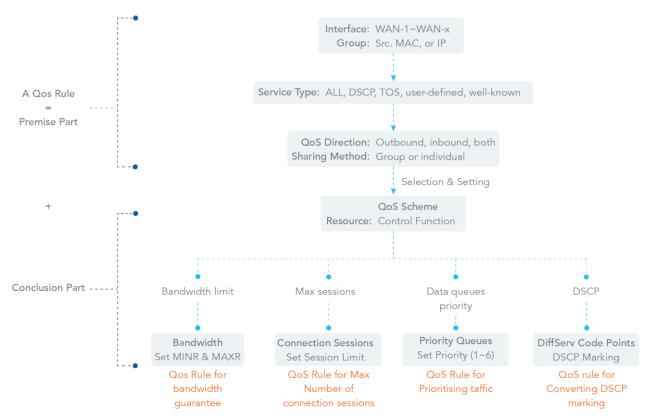


Figure 178 – QoS Rule Configuration

In the above diagram, a QoS rule is organized by the premise part and the conclusion part. In the premise part, you must specify the WAN interface, host group, service type in the packets, packet flow direction to be monitored and the sharing method of group control or individual control. However, in the conclusion part, you must specify the kind of system resource to distribute and the control function based on the chosen system resource for the rule.

Rule-based QoS has the following features.

# Multiple Group Categories

Specify the group category in a QoS rule for the target objects to be applied on.

Group Category can be based on VLAN ID, MAC Address, IP Address, Host Name or Packet Length.

#### Differentiated Services

Specify the service type in a QoS rule for the target packets to be applied on.

Differentiated services can be based on 802.1p, DSCP, TOS, VLAN ID, User-defined Services and Well-known Services. Well-known services include FTP(21), SSH(TCP:22), Telnet(23), SMTP(25), DNS(53), TFTP(UDP:69), HTTP(TCP:80), POP3(110), Auth(113), SFTP(TCP:115), SNMP&Traps(UDP:161-162), LDAP(TCP:389), HTTPS(TCP:443), SMTPs(TCP:465), ISAKMP(500), RTSP(TCP:554), POP3s(TCP:995), NetMeeting(1720), L2TP(UDP:1701) and PPTP(TCP:1723).

#### Available Control Functions

There are 4 resources can be applied in a QoS rule: bandwidth, connection sessions, priority queues and DiffServ Code Point (DSCP). Control function that acts on target objects for specific services of packet flow is based on these resources.



For bandwidth resource, control functions include guaranteeing bandwidth and limiting bandwidth. For priority queue resource, control function is setting priority. For DSCP resource, control function is DSCP marking. The last resource is Connection Sessions; the related control function is limiting connection sessions.

Individual / Group Control

One QoS rule can be applied to an individual member or a whole group in the target group.

Outbound / Inbound Control

One QoS rule can be applied to the outbound or inbound direction of packet flow or both.



Two QoS rule examples are listed below.

#### 3.8.1.2 QoS Rule Example #1 - Connection Sessions

■ QoS Rule Configuration			
ltem	Setting		
▶ Interface	WAN - 1 🗸		
▶ Group	IP         ✓         10.0.75.16         Subnet Mask : [255.255.255.240 (/28) ✓		
▶ Service	All		
▶ Resource	Connection Sessions ✓		
▶ Control Function	Set Session Limitation ✓ 20000		
▶ QoS Direction	Outbound 🗸		
▶ Sharing Method	Group Control 🗸		
▶ Time Schedule	(0) Always 🗸		
▶ Rule	<b>☑</b> Enable		

Figure 179 – QoS Rule Example #1 - Connection Sessions

When the administrator wants to limit the maximum number of connection sessions from client hosts (IP 10.0.75.16 - 31) to 20000 to avoid resource shortage, they can configure a rule as shown above.

This rule defines that all client hosts, whose IP addresses are in the range of 10.0.75.16 - 31, can access the Internet via the "WAN-1" interface under the total limitation of the maximum 20000 connection sessions at any time.

#### 3.8.1.3 QoS Rule Example #2 – DifferServ Code Points

QoS Rule Configuration		
ltem	Setting	
▶ Interface	All WANs 🗸	
▶ Group	IP         ✓         10.0.75.196         Subnet Mask : 255.255.255.252 (/30) ✓	
▶ Service	DSCP ➤ DiffServ CodePoint IP Precedence 4(CS4) ➤	
▶ Resource	DiffServ Code Points ✔	
▶ Control Function	DSCP Marking ✓ AF Class2(High Drop) ✓	
▶ QoS Direction	Inbound V	
▶ Sharing Method	Group Control 🗸	
▶ Time Schedule	(0) Always 🗸	
▶ Rule	<b>☑</b> Enable	

Figure 180 – QoS Rule Example #2 - DifferServ Code Points

When the administrator of the router wants to convert the code point value, "IP Precedence 4(CS4)", in the packets from client hosts (IP 10.0.75.196 - 199) to the code value, "AF Class2(High Drop)", they can use the "Rule-based QoS" function to carry out this rule by defining a QoS rule as shown in the above configuration. Under such configuration, all packets from WAN interfaces to LAN IP address 10.0.75.196 - 10.0.75.199 which have DiffServ code points with the "IP Precedence 4(CS4)" value will be modified by the "DSCP Marking" control function with "AF Class 2(High Drop)" value at any time.



#### 3.8.1.4 QoS Configuration Setting

## Navigate to the **Basic Network > QoS > Configuration t**ab.

The "Configuration" window allows you to activate the Rule-based QoS function. In addition, you can also enable the "Flexible Bandwidth Management" (FBM) feature for better utilization of system bandwidth. On the "System Configuration" window, you can configure the total bandwidth and session of each WAN. The "QoS Rule List" window displays all your defined QoS rules.

#### 3.8.1.5 Enable QoS Function

Configuration		
Item	Setting	
▶ QoS Types	Software ▼ ☐ Enable	
▶ Flexible Bandwidth Management	☐ Enable	

Figure 181 – QoS Configuration

Item	Notes	Description
QoS Type	SoftwareDefault setting: The function is disabled by default.	Select the QoS Type from the dropdown list, and then click the Enable box to activate the QoS function.
Flexible	Disabled by default.	Click the Enable box to activate the Flexible Bandwidth
Bandwidth		Management function.
Management		
Save	Button	Click the Save button to save the settings.

Table 102 – QoS Configuration

Check the "Enable" box to activate the "Rule-based QoS" function. You can also enable the Flexible Bandwidth Management (FBM) feature when needed. When FBM is enabled, the system adjusts the bandwidth distribution dynamically based on the current bandwidth usage situation to reach maximum system network performance transparently to all users. The bandwidth subscription profiles of all current users are considered in the system's automatic adjusting algorithm.

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## 3.8.1.6 Setup System Resource

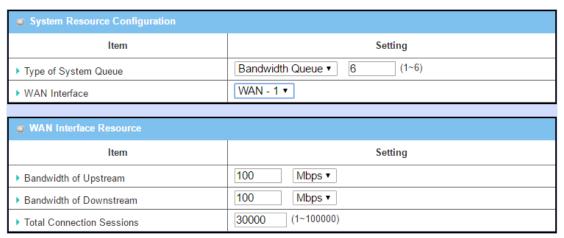


Figure 182 - System Resource Configuration

Item	Notes	Description
Type of System	Mandatory field.	Define the system queues that are available for the QoS settings.
Queue	Default setting:	The supported type of system queues: Bandwidth Queue and Priority Queues
	Bandwidth Queue, 6	Value Range: 1 - 6.
WAN Interface	Default setting: WAN-1	Select the WAN interface and then the following WAN Interface Resource screen
		will show the related resources for configuration.
		Bandwidth of Upstream / Downstream
		Specify total upload / download bandwidth of the selected WAN.
		Value Range:
		For Gigabit Ethernet:1 - 1024000Kbps, or 1 - 1000Mbps;
		For Fast Ethernet: 1 - 102400Kbps, or 1 - 100Mbps;
		For 3G/4G: 1 - 153600Kbps, or 1 - 150Mbps.
		Total Connection Sessions:
		Specify total connection sessions of the selected WAN.
		Value Range: 1 - 10000.
Save	Button	Click the <b>Save</b> button to save the settings.

Table 103 – System Resource Configuration

Each WAN interface should be configured carefully for its upstream bandwidth, downstream bandwidth and maximum number of connection sessions.



#### 3.8.1.7 Create / Edit QoS Rules

After enabling the QoS function and configured the system resources, you have to further specify some QoS rules for provide better service on the interested traffics. The gateway supports up to a maximum of 128 rule-based QoS rule sets.

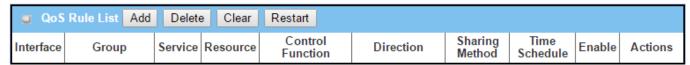


Figure 183 - QoS Rule List

Click the Add button to display the QoS Rule Configuration screen.

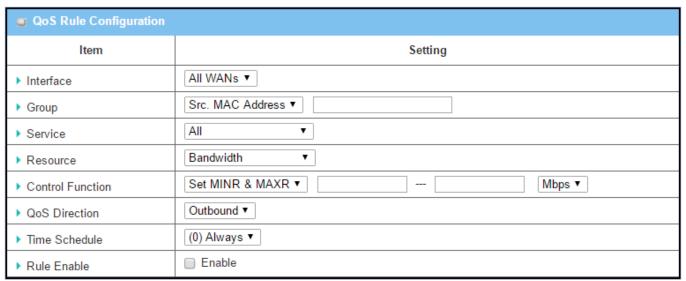


Figure 184 – QoS Rule Configuration

Item	Notes	Description
Interface	Mandatory field.  Default setting: All  WANs	Specify the WAN interface to apply the QoS rule to.  Select <b>All WANs</b> or a particular WAN interface to filter the packets entering to or leaving from the interface(s).
Group	Mandatory field.  Default setting:  Src. MAC Address	<ul> <li>Specify the Group category for the QoS rule: Src. MAC Address, IP, or Host Name</li> <li>Select Src. MAC Address to prioritize packets based on MAC;</li> <li>Select IP to prioritize packets based on IP address and Subnet Mask;</li> <li>Select Host Name to prioritize packets based on a group of a pre-configured group of hosts from the dropdown list. If the dropdown list is empty, ensure if any group is preconfigured.</li> <li>Note – The required host groups must be created in advance and the corresponding ☑ QoS checkbox in the Multiple Bound Services field is checked before the Host Group option becomes available. Refer to Object Definition &gt; Grouping &gt; Host Grouping.</li> </ul>
Service	Mandatory field.  Default setting: <b>All</b>	Specify the service type of traffic that must be applied with the QoS rule: All, DSCP, TOS, User-defined Service, or Well-known Service  • Select All for all packets.  • Select DSCP for DSCP type packets only.

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Item	Notes	Description
		<ul> <li>Select TOS for TOS type packets only. You must select a service type (Minimize-Cost, Maximize-Reliability, Maximize-Throughput, or Minimize-Delay) from the dropdown list as well.</li> <li>Select User-defined Service for user-defined packets only. You must define the port range and protocol as well.</li> <li>Select Well-known Service for specific application packets only. You must select the required service from the dropdown list as well.</li> </ul>
Resource, and Control Function	Mandatory field.	Specify the Resource Type and corresponding Control function for the QoS rule. The available Resource options are Bandwidth, Connection Sessions, Priority Queues, and DiffServ Codepoints.  • Bandwidth – Select Bandwidth as the resource type for the QoS Rule, and you have to assign the min rate, max rate and rate unit as the bandwidth settings in the Control
		<ul> <li>Function / Set MINR &amp; MAXR field.</li> <li>Connection Sessions – Select Connection Sessions as the resource type for the QoS Rule, and you have to assign supported session number in the Control Function / Set Session Limitation field.</li> <li>Priority Queues – Select Priority Queues as the resource type for the QoS Rule, and you</li> </ul>
		<ul> <li>have to specify a priority queue in the Control Function / Set Priority field.</li> <li>DiffServ Code Points — Select DiffServ Code Points as the resource type for the QoS Rule, and you have to select a DSCP marking from the Control Function / DSCP Marking dropdown list.</li> </ul>
QoS Direction	Mandatory field. Default setting: Outbound	<ul> <li>Specify the traffic flow direction for the packets to apply the QoS rule.</li> <li>It can be Outbound, Inbound, or Both.</li> <li>Outbound – Select Outbound to prioritize the traffic going to the Internet via the specified interface. Under such situation, the hosts specified in the Group field is a source group.</li> <li>Inbound – Select Inbound to prioritize the traffic coming from the Internet via the specified interface. Under such situation, the hosts specified in the Group field is a destination group.</li> <li>Both – Select both to prioritize the traffic passing through the specified interface, both Inbound and Outbound are considered. Under such situation, the hosts specified in the</li> </ul>
Sharing Method	Mandatory field. Default setting: Group Control	Group field can be a source or destination group.  Specify the preferred sharing method for how to apply the QoS rule on the selected group: Individual Control or Group Control  Individual Control – If Individual Control is selected, each host in the group will have their own QoS service resource as specified in the rule.  Group Control – If Group Control is selected, all the group hosts share the same QoS service resource.
Time Schedule	Mandatory field. Default setting: (0) Always	Apply a Time Schedule to this rule; otherwise leave it as (0) Always. (refer to Object Definition > Scheduling > Configuration settings)

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Item	Notes	Description
Rule Enable	Disabled by default.	Click <b>☑ Enable</b> to activate this QoS rule.
Save	Button	Click the <b>Save</b> button to save the settings.

Table 104 – QoS Rule Configuration

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# 4 Object Definition

## 4.1 Scheduling

Scheduling allows you to create time schedule rules which can be consistently applied to a range of NTC-400 Series Router functionality. For example, you may want a schedule rule for Office Hours and one for Closing Hours.

## 4.1.1 Scheduling Configuration

To create a pre-defined scheduling rule:

- 1 From the **Object Definition** submenu select **Scheduling** then click its **Configuration** tab.
- 2 In the **Time Schedule List** you can manage existing schedules or create new ones:



Figure 185 – Time Schedule list

Item	Notes	Description
ID	Integer. Auto-fill.	The Time Schedule's system-generated reference number.
Rule Name	Uneditable in this list.	The Rule Names in this list will populate drop down lists throughout the NTC-400 Series Router that reference Scheduling Rules.  Rule Name is entered in Time Schedule Configuration section, see next.  Click this group's <b>Edit</b> button in the Actions column to change this name.
Actions - Edit	Button	Modify an existing Time Schedule by clicking its corresponding <b>Edit</b> button in the Actions section.
Actions - select	Checkbox	Redundant or obsolete time schedules can be permanently removed by checking ☑ for those schedules and then clicking the <b>Delete</b> button in the Time Schedule List's title bar.
Add	Button	Click the <b>Add</b> button to configure a new time schedule rule, see next section.
Delete	Button	Use the <b>Delete</b> button in conjunction with the  checkbox in the Actions section to permanently delete schedules that are no longer required.
Save	Button	Click <b>Save</b> to save the settings.
Refresh	Button	Click <b>Refresh</b> to update the list.

Table 105 – Time Schedule List



#### 4.1.1.1 Create a Time Schedule

When Add button is clicked the Time Schedule Configuration and Time Period Definition sections display.

■ Time Schedule Configuration		
Item	Setting	
▶ Rule Name	OfficeClosed	
▶ Rule Policy	Activate ▼ the Selected Days and Hours Below.	

■ Time Period Definition			
ID	Week Day	Start Time (hh:mm)	End Time (hh:mm)
1	Every Day ▼	18:00	23:59
2	Sunday ▼	00:01	23:59
3	Saturday ▼	00:01	23:59
4	Every Day ▼	00:01	09:00
5	choose one ▼		
6	choose one ▼		
7	choose one ▼		
8	choose one ▼		

Save Undo

Figure 186 – Time Schedule configuration

Item	Notes	Description
Rule Name	Enter string: any text, spaces allowed	Enter a meaningful name.  This Rule Name will be included in the drop down lists throughout the NTC-400 Series Router that reference Scheduling Rules.
Rule Policy	Default setting: Inactive	Inactivate/activate the function during the time periods defined below.

Table 106 – Time Schedule Configuration

Item	Notes	Description
ID	Reference Integer	Use this reference number to apply the time schedule rule to various applications found throughout the NTC-400 Series Router.
Week Day	Drop down list	Select <b>Every Day</b> or one week day.
Start Time	Time format (hh:mm) 24 hour time.	Start time in the selected weekday(s)
End Time	Time format (hh:mm) 24 hour time.	End time in the selected weekday(s)
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.
Refresh	Button	Click the <b>Refresh</b> button to refresh the time schedule list.

Table 107 – Time Period Definition

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#### 4.1.1.2 Edit an existing Time Schedule

When the **Edit** button corresponding to an existing Time Schedule is clicked, the same **Time Schedule Configuration** and **Time Period Definition** sections as above opens and they are populated with that Time Schedule's details.

Make the required changes an click Save.

#### 4.2 User

The needs of individual users as well as groups of users requiring the same access or restrictions can be managed with NTC-400 Series Router's User objects. The NTC400's user management tools include individual User Lists, User Profiles and User Groups.

The User List contains all user accounts, and User Profiles allow you add new accounts or edit existing ones. User Groups offer the convenience of segregating several similar user accounts in to one group sharing common properties and services. For example, one individual user account also can be a in unique group such as the "Administrator" group.

The User Account database is embedded in the device and is accessible by a AAA server, such as RADIUS server, for user authentication. It has the following feature set:

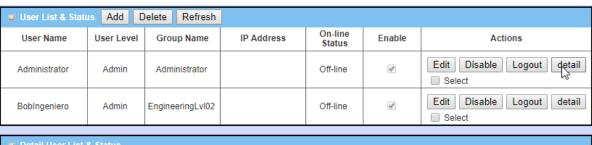
- Supports Multiple User Levels in User Management
  - One user account includes following information: name, password, user level, lease time, idle timeout and the group that it belongs to.
  - Four (4) different user levels are supported: Admin, Staff, Guest and Passenger
  - Remaining lease time and idle time for each user account are recorded and monitored each time they successfully log in to the router.
  - Each individual can be one group by itself or join other defined groups which share common properties.
  - The router can export and import user profiles.
  - User groups with their own name can be bound with multiple services, like X-Auth, NAS\*, RADIUS, VPN, Accounting & Billing, SNMPv3 and CLI.
  - Administrators can define flexible access policies and bandwidth controls for user objects in a rule. The user object can be an individual user or a user group.

#### 4.2.1 User List & Status

The User List & Status section shows all user accounts and their on-line or offline status.

To view the **User List & Status** page from the **Object Definition** submenu select **User** then click its **User List** tab:





Detail User List & Status		
Item	Setting	
▶ User Name	Administrator	
▶ User Level	Admin	
▶ Group Name	Administrator	
▶ IP Address		
▶ On-line Status	Off-line	
▶ Last Login Time		
▶ Lease Time	35000 (seconds)	
▶ Expired Time	-	
▶ Idle Timeout	20000 (seconds)	
▶ Idle Time	-	
▶ User Profile		

Figure 187 – User List & Status and individual Detail User List & Status

To view the **Detail User List & Status** section for an individual user, click on the **detail** button in the **Actions** column corresponding to that user record.

Item	Notes	Description
User Name	Uneditable in the list or details section.	This User Name will be included in drop down lists throughout the NTC-400 Series Router that reference individual users.  The User Name is entered in <b>User Profile Configuration</b> section, see next.  Click this user's <b>Edit</b> button in the <b>Actions</b> column to change this name.
User Level	Uneditable in the list or details section.	There are four user levels in the drop down list: Admin, Staff, Guest and Passenger  Admin – Gives the user full control to configure the device.  Staff – User can access both the Intranet resources and the Internet resources.  Guest – Users have a specified bandwidth of Internet access, but cannot access the Intranet.  Passenger – User account for mobile users to access the Internet via the device.  Other users on this level share available bandwidth equally.
Group Name	Uneditable in the list or details section.	The Group Name is entered in <b>User Profile Configuration</b> section, see next.  Click this user's <b>Edit</b> button in the Action column to change this name.
IP Address	System generated.	If the User is logged in to the router, this is the IP address that the user logged in from.
On-line Status	System generated.	Indicates whether or not a user is logged in to the router.

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Item	Notes	Description	
		To confirm the current status, click the <b>Refresh</b> button in the User List & Status title bar to update the current user status.	
Enable	Checkbox	When enabled, the user will be globally included in User Name drop down lists throughout NTC-400 Series Router functionality. If disabled it will not be available for selection, but its details will be retained in the system.  Click the Disable button in a user's Action column to disable the user.  To enable a disabled user, click the user's Edit button in the Action column to change this setting in the User Profile Configuration section, see next.	
Actions	Edit button	Modify an existing user account by clicking its corresponding Edit button in the Actions section at the end of each account record.	
	<b>Disable</b> Button	If a user is enabled, click the <b>Disable</b> button in the user's <b>Actions</b> column to disable the user.	
	Logout Button	Click to log the user account out of its current session.	
	<b>Details</b> Button	Click the <b>Details</b> button to show additional detail information except the ones in User List about the user account, including Last Login Time, Lease Time, Expired Time, Idle Timeout and current Idle Time.	
	Select checkbox	Redundant or obsolete accounts can be permanently removed by checking   Select for those accounts and then clicking the Delete button at the User List &  Status section's title bar.	
Add	Button	Click the <b>Add</b> button to create a new user account.	
Delete	Button	Use the <b>Delete</b> button in conjunction with the <b>Select</b> checkbox in the <b>Actions</b> section to permanently delete accounts that are no longer required.  Note – If you want to keep details of the user account record you can also deselect the <b>Enable</b> button.	
Refresh	Button	Click <b>Refresh</b> in the User List & Status title bar to update the current user status.	

Table 108 – User Details

When the **Add** button is clicked the **User Profile Configuration** section will appear. For the detail about the configuration, please refer to the next section.

## 4.2.2 Create/Edit User Profile

To create a new User Profile:

- From the **Object Definition** submenu select **User** then click its **User Profile** tab, or click **Add** from the title bar of the **User List & Status** section.
- 2 The User Profile Configuration page will open.
- 3 Enter the new user's details here and click **Save**.

To edit an existing User Profile:

1 Select **User** from the **Object Definition** submenu and click the **User List** tab.



- In the **User List & Status** section find the User Name record in the list and click the **Edit** button in the **Actions** column of the list
- 3 The User Profile Configuration section will open.
- 4 Make the necessary corrections or changes to the existing user's details and click **Save**.

## 4.2.2.1 User Profile Configuration

The User Profile Configuration section is used to create new, or edit existing, User Profiles:

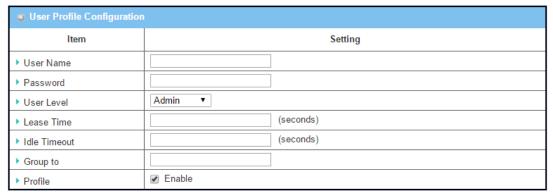


Figure 188 – User Profile Configuration

Item	Notes	Description
User Name	Mandatory field. Enter text string, no spaces allowed.	Enter the name of user account.
Password	Mandatory field. Enter text string.	Enter a strong password for the user account.
User Level	Mandatory field.  Default selection: <b>Admin</b>	There are four user levels in the drop down list: Admin, Staff, Guest and Passenger Admin – Gives the user full control to configure the device. Staff – User can access both the Intranet resources and the Internet resources. Guest – Users have a specified bandwidth of Internet access, but cannot access the Intranet. Passenger – User account for mobile users to access the Internet via the device. Other users on this level share available bandwidth equally.
Lease Time	Any integer. Optional field.	Specify the lease time (in seconds) for the user account to login the device.  The device will log the user out of the account if he has logged in for the time longer than the <b>Lease Timeout</b> .
Idle Time	Any integer. Optional field.	Specify the idle time (in seconds) for the user account.  The device will log the user out of the account if it is idle for the time longer than the <b>Idle Timeout</b> .

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Item	Notes	Description
Group to	Enter text string. Optional field.	Enter a group name if you would like to assign the user to a particular user group.
Profile	Mandatory field. Enabled by default.	Check <b>☑ Enable</b> to activate the user profile.
Save	Button	Click the <b>Save</b> button to save the settings
Undo	Button	Click the <b>Undo</b> button to cancel the settings

Table 109 – User Profile Configuration

#### 4.2.3 User Group

User Groups are composed of several user accounts which share common properties.

The User Group List section shows all user groups and some of their settings.

To view the User Group List section open the **Object Definition** submenu, select **User** and then click its **User Group** tab.

The User Group List contains basic details of all currently defined User Groups:

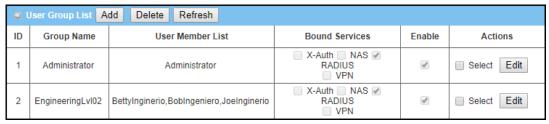


Figure 189 – User Group List

ltem	Notes	Description
ID	Auto-filled with an integer.	The user group's system generated reference number.
<b>Group Name</b>	System generated.	Name entered in <b>User Group Configuration</b> section, see next.  Click this group's <b>Edit</b> button in the <b>Actions</b> column to change this name.
User Member List	System generated.	Multiple users are selected using the <b>Choice</b> button in the <b>User Group Configuration</b> section, see next.  Click this group's <b>Edit</b> button in the <b>Actions</b> column to add or remove user members.
Bound Services	System generated.	To change these settings, click this group's <b>Edit</b> button in the <b>Actions</b> column and make the required changes in the <b>User Group Configuration</b> section, see next.
Enable	Checkbox. Cannot be changed from this list.	Check ☑ <b>Enable</b> to activate the user group for use in other applications throughout the NTC-400 Series Router interface.  When ☐ <b>Enable</b> is unchecked, it is not available for use in other NTC-400 Series Routersettings.



Item	Notes	Description
		To change this setting, click this group's <b>Edit</b> button in the <b>Actions</b> column and make the changes in the <b>User Group Configuration</b> section, see next.
Actions	Select checkbox	Redundant or obsolete groups can be permanently removed by checking  Select for those groups and then clicking the Delete button at the User Group List caption bar.
	Edit button	Modify an existing user group by clicking its corresponding Edit button in the Actions section at the end of each user group record.
Add	Button	Click the <b>Add</b> button to create a new user group.
Delete	Button	Use the <b>Delete</b> button in conjunction with the <b>Select</b> checkbox in the <b>Actions</b> section to permanently delete groups that are no longer required.  Note − If you want to keep details of the user group record (but do not want to permanently delete it) you can deselect the <b>Enable</b> button.
Refresh	Button	Click <b>Refresh</b> in the <b>User List &amp; Status</b> caption bar to update the current user status.

Table 110 – User Group List

#### 4.2.3.1 Create/Edit User Group

#### To create a new User Group:

- 1 From the **Object Definition** submenu select **User** then click its click the **User Group** tab.
- 2 In the **User Group List** section click the **Add** button in the caption bar.
- 3 The **User Group Configuration** section will open.
- 4 Enter the new user group's details here and click **Save**.

## To edit an existing User Group:

- 1 From the **Object Definition** submenu select **User** then click its **User Group** tab.
- 2 In the **User Group List** section find the user group record in the list and click the **Edit** button in the **Actions** column of the list.
- 3 The **User Group Configuration** section will open.
- 4 Make the necessary corrections or changes to the existing user group's details and click **Save**.

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User Group Configuration	
Item	Setting
▶ Group Name	EngineeringLvI02
Multiple User Members	Choice Joelnginerio ⊗ Boblngeniero ⊗ Bettylnginerio ⊗
► Multiple Bound Services	☐ X-Auth ☑ NAS ☑ RADIUS ☐ VPN
▶ QoS & BWM Property	Group Control ▼ Set MINR : 111 MAXR : 222 Kbps ▼
▶ Policy Routing Property	Routing Interface : WAN-1 ▼
▶ Group	

Figure 190 – User Group Configuration section

Item	Notes	Description
Group Name	Mandatory field.	Enter the name of user group.
	Enter an alpha-	Value Range: at least 1 character, can be A - Z, a - z, or 0 - 9
	numeric string.	
Multiple User	Button	Click the Choice button to select multiple user accounts to
Members		join the group. The names of users selected will appear after the Choice button.
		Click the circled x 🛭 to remove members.
Multiple Bound	Button	Check the available service box(es) to apply one or more to
Services		the user group.
QoS & BWM	Mandatory field.	Specify the preferred sharing method for how to apply a QoS
Property	Default selection:	rule on the selected group (Individual or Group), and define
	Individual Control	the guaranteed and limited bandwidth usage for the group
		Individual Control – Each user in the group will have his own
		QoS service resource as specified in the rule.
		Group Control – The entire user group shares the same QoS
		service resource.
		Other settings:
		MINR – Guaranteed minimum bandwidth usage.
		MAXR – Maximum bandwidth usage.
		Select <b>Kbps</b> or <b>Mbps</b> for the download speed.
Policy Routing	Mandatory field.	Specify the routing interface.
Property	Default setting:	All packets from the group members will be routed via the
	WAN-1	specified interface.
Group	Mandatory field.	Check <b>☑ Enable</b> to activate the user group.
	Enabled by default.	
Save	Button	Click the <b>Save</b> button to save the settings
Undo	Button	Click the <b>Undo</b> button to cancel the settings

Table 111 – User Group Configuration

## 4.3 Grouping

The Grouping function allows users to make groups for some services.



## 4.3.1 Host Grouping

Host Groups are groupings of several user accounts which share a common IP address or groups of IP addresses.

Users can make host groups for some services, such as QoS, Firewall, and Communication Bus. The service types available may vary depending on the model purchased.

The **Host Group List** section shows all currently defined host groups and some of their settings.

To view the Host Group List open the **Object Definition** submenu, select **Grouping** and then click its **Host Grouping** tab:

₩ Н	ost Group List Add	Delete				
ID	Group Name	Group Type	Member List	Bound Services	Enable	Actions
1	ServicedHost02	IP ADDRESS- BASED	255.255.02.01,255.255.3 3.08 ,202.211.24.03	☐ Firewall ✔ QoS	₩.	Edit Select
2	LongRangeGroup11	MAC ADDRESS- BASED	12:14:13:a2:f3:1d ,b3:1b:13:a2:e3:22	Firewall QoS	A.	Edit Select

Figure 191 – Host Group list

Item	Notes	Description
ID	Integer. Auto-fill.	The host group's system generated reference number.
Group Name	System generated.	Name entered in <b>Host Group Configuration</b> section, see next.  Click this group's <b>Edit</b> button in the <b>Actions</b> column to change this name.
Group Type	System generated.	The type is selected from a drop down list in the <b>Host Group Configuration</b> section, see next.  Click this group's <b>Edit</b> button in the <b>Actions</b> column to change this setting.
Member List	System generated.	Multiple users are selected using the <b>Choice</b> button in the <b>Host Group Configuration</b> section, see next.  Click this group's <b>Edit</b> button in the <b>Actions</b> column to add or remove user members.
Bound Services	System generated.	To change these settings, click this group's <b>Edit</b> button in the <b>Actions</b> column and make the required changes in the <b>Host Group Configuration</b> section, see next.
Enable	Checkbox.  Cannot be changed from this list.	Check ☑ Enable to activate the Host Group for use in other applications throughout the NTC-400 Series Router interface.  When ☐ Enable is unchecked, it is not available for use in other NTC-400 Series Router settings.  To change this setting, click this group's Edit button in the Actions column and make the changes in the Host Group Configuration section, see next.
Actions	Select Checkbox	Redundant or obsolete groups can be permanently removed by checking ☑ Select for those groups and then clicking the Delete button at the Host Group List caption bar.

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ltem	Notes	Description	
	Edit button	Modify an existing <b>Host Group</b> by clicking its corresponding <b>Edit</b> button in the <b>Actions</b> section at the end of each Host Group record.	
Add	Button	Click the <b>Add</b> button to create a new Host Group.	
Delete	Button	Use the <b>Delete</b> button in conjunction with the ☑ Select checkbox in the Actions section to permanently delete groups that are no longer required.  Note – If you want to keep details of the Host Group record (but do not want to permanently delete it) you can deselect the ☐ <b>Enable</b> button.	

Table 112 – Host Group List

## 4.3.2 Create/Edit Host Group

To create a new Host Group:

- 1 Select **Grouping** from the **Object Definition** submenu and click the **Host Grouping** tab.
- 2 In the **Host Group List** section click the **Add** button in the caption bar.
- 3 The **Host Group Configuration** section will open.
- 4 Enter the new Host Group's details here and click **Save**.

To edit an existing Host Group:

- 1 From the **Object Definition** submenu select **Grouping** and click its **Host Grouping** tab.
- 2 In the **Host Group List** section find the Host Group's record in the list and click the **Edit** button in the **Actions** column of the list
- 3 The **Host Group Configuration** section will open.
- 4 Make the necessary corrections or changes to the existing Host Group's details and click **Save**.

Host Group Configura	ation
Item	Setting
► Group Name	ServicedHost02
► Group Type	IP Address-based ▼
▶ Member to Join	202.211.24.03 Join
▶ Member List	255.255.02.01 ⊗ 255.255.33.08 ⊗ 202.211.24.03 ⊗
▶ Bound Services	☐ Firewall
▶ Group	

Figure 192 – Host Group Configuration section

When **Add** button is applied, **Host Group Configuration** section will appear.

Item	Notes	Description
<b>Group Name</b>	Enter text string.	Enter a meaningful group name for the rule.
	Mandatory field.	



Item	Notes	Description
Group Type	Mandatory field.  Default selection:  IP Address-based	Select the member type for the host group from the drop down list: IP Address-based, MAC Address-based, or Host Name-based IP Address-based – Only IP address can be added in Member to Join.  MAC Address – Only MAC address can be added in Member to Join.  Host Name-based – Only host name can be added in Member to Join.
Member to Join	Button	Add the members to the group in this field.  You can enter the member information that corresponds with the Member Type above, and press the Join button to add to the Member List, see next.
Member List	List	The names of users selected will appear in the row after they are added using the <b>Join</b> button, see previous.  Click the circled x <b>8</b> to remove members.
Group	Disabled by default	Check ☑ Enable to activate this host group rule.  Enabled Host Groups can be bound to selected service(s) for further configuration.
Save	Button	Click <b>Save</b> to save the settings
Undo	Button	Click <b>Undo</b> to cancel the settings

Table 113 – Host Group Configuration

## 4.4 External Server

External Servers allow you to define a range of different types of servers that are external to the NTC-400 Series Router and which then may be referenced by the NTC-400 Series Router during its operations.

The External Server List section shows all currently defined external servers and some of their settings.

To view the External Server List open the **Object Definition** submenu, select **External Server** and then click its **External Server** tab:

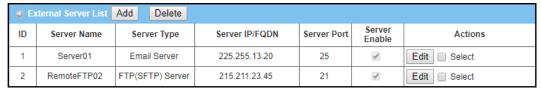


Figure 193 – External Server list

Item	Notes	Description
ID	Integer. Auto-fill.	The External Server's system generated reference number.
Server Name	System generated.	Name entered in External Server Configuration section, see next.

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ltem	Notes	Description
		Click this group's <b>Edit</b> button in the <b>Actions</b> column to change this name.
Server Type	System generated.	The <b>Server Type</b> selected from the drop down list in the <b>External Server Configuration</b> section, see next.  Click this group's <b>Edit</b> button in the <b>Actions</b> column to change this name.
Server IP/FQDN	System generated.	Enter these details in the <b>External Server Configuration</b> section, see next.  Click this group's <b>Edit</b> button in the <b>Actions</b> column to add or edit these details.
Server Port	System generated.	To change these settings, click this group's <b>Edit</b> button in the <b>Actions</b> column and make the required changes in the <b>External Server Configuration</b> section, see next.
Server Enable	Checkbox.  Cannot be changed from this list.	Check ☑ Enable to activate the External Server for use in other applications throughout the NTC-400 Series Router interface.  When ☐ Enable is unchecked, it is not available for use in other NTC-400 Series Router settings.  To change this setting, click this group's Edit button in the Actions column and make the changes in the External Server Configuration section, see next.
Actions	Select checkbox	Redundant or obsolete groups can be permanently removed by checking  Select for those groups and then clicking the Delete button at the  External Server List caption bar.
	Edit button	Modify an existing External Server by clicking its corresponding <b>Edit</b> button in the <b>Actions</b> section at the end of each External Server record.
Add	Button	Click the <b>Add</b> button to create a new External Server.
Delete	Button	Use the <b>Delete</b> button in conjunction with the <b>☑ Select</b> checkbox in the <b>Actions</b> section to permanently delete groups that are no longer required.  Note – If you want to keep details of the External Server record (but do not want to permanently delete it) you can deselect the <b>☐ Enable</b> button.

Table 114 – External Server List

## 4.4.1 Create/Edit External Server

#### To create a new External Server:

- 1 From the Object Definition submenu select External Server and click its External Server tab.
- 2 In the External **Server List** section click the **Add** button in the caption bar.
- 3 The **External Server Configuration** section will open, see below.
- 4 Enter the new External Server's details here and click **Save**.

## To edit an existing External Server:

1 From the **Object Definition** submenu select **External Server** and then click its **External Server** tab.



- In the External Server List section find the User Profile record in the list and click its corresponding Edit button in the Actions column of the list.
- 3 The **External Server Configuration** section will open, see below.
- 4 Make the necessary corrections or changes to the existing External Server's details and click **Save**.

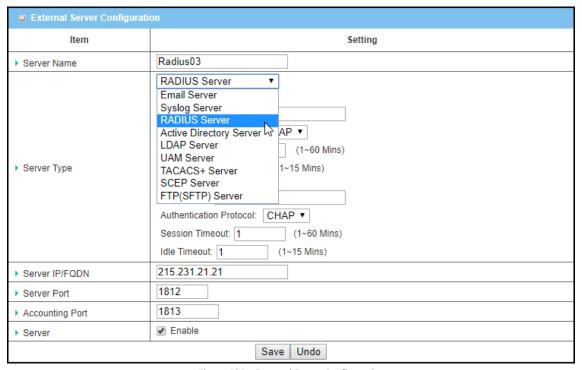


Figure 194 – External Server Configuration

Item	Notes	Description
Server	Enter text string.	Enter a meaningful name for the external server.
Name	Mandatory field.	
Server Type	Mandatory field.	Email Server
	Select from drop	When Email Server is selected, User Name, and Password are also required.
	down list.	User Name (String format: any text)
	Default selection:	Password (String format: any text)
	Email Server	Syslog Server – No further settings required
		RADIUS Server
		When RADIUS Server is selected, the following settings are also required:
		Primary:
		Shared Key (String format: any text)
		Authentication Protocol (Default: CHAP)
		Session Timeout (By default 1)
		The values must be between 1 and 60.
		Idle Timeout: (By default 1)
		The values must be between 1 and 26.

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Item	Notes	Description
		Secondary:
		Shared Key (String format: any text)
		Authentication Protocol (Default: CHAP)
		Session Timeout (By default 1)
		The values must be between 1 and 60.
		Idle Timeout: (By default 1)
		The values must be between 1 and 26.
		Active Directory Server
		When Active Directory Server is selected, Domain setting is also required.
		Domain (String format: any text)
		LDAP Server
		When LDAP Server is selected, the following settings are also required:
		Base DN (String format: any text)
		Identity (String format: any text)
		Password (String format: any text)
		UAM Server
		When UAM Server is selected, the following settings are also required:
		Login URL: (String format: any text)
		Shared Secret: (String format: any text)
		N/AS/Gateway ID: (String format: any text)
		Location ID: (String format: any text)
		Location Name: (String format: any text)
		TACACS+ Server
		When TACACS+ Server is selected, the following settings are also required:
		Shared Key (String format: any text)
		Session Timeout (String format: any number)
		The values must be between 1 and 60.
		SCEP Server
		When SCEP Server is selected, the following settings are also required:
		Path (String format: any text, By default cgi-bin is filled)
		Application (String format: any text, By default pkiclient.exe is filled)
		FTP(SFTP) Server
		When FTP(SFTP) Server is selected, the following settings are also required:
		User Name (String format: any text)
		Password (String format: any text)
		Protocol (Select FTP or SFTP)
		Encryption (Select Plain, Explicit FTPS or Implicit FTPS)
		Transfer mode (Select Passive or Active)



Item	Notes	Description
Server IP/FQDN	Mandatory field.	Specify the <b>IP address</b> or <b>FQDN</b> used for the external server.
Server Port	Mandatory field.	Specify the Port used for the external server.  The default server port number will be differ depending on which server type you select:  Email Server: port 25 by default  Syslog Server: port 514 by default  RADIUS Server: port 1812 by default  Active Directory Server: port 389 by default  LDAP Server: port 389 by default  UAM Server: port 80 by default  TACACS+ Server: port 49 by default  SCEP Server: port 80 by default  FTP(SFTP) Server: port 21 by default
Server	Enabled by default	Click ☑ Enable to activate this External Server.
Save	Button	Click <b>Save</b> to save the settings
Undo	Button	Click <b>Undo</b> to cancel the settings
Refresh	Button	Click the <b>Refresh</b> button to refresh the external server list.

Table 115 - External Server Configuration

#### 4.5 Certificate

In cryptography, a public key certificate (also known as a digital certificate or identity certificate) is an electronic document used to prove ownership of a public key. The certificate includes information about the key, information about its owner's identity, and the digital signature of an entity that has verified the certificate's contents as genuine. If the signature is valid, and the person examining the certificate trusts the signer, then they know they can use that key to communicate with its owner.

In a typical public-key infrastructure (PKI) scheme, the signer is a certificate authority (CA), usually a company such as VeriSign™ which charges customers to issue certificates for them. In a web of trust scheme, the signer is either the key's owner (a self-signed certificate) or other users ("endorsements") whom the person examining the certificate might know and trust.

Certificates are an important component of Transport Layer Security (TLS, also known by its older name SSL), where they prevent an attacker from impersonating a secure website or other server. They are also used in other important applications, such as email encryption and code signing or in IPSec tunnelling for user authentication.

## 4.5.1 Configuration

NTC-400 Series Router allows users to create a Root Certificate Authority (CA) certificate and enable the use of SCEP. A Root CA is the primary certificate of the tree, the private key of which is used to "sign" other certificates. Only one Root CA can be set for the router at a time.

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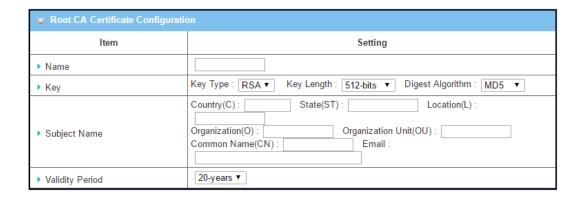
To view the current **Root CA** details, from the **Object Definition** submenu select **Certificate** then click its **Configuration** tab:



Figure 195 – Root CA

#### 4.5.1.1 Create Root CA

Click the **Generate** button to open the **Root CA Certificate Configuration** section. Enter the required details to create a CA Certificate.



Item	Notes	Description
Name	Enter text string.	Enter a Root CA Certificate name. It will be a certificate file name.
	Mandatory field.	Maximum length: 8 letters (no numbers or special characters)
Key	Mandatory field.	This field is to specify the key attributes of the certificate.
		<b>Key Type</b> to set public-key cryptosystems. It only supports RSA now.
		<b>Key Length</b> to sets the size measured in bits of the key used in a cryptographic algorithm.
		<b>Digest Algorithm</b> to set identifier in the signature algorithm identifier of certificates
Subject	Mandatory	Specify the following details for the certificate.
Name	fields.	Country (C) – The two-letter ISO code for the country where your
		organisation is located.
		State (ST) – The state where your organisation is located.
		<b>Location (L)</b> – The location where your organisation is located.
		Organization (O) –The name of your organisation.
		Organization Unit (OU) – The name of your organisation unit.
		Common Name (CN) – The name of your organization.
		Email - The email of your organisation.
		Must be in the email address style, e.g. john.doe@gmail.com
Validity	Mandatory field.	Select the validity period of certificate from the drop down list.
Period		

Table 116 - Root CA Certificate Configuration



#### 4.5.1.2 Setup SCEP

If you want to use a SCEP server to obtain a copy of a Certificate Authority (CA) certificate and validate it, you must first enable the SCEP functionality here.

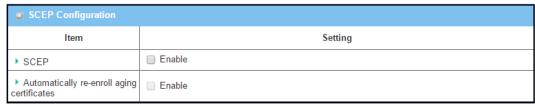


Figure 196 – SCEP Configuration

Item	Notes	Description
SCEP	Disabled by default.	Check <b>☑ Enable</b> to activate SCEP function.
Automatically re-enroll aging certificates	Disabled by default.	When SCEP is activated, check ☑ Enable to activate this function.  It will be automatically check which certificate is aging.  If certificate is aging, it will activate SCEP's function to re-enroll it automatically.
Save	Button	Click <b>Save</b> to save the settings
Undo	Button	Click <b>Undo</b> to cancel the settings

Table 117 – SCEP Configuration details

## 4.5.2 My Certificate

My Certificate includes a Local Certificate List. The Local Certificate List shows all generated certificates by the root CA for the router and it stores the generated Certificate Signing Requests (CSR) which will be signed by other external CAs. The signed certificates can be imported as the local ones of the gateway.

#### 4.5.2.1 Self-signed Certificate Usage Scenario

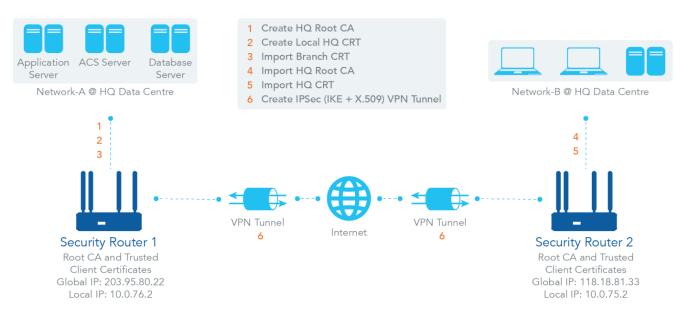


Figure 197 – Self-signed Certificate Usage Scenario

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## **Scenario Application Timing**

When the enterprise gateway owns the root CA and VPN tunnelling function, it can generate its own local certificates by being signed by itself or import any local certificates that are signed by other external CAs. It can also import the trusted certificates for other CAs and Clients. In addition, since it has the root CA, it also can sign Certificate Signing Requests (CSR) to form corresponding certificates for others. These certificates can be used for two remote peers to verify their identity during establishment of a VPN tunnel.

#### Scenario Description

Router 1 generates the root CA and a local certificate (HQCRT) signed by itself. Import a trusted certificate (BranchCRT) —a BranchCSR certificate of Gateway 2 signed by root CA of Router 1.

Gateway 2 creates a CSR (BranchCSR) to let the root CA of the Gateway 1 sign it to be the BranchCRT certificate. Import the certificate into Router 2 as a local certificate. Import the certificates of the root CA of the Router 1 onto Router 2 as the trusted ones.

Establish an IPSec VPN tunnel with IKE and X.509 protocols by starting from either peer so that all client hosts in both of these subnets can communicate with each other.

#### Parameter Setup Example

#### For Network-A at HQ

The following tables list the parameter configuration as an example for the "My Certificate" function used in the user authentication of the IPSec VPN tunnel establishing, as shown in the diagram above. The configuration example must be combined with the ones in the following two sections to complete the whole user scenario.

Use default value for those parameters that are not mentioned in the tables.

Configuration Path	[My Certificate]-[Root CA Certificate Configuration]
Name	NTCRootCA
Key	Key Type: RSA Key Length: 1024-bits
Subject Name	Country(C): AU State(ST): NSW Location(L): Sydney  Organization(O): NetCommWireless Organization Unit(OU): NTC  Common Name(CN): NTCRootCA E-mail:
	ntcrootca@netcommwireless.com

Configuration Path	[My Certificate]-[Local Certificate Configuration]
Name	NTCCRT Self-signed: ■
Key	Key Type: RSA Key Length: 1024-bits
Subject Name	Country(C): AU State(ST): NSW Location(L): Sydney
	Organization(O): NetCommWireless Organization Unit(OU): NTC
	Common Name(CN): NTCCRT E-mail: ntccrt@netcommwireless.com



Configuration Path	[IPSec]-[Configuration]
IPSec	■ Enable

Configuration Path	[IPSec]-[Tunnel Configuration]
Tunnel	■ Enable
Tunnel Name	s2s-101
Interface	WAN 1
Tunnel Scenario	Site to Site
Operation Mode	Always on

Configuration Path	[IPSec]-[Local & Remote Configuration]
Local Subnet	10.0.76.0
Local Netmask	255.255.255.0
Full Tunnel	Disable
Remote Subnet	10.0.75.0
Remote Netmask	255.255.255.0
Remote Gateway	118.18.81.33

Configuration Path	[IPSec]-[Authentication]
Key Management	IKE+X.509 Local Certificate: HQCRT Remote Certificate: BranchCRT
Local ID	User Name Network-A
Remote ID	User Name Network-B

Configuration Path	[IPSec]-[IKE Phase]	
Negotiation Mode	Main Mode	
X-Auth	None	

## For Network-B at Branch Office

Following tables list the parameter configuration as an example for the "My Certificate" function used in the user authentication of IPSec VPN tunnel establishing, as shown in above diagram. The configuration example must be combined with the ones in following two sections to complete the whole user scenario.

Use default value for those parameters that are not mentioned in the tables.

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Configuration Path	[My Certificate]-[Local Certificate Configuration]
Name	BranchCRT Self-signed: □
Key	Key Type: RSA Key Length: 1024-bits
Subject Name	Country(C): AU State(ST): NSW Location(L): Sydney
	Organization(O): NetCommWireless Organization Unit(OU): NTC
	Common Name(CN): NTCCRT E-mail: ntccrt@netcommwireless.com

Configuration Path	[IPSec]-[Configuration]
IPSec	■ Enable

Configuration Path	[IPSec]-[Tunnel Configuration]
Tunnel	■ Enable
Tunnel Name	s2s-102
Interface	WAN 1
Tunnel Scenario	Site to Site
Operation Mode	Always on

Configuration Path	[IPSec]-[Local & Remote Configuration]
Local Subnet	10.0.75.0
Local Netmask	255.255.255.0
Full Tunnel	Disable
Remote Subnet	10.0.76.0
Remote Netmask	255.255.255.0
Remote Gateway	203.95.80.22

Configuration Path	[IPSec]-[Authentication]	
Key Management	IKE+X.509 Local Certificate: BranchCRT Remote Certificate: NTCCRT	
Local ID	User Name Network-B	
Remote ID	User Name Network-A	



Configuration Path	[IPSec]-[IKE Phase]	
Negotiation Mode	Main Mode	
X-Auth	None	

#### Scenario Operation Procedure

In the diagram above, "Router 1" is the gateway of Network-A at headquarters and the subnet of its Intranet is 10.0.76.0/24. It has the IP address of 10.0.76.2 for its LAN interface and 203.95.80.22 for WAN-1 interface. "Router 2" is the gateway of Network-B in the branch office and the subnet of its Intranet is 10.0.75.0/24. It has the IP address of 10.0.75.2 for its LAN interface and 118.18.81.33 for WAN-1 interface. They both serve as the NAT security gateways.

Router 1 generates the root CA and a local certificate (NTCCRT) that is signed by itself. Import the certificates of the root CA and NTCCRT into the "Trusted CA Certificate List" and "Trusted Client Certificate List" of Router 2.

Router 2 generates a Certificate Signing Request (BranchCSR) for its own certificate (BranchCRT) (Please generate one not self-signed certificate in the Router 2, and click on the "View" button for that CSR). Take the CSR to be signed by the root CA of Router 1 and obtain the BranchCRT certificate (you must rename it). Import the certificate into the "Trusted Client Certificate List" of the Router 1 and the "Local Certificate List" of Router 2.

Router 2 can establish an IPSec VPN tunnel with "Site to Site" scenario and IKE and X.509 protocols to Router 1.

The client hosts in two subnets of 10.0.75.0/24 and 10.0.76.0/24 can communicate with each other.

#### 4.5.3 Local Certificate

Navigate to the **Object Definition > Certificate > My Certificate** tab.

The My Certificate setting allows you to create local certificates. On the "My Certificate" page, there are two configuration windows for the "My Certificate" function. The "Local Certificate List" window shows the stored certificates or CSRs for representing the gateway. The "Local Certificate Configuration" window allows you to enter the required information necessary for the corresponding certificate to be self-generated, or the corresponding CSR to be signed by other CAs.

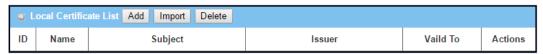


Figure 198 – Local Certificate List

#### 4.5.3.1 Create Local Certificate

Click the **Add** button in the **Local Certificate List's** title bar to open the **Local Certificate Configuration** section. Here you enter information necessary for a certificate to be generated by itself, or for a CSR to be signed by other CAs.

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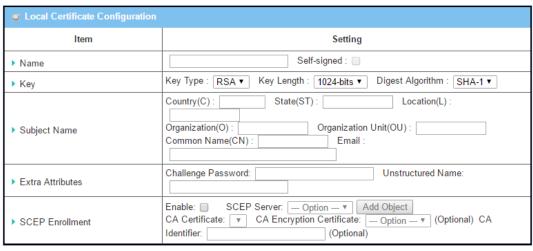


Figure 199 – Local Certificate Configuration

Item	Notes	Description
Name	Enter text string.	Enter a certificate name. It will be used as the certificate file name
	Mandatory field.	Check ☑ <b>Self-signed</b> for a certificate signed by the root CA .
		If <b>Self-signed</b> is □ not checked, a certificate signing request (CSR) will
		be generated.
Кеу	Mandatory field.	This field is to specify the key attributes of the certificate.
		<b>Key Type</b> to set public-key cryptosystems. It only supports RSA now.
		<b>Key Length</b> to sets the size measured in bits of the key used in a
		cryptographic algorithm. It can be 512/768/1024/1536/2048.
		Digest Algorithm to set identifier in the signature algorithm
		identifier of certificates. It can be MD5/SHA-1.
Subject	Mandatory field.	Specify the following details for the certificate.
Name		Country (C) – The two-letter ISO code for the country where your
		organisation is located.
		State (ST) – The state where your organisation is located.
		<b>Location (L)</b> – The location where your organisation is located.
		Organization (O) –The name of your organisation.
		Organization Unit (OU) – The name of your organisation unit.
		Common Name (CN) – The name of your organization.
		Email - The email of your organisation.
		Must be in the email address style, e.g. john.doe@gmail.com
Extra	Mandatory field.	In this field specify extra information for generating a certificate, for
Attributes		example:
		Challenge Password – The password used to request certificate
		revocation in the future.
		Unstructured Name – Additional information.
SCEP	Mandatory field.	This field is to specify the information of SCEP.
Enrollment		



Item	Notes	Description
		Check the ☑ <b>Enable</b> box to generate an online certificate signing request (CSR) for signature by a SCEP server.  Select a SCEP Server from the drop down list to send the CSR to. The SCEP server is defined in Object Definition > External Server > External Server.  Select a CA Certificate to identify which certificate could be accepted by SCEP server for authentication. It could be generated in Trusted Certificates.  Select an optional CA Encryption Certificate, if it is required, to identify which certificate could be accepted by SCEP server for encryption data
		information. It could be generated in Trusted Certificates.  Fill in optional CA Identifier to identify which CA could be used for signing certificates.
Save	Button	Click the <b>Save</b> button to save the configuration.
Back	Button	Click the <b>Back</b> button to return to previous page.

Table 118 – Local Certificate Configuration



## 4.5.3.2 Import Existing Certificates

When **Import** button in the **Local Certificate List's** title bar is applied, the Import section appears. You can import a certificate from an external certificate file, or directly paste a PEM code string in to the **PEM Encoded** field to define the certificate.

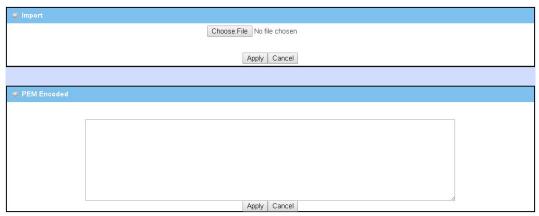


Figure 200 – Import and PEM Encoded

Item	Notes	Description
Import	Mandatory field.	Select a certificate file from user's computer, and click the <b>Apply</b> button to import the specified certificate file to the router.
PEM Encoded	Enter text string.  Mandatory field.	This is an alternative approach to importing a certificate file.  Directly copy (Ctrl+C) and paste (Ctrl+V) the PEM encoded certificate string into the text box in the PEM Encoded section, and click the Apply button to import the certificate code in to the router.
Apply	Button	Click the <b>Apply</b> button to import the certificate.
Cancel	Button	Click the <b>Cancel</b> button to discard the import operation and return to the My Certificates page.

Table 119 – Import and PEM Encoded

#### 4.5.4 Trusted Certificate

Trusted Certificate includes the Trusted CA Certificate List, Trusted Client Certificate List, and Trusted Client Key List. The Trusted CA Certificate List displays details of external CA certificates that you can readily use.

The Trusted Client Certificate List third party certificates that you trust and the Trusted Client Key List details the third party keys that you trust.



#### 4.5.4.1 Self-signed Certificate Usage Scenario

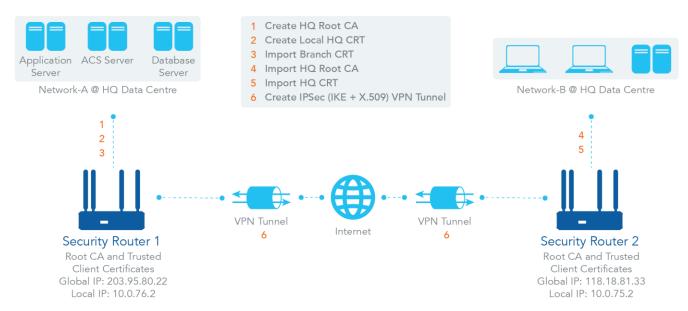


Figure 201 - Self-signed Certificate Usage Scenario

### **Scenario Application Timing**

(same as the one described in "My Certificate" section)

When the enterprise gateway owns the root CA and VPN tunnelling function, it can generate its own local certificates by self-signing it. It also imports the trusted certificates for other CAs and Clients. These certificates can be used for two remote peers to verify their identity during establishment of a VPN tunnel.

#### Scenario Description

(same as the one described in "My Certificate" section)

Router 1 generates the root CA and a local certificate (NTCCRT) self-signed. Import a trusted certificate (BranchCRT) –a BranchCSR certificate of Router 2 signed by root CA of Router 1.

Router 2 creates a CSR (BranchCSR) to let the root CA of the Router 1 sign it to be the BranchCRT certificate. Import the certificate into Router 2 as a local certificate. It imports the certificates of the root CA of Router 1 into Router 2 as the trusted ones. (Please also refer to "My Certificate" and "Issue Certificate" sections).

Establish an IPSec VPN tunnel with IKE and X.509 protocols by starting from either peer so that all client hosts in both of these subnets can communicate with each other.

#### Parameter Setup Example

(same as the one described in "My Certificate" section)

#### For Network-A at HQ

The following tables list the parameter configuration as an example of the "Trusted Certificate" function used in the user authentication of the IPSec VPN tunnel establishing, as shown in diagram above. The configuration example must be combined with the ones in "My Certificate" and "Issue Certificate" sections to complete the setup for the whole user scenario.

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Configuration Path	[Trusted Certificate]-[Trusted Client Certificate List]	
Command Button	Import	

Configuration Path	[Trusted Certificate]-[Trusted Client Certificate Import from a File]	
File	BranchCRT.crt	

#### For Network-B at Branch Office

The following tables list the parameter configuration as an example of the "Trusted Certificate" function used in the user authentication of IPSec VPN tunnel establishing, as shown in the diagram above. The configuration example must be combined with the ones in "My Certificate" and "Issued Certificate" sections to complete the setup for the whole user scenario.

Configuration Path	[Trusted Certificate]-[Trusted CA Certificate List]
Command Button	Import

Configuration Path	[Trusted Certificate]-[Trusted CA Certificate Import from a File]
File	HQRootCA.crt

Configuration Path	[Trusted Certificate]-[Trusted Client Certificate List]
Command Button	Import

Configuration Path	[Trusted Certificate]-[Trusted Client Certificate Import from a File]	
File	HQCRT.crt	

## Scenario Operation Procedure

(same as the one described in "My Certificate" section)

In the above diagram, "Router 1" is the gateway of Network-A at headquarters and the subnet of its Intranet is 10.0.76.0/24. It has the IP address of 10.0.76.2 for LAN interface and 203.95.80.22 for WAN-1 interface. "Router 2" is the gateway of Network-B in the branch office and the subnet of its Intranet is 10.0.75.0/24. It has the IP address of 10.0.75.2 for the LAN interface and 118.18.81.33 for the WAN-1 interface. They both serve as the NAT security gateways.

On Router 2 import the certificates of the root CA and HQCRT that were generated and signed by Router 1 into the "Trusted CA Certificate List" and "Trusted Client Certificate List" of Router 2.

Import the obtained BranchCRT certificate (the derived BranchCSR certificate after Router 1's root CA signature) into the "Trusted Client Certificate List" of the Router 1 and the "Local Certificate List" of the Router 2. For more details, refer to the Network-B operation procedure in the "My Certificate" section of this manual.

Router 2 can establish an IPSec VPN tunnel with "Site to Site" scenario and IKE and X.509 protocols to Router 1.



The client hosts in two subnets of 10.0.75.0/24 and 10.0.76.0/24 can communicate with each other.

#### 4.5.4.2 Trusted CA Certificate List

To view the Trusted CA Certificate List open the **Object Definition** submenu, select **Certificate** and then click its **Trusted Certificate** tab, the **Trusted CA Certificate** List will appear in its own section:



Figure 202 – Trusted CA Certificate List

#### 4.5.4.3 Import Trusted CA Certificate

Click the **Import** button in the **Trusted CA Certificate List's** title bar to either import an existing Trusted CA certificate file or create a CA certificate by copying and pasting a PEM code string into the text entry field.



Figure 203 – Trusted CA Certificate Import – From File & From a PEM

Item	Notes	Description
Import from a File	Mandatory field.	Select a CA certificate file from a directory, and click the <b>Apply</b> button to import the specified CA certificate file in to the router.
Import from a PEM	Mandatory field. Enter text string.	Alternatively, copy (Ctrl+C) and paste (Ctrl+V) the PEM CA certificate code string into the text entry field, and click the Apply button to create the CA certificate in the router.
Apply	Button	Click the <b>Apply</b> button to import or create the certificate.
Cancel	Button	Click the <b>Cancel</b> button to discard the import operation and the screen will return to the Trusted Certificate page.

Table 120 - Trusted CA Certificate List

#### 4.5.4.4 CA Certificate from SCEP Server

Providing SCEP is enabled, as an alternative to importing a Trusted CA certificates suing the import tools mentioned above, you can also generate the CA certificate from the SCEP server.

To enable SCEP go to **Object Definition > Certificate > Configuration**. When enabled, the **Get CA** button in the **Trusted CA certificate List's** caption bar will be available

Click the Get CA button to open the Get CA Configuration screen.

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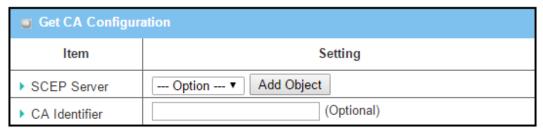


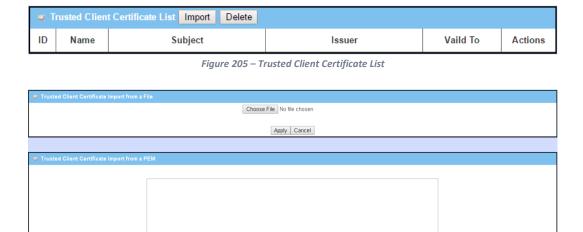
Figure 204 – Get CA Configuration

Item	Notes	Description
SCEP Server	Mandatory field.	Select a SCEP Server from the drop down list and then click the  Add Object button to generate.
CA Identifier	String format can be any text. Optional field.	Identifies the CA to use for signing certificates.
Save	Button	Click <b>Save</b> to save the settings.
Close	Button	Click the <b>Close</b> button to return to the Configuration page.

Table 121 – Get CA Configuration settings

#### 4.5.4.5 Trusted Client Certificate

To view the Trusted Client Certificate List open the **Object Definition** submenu, select **Certificate** and then click its **Trusted Certificate** tab, the **Trusted Client Certificate** List will appear in its own section:



| Apply | Cancel | Figure 206 – Trusted Client Certificate Import – From File & From a PEM

When **Import** button in the **Trusted Client Certificate List's** title bar is applied, two Import sections appear. You can either import a Trusted Client Certificate from an external certificate file, or directly paste a PEM code string in to the **Trusted Client Certificate Import from a PEM** field to define the trusted client certificate.

ltem	Notes	Description
Import from a File	Mandatory field.	Select a trusted client Certificate file from a directory, and click the <b>Apply</b> button to import the specified file in to the
		router.



Item	Notes	Description
Import from a PEM	Enter text string.  Mandatory field.	Alternatively, copy (Ctrl+C) and paste (Ctrl+V) the PEM trusted client certificate code string into the text entry field, and click the Apply button to create the trusted client certificate in the router.
Apply	Button	Click the <b>Apply</b> button to import or create the trusted client certificate.
Cancel	Button	Click the <b>Cancel</b> button to discard the import operation and the screen will return to the Trusted Certificate page.

Table 122 – Trusted Client Certificate import tools

#### 4.5.4.6 Trusted Client Key

To view the Trusted Client Key List open the **Object Definition** submenu, select **Certificate** and then click its **Trusted Certificate** tab, the **Trusted Client Key List** will appear in its own section:



Figure 207 – Trusted Client Key List

When the **Import** button in the **Trusted Client Key List's** title bar is applied, two Import sections appear. You can either import a Trusted Client Key from an external key file, or directly paste a PEM code string in to the **Trusted Client Key Import from a PEM** field to define the client key.

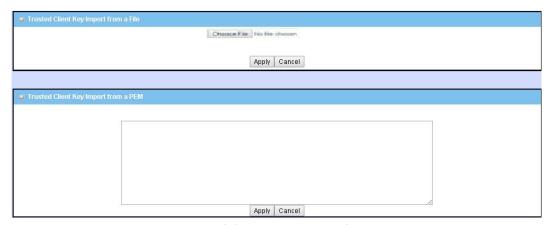


Figure 208 – Trusted Client Key Import - From File & From a PEM

ltem	Notes	Description
Import from a File	Mandatory field.	Select a trusted client key file from a directory, and click the <b>Apply</b> button to import the specified file in to the router.
Import from a PEM	Enter text string.  Mandatory field.	Alternatively, copy (Ctrl+C) and paste (Ctrl+V) the PEM trusted client key code string into the text entry field, and click the Apply button to create the trusted client key in the router.
Apply	Button	Click the <b>Apply</b> button to import or create the trusted client certificate.

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Item	Notes	Description
Cancel	Button	Click the <b>Cancel</b> button to discard the import operation and
		the screen will return to the Trusted Certificate page.

Table 123 – Trusted Client Key Import - From File & From a PEM

#### 4.5.5 Issue Certificate

When you have a Certificate Signing Request (CSR) that needs to be certificated by the root CA of the device, you can issue the request here and let the Root CA sign it. There are two approaches to issuing a certificate:

- Import a CSR file from the managing PC and then click on the Sign button, or
- Copy-paste the CSR codes into the router's web- based utility and then click on the Sign button.

If the router signs a CSR successfully, the **Signed Certificate View** section will display the signed certificate's contents.

Use the **Download** button to save a backup copy of the signed certificate as a file on the managing PC.

Self-signed Certificate Usage Scenario

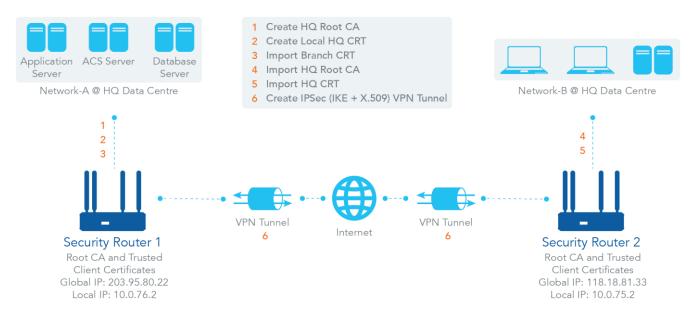


Figure 209 – Self-signed Certificate Usage Scenario

## **Scenario Application Timing**

(same as the one described in "My Certificate" section)

When the enterprise gateway owns the root CA and VPN tunnelling function, it can generate its own local certificates by self-signing them. It also imports the trusted certificates for other CAs and Clients. These certificates can be used for two remote peers to verify their identity during establishment of a VPN tunnel.

#### Scenario Description

(same as the one described in "My Certificate" section)

Router 1 generates the root CA and a local certificate (HQCRT) signed by itself. It also imports a trusted certificate (BranchCRT) —a BranchCSR certificate of Router 2 signed by root CA of Router 1.



Router 2 creates a CSR (BranchCSR) to let the root CA of Router 1 sign it to be the BranchCRT certificate. Import the certificate into Router 2 as a local certificate. It also imports the certificates of the root CA of the Router 1 into the Router 2 as the trusted ones. (Please also refer to "My Certificate" and "Trusted Certificate" sections).

Establish an IPSec VPN tunnel with IKE and X.509 protocols by starting from either peer so that all client hosts in both of these subnets can communicate with each other.

#### Parameter Setup Example

(same as the one described in "My Certificate" section)

#### For Network-A at HQ

The following tables list the parameter configuration as an example for the "Issue Certificate" function used in the user authentication of IPSec VPN tunnel establishing, as shown in the diagram above. The configuration example must be combined with the ones in "My Certificate" and "Trusted Certificate" sections to complete the setup for the whole user scenario.

Configuration Path	[Issue Certificate]-[Certificate Signing Request Import from a File]	
Browse	C:/BranchCSR	
Command Button	Sign	

Configuration Path	[Issue Certificate]-[Signed Certificate View]
Command Button	Download (default name is "issued.crt")

#### Scenario Operation Procedure

(same as the one described in "My Certificate" section)

In the diagram above, the "Router 1" is the gateway of Network-A in headquarters and the subnet of its Intranet is 10.0.76.0/24. It has the IP address of 10.0.76.2 for the LAN interface and 203.95.80.22 for the WAN-1 interface. "Router 2" is the gateway of Network-B in branch office and the subnet of its Intranet is 10.0.75.0/24. It has the IP address of 10.0.75.2 for the LAN interface and 118.18.81.33 for the WAN-1 interface. They both serve as the NAT security gateways.

Router 1 generates the root CA and a local certificate (HQCRT) that is signed by itself. Import the certificates of the root CA and HQCRT into the "Trusted CA Certificate List" and "Trusted Client Certificate List" of Router 2.

Router 2 generates a Certificate Signing Request (BranchCSR) for its own certificate BranchCRT to be signed by root CA (Please generate one not self-signed certificate in the Router 2, and click on the "View" button for that CSR). Take the CSR to be signed by the root CA of Router 1 and obtain the BranchCRT certificate (you need rename it). Import the certificate into the "Trusted Client Certificate List" of the Router 1 and the "Local Certificate List" of the Router 2.

Router 2 can establish an IPSec VPN tunnel with "Site to Site" scenario and IKE and X.509 protocols to Router 1.

The client hosts in two subnets of 10.0.75.0/24 and 10.0.76.0/24 can communicate with each other.

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## 4.5.5.1 Import and Sign Certificate

To import Certificate Signing Request (CSR) to be signed by root CA open the **Object Definition** submenu, select **Certificate** and then click its **Issue Certificate** tab, use either the import or create from PEM section to import the signing request:



Figure 210 – Certificate Signing Request (CSR) - From File & From a PEM

Item	Notes	Description
Certificate Signing Request (CSR) Import from a File	Mandatory field.	Select a trusted client key file from a directory, and click the Apply button to import the specified file in to the router.
Certificate Signing Request (CSR) Import from a PEM	Enter text string.  Mandatory field.	Alternatively, copy (Ctrl+C) and paste (Ctrl+V) the PEM trusted client key code string into the text entry field, and click the Apply button to create the trusted client key in the router.
Sign	Button	Providing that a root CA exists, click the <b>Sign</b> button to sign and issue the imported certificate by the root CA.

Table 124 – Certificate Signing Request (CSR) - From File & From a PEM



## 5 Field Communication

#### 5.1 Bus & Protocol

The NTC-400 Series Router router can use a DB-9 male port or other type of serial port to connect via an RS-232 serial device to an IP-based Ethernet LAN. These communication protocols give users access to serial devices anywhere over a local LAN or the Internet. They can be either "Virtual COM" and "Modbus".

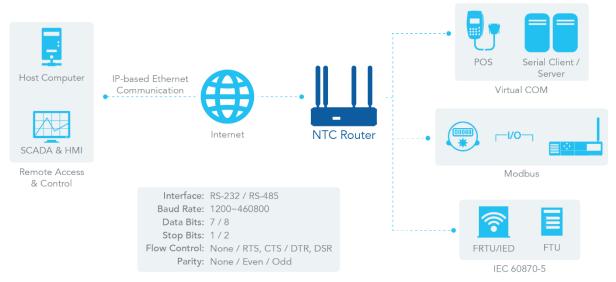


Figure 211 - Bus & Protocol

#### 5.1.1 Port Configuration

Before using the field communication function you need to configure the physical communication port.

The port configuration screen allows you to configure the operation mode and physical layer settings for each serial interface, and to quickly switch from one communication protocol to another for the serial port.

#### 5.1.1.1 Port Configuration Setting

To view or change the serial port settings, open the **Field Communication** submenu, select **Bus & Protocol** and then click its **Port Configuration** tab, the current **Serial Port Definition** settings will appear in a static display.

When you click the **Edit** button in the **Action** column the serial port definition fields become enabled and you can enter new, or change existing, serial port parameters.

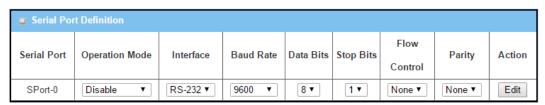


Figure 212 – Edit Serial Port Definition

Item	Notes	Description
Serial Port	System generated.	The serial port ID number of the serial port.

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Item	Notes	Description
		The number of serial ports varies depending on the model you purchased.
Operation Mode	Disabled by default	The current operation mode for the serial interface.  Depending on the model you purchased, the available modes are: Virtual COM, Modbus, or IEC 60870-5
Interface	Default setting: RS- 232	Select <b>RS-232</b> as the physical interface for connecting to access device(s) with the same interface specification.
Baud Rate	Default setting: 19200	Select the appropriate baud rate for serial device communication.  RS-232: 1200 / 2400 / 4800 / 9600 / 19200 / 38400 / 57600 / 115200
Data Bits	Default setting: 8	Select 8 or 7 for data bits.
Stop Bits	Default setting: 1	Select 1 or 2 for stop bits.
Flow Control	Default setting: None	Select <b>None</b> , <b>RTS</b> , <b>CTS</b> , <b>DTS</b> or <b>DSR</b> for Flow Control in RS-232 mode.  Flow Control may not be supported depending on the model you have purchased.
Parity	Default setting: None	Select <b>None</b> , <b>Even</b> or <b>Odd</b> for Parity bit.
Action	Button	Click <b>Edit</b> to change the operation mode, or modify the parameters mentioned above for the serial interface communication.
Save	Button	Click <b>Save</b> button to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 125 – Serial Port settings

#### 5.1.2 Virtual COM

Create a virtual COM port on user's PC/Host to provide access to a serial device connected to the serial port on the router. Once set up, users can access, control, and manage the connected serial device through Internet (fixed line, or cellular network) anywhere. This application is also known as Ethernet pass-through communication.

Virtual COM setting screen enables user to connect a Virtual COM port based device to the Internet using one of four modes: TCP Client, TCP Server, UDP, and RFC-2217

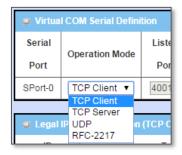


Figure 213 – Virtual COM Serial Port Operation Mode Selector



The exact parameters and definitions available for your Virtual COM port will depend on your selection in the **Operation**Mode drop down list. Each operation modes will be explained in the following sections.

#### 5.1.2.1 Operation Mode – TCP Client

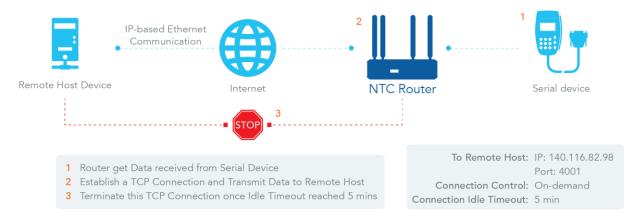


Figure 214 – TCP Client Mode

When the administrator expects the router to actively establish a TCP connection to a pre-defined host computer when serial data arrives, the operation mode for the "Virtual COM" function is must be set to "TCP Client". When the connection control of virtual COM is "On-demand", when the router receives data from the connected serial device, it will establish a TCP connection to transfer the received serial data to the remote host. After the data has been transferred, the router automatically disconnects the established TCP session from the host computer by using the TCP alive check timeout or idle timeout settings.

When configured as a TCP (Transmission Control Protocol) Client, the device initiates a TCP connection with a TCP server when there is data to transmit. The device can be set to disconnect from the server when the connection is Idle for a specified period or it can be set to maintain a full-time connection with the TCP server.

Opera	Operation Mode Definition for each Serial Port								
Serial	Operation	Listen	Trust	Max	Connection	Connection Idle	Alive Check	Enable	Action
Port	Mode	Port	Туре	Connection	Control	Timeout	Timeout	Enable	Action
SPort-0	TCP Client	N/A	N/A	N/A	Always on	N/A	N/A		Edit

Figure 215 – Operation Mode Definition for each Serial Port – TCP Client

Item	Notes	Description
Operation Mode	Mandatory setting.	Select TCP Client.
Listen Port	n/a	Field is disabled – it is not a relevant TCP Client setting.
Trust Type	n/a	Field is disabled – it is not a relevant TCP Client setting.
Max Connection	n/a	Field is disabled – it is not a relevant TCP Client setting.
Connection Control	Default setting: Always on	Two options:  Always on – Full time TCP connection.

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Item	Notes	Description
		On-Demand – Initiates TCP connection only when required
		to transmit and disconnect at idle timeout.
Connection	Default setting: 0	The TCP connection is disconnected when the idle time has
Idle Timeout	Value Range: 0 - 60	elapsed.
	minutes	Enter the idle timeout period in minutes.
		Note – Idle timeout is only available when On- Demand is selected in the Connection Control field, see above.
Alive Check	Default setting: <b>0</b>	The TCP connection is terminated if it does not receive a
Timeout	Value Range: 0 - 60	response from an alive-check before this time period has
	minutes	elapsed.
		Enter the time period of alive check timeout in minutes.
Enable	Disabled by default.	Check ☑ Enable to activate the corresponding serial port in
		specified operation mode.
Save	Button	Click the <b>Save</b> button to save the configuration
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 126 – Operation Mode Definition for each Serial Port – TCP Client

#### 5.1.2.2 Specify Remote TCP Server

When TCP Client is selected as the Virtual COM Operation Mode the Legal Host OIP/FQDN Definition (for TCP Client operation mode) is displayed in a separate section on the Virtual COM tabbed page.

Press the **Edit** button to activate the fields for entering details of a new server or to edit the details of an existing one.

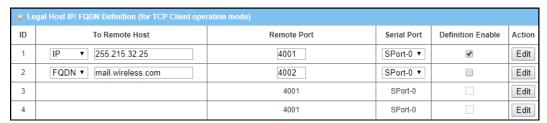


Figure 216 – Operation Mode Definition for each Serial Port – TCP Client

Item	Notes	Description
To Remote Host	Mandatory setting.	Press <b>Edit</b> button to enter <b>IP</b> address or <b>FQDN</b> of the remote TCP server for transmission of serial data.
Remote Port	Mandatory setting.  Default setting: 4001  Value Range: 1 - 65535	Enter the TCP port number.  This is the listening port of the remote TCP server.
Serial Port	Default setting: SPort-0	Apply the TCP server connection for a selected serial port.  Up to four (4) TCP servers can be configured at the same time for each serial port.
<b>Definition Enable</b>	Disabled by default	Check <b>☑ Enable</b> to enable the TCP server configuration.



Item	Notes	Description		
Save	Button	Click the <b>Save</b> button to save the configuration.		
Undo Button		Click <b>Undo</b> to cancel the changes to settings.		

Table 127 – Operation Mode Definition for each Serial Port – TCP Client

#### 5.1.2.3 Operation Mode – TCP Server

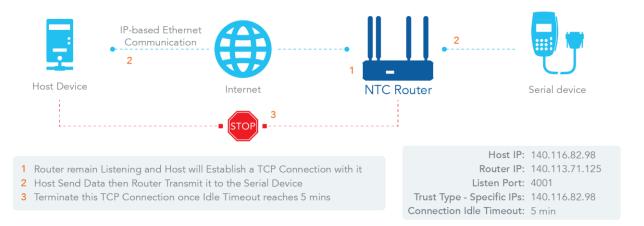


Figure 217 – TCP Server Mode

When the administrator expects the router to wait passively for the serial data requests from the Host Device (usually we use a computer to play as a Host), and the Host will establish a TCP connection to get data from the serial device, the operation mode for the "Virtual COM" function is must be set to "TCP Server". In this mode, the router provides a unique "IP: Port" address on a TCP/IP network. It supports up to 4 simultaneous connections so that multiple hosts can collect data from the same serial device at the same time. After the data has been transferred, the TCP connection will be automatically disconnected from the host computer by using the TCP alive check timeout or idle timeout settings.

When configured as the TCP (Transmission Control Protocol) Server the device waits for connections to be initiated by a remote TCP client device to receive serial data.

Users can designate specific TCP clients or allow any clients to send serial data for serial data transmission bandwidth control and access control. The TCP Server supports up to four (4) simultaneous connections to receive serial data from multiple TCP clients.

Opera	Operation Mode Definition for each Serial Port								
Serial	Operation	Listen	Trust	Max	Connection	Connection Idle	Alive Check	Fachle	Action
Port	Mode	Port	Туре	Connection	Control	Timeout	Timeout	Enable	Action
SPort-0	TCP Server	4001	Allow All	1	N/A	0	0		Edit

Figure 22 - Operation Mode Definition for each Serial Port - TCP Server

Item	Notes	Description
<b>Operation Mode</b>	Mandatory field.	Select TCP Server mode.
Listen Port	Default setting: 4001 Value Range: 1 - 65535	Indicate the listening port of TCP connection.

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ltem	Notes	Description		
Trust Type	Default setting:	Two options:		
	Allow All	Allow All – Allow any TCP clients to connect.		
		Specific IP — Limit access only to certain TCP clients.		
Max Connection	Default setting: 1	Set the maximum number of concurrent TCP connections.		
	Value Range: 1 - 4	Up to four (4) simultaneous TCP connections can be		
		established.		
Connection Idle	Default setting: 0	The TCP connection is disconnected when the idle time has		
Timeout	Value Range: 0 - 60	elapsed.		
	minutes	Enter the idle timeout period in minutes.		
		Note – Idle timeout is only available when On- Demand is selected in the Connection Control field, see above.		
Alive Check	Default setting: 0	The TCP connection is terminated if it does not receive a		
Timeout	Value Range: 0 - 60	response from an alive-check before this time period has		
	minutes	elapsed.		
		Enter the time period of alive check timeout in minutes.		
Enable	Disabled by default.	Check <b>☑ Enable</b> to activate the corresponding serial port in		
		specified operation mode.		
Save	Button	Click <b>Save</b> button to save the settings.		

Table 128 – Operation Mode Definition for each Serial Port – TCP Server

## 5.1.2.4 Specify TCP Clients for TCP Server Access

If you selected **Specific IPs** as the **Trust Type** for the TCP Server, the **Trusted IP Definition** section appears. The settings are valid for both TCP Server and RFC-2217 modes.

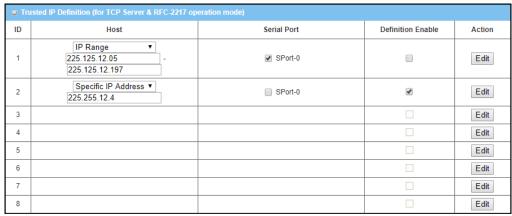


Figure 218 – Trusted IP Definition - TCP Server

ltem	Notes	Description
Host	Mandatory field.	Select from the two options in the drop down list:
	Specific IP address –Enter the IP address of the	
		trusted host.



Item	Notes	Description			
		IP Range — Enter the beginning and end IP			
		addresses of the range of trusted TCP clients.			
Serial Port	Disabled by default.	Check the box ☑ to apply the rule to this Serial Port.			
<b>Definition Enable</b>	Disabled by default.	Check ☑ <b>Enable</b> box to enable the rule.			
Edit	Button	Click <b>Edit</b> to add or change a Trusted IP address.			
Save	Button	Click <b>Save</b> to save the settings			
Undo	Button	Click <b>Undo</b> to cancel the settings			

Table 129 - Trusted IP Definition - TCP Server

#### 5.1.2.5 Operation Mode – UDP



Data is Transferred between Remote Host and Serial Device Directly

Remote Host: IP: 140.116.82.98 Port: 4001 Router IP: 140.113.71.125 Listen Port: 4001

Figure 219 – UDP Mode

If both the Remote Host Computer and the serial device are expected to initiate a data transfer, the operation mode for the "Virtual COM" function on the router must be set to "UDP". In this mode, the UDP data can be transferred between the router and multiple host computers from either peer, making this mode ideal for message display applications.

The remote host computer can directly send UDP data to the serial device via the gateway, and also receive UDP data from the serial device via the router at the same time. The router supports up to 4 legal hosts to connect simultaneously to the serial device via the router.

UDP (User Datagram Protocol) enables applications using UDP socket programs to communicate with the serial ports on the serial server. The UDP mode provides connectionless communications, which enable you to multicast data from the serial device to multiple host computers, and vice versa, making this mode ideal for message display applications.

Opera	Operation Mode Definition for each Serial Port								
Serial	Operation	Listen	Trust	Max	Connection	Connection Idle	Alive Check	Fbl-	0 -4'
Port	Mode	Port	Туре	Connection	Control	Timeout	Timeout	Enable	Action
SPort-0	UDP	4001	N/A	N/A	N/A	N/A	N/A		Edit

Figure 22 – Operation Mode Definition for each Serial Port – UDP Mode

Item	Notes	Description
Operation Mode	Mandatory field.	Select UDP mode.
Listen Port	Default setting: 4001	Indicate the listening port of the UDP connection.  Value Range: 1 - 65535

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Item	Notes	Description		
Trust Type	n/a	Field is disabled – it is not relevant to the UDP operation mode.		
Max Connection	n/a	Field is disabled – it is not relevant to the UDP operation mode.		
Connection Control	n/a	Field is disabled – it is not relevant to the UDP operation mode.		
Connection Idle Timeout	n/a	Field is disabled – it is not relevant to the UDP operation mode.		
Alive Check Timeout	n/a	Field is disabled – it is not relevant to the UDP operation mode.		
Enable	n/a	Field is disabled – it is not relevant to the UDP operation mode.		
Edit	Button	Click Edit to add or change an Operation Mode definition.		
Save	Button	Click Save to save the settings		
Undo	Button	Click Undo to cancel the settings		

Table 130 – Operation Mode Definition for each Serial Port – UDP Mode

## 5.1.2.6 Specify Remote UDP

■ Le	■ Legal Host IP Definition (for UDP operation mode)								
ID	Remote Host	Remote Port	Serial Port	Definition Enable	Action				
1	225.124.212.32	4001	SPort-0	~	Edit				
2	222.32.250.11 - 222.32.250.50	4001	SPort-0	<b>V</b>	Edit				
3		4001	SPort-0		Edit				
4		4001	SPort-0		Edit				

Figure 220 – Legal Host IP Definition - UDP operation mode

Item	Notes	Description
Remote	Mandatory field.	Select from the two options in the drop down list:
Host		Specific IP address —Enter the IP address of the trusted host.
		IP Range – Enter the beginning and end IP addresses of the range of trusted TCP clients.
Remote	Default setting: 4001	Indicate the UDP port of peer UDP hosts.
Port	Value Range: 1 - 65535	
Serial Port	SPort-0Default setting:	Apply the UDP hosts for a selected serial port.
		Up to four (4) UDP servers can be configured at the same time
		for each serial port.
Definition	Disabled by default.	Check <b>☑ Enable</b> to enable the access to this host.
Enable		



Item	Notes	Description		
Edit	Button	Click <b>Edit</b> to add or change a Legal Host IP address.		
Save	ave Button Click Save to save the settings			
Undo	N/A	Click <b>Undo</b> to cancel the settings		

Table 131 – Legal Host IP Definition - UDP operation mode

#### 5.1.2.7 Operation Mode – RFC-2217

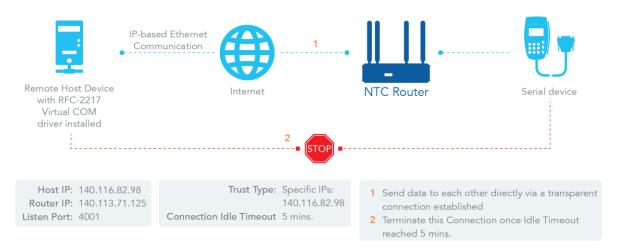


Figure 221 - RFC-2217 Mode

RFC-2217 defines general COM port control options based on the telnet protocol. A host computer with an RFC-2217 driver installed can monitor and manage the remote serial device attached to the router's serial port as though they were connected to the local serial port. When a virtual serial port on the local serial device is being created, you must specify the IP address of the host computers to establish connection with.

Any 3rd party driver supporting RFC-2217 can be installed on the host computer. The driver establishes a transparent connection between the host and a serial device by mapping the IP:Port of the router's serial port to a virtual local COM port on the host computer.

The host computer can directly send data to the serial device via the router, and receive data from the serial device via the router at the same time. The router supports up to 4 Internet host computers.

RFC-2217 defines general COM port control options based on the telnet protocol. In RFC-2217 mode, a remote host can monitor and manage remote serial devices in the same manner as if they were connected to the local serial port. When a virtual serial port on the local serial device is created, you must specify the IP address of the remote hosts to establish connections with.

Opera	Operation Mode Definition for each Serial Port								
Serial	Operation	Listen	Trust	Max	Connection	Connection Idle	Alive Check	Enable	Action
Port	Mode	Port	Туре	Connection	Control	Timeout	Timeout	Enable	Action
SPort-0	RFC-2217	4001	Allow All	N/A	N/A	0	0		Edit

Figure 22 – Operation Mode Definition for each Serial Port – RFC-2217 Mode

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Item	Notes	Description
Operation Mode	Mandatory field.	Select RFC-2217 mode.
Listen Port	Default setting: 4001	Enter the listening port of the RFC-2217 connection.
	Value Range: 1 - 65535	Value Range: 1 - 65535
Trust Type	Default setting:	Choose Allow All to allow any clients to connect. Otherwise
	Allow All	choose Specific IP to limit certain clients.
Connection Idle	Default setting: 0	The TCP connection is disconnected when the idle time has
Timeout		elapsed.
		Enter the idle timeout period in minutes.
		Note – Idle timeout is only available when On- Demand is selected in the Connection Control field, see above.
Alive Check	Default setting: 0	The TCP connection is terminated if it does not receive a
Timeout		response from an alive-check before this time period has
		elapsed.
		Enter the time period of alive check timeout in minutes.
Enable	Disabled by default.	Check <b>☑ Enable</b> to activate the corresponding serial port in
		the specified operation mode.
Edit	Button	Click <b>Edit</b> to add or change an Operation Mode Definition.
Save	Button	Click <b>Save</b> to save the settings
Undo	Button	Click <b>Undo</b> to cancel the settings

Table 132 – Operation Mode Definition for each Serial Port –RFC-2217 Mode

## 5.1.2.8 Specify Remote Host for Access

If you selected **Specific IPs** as the **Trust Type**, the **Trusted IP Definition** section appears. The settings are valid for both TCP Server and RFC-2217 modes.

□ Tru	Trusted IP Definition (for TCP Server & RFC-2217 operation mode)							
ID	Host	Serial Port	Definition Enable	Action				
1	[IP Range ▼] 225.125.12.05 [225.125.12.197]	✓ SPort-0		Edit				
2	Specific IP Address ▼ 225.255.12.4	SPort-0	•	Edit				
3				Edit				
4				Edit				
5				Edit				
6				Edit				
7				Edit				
8				Edit				

Figure 222 – Trusted IP Definition - TCP Server

ltem	Notes	Description
Host	Mandatory field.	Enter the IP address range of allowed TCP clients.



ltem	Notes	Description	
Serial Port	Disabled by default.	Check the box to specify the rule for selected Serial Port.	
Definition Enable	Disabled by default.	Check ☑ <b>Enable</b> box to enable the rule.	
Edit	Button	Click <b>Edit</b> to add or change a Trusted IP address.	
Save	Button	Click <b>Save</b> to save the settings	
Undo	Button	Click <b>Undo</b> to cancel the settings	

Table 133 – Trusted IP Definition for each Serial Port - RFC-2217 Mode



# 6 Security

#### 6.1 VPN

A virtual private network (VPN) extends a private network across a public network, such as the Internet. It enables a computer to send and receive data across shared or public networks as if it were directly connected to the private network, while benefitting from the functionality, security and management policies of the private network. This is done by establishing a virtual point-to-point connection through the use of dedicated connections, encryption, or a combination of the two. Tunnel technology supports data confidentiality, data origin authentication and data integrity of network information by utilizing encapsulation protocols, encryption algorithms, and hashing algorithms.

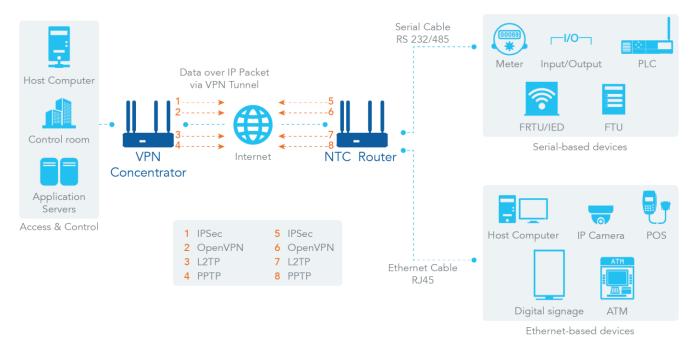


Figure 223 – VPN

The NTC-400 Series Router supports different tunnelling technologies such as IPSec, OpenVPN, L2TP (over IPSec), PPTP and GRE to establish secure tunnels between multiple sites for data transfer. More advanced functions such as Full Tunnel, Tunnel Failover, NetBIOS over IPSec, NAT Traversal and Dynamic VPN are also supported.

#### 6.1.1 IPSec

Internet Protocol Security (IPSec) is a protocol suite for securing Internet Protocol (IP) communications by authenticating and encrypting each IP packet of a communication session. IPSec includes protocols for establishing mutual authentication between agents at the beginning of the session and negotiation of cryptographic keys to be used during the session.

An IPSec VPN tunnel is established between IPSec client and server. The IPSec VPN client is referred to as the initiator and the IPSec VPN server as the responder.



#### 6.1.1.1 IPSec Tunnel Scenarios

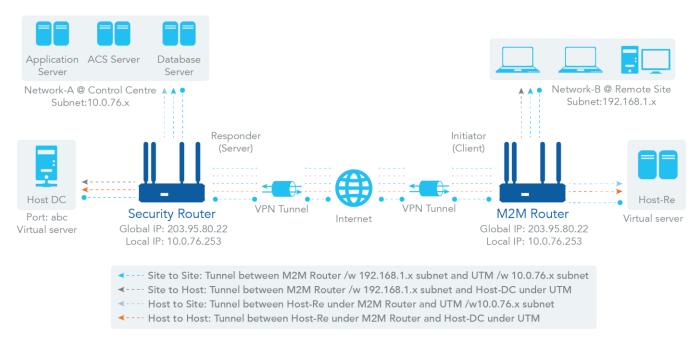


Figure 224 – IPSec Tunnel Scenarios

To build an IPSec tunnel, you must fill in the remote gateway global IP and optional subnet if the hosts behind IPSec peer can access to remote site or hosts. Under such configuration, there are four scenarios:

**Site to Site:** You need to setup a remote gateway IP and the subnet of both gateways. After the IPSec tunnel is established, hosts behind both gateways can communicate with each other through the tunnel.

Site to Host: Site to Host is suitable for tunnelling between clients in a subnet and an application server (host). As in the diagram above, the clients behind the M2M gateway can access the host "Host-DC" located in the control centre through the Site to Host VPN tunnel.

**Host to Site:** For a single host (or mobile user) to access the resources located on an intranet, the Host to Site scenario can be applied.

Host to Host: Host to Host is a special configuration for building a VPN tunnel between two single hosts.

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#### 6.1.1.2 Site to Site with "Full Tunnel" enabled

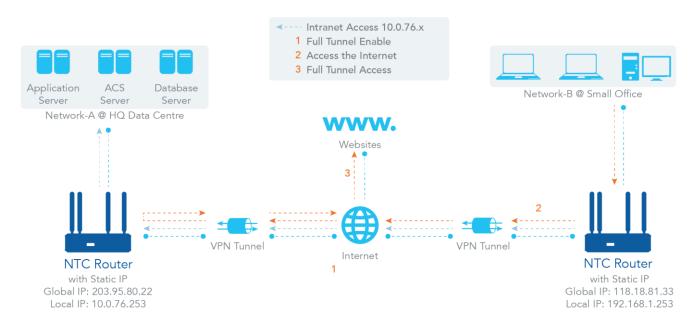


Figure 225 – Site to Site with Full Tunnel enabled

In a "Site to Site" scenario, client hosts at the remote site can access the enterprise resources on the Intranet of the HQ gateway via an established IPSec tunnel, as described above. However, Internet access requests from the remote site still go through its regular WAN connection. If you want all packets from the remote site to be routed via this IPSec tunnel, including HQ server access and Internet access, you can enable the "Full Tunnel" setting. As a result, every time users access the Internet or the HQ server, all traffic is routed through the secure IPSec tunnel and routed by the Security Gateway in the control centre.

### 6.1.1.3 Site to Site with "Hub and Spoke" mechanism

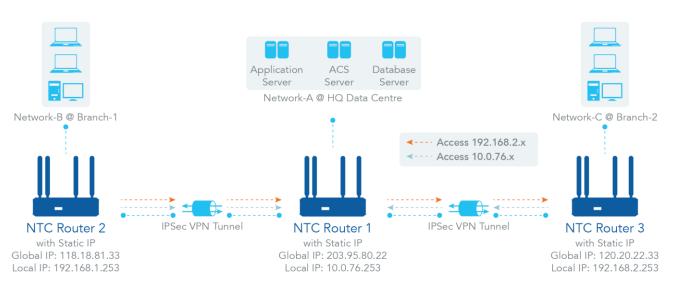


Figure 226 – Site to Site with Hub and Spoke mechanism



For a control centre to manage the secure Intranet among all of its remote sites, there is a simple configuration, called **Hub** and **Spoke** for the whole VPN network. A Hub and Spoke VPN Network is set up in organizations with centralized control centres over all its remote sites. The control centre acts as the Hub and the remote sites act as Spokes. All VPN tunnels from remote sites terminate at this Hub which acts as a concentrator. Site-to-site connections between spokes do not exist. Traffic originating from one spoke and destined for another spoke must go via the Hub. Under this configuration, you don't need to maintain VPN tunnels between each two remote clients.

#### 6.1.1.4 Dynamic VPN Server Scenario

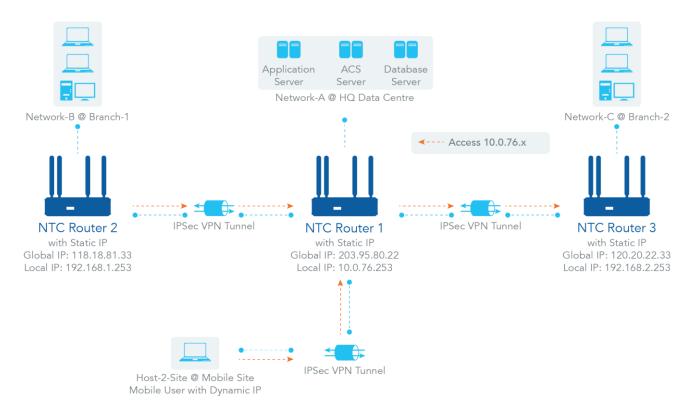


Figure 227 – Dynamic VPN Server Scenario

Dynamic VPN Server Scenario is an efficient way to build multiple tunnels with remote sites, especially for mobile clients with dynamic IP addresses. In this scenario, the router can only take the role of a server (responder), and it must have a "Static IP" or "FQDN". It can allow many VPN clients (initiators) to connect to various tunnel scenarios. In short, with a simple Dynamic VPN server setting, many VPN clients can connect to the server. In comparison to the Hub and Spoke mechanism direct communication between any two clients via the Dynamic VPN server is not allowed. You can configure one Dynamic VPN server for each WAN interface of the NTC-400 Series Router.

To create and configure IPSec tunnels, go to the Security menu, select VPN from the submenu and click its IPSec tab.

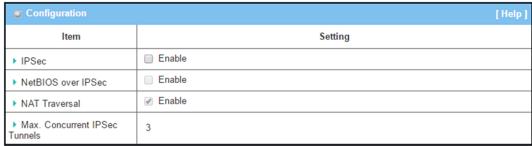


Figure 228 – Enable IPSec

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Item	Notes	Description	
IPsec	Disabled by default	Check <b>☑ Enable</b> to enable IPSec function.	
NetBIOS over IPSec	Disabled by default	Check ☑ <b>Enable</b> to enable NetBIOS over IPSec function.	
NAT Traversal	Enabled by default	Un-check ☐ Enable to disable NAT Traversal functionality.	
Max. Concurrent	System setting.	Limits the maximum number of simultaneous IPSec tunnel	
IPSec Tunnels		connections.	
		The default value varies from model to model.	
Save	Button	Click <b>Save</b> to save the settings.	
Undo	Button	Click <b>Undo</b> to cancel the settings.	

Table 134 – Enable IPSec

To create an IPSec tunnel, check IPSec I Enable in the Configuration section, and then click the enabled Add button in the IPSec Tunnel List section.

The **Tunnel Configuration** section, along with six other settings boxes (**Local & Remote Configuration**, **Authentication**, **IKE Phase**, **IKE Proposal Definition**, **IPSec Phase** and **IPSec Proposal Definition**), will open for the new tunnel.

Tunnel Configuration			
ltem	Setting		
▶ Tunnel			
▶ Tunnel Name	New Tunnel 02		
▶ Interface	•		
▶ Tunnel Scenario	Dynamic VPN ▼		
▶ Operation Mode	Always on ▼		
▶ Encapsulation Protocol	ESP ▼		

Figure 229 – IPSec Tunnel Configuration

ltem	Notes	Description	
Tunnel	Disabled by default	Select <b>☑ Enable</b> to activate the IPSec tunnel	
Tunnel Name	Mandatory field.	Enter a meaningful tunnel name.	
	String format can be any	Value Range: 1 - 19 characters	
	text.		
Interface	Mandatory field.	Select the IPSec tunnel interface type: WAN or LAN	
	Default setting: WAN 1		
Tunnel Scenario	Mandatory field.	Select an IPSec tunnelling scenario from the dropdown list: Site-to-	
	Default setting: Site-to-	Site, Site-to-Host, Host-to-Site, or Host-to-Host	
	Site	If the LAN interface is selected (see previous setting, above), only	
		Host-to-Host scenario is available.	
		With Site-to-Site, Site-to-Host or Host-to-Site, IPSec operates in	
		tunnel mode. The difference among them is the number of subnets.	
		With <b>Host-to-Host</b> , IPSec operates in transport mode.	



Item	Notes	Description		
<b>Operation Mode</b>	Mandatory field.	Set the operation mode for the IPSec Tunnel: Always On or Failover		
	Default setting: Always on	If this tunnel is set as a failover tunnel, you need to further select a		
		primary tunnel from which to failover to.		
		<b>Note</b> – <b>Failover</b> mode is not available for the router with single <b>WAN</b> .		
Encapsulation	Mandatory field.	Select the Encapsulation Protocol from the dropdown list for this		
Protocol	Default setting: <b>ESP</b>	IPSec tunnel.		
		Available encapsulations are: <b>ESP</b> or <b>AH</b>		

Table 135 – IPSec Tunnel Configuration

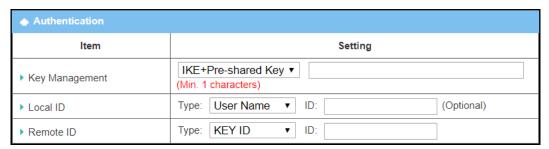
Local & Remote Configuration			
ltem	Setting		
▶ Local Subnet	192.168.123.0		
▶ Local Netmask	\$		

Figure 230 – Local & Remote Configuration

Item	Notes	Description	
Local Subnet List	Mandatory field.	Specify the Local Subnet IP address and Subnet Mask.	
		Click the Add or Delete button to add or delete a Local Subnet.	
		Note 1: When Dynamic VPN option in Tunnel Scenario is selected, there will be only one subnet available.	
		Note 2: When Host-to-Site or Host-to-Host option in Tunnel Scenario is selected, Local Subnet will not be available.  Note 3: When Hub and Spoke option in Hub and Spoke is selected, there will be only one subnet available	
Local Netmask	Mandatory field.	Enter the subnet mask of the local subnet.	

Table 136 – IPSec Local & Remote Configuration

## 6.1.1.5 Authentication



 ${\it Figure~231-IPSec~Authentication}$ 

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ltem	Notes	Description	
Key Management	Mandatory field.	Select Key Management from the dropdown box for this IPSec tunnel.	
	Pre-shared Key 8 to	IKE+Pre-shared Key – user needs to set a key (8 - 32 characters).	
	32 characters.	IKE+X.509 – user needs Certificate to authenticate. IKE+X.509 will be	
		available only when Certificate has been configured properly.	
		Refer to Certificate section of this manual and also Object	
		Definition > Certificate in web-based utility.	
		Manually – user needs to enter key ID to authenticate.	
		Manual key configuration will be explained in the following	
		Manual Key Management section.	
Local ID	Optional setting.	Specify the Local ID for this IPSec tunnel to authenticate:	
		User Name – The username may include letters and numbers,	
		but cannot be all numbers.	
		FQDN – Enter the FQDN.	
		User@FQDN – Enter the User@FQDN.	
		<b>Key ID</b> – The Key ID can be letters and/or numbers.	
Remote ID	Optional setting.	Specify the Remote ID for this IPSec tunnel to authenticate.	
		User Name – The username may include letters and numbers,	
		but cannot be all numbers.	
		FQDN – Enter the FQDN.	
		User@FQDN – Enter the User@FQDN.	
		<b>Key ID</b> – The Key ID can be letters and/or numbers.	
		Note – Remote ID will be not available when Dynamic VPN option in Tunnel Scenario is selected.	

Table 137 – IPSec Authentication

#### 6.1.1.6 IKE Phase



Figure 232 – IPSec IKE Phase

Item	Notes	Description	
Negotiation	Default setting: <b>Main</b>	Choose Main Mode or Aggressive Mode	
Mode	Mode		
X-Auth	Default setting: None	Specify the X-Auth role for this IPSec tunnel: <b>Select Server</b> , <b>Client</b> , or	
		None	
		None – No X-Auth authentication is required.	



Item	Notes	Description			
		Selected Server – This router will be an X-Auth server. Click on the X-			
		Auth Account button to create remote X-Auth client account.			
		Selected Client –This router will be an X-Auth client. Enter User name			
		and Password to be authenticated by the X-Auth server router.			
		Note – X-Auth Client will not be available if the Dynamic VPN option was selected in Tunnel Scenario.			
Dead Peer	Mandatory field.	Select <b>☑ Enable</b> to activate the DPD function.			
Detection (DPD)	Disabled by default.	Specify the Timeout and Delay time in seconds.			
		<u>Value Range</u> : 0 - 999 seconds for Timeout and Delay.			
Phase1 Key Life	Mandatory field	Specify the Phase1 Key Life Time.			
	Default setting: <b>3600s</b>	<i>Value Range</i> : 30 - 86400.			
	Maximum: 86400s				

Table 138 – IPSec IKE Phase

## 6.1.1.7 IKE Proposal Definition

IKE Pro	JIKE Proposal Definition					
ID	Encryption	Authentication	DH Group	Definition		
1	AES-auto ▼	SHA1 ▼	Group 2 ▼			
2	AES-auto ▼	MD5 ▼	Group 2 ▼			
3	DES ▼	SHA1 ▼	Group 2 ▼			
4	3DES ▼	SHA1 ▼	Group 2 ▼			

Figure 233 – IKE Proposal Definition

Item	Notes	Description
ID	Static integer	System generated IKE Proposal Definition reference number.
Encryption	Drop-down list	Choose from the following encryption methods from the drop down list:  DES  3DES  AES-auto  AES-128  AES-192  AES-256
Authentication	Drop-down list	Choose from the following authentication methods from the drop down list:  None  MD5  SHA1  SHA2-256
DH Group	Drop-down list	Select the <b>DH Group</b> from the drop down list, it can be:

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Item	Notes	Description
		None
		Group1
		Group2
		Group5
		Group14
		Group15
		Group16
		Group17
		Group18
Definition	Check-box	Check ☑ Enable to activate each setting.

Table 139 – IKE Proposal Definition

## 6.1.1.8 IPSec Phase



Figure 234 – IPSec Phase

Item	Notes	Description
Phase2 Key Life Time	Mandatory field.	Specify the Phase2 Key Life Time in seconds.
	Default setting: 28800s	Value Range: 30 - 86400.
	Maximum= 86400s	

Table 140 – IPSec Phase

## 6.1.1.9 IPSec Proposal Definition

■ IPSec F	■ IP Sec Proposal Definition			
ID	Encryption	Authentication	PFS Group	Definition
1	AES-auto ▼	SHA1 ▼		
2	AES-auto ▼	MD5 ▼	0	
3	DES ▼	SHA1 ▼	Group 2 ▼	
4	3DES ▼	SHA1 ▼		

Figure 235 – IPSec Proposal Definition

Item	Notes	Description
ID	Static integer	System generated IKE Proposal Definition reference number.
Encryption	Drop-down list	Choose from the following encryption methods from the drop down list:
		DES
		3DES
		AES-auto



Item	Notes	Description	
		AES-128	
		AES-192	
		AES-256	
Authentication	Drop-down list	Choose from the following authentication methods from the	
		drop down list:	
		None	
		MD5	
		SHA1	
		SHA2-256	
PF \$ Group	Drop-down list	Select the <b>PF\$ Group</b> to be applied to all IPSec Proposal	
		Definitions from the drop down list, it can be:	
		None	
		Group1	
		Group2	
		Group5	
		Group14	
		Group15	
		Group16	
		Group17	
		Group18	
Definition	Check-box	Check ☑ Enable to activate each setting.	

Table 141 – IPSec Proposal Definition

#### 6.1.1.10 Manual Key Management

When the **Manually** option is selected for Key Management as described in <u>Authentication Configuration</u>, a series of configuration windows for Manual IPSec Tunnel configuration will appear. The configuration windows are the **Local & Remote Configuration**, the **Authentication**, and the **Manual Proposal**.

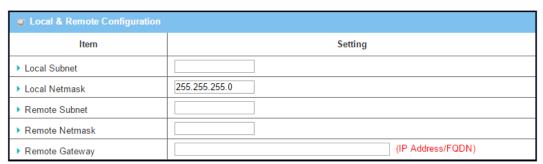


Figure 236 – Manual Key Management

Item	Notes	Description
Local Subnet	Mandatory field.	Enter the Local Subnet IP address and Subnet Mask.
Local Netmask	Mandatory field.	Enter the Local Subnet Mask.

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Item	Notes	Description
Remote Subnet	Mandatory field.	Enter the Remote Subnet IP address
Remote Netmask	Mandatory field.	Enter the Remote Subnet Mask.
Remote Gateway	Mandatory field.	Enter the Remote Router's IPv4 address or FQDN name.

Table 142 – Manual Key Management

Under the Manually Key Management authentication configuration, only one subnet is supported for both Local and Remote IPSec peer.

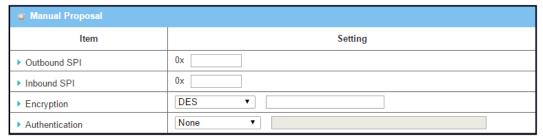


Figure 237 – Manual Proposal

Item	Notes	Description
Outbound SPI	Hexadecimal format	Enter the <b>Outbound SPI</b> for this IPSec tunnel.
Outboullu 3F1	Tiexadecimai format	
		Value Range: 0 - FFFF.
Inbound SPI	Hexadecimal format	Enter the Inbound SPI for this IPSec tunnel.
		Value Range: 0 - FFFF.
Encryption	Mandatory field.	Enter the Encryption Method and Encryption key.
	Hexadecimal format	Available encryption methods are DES, 3DES, AES-128, AES-
		192 or AES-256.
		The key length for DES is 16, 3DES is 48, AES-128 is 32, AES-
		192 is <b>48</b> , and AES-256 is <b>64</b> .
		<b>Note</b> – When AH option in Encapsulation is selected, encryption will not be available.
Authentication	Mandatory field.	Enter the Authentication Method and Authentication key.
	Hexadecimal format	Available encryptions are None, MD5, SHA1 or SHA2-256
		The key length for MD5 is <b>32</b> , SHA1 is <b>40</b> , and SHA2-2 <b>56</b> is
		64.
		Note – When AH option in Encapsulation Protocol is selected, None option in Authentication will not be available.
Save	Button	Click Save to save the settings
Undo	Button	Click <b>Undo</b> to cancel the settings
Back	Button	Click <b>Back</b> to return to the previous page.

Table 143 – Manual Proposal



#### 6.1.1.11 Create/Edit Dynamic VPN Server List



Figure 238 – Dynamic VPN List

Similar to creating an IPSec VPN Tunnel for site/host to site/host scenario, when **Edit** button is applied a series of configuration screen will appear. They are **Tunnel Configuration**, **Local & Remote Configuration**, **Authentication**, **IKE Phase**, **IKE Proposal Definition**. You have to configure the tunnel details for the router as a Dynamic VPN server.



Note – You can configure one Dynamic VPN server for each WAN interface.

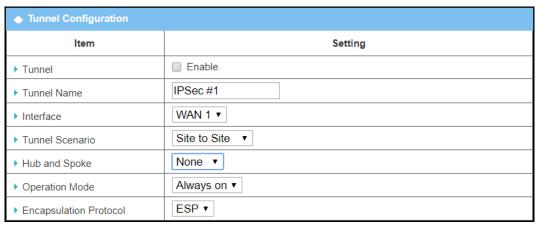


Figure 239 - Dynamic VPN Server

Item	Notes	Description
Tunnel	Disabled by default.	Check the <b>☑ Enable</b> box to activate the Dynamic
		IPSec VPN tunnel.
Tunnel Name	Mandatory field.	Enter a meaningful tunnel name.
	String format can be	Value Range: 1 - 19 characters.
	any text.	
Interface	Mandatory field.	Select the <b>WAN</b> interface on which the IPSec tunnel is
	Default setting: WAN 1	to be established.
Tunnel Scenario	Mandatory field.	The IPSec tunnelling scenario is fixed to <b>Dynamic</b>
	Default setting: <b>Dynamic</b>	VPN.
	VPN	
Hub and Spoke	Mandatory field.	Select None, Hub or Spoke
	Default setting: None	
Operation	Mandatory field.	The available operation mode is: Always On
Mode	Default setting: Always	Failover option is not available for the Dynamic
	on	IPSec scenario.

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Item	Notes	Description
Encapsulation	Mandatory field.	Select the Encapsulation Protocol from the
Protocol	Default setting: <b>ESP</b>	dropdown box for this IPSec tunnel.
		Available encapsulations are ESP and AH.

Table 144 – Dynamic VPN Server

■ Local & Remote Configuration		
Item	Setting	
▶ Local Subnet		
▶ Local Netmask		

Figure 240 – Local & Remote Configuration

Item	Notes	Description
Local Subnet	Mandatory field.	Enter the Local Subnet IP address.
Local Netmask	Mandatory field.	Enter the Local Subnet Mask.

Table 145 – Local & Remote Configuration

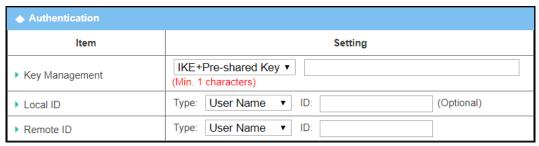


Figure 241 – Authentication

Item	Notes	Description
Key	Mandatory field.	Select Key Management from the dropdown box for this IPSec tunnel.
Management	Pre-shared Key 8	IKE+Pre-shared Key – user needs to set a key (1 - 32 characters).
	to 32 characters.	IKE+X.509 – user needs Certificate to authenticate. IKE+X.509 will be
		available only when Certificate has been configured properly.
		Refer to Certificate section of this manual and also Object
		Definition > Certificate in web-based utility.
		Manually – user needs to enter key ID to authenticate.
		Manual key configuration will be explained in the following
		Manual Key Management section.
Local ID	Optional field.	Specify the Local ID for this IPSec tunnel to authenticate:
		User Name – The username may include letters and numbers,
		but cannot be all numbers.
		FQDN – Enter the FQDN.
		User@FQDN – Enter the User@FQDN.
		<b>Key ID</b> – The Key ID can be letters and/or numbers.
Remote ID	Optional field.	Specify the Remote ID for this IPSec tunnel to authenticate.



Item	Notes	Description
		User Name – The username may include letters and numbers,
		but cannot be all numbers.
		FQDN – Enter the FQDN.
		User@FQDN – Enter the User@FQDN.
		<b>Key ID</b> – The Key ID can be letters and/or numbers.
		Note – Remote ID will be not available when Dynamic VPN option in Tunnel Scenario is selected.

Table 146 – Authentication

For the rest (IKE Phase, IKE Proposal Definition, IPSec Phase, and IPSec Proposal Definition settings) they are the same as that of creating an IPSec Tunnel described in previous section. Please refer to the related description.

#### 6.1.2 OpenVPN

OpenVPN is an application that implements virtual private network (VPN) techniques for creating secure point-to-point or site-to-site connections in routed or bridged configurations and remote access facilities. It uses a custom security protocol that utilizes SSL/TLS for key exchange. It is capable of traversing network address translators (NATs) and firewalls.

OpenVPN allows peers to authenticate each other using a Static Key (pre-shared key) or certificates. When used in a multiclient-server configuration, it allows the server to release an authentication certificate for every client, using signature and certificate authority. It uses the OpenSSL encryption library extensively, as well as the SSLv3/TLSv1 protocol, and contains many security and control features.

OpenVPN Tunnelling is a Client and Server based tunnelling technology. The OpenVPN Server must have a Static IP or a FQDN, and maintain a Client list. The OpenVPN Client may be a mobile user or mobile site with public IP or private IP, and requesting the OpenVPN tunnel connection. The product supports both OpenVPN Server and OpenVPN Client features to meet different application requirements.

There are two OpenVPN connection scenarios: TAP and TUN. The router can create either a layer-3 based IP tunnel (TUN), or a layer-2 based Ethernet TAP that can carry any type of Ethernet traffic. In addition to configuring the device as a Server or Client, you have to specify which type of OpenVPN connection scenario is to be adopted.

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#### 6.1.2.1 OpenVPN TUN Scenario

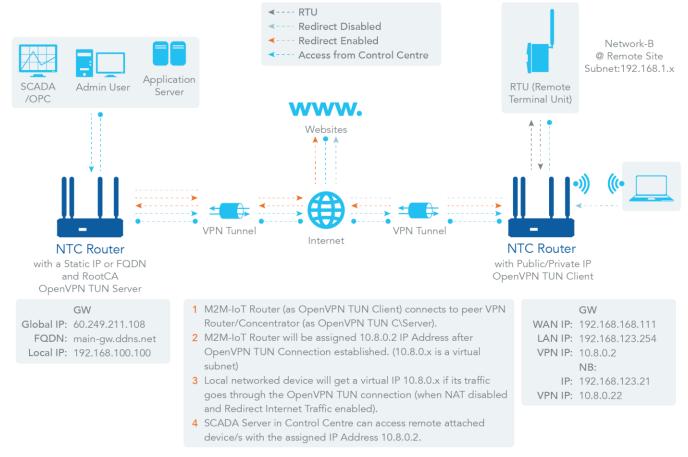


Figure 242 - OpenVPN TUN Scenario

The term "TUN" refers to the routing mode and operates with layer 3 packets. In routing mode, the VPN client is given an IP address on a different subnet than the local LAN under the OpenVPN server. This virtual subnet is created for connecting to remote VPN computers. In routing mode, the OpenVPN server creates a "TUN" interface with its own IP address pool which is different to the local LAN. Remote hosts that dial-in will get an IP address inside the virtual network and will have access only to the server where OpenVPN resides.

If you want to offer remote access to a VPN server from clients and inhibit the access to remote LAN resources under VPN server, OpenVPN TUN mode is the simplest solution.

As shown in the diagram, the NTC-400 Series Router is configured as an OpenVPN TUN Client and connects to an OpenVPN TUN Server. Once the OpenVPN TUN connection is established, the connected TUN client will be assigned a virtual IP (10.8.0.2) which belongs to a virtual subnet that is different to the local subnet in the Control Centre. With such connection, the local networked devices will get a virtual IP 10.8.0.x if its traffic goes through the OpenVPN TUN connection when Redirect Internet Traffic settings is enabled. The SCADA Server in the Control Centre can access remotely attached serial device(s) with the virtual IP address (10.8.0.2).



#### 6.1.2.2 OpenVPN TAP Scenario

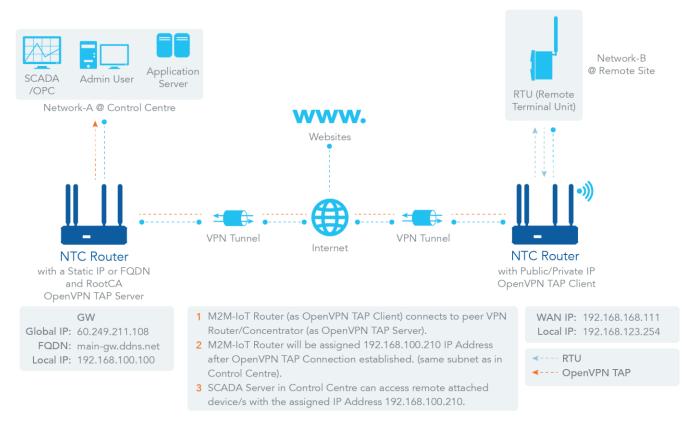


Figure 243 - OpenVPN TAP Scenario

The term "TAP" refers to bridge mode and operates with layer 2 packets. In bridge mode, the VPN client is given an IP address on the same subnet as the LAN resided under the OpenVPN server. Under such configuration, the OpenVPN client can directly access the resources on the LAN. If you want to offer remote access to the entire remote LAN for VPN client(s), you have to setup OpenVPN in "TAP" bridge mode.

As shown in the diagram above, the NTC-400 Series Router is configured as an OpenVPN TAP Client, and connects to an OpenVPN TAP Server. Once the OpenVPN TAP connection is established, the connected TAP client will be assigned a virtual IP (192.168.100.210) which is the same subnet as that of local subnet in the Control Centre. With such connection, the SCADA Server in Control Centre can access remotely attached serial device(s) with the virtual IP address (192.168.100.210).

#### 6.1.2.3 Enable OpenVPN

The OpenVPN setting allows user to create and configure OpenVPN tunnels.

To enable the OpenVPN functionality:

- 1 From the **Security** submenu select **VPN** and click its **Open VPN** tab.
- 2 Go to the **Configuration** section:



Figure 244 – Open VPN Configuration

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3 Click **Enable** OpenVPN and select a configuration type, either **Server** or **Client**, for the router to operate as.

Item	Notes	Description
OpenVPN	Disabled by default.	Check ☑ Enable to activate the OpenVPN function.
Server/ Clients	Server is the default selection.	When Server is selected the server configuration fields are displayed in the OpenVPN Server Configuration section.  When Client is selected, you can specify the client settings in another client configuration window.

Table 147 – Open VPN Configuration

#### 6.1.2.4 OpenVPN Server

If **Server** is selected, the **OpenVPN Server Configuration** section displays fields required to configure the OpenVPN server function including: the virtual IP address of OpenVPN server, when remote OpenVPN clients can dial in, the authentication protocol, etc.

The OpenVPN Server supports up to 4 TUN/TAP tunnels at the same time.

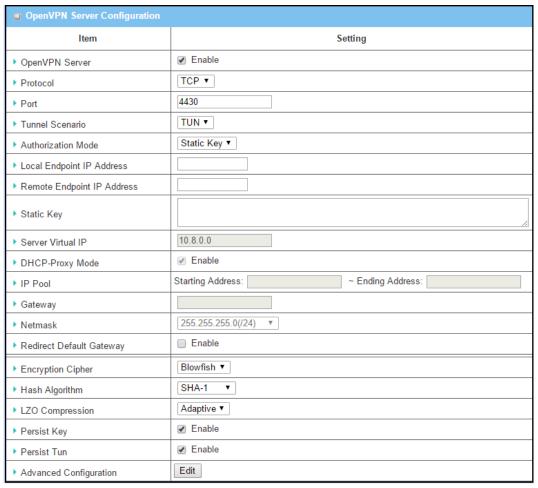


Figure 245 - OpenVPN Server Configuration



Item	Notes	Description
OpenVPN Server	Disabled by default.	Click ☑ Enable to activate OpenVPN Server functions.
Protocol	Mandatory field.  Default setting: <b>TCP</b>	Select the Protocol for connecting to the OpenVPN Server: TCP or UDP  TCP – The TCP protocol will be used to access the OpenVPN Server, and Port will be automatically set at 4430.  UDP – The UDP protocol will be used to access the OpenVPN Server, and Port will be automatically set at 1194.
Port	Mandatory field.  Default setting: <b>4430</b>	Specify the Port for connecting to the OpenVPN Server.  Value Range: 1 - 65535.
Tunnel Scenario	Mandatory field.  Default setting: <b>TUN</b>	Specify the type of Tunnel Scenario for connecting to the OpenVPN Server. It can be TUN for TUN tunnel scenario, or TAP for TAP tunnel scenario.
Authorization Mode	Mandatory field.  Default setting: Static  Key	Select the authorization mode for the OpenVPN Server: TLS or Static Key  TLS — OpenVPN will use TLS authorization mode, and the following items CA Cert., Server Cert. and DH PEM will be displayed.  The CA Cert. can be generated in Object Definition > Certificate > Trusted Certificate.  The Server Cert. can be generated in Object Definition > Certificate > My Certificate.  Static Key — The OpenVPN will use static key (pre-shared) authorization mode, and the following parameters are displayed: Local Endpoint IP Address, Remote Endpoint IP Address and Static Key  Note — Static Key will be available only when TUN is chosen in Tunnel Scenario.
Local Endpoint IP Address	Mandatory field.	Specify the virtual Local Endpoint IP Address of this OpenVPN router.  Value Range: The IP format is 10.8.0.x, the range of x is 1 - 254.  Note – Local Endpoint IP Address will be available only when Static Key is chosen in Authorization Mode.
Remote Endpoint IP Address	Mandatory field.	Specify the virtual Remote Endpoint IP Address of the peer OpenVPN router.  Value Range: The IP format is 10.8.0.x, the range of x is 1 - 254.  Note – Remote Endpoint IP Address will be available only when Static Key is chosen in Authorization Mode.
Static Key	Mandatory field.	Specify the Static Key.  Note – Static Key will be available only when Static Key is chosen in Authorization Mode.
Server Virtual	Mandatory field.	Specify the Server Virtual IP.  Value Range: The IP format is 10.y.0.0, the range of y is 1 - 254.  Note – Server Virtual IP will be available only when TLS is chosen in Authorization Mode.

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ltem	Notes	Description
DHCP-Proxy	Mandatory field.	Check <b>☑ Enable</b> to activate the DHCP-Proxy Mode.
Mode	Enabled by default.	<b>Note</b> – DHCP-Proxy Mode will be available only when TAP is chosen in Tunnel Device.
IP Pool	Mandatory field.	Specify the virtual IP pool setting for the OpenVPN server. You have to
		specify the Starting Address and Ending Address as the IP address pool
		for the OpenVPN clients.
		Note – IP Pool will be available only when TAP is chosen in Tunnel Device, and DHCP-Proxy Mode is unchecked (disabled).
Gateway	Mandatory field.	Specify the gateway setting for the OpenVPN server. It will be assigned
		to the connected OpenVPN clients.
		Note – The gateway will be available only when TAP is chosen in the Tunnel Device, and DHCP-Proxy Mode is unchecked (disabled).
Netmask	Default setting: -	Specify the Netmask setting for the OpenVPN server. It will be assigned
	select one -	to the connected OpenVPN clients.
		Value Range: 255.255.255.0/24 (only support class C)
		<b>Note 1</b> – Netmask will be available when TAP is chosen in Tunnel Device, and DHCP-Proxy Mode is unchecked (disabled).
		<b>Note 2 –</b> Netmask will also be available when TUN is chosen in Tunnel Device.
Redirect Default	Optional setting.	Check <b>☑ Enable</b> to activate the Redirect Default Router function.
Router	Disabled by default.	
Encryption	Mandatory field.	Specify the Encryption Cipher from the dropdown list.
Cipher	Default setting:	Available cipher types: Blowfish, AES-256, AES-192, AES-128 or None
	Blowfish	
Hash Algorithm	Default setting: SHA-	Specify the Hash Algorithm from the dropdown list.
	1	Available algorithm types: SHA-1, MD5, MD4, SHA2-256, SHA2-512, None
		or Disable
LZO	Default setting:	Specify the LZO Compression scheme.
Compression	Adaptive	Available schemes: Adaptive, YES, NO or Default
Persis Key	Optional setting.	Check ☑ Enable to activate the Persis Key function.
	Enabled by default.	
Persis TUN	Optional setting.	Check ☑ Enable to activate the Persis TUN function.
Advanced	Button	Click the <b>Edit</b> button to open the <b>Advanced Configuration</b> screen
Configuration		where you can enter advanced settings for the OpenVPN server.
		See next section below.
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the changes.
t		

Table 148 – OpenVPN Server Configuration



## 6.1.2.5 Advanced Configuration

When Advanced Configuration is selected, the OpenVPN Server Advanced Configuration screen will appear:

<b>☑</b> OpenVPN Server Advanced Configuration		
ltem	Setting	
▶ TLS Cipher	TLS-RSA-WITH-AES128-SHA ▼	
▶ TLS Auth. Key	(Optional)	
▶ Client to Client		
▶ Duplicate CN		
▶ Tunnel MTU	1500	
▶ Tunnel UDP Fragment	1500	
▶ Tunnel UDP MSS-Fix	□ Enable	
▶ CCD-Dir Default File		
▶ Client Connection Script		
▶ Additional Configuration		

Figure 246 – OpenVPN Server Advanced Configuration

ltem	Notes	Description
TLS Cipher	Mandatory field.	Specify the TLS Cipher from the drop-down list.
	Default setting: TLS-RSA-WITH-	It can be: None, TLS-RSA-WITH-RC4-MD5, TLS-RSA-WITH-
	AES128-SHA	AES128-SHA, TLS-RSA-WITH-AES256-SHA, TLS-DHE-DSS-
		AES128-SHA or TLS-DHE-DSS-AES256-SHA
		<b>Note</b> – TLS Cipher will be available only when TLS is chosen in Authorization Mode.
TLS Auth. Key	Optional setting.	Specify the TLS Auth. Key.
	String format: any text	<b>Note</b> – TLS Auth. Key will be available only when TLS is chosen in Authorization Mode.
Client to Client	Enabled by default.	Note – Client to Client will be available only when TLS is chosen in Authorization Mode
Duplicate CN	Enabled by default.	Note – Duplicate CN will be available only when TLS is chosen in Authorization Mode.
Tunnel MTU	Mandatory field.	Specify the Tunnel MTU.
	Default value: <b>1500</b>	Value Range: 0 - 1500
Tunnel UDP	Mandatory field.	Specify the Tunnel UDP Fragment.
Fragment	Default value: <b>1500</b>	By default, it is equal to Tunnel MTU.
		Value Range: 0 - 1500.
		<b>Note</b> – Tunnel UDP Fragment will be available only when UDP is chosen in Protocol.

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ltem	Notes	Description
Tunnel UDP MSS-	Optional setting.	Check the Enable box to activate the Tunnel UDP MSS-Fix
Fix	Disabled by default.	Function.
		Note – Tunnel UDP MSS-Fix will be available only when UDP is chosen in Protocol.
CCD-Dir Default	Optional setting.	Specify the CCD-Dir Default File.
File	String format: any text	Value Range: 0 - 256 characters.
Client Connection	Optional setting.	Specify the Client Connection Script.
Script	String format: any text	Value Range: 0 - 256 characters.
Additional	Optional setting.	Specify the Additional Configuration.
Configuration	String format: any text	Value Range: 0 - 256 characters.

Table 149 - OpenVPN Server Advanced Configuration

#### 6.1.2.6 OpenVPN Client

If Client is selected in the OpenVPN Configuration section, the OpenVPN Client List screen appears.

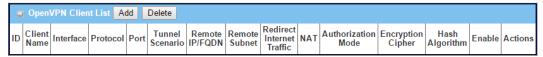


Figure 247 – OpenVPN Client List

Click the **Add** to open the **OpenVPN Client Configuration** screen where you enter the parameters for the new OpenVPN VPN client.

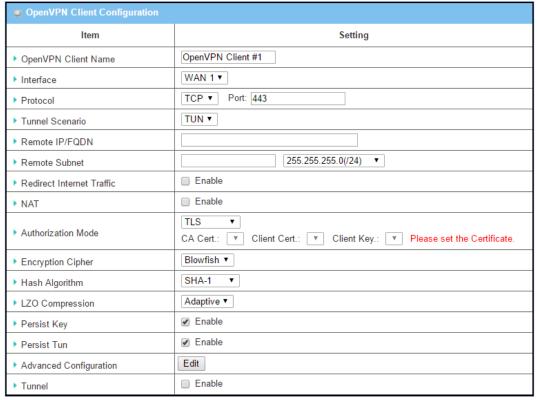


Figure 248 – OpenVPN Client Configuration



Item	Notes	Description
OpenVPN Client Name	Mandatory field.	The OpenVPN Client Name will be used to identify the client in the tunnel list.  Value Range: 1 - 32 characters.
Interface	Mandatory field.  Default setting: WAN-1	Define the physical interface to be used for this OpenVPN Client tunnel.
Protocol	Mandatory field.  Default setting: TCP	Select the Protocol for connecting to the OpenVPN Client: TCP or UDP  TCP – The TCP protocol will be used to access the OpenVPN Client, and Port will be automatically set at 4430.  UDP – The UDP protocol will be used to access the OpenVPN Client, and Port will be automatically set at 1194.
Port	Mandatory field.  Default setting: 443	Specify the Port for the OpenVPN Client to use.  Value Range: 1 - 65535.
Tunnel Scenario	Mandatory field.  Default setting: TUN	Specify the type of Tunnel Scenario for the OpenVPN Client to use. It can be <b>TUN</b> for <b>TUN</b> tunnel scenario, or <b>TAP</b> for <b>TAP</b> tunnel scenario.
Remote IP/FQDN	Mandatory field.	Specify the Remote IP/FQDN of the peer OpenVPN Server for this OpenVPN Client tunnel. Fill in the IP address or FQDN.
Remote Subnet	Mandatory field.	Specify Remote Subnet of the peer OpenVPN Server for this OpenVPN Client tunnel. Fill in the remote subnet address and remote subnet mask.
Redirect Internet Traffic	Optional setting. Disabled by default.	Check ☑ Enable to activate the Redirect Internet Traffic function.
NAT	Optional setting. Disabled by default.	Check ☑ Enable to activate the NAT function.
Authorization Mode	Mandatory field.  Default setting: TLS	TLS ->The OpenVPN will use TLS authorization mode, and the following items CA Cert., Client Cert. and Client Key will be displayed.  CA Cert. could be selected in Trusted CA Certificate List. Refer to Object Definition > Certificate > Trusted Certificate List. Refer to Object Definition > Certificate > My Certificate List. Refer to Object Definition > Certificate > My Certificate List. Refer to Object Definition > Certificate > Trusted Client key List. Refer to Object Definition > Certificate > Trusted Client key List. Refer to Object Definition > Certificate > Trusted Certificate.  Static Key ->The OpenVPN will use static key authorization mode, and the following items

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Local Endpoint IP Address, Remote Endpoint IP Address and Stawill be displayed.  Local Endpoint IP Address  Mandatory field. Specify the virtual Local Endpoint IP Address of this OpenVPN router.  Value Range: The IP format is 10.8.0.x, the range of x is 1 - 254.  Note – Local Endpoint IP Address will be available only when Static Key is chosen in Authorization Mode.	
Local Endpoint IP Address  Specify the virtual Local Endpoint IP Address of this OpenVPN router.  Value Range: The IP format is 10.8.0.x, the range of x is 1 - 254.  Note – Local Endpoint IP Address will be available only when	
Address  router.  Value Range: The IP format is 10.8.0.x, the range of x is 1 - 254.  Note – Local Endpoint IP Address will be available only when	
Value Range: The IP format is 10.8.0.x, the range of x is 1 - 254.  Note – Local Endpoint IP Address will be available only when	
Note – Local Endpoint IP Address will be available only when	
5323637.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5.5	n\/DNI
Remote Mandatory field. Specify the virtual Remote Endpoint IP Address of the peer Ope	IIVFIN
Endpoint IP router.	
Address Value Range: The IP format is 10.8.0.x, the range of x is 1 - 254.	
Note – Remote Endpoint IP Address will be available only when Static Key is chosen in Authorization Mode.	
Static Key Mandatory field. Specify the Static Key.	
Note – Static Key will be available only when Static Key is chosen in Authorization Mode.	
Encryption Cipher Default setting: Specify the Encryption Cipher.	
Blowfish It can be Blowfish/AES-256/AES-192/AES-128/None.	
Hash Algorithm Default setting: SHA-1 Specify the Hash Algorithm.	
Available settings: SHA-1, MD5, MD4, SHA2-256, SHA2-512, Noi Disable	<b>1e</b> or
LZO Compression Default setting: Specify the LZO Compression scheme.	
Adaptive Available settings: Adaptive, YES, NO or Default	
Persis Key Optional setting. Check ☑ Enable to activate the Persis Key function.	
Enabled by default.	
Persis Tun         Optional setting.         Check ☑ Enable to activate the Persis TUN function.	
Enabled by default.	
Advanced Button Click the Edit button to specify the Advanced Configuration se	etting
Configuration   for the OpenVPN serve in the Advanced Configuration section.	
Tunnel Disabled by default. Check ☑ Enable to activate this OpenVPN tunnel.	
Save Button Click Save to save the settings.	
Undo Button Click Undo to cancel the changes.	
Back Button Click Back to return to last page.	

Table 150 – OpenVPN Client Configuration

When Advanced Configuration is selected, the OpenVPN Client Advanced Configuration section is displayed.



OpenVPN Client Advanced Configuration		
Item	Setting	
▶ TLS Cipher	TLS-RSA-WITH-AES128-SHA ▼	
► TLS Auth. Key(Optional)	(Optional)	
▶ User Name(Optional)	(Optional)	
▶ Password(Optional)	(Optional)	
▶ Bridge TAP to	VLAN 1 ▼	
▶ Firewall Protection	□ Enable	
▶ Client IP Address	Dynamic IP ▼	
▶ Tunnel MTU	1500	
▶ Tunnel UDP Fragment	1500	
▶ Tunnel UDP MSS-Fix	☐ Enable	
▶ nsCertType Verification	☐ Enable	
▶ TLS Renegotiation Time(seconds)	3600 (seconds)	
► Connection Retry(seconds)	-1 (seconds)	
▶ DNS	Automatically ▼	

Figure 249 – OpenVPN Client Advanced Configuration

Item	Notes	Description
TLS Cipher	Mandatory field.	Specify the TLS Cipher from the dropdown list.
	The default setting	It can be None / TLS-RSA-WITH-RC4-MD5 / TLS-RSA-WITH-AES128-SHA /
	is: TLS-RSA-WITH-	TLS- RSA-WITH-AES256-SHA / TLS-DHE-DSS-AES128-SHA / TLS-DHE-DSS-
	AES128-SHA	AES256- SHA.
		<b>Note</b> – TLS Cipher will be available only when TLS is chosen in Authorization Mode.
TLS Auth. Key	Optional setting.	Specify the TLS Auth. Key for connecting to an OpenVPN server, if the
	String format: any	server required it.
	text	<b>Note</b> – TLS Auth. Key will be available only when TLS is chosen in Authorization Mode.
User Name	Optional field.	Enter the User account for connecting to an OpenVPN server, if the
		server required it.
		<b>Note</b> — User Name will be available only when TLS is chosen in Authorization Mode.
Password	Optional setting.	Enter the Password for connecting to an OpenVPN server, if the server
		required it.
		<b>Note</b> – User Name will be available only when TLS is chosen in Authorization Mode.
Bridge TAP to	The default setting	Specify the setting of "Bridge TAP to" to bridge the TAP interface to a
	is: VLAN 1	certain local network interface or VLAN.
		<b>Note</b> – Bridge TAP to will be available only when TAP is chosen in Tunnel Scenario and NAT is unchecked.

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ltem	Notes	Description
Firewall	Disabled by default.	Check ☑ <b>Enable</b> to activate the Firewall Protection function.
Protection		Note – Firewall Protection will be available only when NAT is enabled.
Client IP	The default setting	Specify the virtual IP Address for the OpenVPN Client as: Dynamic IP or
Address	is: Dynamic IP	Static IP
Tunnel MTU	Mandatory field.	Specify the value of Tunnel MTU.
	The default value is: 1500	Value Range: 0 - 1500.
Tunnel UDP	The default value is:	Specify the value of Tunnel UDP Fragment.
Fragment	1500	Value Range: 0 - 1500.
		<b>Note</b> – Tunnel UDP Fragment will be available only when UDP is chosen in Protocol.
Tunnel UDP	Disabled by default.	Check ☑ Enable to activate the Tunnel UDP MSS-Fix function.
MSS- Fix		<b>Note</b> – Tunnel UDP MSS-Fix will be available only when UDP is chosen in Protocol.
nsCerType	Disabled by default.	Check <b>☑ Enable</b> to activate the nsCerType Verification function.
Verification		<b>Note</b> – nsCerType Verification will be available only when TLS is chosen in Authorization Mode.
TLS	The default value is:	Specify the time interval of TLS Renegotiation Time.
Renegotiation	3600	Value Range: -1 - 86400.
Time (seconds)		
Connection	The default value is:	Specify the time interval of Connection Retry.
Retry (seconds)	-1	The default -1 means that it is no need to execute connection retry.
		Value Range: -1 - 86400, and -1 means no retry is required.
DNS	The default setting is: Automatically	Specify the setting of DNS: Automatically or Manually

Table 151 – OpenVPN Client Advanced Configuration

## 6.1.3 L2TP

Layer 2 Tunnelling Protocol (L2TP) is a tunnelling protocol used to support virtual private networks (VPNs) or as part of the delivery of services by ISPs. It does not provide any encryption or confidentiality by itself. Rather, it relies on an encryption protocol that it passes within the tunnel to provide privacy.

This router can behave as a L2TP server and a L2TP client both at the same time.

**L2TP Server** - You must have a static IP or an FQDN for clients to create L2TP tunnels. It also maintains "User Account list" (user name/ password) for client login authentication. There is a virtual IP pool to assign virtual IP to each connected L2TP client.

**L2TP Client** - Clients may be mobile users or routers in remote offices with dynamic IP addresses. To setup a tunnel, the client should have the "user name" and "password" and global IP address of the server. In addition, you must identify the operation mode for each tunnel as the main connection or failover for another tunnel to increase overall bandwidth. It needs



to decide the "Default Router" or "Remote Subnet" for packet flow. You can also define what kind of traffic will pass through the L2TP tunnel in the "Default Router / Remote Subnet" parameter.

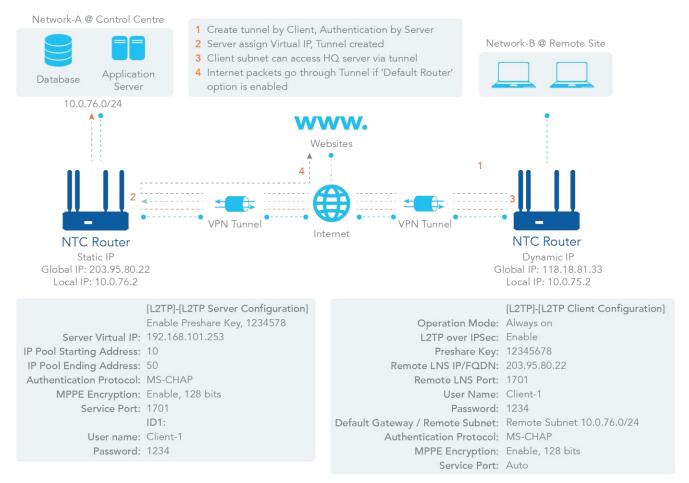


Figure 250 – L2TP

There are two options, "Default Gateway" and "Remote Subnet" for the "Default Gateway / Remote Subnet" configuration item. When you choose "Remote Subnet", you need to specify one more setting: the remote subnet. This is for the Intranet of the L2TP VPN server. At the L2TP client peer, the packets whose destination is in the dedicated subnet will be transferred via the L2TP VPN tunnel. Others will be transferred based on the current routing policy of the security gateway at the L2TP client peer. If you choose the "Default Gateway" option for the L2TP client peer, all packets will go through the established L2TP VPN tunnel. That means the remote L2TP VPN server controls the flowing of any packets from the L2TP client peer.

## 6.1.3.1 L2TP tunnel.

For the L2TP client peer, a Remote Subnet item is required. This is for the Intranet of the L2TP server peer. At the L2TP client peer, the packets whose destination is in the dedicated subnet will be transferred via the L2TP tunnel. Others will be transferred based on the current routing policy of the router at L2TP client peer. If you entered 0.0.0.0/0 in the Remote Subnet field, it will be treated as a "Default Router" setting for the L2TP client peer. All packets will go through the established L2TP tunnel. That means the remote L2TP server peer controls the flow of any packets from the L2TP client peer.

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# 6.1.3.2 L2TP Setting

The L2TP setting allows user to create and configure L2TP tunnels.

## 6.1.3.3 Enable L2TP

To enable the Layer 2 Tunnelling Protocol functionality:

- 1 Select **VPN** from the **Security** submenu and click the **L2TP** tab.
- 2 Go to the **Configuration** section:



Figure 251 – Enable L2TP VPN Security

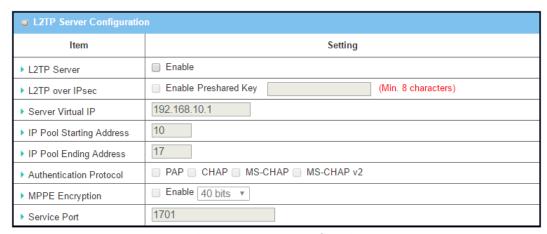
3 Click **Enable** L2TP and select a configuration type, either **Server** or **Client**, for the router to operate as.

Item	Notes	Description
L2TP	Disabled by default.	Check ☑ Enable to activate the L2TP functionality.
Server/ Clients	Default selection: Server	When <b>Serve</b> r is selected, as the name indicated, server configuration will be displayed below for further setup. When <b>Client</b> is selected, you can specify the client settings in another client configuration window.

Table 152 - Enable L2TP VPN Security

## 6.1.3.4 L2TP Server

When **Server** is selected in the **Configuration** section the **L2TP Server Configuration** screen will appear. Configure the router to act as a L2TP server here.



 ${\it Figure~252-L2TP~Server~Configuration}$ 

ltem	Notes	Description
L2TP Server	Disabled by default.	Click ☑ Enable to activate L2TP Server functions.
L2TP over IPSec	Disabled by default.	Click ☑ Enable Preshared Key to enable L2TP over IPSec functionality.



Item	Notes	Description
		This will require a preshared key to be entered.
		8 (min) - 32 (max) characters
Server Virtual IP	Mandatory field.	Enter the L2TP server Virtual IP Address to set this L2TP server as the
		local virtual IP.
IP Pool Starting	Mandatory field.	Enter the L2TP server starting IP of the virtual IP pool.
Address	Default setting: 10	This sets the starting IP which is assigned to L2TP clients.
		Value Range: 1 - 254
IP Pool Ending	Mandatory field.	Enter the L2TP server ending IP of the virtual IP pool.
Address	Default setting: 17	This sets the ending IP which is assigned to L2TP clients.
		Value Range: >= Starting Address, and < (Starting Address + 8) or 254
Authentication	Mandatory field.	Select single or multiple Authentication Protocols for the L2TP server
Protocol		with which to authenticate L2TP clients.
		Available authentication protocols include: PAP, CHAP, MS-CHAP or
		MS-CHAP v2
MPPE Encryption	Mandatory field.	Specify whether to support MPPE Protocol.
		Check ☑ Enable to enable MPPE and from dropdown box select: 40 bits,
		56 bits or 128 bits
		Note – when MPPE Encryption is enabled, the Authentication Protocol PAP / CHAP options will not be available.
Service Port	Mandatory field.	Specify the Service Port which L2TP server use.
		Value Range: 1 - 65535
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the changes.

Table 153 – L2TP Server Configuration

## 6.1.3.5 L2TP Server Status list

After the L2TP server has been set up L2TP clients connected to it will be listed in the L2TP Server Status list:

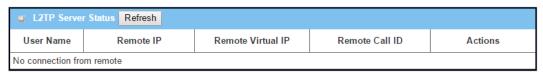


Figure 253 – L2TP Server Status list

The following details of each connected L2TP client are listed: **User Name**, **Remote IP**, **Remote Virtual IP**, **Remote Call ID** and current **Actions** 

Click the **Refresh** button to renew the L2TP client information.

#### 6.1.3.6 L2TP User Accounts

The **User Account List** contains details of L2TP user accounts that are able to establish remote L2TP VPN connections to the router. Up to ten (10) User Accounts can be created.

Click **Add** button to add user account in the **User Account Configuration** screen:

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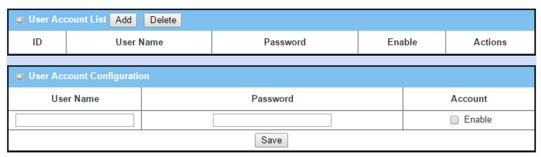


Figure 254 – User Account Configuration

ltem	Notes	Description
Add	Button	Click the <b>Add</b> button in the User Account List to open the User Account Configuration screen where you can create new user accounts.  Up to ten (10) User Accounts can be created.
User Name	Mandatory field. 1 - 32 characters	Enter a user name for the user account.
Password	Mandatory field. 1 - 32 characters	Enter a secure password.
Account	Checkbox	Click <b>☑ Enable</b> to activate the user account.
Delete	Button	Click ☑ Select for the User Account that you want to permanently delete and then click the Delete button.
Edit	Button	Click the <b>Edi</b> t button to change the User Name or Password of an existing user account.  Note that you can uncheck <b>Enable</b> rather than permanently Delete, this will allow you to retain the user details while disabling its access to the L2TP server.
Save	Button	Click <b>Save</b> to create the user account.

Table 154 – User Account Configuration

# 6.1.3.7 L2TP as a Client

When **Client** is selected in the **Configuration** section the **L2TP Client Configuration** screen will appear. Create clients for the L2TP server here.

## 6.1.3.8 Enable L2TP

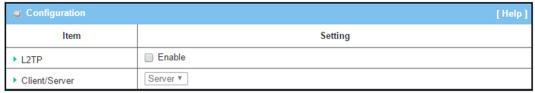


Figure 255 – L2TP Client Configuration

Item	Notes	Description
L2TP	Checkbox	Click 🗹 <b>Enable</b> to activate the L2TG functionality
Client Server	Drop-down list	Select <b>Client</b> from the drop-down list to create an L2TP Client.



Item	Notes	Description
Save	Button	Click <b>Save</b> to create the user account.

Table 155 – L2TP Client Configuration

When Client is selected the L2TP Client Configuration and the L2TP Client List & Status sections display below the Configuration window.

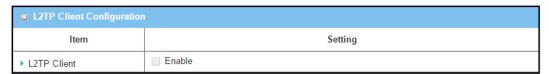


Figure 256 - L2TP Client List & Status

Item	Notes	Description
L2TP Client	Checkbox	Click <b>Enable</b> to activate the L2TG client functionality
Save	Button	Click <b>Save</b> to create the user account.

Table 156 – L2TP Client List & Status

When L2TP Client is enabled the Add, Delete and Refresh buttons on the L2TP Client List & Status become active.

# 6.1.3.9 Create/Edit L2TP Client

Click on the Add button to create a new client in the list. You can create up to eight L2TP clients.

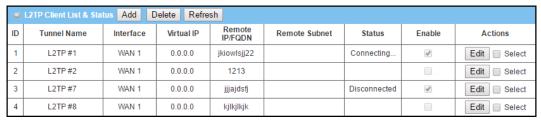


Figure 257 – L2TP Client List & Status

Item	Notes	Description
Add	Button	Click the <b>Add</b> button in the User Account List to open the User Account Configuration screen where you can create new user accounts, see next section.
		Up to eight (8) client accounts can be created.
Delete	Button	Click <b>Select</b> on one or more Client descriptions and then click the Delete button to permanently remove them from the list.
Refresh	Button	Click the <b>Refresh</b> button to test the connection.
Client details	Fields in row.	The following details are displayed for each client: ID number, Tunnel Name, Interface, Virtual OP address, Remote IP/FQDN address, Remote Subnet address, connection Status, and Enable/Disabled status.  These are all set in the L2TP Client Configuration window. See the next section for details regarding these settings.

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Item	Notes	Description
Delete	Button	Click  Select for the User Account that you want to permanently delete and then click the Delete button.
Enable	Button	Click the <b>Edit</b> button to select <b>Tunnel Imable</b> in the L2TP Client Configuration window.  Note that you can uncheck <b>Imable</b> rather than permanently Delete, this will allow you to retain the user details while disabling its access to the L2TP client.
Edit	Button	Click the <b>Edit</b> button to make changes to the client in the L2TP Client Configuration window.
Select	Checkbox	Click ☑ <b>Select</b> on one or more Client descriptions and then click the Delete button to permanently remove them from the list

Table 157 – L2TP Client List & Status

When **Add** or **Edit** button is applied, the **L2TP Client Configuration** window will appear:

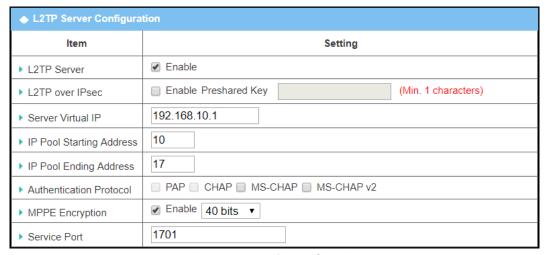


Figure 258 – L2TP Client Configuration

Item	Notes	Description
Tunnel Name	Mandatory field.	Add a meaningful name.
	1 - 32 characters	
Interface	Mandatory field.	WAN-1 is available only when WAN-1 interface is enabled).
		The same applies to other WAN interfaces (i.e. WAN-2).
Operation	Mandatory field.	There are two available operation modes: Always on or Failover
mode		Failover/ Always on: Define whether the PPTP client is a failover tunnel
		function or an always on tunnel.
		Note – If this PPTP is a failover tunnelling, you will need to select a primary IPSec tunnel from which to failover to.
L2TP over IPSec	Checkbox –	Check <b>☑ Enable</b> to activate L2TP over IPSec and specify a Preshared Key
	disabled by	(1 - 32 characters)
	default.	



Item	Notes	Description	
Remote LNS IP/FQDN	Mandatory field.	Enter the public IP address or the FQDN of the L2TP server.	
Remote LNS Port	Mandatory field.	Enter the Remote LNS Port for this L2TP tunnel.  Value Range: 1 - 65535	
User Name	Mandatory field.	Enter the User Name for this L2TP tunnel to be authenticated with when connecting to L2TP server.  Value Range: 1 - 32 characters	
Password	Mandatory field.	Enter a secure password for this L2TP tunnel to be authenticated with when connecting to L2TP server.	
Tunnelling Password	Optional field. Disabled by default.	Enter the Tunnelling Password for authenticating this L2TP tunnel.	
Remote Subnet	Mandatory field.	Specify the remote subnet for this L2TP tunnel to reach the L2TP server. The Remote Subnet format must be IP address/netmask (e.g. 10.0.0.2/24). It is for the Intranet of L2TP VPN server. At the L2TP client peer, the packets whose destination is in the dedicated subnet will be transferred via the L2TP VPN tunnel. Others will be transferred based on current routing policy of the security gateway at the L2TP client peer. If you enter 0.0.0.0/0 in the Remote Subnet field, it will be treated as a default gateway setting for the L2TP client peer, all packets, including the Internet accessing of L2TP Client peer, will go through the established L2TP VPN tunnel. That means the remote L2TP VPN server controls the flow of any packets from the L2TP client peer.	
Authentication Protocol	Mandatory field. All unselected by default.	Specify one or more Authentication Protocol(s) for this L2TP tunnel.  Available authentication methods are: PAP, CHAP, MS-CHAP or MS-CHAP v2	
MPPE Encryption	Optional field – disabled by default.	Specify whether L2TP server supports MPPE Protocol.  Check ☑ Enable to enable MPPE.  Note – when MPPE Encryption is enabled, the Authentication Protocol PAP /CHAP options will not be available.	
LCP Echo Type	Auto = default setting. Value Ranges: 1 - 99999 for Interval Time 1 - 999 for Failure Times	Specify the LCP Echo Type for this L2TP tunnel: Auto, User-defined, or Disable Auto – the system sets the Interval and Max. Failure Time. User-defined – enter the Interval and Max. Failure Time. The default value for Interval is 30 seconds, and Maximum Failure Times is 6 times Disable – disable the LCP Echo.	
Service Port	Mandatory field.  Value Range: 0 - 65535	Specify the Service Port for this L2TP tunnel to use: Auto, (1701) for Cisco), or User-defined Auto – The system determines the service port.	

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Item	Notes	Description
		1701 (for Cisco) – The system use port 1701 for connecting with CISCO L2TP Server.  User-defined – Enter the service port. The default value is 0.
Tunnel	Disabled by default.	Check ☑ Enable to enable this L2TP tunnel.
Edit	Button	Click <b>Save</b> to create the client account.
Undo	Button	Click <b>Undo</b> button to cancel the settings.
Back	Button	Click <b>Back</b> button to return to the previous page.

Table 158 – L2TP Client Configuration

#### 6.1.4 PPTP

Point-to-Point Tunnelling Protocol (PPTP) is a method for implementing virtual private networks. It is a client-server based technology. PPTP uses a control channel over TCP and a GRE tunnel operating to encapsulate PPP packets. There are various levels of authentication and encryption for PPTP tunnelling, usually natively as standard features of the Windows PPTP stack. The security router can play either "PPTP Server" role or "PPTP Client" role for a PPTP VPN tunnel, or both at the same time for different tunnels. PPTP tunnel process is nearly the same as L2TP.

**PPTP Server** – It must have a static IP or a FQDN for clients to create PPTP tunnels. It also maintains "User Account list" (user name / password) for client login authentication; There is a virtual IP pool to assign virtual IP to each connected PPTP client.

**PPTP Client** – This can be mobile users or routers in remote offices with dynamic IP. To setup tunnel, it should get "user name", "password" and server's global IP. In addition, it is required to identify the operation mode for each tunnel as either main connection or failover for another tunnel to increase overall bandwidth. It needs to decide "Default Router" or "Remote Subnet" for packet flow. You can also define what kind of traffic will pass through the PPTP tunnel in the "Default Router / Remote Subnet" parameter.



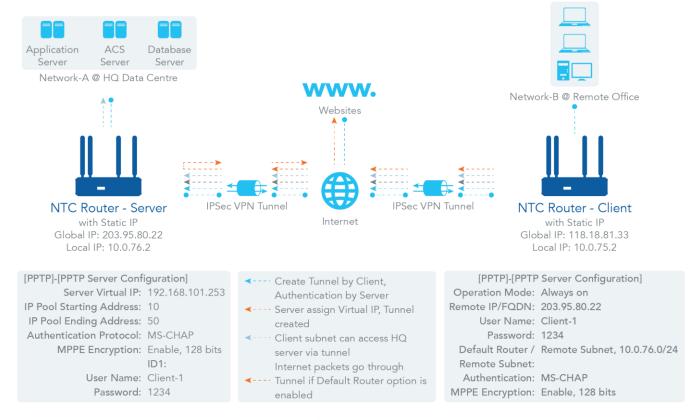


Figure 259 – PPTP

There are two options, "Default Gateway" and "Remote Subnet" for the "Default Gateway / Remote Subnet" configuration item. When you choose "Remote Subnet", you need to specify one more setting: the remote subnet. This is for the Intranet of the PPTP VPN server. At the PPTP client peer, the packets whose destination is in the dedicated subnet will be transferred via the PPTP VPN tunnel. Others will be transferred based on current routing policy of the security gateway at PPTP client peer. If you choose "Default Gateway" option for the PPTP client peer, all packets will go through the established PPTP VPN tunnel. That means the remote PPTP VPN server controls the flowing of any packets from the PPTP client peer.

#### 6.1.4.1 PPTP Setting

## **Enable PPTP**

To enable the PPTP functionality:

- 1 Select **VPN** from the **Security** submenu and click the **PPTP** tab.
- 2 Go to the **Configuration** section:

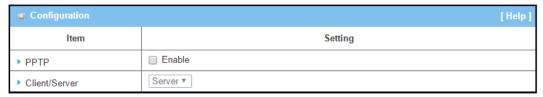


Figure 260 – Enable PPTP

3 Click **PPTP ☑ Enable** and select a configuration type, either **Server** or **Client**, for the router to operate as.

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Item	Notes	Description
РРТР	Checkbox, disabled by default.	Check <b>☑ Enable</b> to activate the PPTP functionality.
Server/ Clients	Drop-down list. Server is the default selection.	When Server is selected the server configuration screen will be displayed below for further setup.  When Client is selected the client configuration will be displayed instead.
Save	Button	Click <b>Save</b> to save the setting.

Table 159 – Enable PPTP

# As a PPTP Server

If **Server** is selected the **PPTP Server Configuration** displays where you can enable the PPTP server function and specify its settings. Configure the router to act as a PPTP server here.

■ PPTP Server Configuration		
ltem	Setting	
▶ PPTP Server	☐ Enable	
▶ Server Virtual IP	192.168.0.1	
▶ IP Pool Starting Address	10	
▶ IP Pool Ending Address	17	
▶ Authentication Protocol	□ PAP □ CHAP □ MS-CHAP □ MS-CHAP v2	
▶ MPPE Encryption	PPE Encryption ☐ Enable 40 bits ▼	

Figure 261 – PPTP Server Configuration

ltem	Notes	Description
PPTP Server	Disabled by default.	Click ☑ <b>Enable</b> to activate PPTP Server functions.
Server Virtual IP	Mandatory field.	Specify the PPTP server Virtual IP address.
	Default setting:	The virtual IP address will serve as the virtual DHCP server for the PPTP
	192.168.0.1	clients.
		Clients will be assigned a virtual IP address from it after the PPTP tunnel
		has been established.
IP Pool Starting	Mandatory field.	Enter the PPTP server's Virtual IP DHCP server. User can specify the
Address	Default setting: 10	first IP address for the subnet from which the PPTP client's IP address will
		be assigned.
		Value Range: 1 - 254
IP Pool Ending	Mandatory field.	Enter the PPTP server's Virtual IP DHCP server.
Address	Default setting: 17	Specify the last IP address for the subnet from which the PPTP client's
		IP address will be assigned
		Value Range: >= Starting Address, and < (Starting Address + 8) or 254



ltem	Notes	Description
Authentication Protocol	Mandatory field. Disabled by default.	Select single or multiple Authentication Protocols for the PPTP server with which to authenticate PPTP clients.  Available authentication protocols include: PAP, CHAP, MS-CHAP or MS-CHAP v2
MPPE Encryption	Mandatory field. Disabled by default.	Specify whether to support MPPE Protocol. Click I Enable to enable  MPPE and select 40 bits, 56 bits or 128 bits from dropdown box.  Note - when MPPE Encryption is enabled, the Authentication Protocol PAP / CHAP options will not be available.
Save Undo	Button Button	Click <b>Save</b> to save the settings.  Click <b>Undo</b> to cancel the changes.

Table 160 - PPTP Server Configuration

#### 6.1.4.2 PPTP Server Status list

After the PPTP server has been set up PPTP clients connected to it will be listed in the PPTP Server Status list:



Figure 262 – PPTP Server Status

The following details of each connected PPTP client are listed: **User Name, Remote IP, Remote Virtual IP, Remote Call ID** and current **Actions** 

Click the **Refresh** button to renew the PPTP client information.

To create a new client, select Client from the Client/Server drop down list on the Configuration section and then check **☑ Enable** in the PPTP Client Configuration section.



Figure 263 – PPTP Client Configuration

When **☑** Enable is selected, the buttons on the PPTP Client List & Status section become active.

Click on the Add button to create a new client in the list. You can create up to ten (10) PPTP client user accounts.

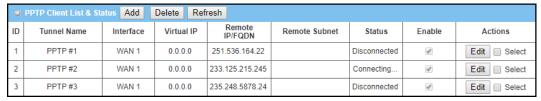


Figure 264 – PPTP Client List & Status

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Item	Notes	Description
Add	Button	Click the <b>Add</b> button in the User Account List to open the User Account Configuration screen where you can create new user accounts, see next section.  Up to ten (10) client accounts can be created.
Delete	Button	Click  Select on one or more Client descriptions and then click the Delete button to permanently remove them from the list.
Refresh	Button	Click the <b>Refresh</b> button to test the connection.
Client details	Fields in row.	The following details are displayed for each client: ID number, Tunnel Name, Interface, Virtual OP address, Remote IP/FQDN address, Remote Subnet address, connection Status, and Enable/Disabled status.  These are all set in the PPTP Client Configuration window. See the next section for details regarding these settings.
Delete	Button	Click ☑ <b>Select</b> for the User Account that you want to permanently delete and then click the Delete button.
Enable	Button	Click the <b>Edit</b> button to select Tunnel <b>Enable</b> in the PPTP Client Configuration window.  Note that you can uncheck <b>Enable</b> rather than permanently Delete, this will allow you to retain the user details while disabling its access to the PPTP client.
Edit	Button	Click the <b>Edit</b> button to make changes to the client in the PPTP Client Configuration window.
Select	Checkbox	Click <b>Select</b> on one or more Client descriptions and then click the Delete button to permanently remove them from the list.

Table 161 – PPTP Client List & Status

When Add or Edit button is applied, the PPTP Client Configuration window will appear:

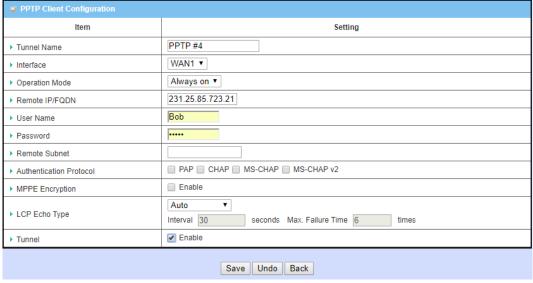


Figure 265 – PPTP Client Configuration



Item	Notes	Description	
Tunnel Name	Mandatory field.	Add a meaningful name.	
	1 - 32 characters		
Interface	Mandatory field.	WAN-1 is available only when WAN-1 interface is enabled).	
		The same applies to other WAN interfaces (i.e. WAN-2).	
Operation	Mandatory field.	There are two available operation modes: <b>Always on</b> or <b>Failover</b>	
mode		Failover/Always on: Define whether the PPTP client is a failover tunnel	
		function or an always on tunnel.	
		<b>Note</b> – If this PPTP is a failover tunnelling, you will need to select a primary IPSec tunnel from which to failover to.	
Remote	Mandatory field.	Enter the public IP address or the FQDN of the PPTP server.	
IP/FQDN	Format can be ipv4		
	address or FQDN		
User Name	Mandatory field.	Enter the User Name for this PPTP tunnel to be authenticated with when	
		connecting to PPTP server.  Value Range: 1 - 32 characters	
Password	Mandaton, field	-	
Password	Mandatory field.	Enter a secure password for this PPTP tunnel to be authenticated with when connecting to PPTP server.	
Default	Mandatory field.	datory field. Specify a gateway for this PPTP tunnel to reach PPTP server.	
Gateway /		When you choose Remote Subnet, you need to specify one more setting:	
Remote Subnet		the remote subnet. It is for the Intranet of PPTP VPN server. So, at PPTP	
		client peer, the packets whose destination is in the dedicated subnet will be transferred via the PPTP VPN tunnel. Others will be transferred based	
		on current routing policy of the security gateway at PPTP client peer.	
		If you choose Default Gateway option for the PPTP client peer, all packets,	
		including the Internet accessing of PPTP Client peer, will go through the	
		established PPTP VPN tunnel. That means the remote PPTP VPN server	
		controls the flowing of any packets from the PPTP client peer. Certainly, those packets come through the PPTP VPN tunnel.	
		The Remote Subnet format must be IP address/netmask (e.g. 10.0.0.2/24)	
Authentication	Mandatory field.	Specify one or more Authentication Protocol(s) for this PPTP tunnel.	
Protocol	All unselected by	Available authentication methods are: PAP, CHAP, MS-CHAP or MS-CHAP	
	default.	v2	
МРРЕ	Optional field –	Specify whether PPTP server supports MPPE Protocol.	
Encryption	disabled by	Check ☑ <b>Enable</b> to enable MPPE.	
	default.	<b>Note</b> – when MPPE Encryption is enabled, the Authentication Protocol PAP /CHAP options will not be available.	
NAT before	Optional field –	Check ☑ <b>Enable</b> to enable NAT function for this PPTP tunnel.	
Tunnelling	disabled by		
	default.		

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Item	Notes	Description
LCP Echo Type	Auto = default setting. Value Ranges: 1 - 99999 for Interval Time 1 - 999 for Failure	Specify the LCP Echo Type for this PPTP tunnel: Auto, User-defined, or Disable Auto – the system sets the Interval and Max. Failure Time. User-defined – enter the Interval and Max. Failure Time. The default value for Interval is 30 seconds, and Maximum Failure Times is 6 times
	Times	Disable – disable the LCP Echo.
Tunnel	Disabled by default.	Check ☑ <b>Enable</b> to enable this PPTP tunnel.
Edit	Button	Click <b>Save</b> to create the client account.
Undo	Button	Click <b>Undo</b> button to cancel the settings.
Back	Button	Click <b>Back</b> button to return to the previous page.

Table 162 – PPTP Client Configuration

## 6.1.5 GRE

Generic Routing Encapsulation (GRE) is a tunnelling protocol developed by Cisco Systems that encapsulates a wide variety of network layer protocols inside virtual point-to-point links over an Internet Protocol internetwork.

Deploy an NTC-400 Series Router router at a remote site and establish a virtual private network with the control centre using GRE tunnelling. All client hosts behind the router can make data communication with server hosts behind control centre router.

GRE Tunnelling is similar to IPSec Tunnelling where the client requests the tunnel establishment with the server. Both the client and the server must have a Static IP or an FQDN. Any peer router can work as either a client or a server, even using the same set of configuration rules.



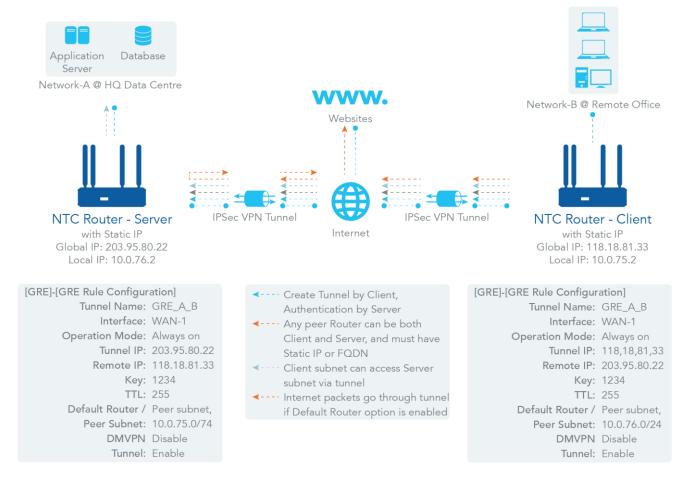


Figure 266 – GRE Tunnel Scenario

To setup a GRE tunnel, each peer needs to setup its global IP as the tunnel IP and fill in the other's global IP as remote IP.

Each peer must further specify the Remote Subnet item. This is for the Intranet of GRE server peer. At the GRE client peer, the packets whose destination is in the dedicated subnet will be transferred via the GRE tunnel. Others will be transferred based on current routing policy of the router at GRE client peer. If you entered 0.0.0.0/0 in the Remote Subnet field, it will be treated as a "Default Router" setting for the GRE client peer and all packets will go through the established GRE tunnel. That means the remote GRE server peer controls the flow of any packets from the GRE client peer.

If the GRE server supports DMVPN Hub function, like a Cisco router as the VPN concentrator, the GRE client can activate the DMVPN spoke function here since it is implemented by GRE over IPSec tunnelling.

## 6.1.5.1 Enable GRE

To enable the **GRE** functionality:

- 1 Select **VPN** from the **Security** submenu and click the **GRE** tab.
- 2 Go to the **Configuration** section:

■ Configuration [Help		
Item	Setting	
▶ GRE Tunnel	✓ Enable	
Max. Concurrent GRE Tunnels	32	

Figure 267 – Enable GRE Tunnel

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## 3 Click GRE Tunnel ☑ Enable and set the Maximum number of Concurrent GRE Tunnels

Item	Notes	Description
GRE Tunnel	Checkbox, disabled by default.	Check <b>☑ Enable</b> to activate the GRE functionality.
Max. Concurrent	32 is the default setting.	Specify the maximum number of simultaneous GRE
GRE Tunnels	32 is the maximum	tunnel connections.
	number.	<b>Note</b> – The maximum number of supported tunnels may vary depending on your model.
Save	Button	Click <b>Save</b> to save the setting.
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 163 – Enable GRE Tunnel

# 6.1.5.2 Create/Edit GRE Tunnel

When **Enable** is selected, the buttons on the **GRE Tunnel List** section become active.

Click on the **Add** button to create a new client in the list. You can create up to the maximum number of concurrent GRE tunnels that you had set previously in the **Configuration** section, see above.

□ GI	GRE Tunnel List Add Delete										
ID	Tunnel Name	Interface	Operation Mode	Tunnel IP	Remote IP	Key	TTL	Keep- alive	Remote Subnet	Enable	Actions
1	GRE #1	WAN 1	Always on	255.255.0.12/16	225.225.1.2		45	~		<b>₽</b>	Edit Select
2	GRE #2	WAN 1	Always on	255.255.12.32/16	235.123.25.10		25				Edit Select

Figure 268 – GRE Tunnel List

Item	Notes	Description
Add	Button	Click the <b>Add</b> button in the GRE Tunnel List to open the <b>GRE Rule Configuration</b> screen where you can create new GRE Tunnels, see next section.
Delete	Button	Click ☑ <b>Select</b> in the <b>Actions</b> column for one or more GRE Tunnel descriptions and then click the <b>Delete</b> button to permanently remove them from the list.
Client details	Fields in row.	The following details are displayed for each client: ID number, Tunnel Name, Interface, Operation Mode, Tunnel IP, Remote IP, Key, TTL, Keep-alive status, Remote Subnet address, and Enable/Disabled status  These are all set in the GRE Rule Configuration window. See the next section for details regarding these settings.
Delete	Button	Click ☑ <b>Select</b> for the GRE Tunnel that you want to permanently delete and then click the <b>Delete</b> button.
Enable	Button	Click the <b>Edit</b> button to select Tunnel <b>Enable</b> in the GRE Rule Configuration window.  Note that you can uncheck <b>Enable</b> rather than permanently Delete, this will allow you to retain the user details while disabling its access to the PPTP client.



Item	Notes	Description
Edit	Button	Click the <b>Edit</b> button to make changes to the client in the GRE Rule Configuration window.
Select	Checkbox	Click  Select on one or more tunnel rules and then click the Delete button to permanently remove them from the list.

Table 164 – GRE Tunnel List

When Add or Edit button is applied, the GRE Rule Configuration window will appear:

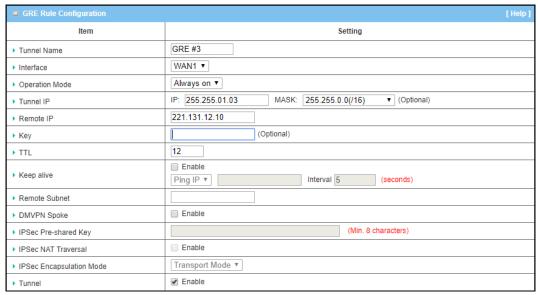


Figure 269 – GRE Rule Configuration

Item	Notes	Description
Tunnel Name	Mandatory field.	Add a meaningful name.
	1 - 32 characters	
Interface	Mandatory field.	Select the interface on which GRE tunnel is to be established.
	WAN-1 is the	It can be via either the WAN and LAN interface32- 32.
	default setting.	
Operation	Mandatory field.	Define the operation mode for the GRE Tunnel: Always On, or Failover
mode	Always on is the	If this tunnel is set as a Failover tunnel, you need to further select a
	default setting.	primary tunnel from which to failover to.
		<b>Note</b> – Failover mode is not available for the router with single WAN.
Tunnel IP	Optional field.	Enter the tunnel IP address and corresponding subnet mask.
Remote IP	Mandatory field.	Enter the Remote IP address of remote GRE tunnel router. Normally this
		is the public IP address of the remote GRE router.
Key	Optional field.	Enter the Key for the GRE connection.
		Value Range: 0 - 999999999
TTL	Mandatory field.	Specify TTL hop-count value for this GRE tunnel.

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Item	Notes	Description
		Value Range: 1 - 255
Keep alive	Disabled by default. Default setting: 5 seconds	Check ☑ Enable to enable Keep alive function.  Select Ping IP to keep live and enter the IP address to ping. Enter the ping time interval in seconds.  Value Range: 5 - 999 seconds
Remote Subnet	Mandatory field.	Specify the remote subnet for this GRE tunnel.  The Remote Subnet format must be IP address/netmask (e.g. 10.0.0.2/24).  It is for the Intranet of GRE server peer. So, at GRE client peer, the packets whose destination is in the dedicated subnet will be transferred via the GRE tunnel. Others will be transferred based on current routing policy of the security router at GRE client peer.
		If you entered 0.0.0.0/0 in the Remote Subnet field, it will be treated as a default router setting for the GRE client peer, all packets, including the Internet accessing of GRE client peer, will go through the established GRE tunnel. That means the remote GRE server peer controls the flow of any packets from the GRE client peer. Certainly, those packets come through the GRE tunnel.
DMVPN Spoke	Disabled by default.	Check ☑ <b>Enable</b> to have the router support DMVPN Spoke for this GRE tunnel.
IPSec Pre- shared Key	Mandatory field.	Enter a DMVPN spoke authentication Pre-shared Key  Value Range: 8 - 32 characters  Note – Pre-shared Key is available only when DMVPN Spoke is enabled, see previous setting.
IPSec NAT Traversal	Disabled by default.	Check ☑ Enable to enable NAT-Traversal.  Note – IPSec NAT Traversal will not be available when DMVPN is not enabled.
IPSec Encapsulation Mode	Disabled by default.	Specify the IPSec Encapsulation Mode from the dropdown box: Transport mode or Tunnel mode  Note – IPSec Encapsulation Mode will not be available when DMVPN is not enabled, see above.
Tunnel	Disabled by default.	Check ☑ Enable to enable this GRE tunnel.
Save	Button	Click <b>Save</b> to create the GRE Tunnel Rule.
Undo	Button	Click <b>Undo</b> button to cancel the settings.
Back	Button	Click <b>Back</b> button to return to the previous page.

Table 165 – GRE Rule Configuration

# 6.2 Firewall

The firewall functions include Packet Filter, URL Blocking, Content Filter, MAC Control, Application Filter, IPS and some firewall options.



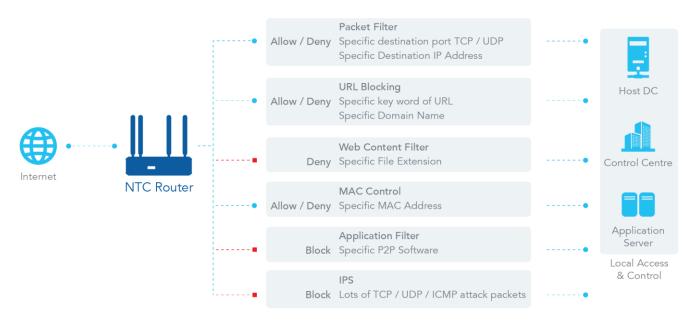


Figure 270 – Firewall

#### 6.2.1 Packet filters

The Packet Filter function allows you to define filtering rules for incoming and outgoing packets effectively controlling which packets are allowed or blocked from passing through it. A packet filter rule can indicate which interface the packet uses to enter and leave the router, the source and destination IP addresses, and the destination service port type and port number. In addition, you can be schedule a rule to be active or inactive at specified times.

# 6.2.1.1 Packet Filter with White List Scenario

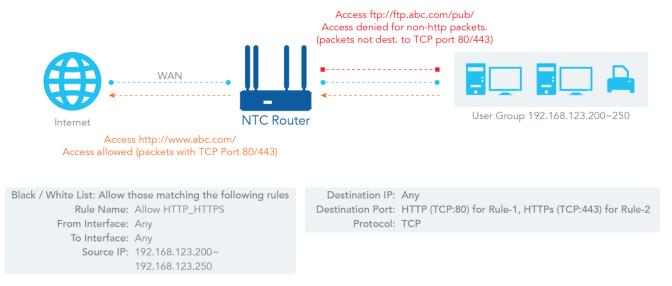


Figure 271 – Packet Filter with White List Scenario

As shown in the diagram above, specify "Packet Filter Rule List" as white list (*Allow those matching the following rules*) and define the rules. Rule-1 is to allow HTTP packets to pass, and Rule-2 is to allow HTTPS packets to pass.

Under such configuration, the router will allow only HTTP and HTTPS packets, issued from the IP range 192.168.123.200 to 250, which are targeted to TCP port 80 or 443 to pass the WAN interface.

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# 6.2.1.2 Packet Filter Settings

To enable the Packet Filter functionality:

- 1 Select **Firewall** from the **Security** submenu on the left and then open the **Packet Filters** tab.
- 2 Go to the **Configuration** section of the **Packet Filters** page:

© Configuration [Help]		
Item	Setting	
➤ Packet Filters   ☑ Enable		
▶ Black List / White List	Deny those match the following rules. ▼	
▶ Log Alert	☐ Log Alert	

Figure 272 - Enable Packet Filters

3 Click **Packet Filters ☑ Enable** and set the following parameters:

ltem	Notes	Description
Packet Filters	Checkbox, disabled by default.	Check <b>☑ Enable</b> to activate the Packet Filter functionality.
Black List / White List	Drop down list  Deny those match the following rules is the default setting.	When Deny those match the following rules is selected packets that meet the criteria of the rule will be blocked – "black listed" – and any other packets will be allowed to pass.  In contrast, Allow those match the following rules will allow those packets that meet the criteria of the rule to pass, that is be part of the "White List", and the rest will be blocked.
Log Alert	Disabled by default	Check ☑ <b>Log Alert</b> to activate event logging.
Save	Button	Click <b>Save</b> to save the setting.
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 166 – Enable Packet Filters

# 6.2.1.3 Create/Edit Packet Filter Rules

When **Example** is selected, the buttons on the **Packet Filter List** section become active.

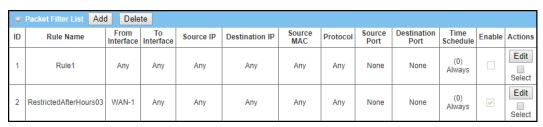


Figure 273 – Packet Filter Rule Configuration

Click on the **Add** button to create a new client in the list. You can create up to the maximum number of concurrent GRE tunnels that you had set previously in the **Packet Filter Rule Configuration** section, see above.



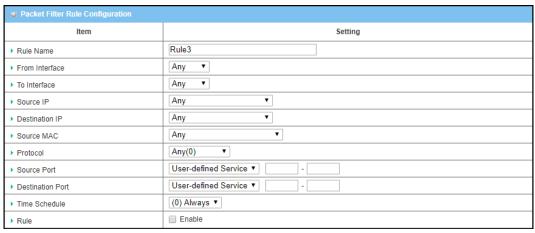


Figure 274 – Packet Filter Rule Configuration

Item	Notes	Description
Rule Name	Mandatory field.	Enter a meaningful packet filter rule name of up to 30 characters.
	String format.	
From Interface	Mandatory field.	The "From" interface is defined to be the packet-entering interface of the
	Default setting: Any	router, that is the service that the packets are being delivered by.
		If the packets to be filtered are coming from LAN to WAN then select
		LAN for this field. Or VLAN-1 to WAN then select VLAN-1 for this field.
		Other examples are VLAN-1 to VLAN-2 or VLAN-1 to WAN.
		Select Any to filter packets coming into the router from any interface.
		<b>Note</b> – Two identical interfaces are not accepted by the router. For example <i>VLAN-1 to VLAN-1</i> will result in an error message.
To Interface	Mandatory field.	The "To" interface is defined to be the packet-leaving interface of the
	Default selection: Any	router, that is the service that the packets are being sent with.
		If the packets to be filtered are entering from LAN to WAN then select
		WAN for this field. Or VLAN-1 to WAN then select WAN for this field.
		Other examples are VLAN-1 to VLAN-2. VLAN-1 to WAN.
		Select Any to filter packets leaving the router from any interfaces.
		<b>Note</b> – Two identical interfaces are not accepted by the router. For example <i>VLAN-1 to VLAN-1</i> will result in an error message.
Source IP	Mandatory field.	This field specifies the Source IP address or addresses.
	Default selection: Any	Select Any to filter packets coming from any IP addresses.
		Select Specific IP Address to filter packets coming from an IP address
		which you enter into the following text box.
		Select IP Range to filter packets coming from a specified range of IP
		address. Define the range in the two following text boxes.
		Select IP Address-based Group to filter packets coming from a pre-
		defined group.
		Note – group must be pre-defined before this option become available. Refer to Object Definition > Grouping > Host grouping. You may also access to create a group by the Add Rule shortcut button.

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Item	Notes	Description
Destination IP	Mandatory field.	This field specifies the Destination IP address or addresses.
	Default selection: Any	Select Any to filter packets that are entering to any IP addresses.
		Select Specific IP Address to filter packets entering to an IP address
		entered in this field.
		Select IP Range to filter packets entering to a specified range of IP
		address entered in this field.
		Select IP Address-based Group to filter packets entering to a pre-defined
		group selected.
		Note – Groups must be pre-defined before this selection become available. Refer to Object Definition > Grouping > Host grouping. You may also access to create a group by the Add Rule shortcut button. Setting done through the Add Rule button will also appear in the Host grouping setting screen.
Source MAC	Mandatory field.	This field specifies the Source MAC address or addresses.
	Default selection: Any	Select Any to filter packets coming from any MAC addresses.
		Select Specific MAC Address to filter packets coming from a MAC
		address.
		Select MAC Address-based Group from the drop down list to filter
		packets coming from the selected group.
		Note – Groups must be pre-defined before this selection become available in the drop down list.
		Refer to Object Definition > Grouping > Host grouping.
		Alternatively, click the Add Rule button that displays when this drop down list is empty to create a new group.
Protocol	Mandatory field.	If the Protocol selection is: Any, ICMPv4, TCP or UDP
	Drop-down list.	The Source Port drop down list will have two options:
		User-defined Service – specify a port range(1 - 65535), or
	Your selection	Well-known Service – select a predefined port from the drop-down
	determines the options	list.
	which follow.	The Destination Port drop down list will have the same two options:
		User-defined Service – specify a port range (1 - 65535), or
	Default selection: Any	Well-known Service – select a predefined port from the drop-down
	(0)	list.
		<b>Note</b> — Any will apply to all packets regardless of their protocol.
		If the Protocol selection is <b>GRE</b> the packet filter will only apply to GRE
		packets.
		If the Protocol selection is <b>ESP</b> the packet filter will only apply to ESP packets.
		If the Protocol selection is <b>SCTP</b> the packet filter will only apply to SCTP packets.

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Item	Notes	Description
		If the Protocol selection is <b>User-defined</b> then only packets with a protocol number specified by you in the Protocol Number box will be filtered. Enter an Internet Assigned Numbers Authority protocol number.
Time Schedule	Mandatory field.	Select a Time Schedule from the drop down list to apply to this rule or leave it as Always (i.e. without a time parameter).  If the drop down list is empty you will need to define a Time Schedule using the <b>Object Definition &gt; Scheduling &gt; Configuration</b> tab.
Rule	Disabled by default.	Click <b>☑ Enable</b> to activate this rule then save the settings.
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.
Back	Button	When the <b>Back</b> button is clicked the screen will return to the Packet Filter Configuration page.

Table 167 – Packet Filter Rule Configuration

## 6.2.2 URL Blocking

Use **URL Blocking** to define rules to block or allow incoming and outgoing Web request packets. The rules can control the Web requests containing complete URLs, partial domain names, or pre-defined keywords. For example, you can filter out or allow only Web requests containing domain suffixes like .com, .edu or .org or keywords like "torrent" or "warez".

Each rule is designated either as a **Black List**, blocking access from defined addresses, or a **White List** which specifically allows access.

In addition to rule parameters regarding addresses and keywords, rules can be set to run on schedules and the blocking activity can be logged, monitored and reported.

# 6.2.2.1 URL Blocking Rule with Black List



Figure 275 – URL Blocking Rule with Black List

When the administrator of the router wants to block Web requests with dedicated patterns, they can use the "URL Blocking" function to block specific Web requests by defining the black list as shown in the diagram above. When the administrator wants to allow only Web requests with dedicated patterns to go through the router, they can also use the "URL Blocking" function by defining the white list to meet the requirement.

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As shown in the diagram above, enable the URL blocking function and create the first rule to deny Web requests with the defined patterns to go through the router. The system will block Web requests with the defined patterns to pass through the router.

# 6.2.2.2 URL Blocking Settings

To enable the URL Blocking functionality:

- 1 Select **Firewall** from the **Security** submenu on the left and then open the **URL Blocking** tab.
- 2 Go to the **Configuration** section of the **URL Blocking** page:

■ Configuration [Help		
Item	Setting	
▶ URL Blocking		
▶ Black List / White List	Deny those match the following rules. ▼	
▶ Log Alert		

Figure 276 - Enable URL Blocking

3 Click **Packet Filters ☑ Enable** and set the following parameters:

Item	Notes	Description
URL Blocking	Checkbox, disabled by default.	Check ☑ Enable to activate the URL Blocking functionality.
Black List / White List	Drop down list  Deny those match the following rules is the default setting.	When Deny those match the following rules is selected packets that meet the criteria of the rule will be blocked – "black listed" – and any other packets will be allowed to pass.  In contrast, Allow those match the following rules will allow those packets that meet the criteria of the rule to pass, that is be part of the "White List", and the rest will be blocked.
Log Alert	Disabled by default	Check ☑ <b>Log Alert</b> to activate event logging for the selected rules.
Save	Button	Click <b>Save</b> to save the setting.
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 168 – Enable URL Blocking



# 6.2.2.3 Create/Edit Packet Filter Rules

When  $\square$  **Enable** is selected, the buttons on the **Packet Filter List** section become active.

u U	■ URL Blocking Rule List Add Delete							
ID	Rule Name	Source IP	Source MAC	URL / Domain Name / Keyword	Destination Port	Time Schedule	Enable	Actions
1	Rule1	Any	Any	www.gogle.com	Any	(0) Always		Edit Select
2	Rule2	Any	Any	.gov	Any	(0) Always	~	Edit Select
3	Rule3	Any	Any	.edu	Any	(0) Always	~	Edit Select

Figure 277 – URL Blocking Rule List

Click on the Add button to create a new rule in the list. You can add up to twenty (20) URL Blocking rules.

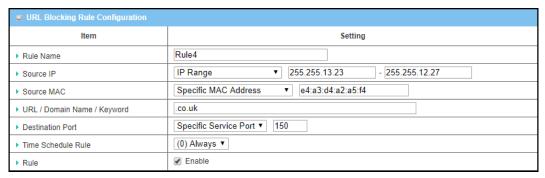


Figure 278 – URL Blocking Rule Configuration

Item	Notes	Description
Rule Name	Mandatory field.	Enter a meaningful name of up to 30 characters for the URL blocking rule.
	String format.	
Source IP	Mandatory field.	This field is to specify the <b>Source IP address</b> .
	Default setting: Any	Select Any to filter packets coming from any IP addresses.
		Select Specific IP Address to filter packets coming from an IP address entered in this field.
		Select IP Range to filter packets coming from a specified range of IP address entered in this field.
		Select IP Address-based Group from the drop down list to filter packets coming from the selected group.
		Note – Groups must be pre-defined before this selection become available in the drop down list.
		Refer to Object Definition > Grouping > Host grouping.
		Alternatively, click the Add Rule button that displays when this drop down list is empty to create a new group.
Source MAC	Mandatory field.	This field specifies the source MAC address or addresses.
	Default selection: Any	Select Any to filter packets coming from any MAC address.
		Select Specific MAC Address to filter packets coming from a MAC address entered in this field.

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ltem	Notes	Description
		Select MAC Address-based Group from the drop down list to filter packets coming from the selected group.
		Note – Groups must be pre-defined before this selection become available in the drop down list.
		Refer to Object Definition > Grouping > Host grouping.
		Alternatively, click the Add Rule button that displays when this drop down list is empty to create a new group.
URL/	Mandatory field.	Specify the URL, Domain Name, or Keyword to be included in the URL
Domain Name	Default selection: Any	blocking rule. Use the delimiter ";" to include a maximum of ten (10)
/ Keyword		Keywords in a rule string.
		In the Black List mode, if a matched rule is found, the packets will be dropped.
		In the White List mode, if a matched rule is found, the packets will be accepted and the others which do not match any rule will be dropped.
<b>Destination Port</b>	Mandatory field.	This field is to specify the <b>Destination Port</b> number.
	Default selection: Any	Select Any to filter packets going to any Port.
		Select Specific Service Port to filter packets going to the Port number (1 - 65535) entered in this field.
		Select Port Range to filter packets going to a specific range of Ports entered in the 'from' and 'to' fields.
Time Schedule	Mandatory field.	Select a Time Schedule from the drop down list to apply to this rule or leave it as Always (i.e. without a time parameter).
		If the drop down list is empty you will need to define a Time Schedule using the Object Definition > Scheduling > Configuration tab.
Rule	Disabled by default.	Click <b>Enable</b> to activate this rule then save the settings.
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.
Back	Button	When the <b>Back</b> button is clicked the screen will return to the Packet Filter Configuration page.

Table 169 – URL Blocking Rule Configuration

# 6.2.3 Content Filter

The **Content Filter** function can block HTML requests with some specific file name extensions such as ".exe", ".bat" (applications), "mpeg" (video), and so on. It can also block HTML requests containing certain script types, like Java Applets, Java Script code, cookies and Active X.

In addition, Content Filter blocking activity can be logged, monitored and reported.



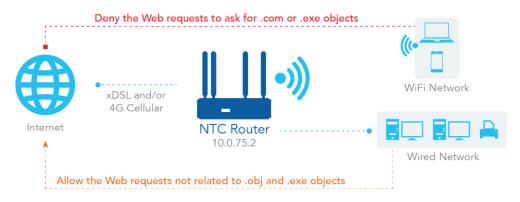


Figure 279 - Content filter

#### 6.2.3.1 Content Filter Scenario

When the administrator of the gateway wants to block Web requests for dedicated contents or objects, they can use the "Web Content Filters" function.

As shown in the diagram above, enable the Web content filters function to check and filter out Web requests on Cookies, Java and ActiveX objects then define further objects in the "Web Content Filter List" that may include extension ".exe" and ".com". The system will block requests containing objects with extension ".exe" or ".com".

## 6.2.3.2 Content Filter Settings

To enable the Content Filter functionality:

- 1 Select Firewall from the Security submenu on the left and then open the Content Filter tab.
- 2 Go to the **Configuration** section of the **Content Filter** page:



Figure 280 – Enable Web content Filters

3 Click **Content Filter ☑ Enable** and set the following parameters:

Item	Notes	Description
Web Content Filters	Checkbox, disabled by default.	Check ☑ Enable to activate the Content Filter
	derauit.	functionality.
Popular File	Multiple selection	☑ Cookie – Select to activate this pattern matching rule
Extension List	boxes.	which filters out packets containing the keyword:
	By default none are	'Cookie:'
	selected.	☑ Java – Select to activate this pattern matching rule
		which filters out packets containing any of the following
		keywords: .js, .class, .jar, .jsp, .java, .jse, .jcm, .jtk or
		.jad
		☑ ActiveX – Select to activate this pattern matching
		rule which filters out packets containing any of the

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Item	Notes	Description
		following keywords: .ocx, .cab, .ole, .olb, .com, .vbs, .vrm or .viv  When selected if any one of the matching criteria is found it a packet, it packets will be dropped.
Log Alert	Disabled by default	Check Log Alert ☑ <b>Enable</b> to activate event logging for the selected rules.
Save	Button	Click <b>Save</b> to save the setting.
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 170 – Enable Web content Filters

# 6.2.3.3 Create/Edit Content Filter Rules

When  $\square$  **Enable** is selected, the buttons on the **Content Filter List** section become active.

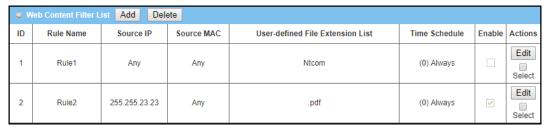


Figure 281 – Web Content Filter List

Click on the Add button to create a new rule in the list. You can add up to twenty (20) Content Filter rules.

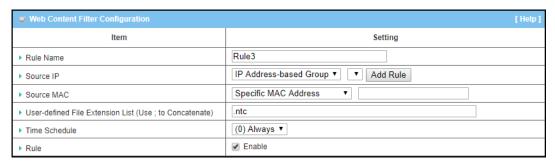


Table 171 – Web Content Filter List

Item	Notes	Description
Rule Name	Mandatory field.	Enter a meaningful name of up to 30 characters for the Content Filter
	String format.	rule.
Source IP	Mandatory field.	This field is to specify the Source IP address.
	Default setting: Any	Select Any to filter packets coming from any IP addresses.
		Select Specific IP Address to filter packets coming from an IP address
		entered in this field.
		Select IP Range to filter packets coming from a specified range of IP
		address entered in this field.
		Select IP Address-based Group from the drop down list to filter
		packets coming from the selected group.



Item	Notes	Description
		Note – Groups must be pre-defined before this selection become available in the drop down list.
		Refer to Object Definition > Grouping > Host grouping.
		Alternatively, click the Add Rule button that displays when this drop down list is empty to create a new group.
Source MAC	Mandatory field.	This field specifies the source MAC address or addresses.
	Default selection: Any	Select Any to filter packets coming from any MAC address.
		Select Specific MAC Address to filter packets coming from a MAC
		address entered in this field.
		Select MAC Address-based Group from the drop down list to filter
		packets coming from the selected group.
		<b>Note</b> – Groups must be pre-defined before this selection become available in the drop down list.
		Refer to <b>Object Definition &gt; Grouping &gt; Host grouping</b> .
		Alternatively, click the <b>Add Rule</b> button that displays when this drop down list is empty to create a new group.
User defined	Mandatory field.	Specify a file extension list for the content filter rule. Use the
File Extension List		delimiter ";" to list up to a maximum of ten (10) file extensions.
Time Schedule	Mandatory field.	Select a Time Schedule from the drop down list to apply to this rule
		or leave it as Always (i.e. without a time parameter).
		If the drop down list is empty you will need to define a Time
		Schedule using the Object Definition > Scheduling > Configuration
		tab.
Rule	Disabled by default.	Click ☑ <b>Enable</b> to activate this rule then save the settings.
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.
Back	Button	When the <b>Back</b> button is clicked the screen will return to the <b>Content Filter Configuration</b> page.

Table 172 – Web Content Filter List

# 6.2.4 MAC Control

The MAC Control function allows you to assign the accessibility to the router for different users based on device's MAC (Media Access Control) address. You can define up to twenty (20) MAC Control Rules which are designated as either Black Lists or White Lists.

When designated as a **Black List** all the MAC addresses in enabled rules will be prevented from accessing the router.

When designated as a White List all the MAC addresses in enabled rules will be allowed to access the router.

In addition, MAC Control activity can be logged, monitored and reported.

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## 6.2.4.1 MAC Control with Black List Scenario

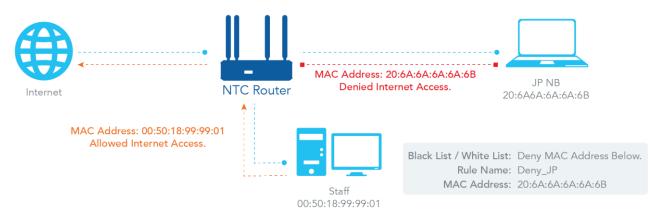


Figure 282 – MAC Control with Black List Scenario

As shown in the diagram above, enable the MAC control function and specify the "MAC Control Rule List" as a black list, and configure one MAC control rule for the router to deny the connection request from the "JP NB" with its own MAC address 20:6A:6A:6A:6A:6B.

The system will block the connection from "JP NB" to the router but allow others.

# 6.2.4.2 MAC Control Settings

To enable the MAC Control functionality:

- 1 Select Firewall from the Security submenu on the left and then open the MAC Control tab.
- 2 Go to the **Configuration** section of the **MAC Control** page:

■ Configuration [Help		
Item	Setting	
▶ MAC Control		
▶ Black List / White List	Deny MAC Address Below. ▼	
▶ Log Alert	☐ Enable	
► Known MAC from LAN PC List	[192.168.123.100(NTCWKS0102) ▼	

Figure 283 – Enable MAC Control

3 Click **MAC Control ☑ Enable** and set the following parameters:

ltem	Notes	Description
MAC Controls	Checkbox, disabled by default.	Check ☑ Enable to activate the MAC Control functionality.
Black List / White List	Drop down list  Deny those match the following rules is the default setting.	When Deny those match the following rules is selected packets that meet the criteria of the rule will be blocked – "black listed" – and any other packets will be allowed to pass.  In contrast, Allow those matching the following rules will allow those packets that meet the criteria of the rule to pass, i.e. those that are part of the "White List", and the rest will be blocked.



Item	Notes	Description
Log Alert	Disabled by default	Check <b>Log Alert ☑ Enable</b> to activate event logging for the selected rules.
Known MAC from	Text Entry box and	Select a MAC Address from LAN Client List and paste it
LAN PC List Button		into the text entry box.
		Click the Copy to button to copy the selected MAC
		Address into the filter rule.
Save	Button	Click <b>Save</b> to save the setting.
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 173 – Enable MAC Control

# 6.2.4.3 Create/Edit MAC Control Rules

When 🗹 **Enable** is selected, the **Add** and **Delete** buttons on the **MAC Control List** section become active.

■ M/	MAC Control Rule List Add Delete				
ID	Rule Name	MAC Address	Time Schedule Rule	Enable	Actions
1	Born2Rule	E3:F4:A2:F4:D3:A5	(0) Always	~	Edit Select
2	Work2Rule	E3:F2:A2:F2:D3:A3	(0) Always		Edit Select
3	CoolRule3	E3:F4:A1:F1:D1:A1	(0) Always		Edit Select

Figure 284 – MAC Control List

Click on the Add button to create a new rule in the list. You can add up to twenty (20) MAC Control rules.

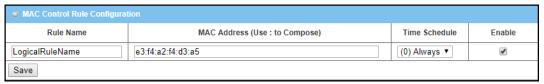


Figure 285 – MAC Control Rule Configuration

ltem	Notes	Description
Rule Name	Mandatory field.	Enter a meaningful name of up to 30 characters for the MAC Control
	String format.	rule.
MAC Address	Mandatory field.	Enter the source MAC address of the device affected by the rule.
		Use colons (:) to separate the six octets in the MAC address.
Time Schedule	Mandatory field.	Select a <b>Time Schedule</b> from the drop down list to apply to this rule
		or leave it as <b>Always</b> (i.e. without a time parameter).
		If the drop down list is empty you will need to define a Time
		Schedule using the <b>Object Definition &gt; Scheduling &gt; Configuration</b>
		tab.
Enable	Disabled by default.	Click  Enable to activate this rule then save the settings.
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.

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ltem	Notes	Description
Back	Button	When the <b>Back</b> button is clicked the screen will return to the <b>MAC</b>
		Control Configuration page.

Table 174 - MAC Control Rule Configuration

# 6.2.5 Application Filter

The Application Filter function can categorize Internet Protocol packets based on their application layer data and allow or deny access to the router. The tool contains specific application filters for various Internet chat software, P2P download, Proxy, and A/V streaming applications. In addition, MAC Control activity can be logged, monitored and reported.

# 6.2.5.1 Application Filter Scenario

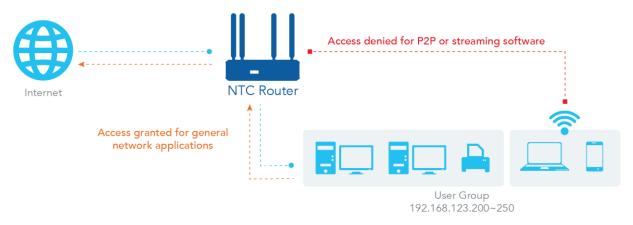


Figure 286 – Application Filter Scenario

When the administrator of the gateway wants to block some P2P or Stream applications, he can use the "Application Filters" function.

As shown in the diagram, the Gateway is the gateway as a NAT router. Specify IP Range 192.168.123.200~250, and enable the Application filters function "BT(BitTorrent, BitSpirit, BitComet)", "MMS", "RTSP", "PPStream", "PPSLive" and "Qvcd" by checking the "Enable" box. The gateway will block those applications to internet.

# 6.2.5.2 Application Filter Settings

To enable the Application Filter functionality:

- 1 Select Firewall from the Security submenu on the left and then open the Application Filter tab.
- 2 Go to the **Configuration** section of the **Application Filter** page:

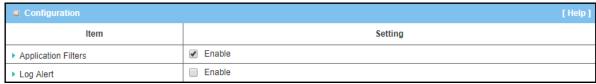


Figure 287 – Enable Application Filter

3 Click **Application Filter ☑ Enable** and set the following parameters:



Item	Notes	Description
Application Filter	Checkbox, disabled by default.	Check <b>☑ Enable</b> to activate the Application Filter functionality.
Log Alert	Disabled by default	Check ☑ <b>Log Alert</b> to activate event logging for the selected rules.
Save	Button	Click <b>Save</b> to save the setting.
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 175 – Enable Application Filter

# 6.2.5.3 Create/Edit Application Filter Rules

When **I** Enable is selected, the buttons on the Application Filter List section become active.



Figure 288 – Application Filter List

Click on the Add button to create a new rule in the list. You can add up to twenty (20) Application Filter rules.

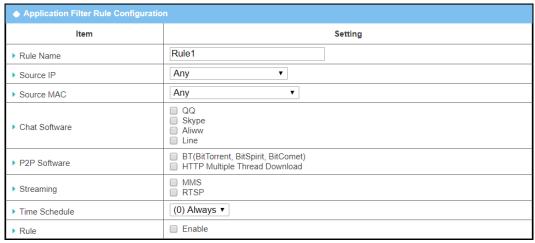


Figure 289 - Application Filter Rule Configuration

Item	Notes	Description
Rule Name	Mandatory field. String format.	Enter a meaningful name of up to 30 characters for the Application Filter rule.
Source IP	Mandatory field.  Default setting: Any	This field is to specify the Source IP address.  Select Any to filter packets coming from any IP addresses.  Select Specific IP Address to filter packets coming from an IP address entered in this field.  Select IP Range to filter packets coming from a specified range of IP address entered in this field.

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Item	Notes	Description
		Select IP Address-based Group from the drop down list to filter packets
		coming from the selected group.
		<b>Note</b> – Groups must be pre-defined before this selection become available in the drop down list.
		Refer to <b>Object Definition &gt; Grouping &gt; Host grouping</b> .
		Alternatively, click the <b>Add Rule</b> button that displays when this drop down list is empty to create a new group.
Source MAC	Mandatory field.	This field specifies the source MAC address or addresses.
	Default selection: Any	Select <b>Any</b> to filter packets coming from any MAC address.
		Select <b>Specific MAC Address</b> to filter packets coming from a MAC
		address entered in this field.
		Select MAC Address-based Group from the drop down list to filter
		packets coming from the selected group.
		<b>Note</b> – Groups must be pre-defined before this selection become available in the drop down list.
		Refer to Object Definition > Grouping > Host grouping.
		Alternatively, click the <b>Add Rule</b> button that displays when this drop down list is empty to create a new group.
		♦ Host Group Configuration
		Item Setting
		► Group Name HostGroup_A1
		Member List     Multiple Bound Se
		rvices  ▶ Member Type IP Address-based ▼
		▶ Member to Join 200.200.12.1 Join
		→ Group ✓ Enable
Chat Software	Multiple check boxes.	Check one or more Chat Software application filter functions you want
	All unselected by default.	activate for this rule.
		Available chat applications include: QQ, Facebook, Aliww and Line
P2P Software	Multiple check boxes.	Check one or more P2P Software application filter functions you want
	All unselected by default.	activate for this rule.
		Available P2P applications include: BT, HTTP Multiple, and Thread
		Download
Streaming	Multiple check boxes.	Check one or more data Streaming application filter functions you want
	All unselected by default.	activate for this rule.
		Available streaming applications include: MMS or RTSP
Time Schedule	Mandatory field.	Select a <b>Time Schedule</b> from the drop down list to apply to this rule or
		leave it as Always (i.e. without a time parameter).
		If the drop down list is empty you will need to define a Time Schedule
		using the <b>Object Definition &gt; Scheduling &gt; Configuration</b> tab.
Rule	Disabled by default.	Click <b>☑ Enable</b> to activate this rule then save the settings.
Save	Button	Click <b>Save</b> to save the settings.



Item	Notes	Description
Undo	Button	Click <b>Undo</b> to cancel the settings.
Back	Button	When the <b>Back</b> button is clicked the screen will return to the Packet Filter Configuration page.

Table 176 – Application Filter Rule Configuration

#### 6.2.6 IPS

When the router is used to provide application server services over the Internet specific ports will need to remain open to support those services. Open service ports always entail the risk of security breaches and in order to mitigate these risks it is important to employ an Intrusion Prevention Systems (IPS) regime.

IPS are network security appliances that monitor network and/or system activities for malicious activity, log information about this activity, attempt to block/stop it and report it. Enable the NTC-400 Series Router's IPS function to periodically check some or all of the intrusion activities that it safeguards against. You can also enable the logging feature to record intrusion events as they are detected.

#### 6.2.6.1 IPS Scenario

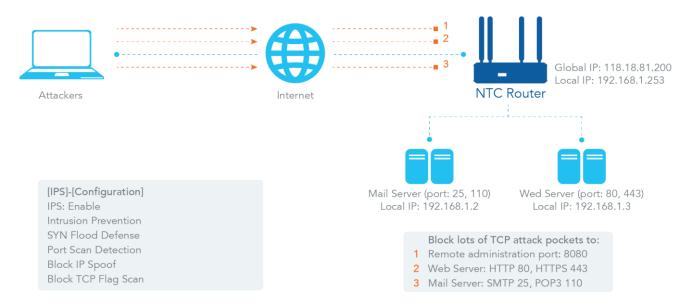


Figure 290 – IPS Scenario

As shown in the diagram above, the router serves as an e-mail server, Web Server and also provides TCP port 8080 for remote administration. Remote users or unknown users can request those services from the Internet. With IPS enabled, the router can detect incoming attack packets, including the TCP ports (25, 80, 110, 443 and 8080) with services. It will block the attack packets and let the normal access to pass through the router.

#### 6.2.6.2 IPS Settings

To enable the Intrusion Prevention System functionality:

- 1 Select **Firewall** from the **Security** submenu on the left and then open the **IPS** tab.
- 2 Go to the **Configuration** section of the **IPS** page:

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■ Configuration [Help]		
Item	Setting	
▶ IPS		
▶ Log Alert		

Figure 291 – Enable IPS

Item	Notes	Description
IPS	Checkbox, disabled by default.	Check <b>☑ Enable</b> to activate the Intrusion Prevention System functionality.
Log Alert	Disabled by default	Check ☑ <b>Enable</b> to activate event logging for the selected threats and activities.
Save	Button	Click Save to save the setting.
Undo	Button	Click Undo to cancel the changes to settings.

Table 177 – Enable IPS

# 6.2.6.3 Create/Edit IPS Rules

When **IPS I Enable** is selected, the checkboxes and parameter text boxes on the **Intrusion Prevention** section become active. Select the intrusion activities that you want to monitor.

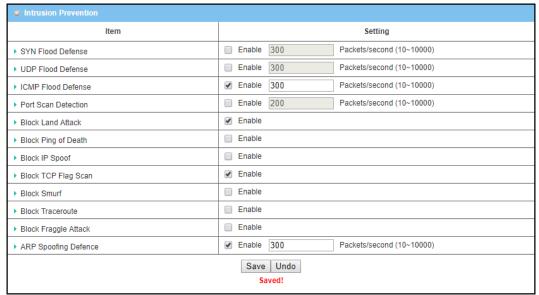


Figure 292 – Intrusion Prevention Parameters

Item	Notes	Description
SYN Flood Defense	Mandatory field.  Disabled by default.  Default setting: 300	Click ☑ <b>Enable</b> to activate this intrusion prevention rule and enter the traffic threshold in this field.  Value Range: 10 - 10000
UDP Flood Defense	Mandatory field.  Disabled by default.  Default setting: 300	Click ☑ <b>Enable</b> to activate this intrusion prevention rule and enter the traffic threshold in this field.  Value Range: 10 - 10000



Item	Notes	Description
ICMP Flood Defense	Mandatory field.	Click <b>☑ Enable</b> to activate this intrusion prevention rule and enter the
	Disabled by default.	traffic threshold in this field.
	Default setting: 300	Value Range: 10 - 10000
Port Scan Defection	Mandatory field.	Click  Enable to activate this intrusion prevention rule and enter the
	Disabled by default.	traffic threshold in this field.
	Default setting: 200	Value Range: 10 - 10000
Block Land Attack	Optional setting.	Click <b>☑ Enable</b> to activate this intrusion prevention rule.
	Disabled by default.	
Block Ping of Death	Optional setting.	Click ☑ Enable to activate this intrusion prevention rule.
	Disabled by default.	
Block IP Spoof	Optional setting.	Click <b>☑ Enable</b> to activate this intrusion prevention rule.
	Disabled by default.	
Block TCP Flag Scan	Optional setting.	Click <b>☑ Enable</b> to activate this intrusion prevention rule.
	Disabled by default.	
Block Smurf	Optional setting.	Click <b>☑ Enable</b> to activate this intrusion prevention rule.
	Disabled by default.	
Block Traceroute	Optional setting.	Click <b>☑ Enable</b> to activate this intrusion prevention rule.
	Disabled by default.	
Block Fraggle Attack	Optional setting.	Click ☑ Enable to activate this intrusion prevention rule.
	Disabled by default.	
ARP Spoofing Defence	Mandatory field.	Click ☑ Enable to activate this intrusion prevention rule and enter the
	Disabled by default.	traffic threshold in this field.
	Default setting: <b>300</b>	Value Range: 10 - 10000
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.

Table 178 – Intrusion Prevention

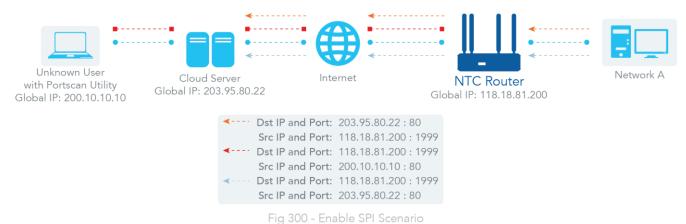
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## 6.2.7 Options

The firewall options setting allows the network administrator to modify the behaviour of the firewall and to enable Remote Router Access Control.

#### 6.2.7.1 Enable SPI Scenario



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Figure 293 - Enable SPI Scenario

As shown in the diagram above, the router has the IP address of 118.18.81.200 for the WAN interface and 192.168.1.253 for the LAN interface. It serves as a NAT gateway. Users in Network-A initiate to access the cloud server through the router. Sometimes unknown users will simulate the packets but use different source IP addresses to masquerade. With the SPI feature enabled on the router, it will block such packets from unknown users.

### 6.2.7.2 Allow Ping from WAN & Remote Administrator Hosts Scenario

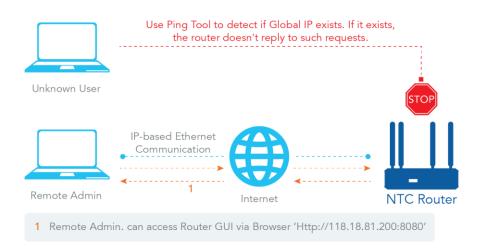


Figure 294 - Allow Ping from WAN & Remote Administrator Hosts Scenario

By default  $\square$  Allow Ping from WAN is disabled, this setting prevents security leaks when local users access the internet.

Selecting **Allow Ping from WAN** specifically allows any host on the WAN side to be able to receive a reply to any ICMP (ping) packets.

The Remote administrator knows the gateway's global IP, and he can access the Gateway GUI via TCP port 8080.



## 6.2.7.3 Firewall options

To enable the Intrusion Prevention System functionality:

- Select **Firewall** from the **Security** submenu on the left and then open the **Options** tab.
- 2 Go to the **Firewall Options** section of the Options page:

♦ Firewall Options		
Item	Setting	
▶ Stealth Mode		
▶ SPI		
▶ Allow Ping from WAN		

Figure 295 – Firewall Options

ltem	Notes	Description
Stealth Mode	Checkbox, □disabled by default.	Stealth Mode turns off the router's response to port scans from the WAN making it less susceptible to discovery and attack.  Check <b>Enable</b> to activate the Stealth Mode functionality.
SPI	Checkbox, ☑ enabled by default.	SPI enables the router to check that every incoming packet is valid and to record packet information such as IP address, port address, ACK, SEQ, etc. while they pass through the router.  Uncheck  Enable to deactivate the SPI functionality.
Allow Ping from WAN	Checkbox, □ disabled by default.	When disabled, hosts on the WAN side cannot ping the NTC-400.  Check ☑ Enable to allow any host on the WAN side to ping this router.
Save	Button	Click <b>Save</b> to save the setting.
Undo	Button	Click <b>Undo</b> to cancel the changes to settings.

Table 179 – Firewall Options

# 6.2.7.4 Edit Access Rules

When **Enable** is selected, the checkboxes and parameter text boxes on the **Remote Administrator Host Definition** section become active. Select the WAN interfaces that you want to monitor.

□ F	Remote Administrator Host Definition						
ID	Interface	Protocol	IP	Subnet Mask	Service Port	Enable	Action
1	All WAN	HTTP	Any IP	N/A	80	~	Edit
2	All WAN ▼	HTTPS ▼	Specific IP ▼ 255.225.32.12	255.255.255.255 (/32) ▼	443	•	Edit
3	All WAN	HTTP	Any IP	N/A	80		Edit
4	All WAN	HTTP	Any IP	N/A	80		Edit
5	All WAN	НТТР	Any IP	N/A	80		Edit

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Figure 296 – Remote Administrator Host Definition

Item	Notes	Description
ID	Integer	Reference number.
Interface	Mandatory field. All WAN is the default setting.	Select the appropriate WAN interface.
Protocol	Mandatory field.  Default setting: HTTP	Select either <b>HTTP</b> or <b>HTTPS</b> as the method for accessing the router.
IP	Mandatory field.  Default setting: <b>Any IP</b>	Identifies remote hosts that have access rights for remote access.  Any IP – This setting will allow access to any remote host.  Specific IP – This setting will allow access only to a remote host coming from a specific subnet. Enter the IP address of the remote host and then select the Subnet Mask used to compose the subnet, see next.
Subnet Mask	Mandatory field.  Default setting: <b>N/A</b>	If IP is set to <b>Any IP</b> this setting is: <b>N/A</b> When IP is set to Specific IP, the user must select the <b>Subnet Mask</b> of the IP address from the drop down list.
Service Port	Mandatory field.  Default port for HTTP: <b>80</b> Default port for HTTPS: <b>443</b>	Specify a Service Port for an HTTP or HTTPS connection.  Value Range: 1 - 65535
Enable	Checkbox	Click <b>☑ Enable</b> to activate this
Action	Edit Button	Click <b>Edit</b> to display text entry boxes for changing the parameters of the Host Definition in that row. Make the required changes and click Save to apply them.
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.

Table 180 – Remote Administrator Host Definition

## 6.3 Authentication

Use either the Captive Portal or MAC Authentication tools to set up a Wi-Fi Hotspot using the NTC-400 Series Router router.

## 6.3.1 Captive Portal

A captive portal, also known as a gateway, is a portal web page that is displayed before a user can browse Internet through your router. The portal is often used to present a login web page which can include an authentication process and/or payment, or simply display an acceptable use policy and require the user to agree. Captive portals are used to provide Wi-Fi hotspot services or can be used to control wired access, for example: apartment buildings, hotel rooms, business premises, "open" Ethernet jacks, etc.

The gateway supporting the Captive Portal function can be implemented via two approaches: **External Web Portal** or **Internal Web Portal** 

For an external captive portal, you must specify an external RADIUS (Remote Authentication Dial In User Service) server and an external UAM (Universal Access Method) server. In contrast, the internal captive portal uses the "Internal RADIUS Server"



option for user authentication. The user account database can be an embedded database, an external AD database or an external LDAP database. However, the UAM server is not necessary for this case and that the captive portal Web site is embedded in the device.

### **External Captive Portal**

For external captive portal, you must specify an external RADIUS (Remote Authentication Dial In User Service) server and external UAM (Universal Access Method) server.

Before enabling the external Captive Portal function, Go to [Object Definition]-[External Server] to setup external server objects, like RADIUS server and UAM server. Return to this page to configure the Captive Portal function for the specific WAN Interface. Select external Authentication Server and UAM Server from the pre-defined external server object list.

#### **Internal Captive Portal**

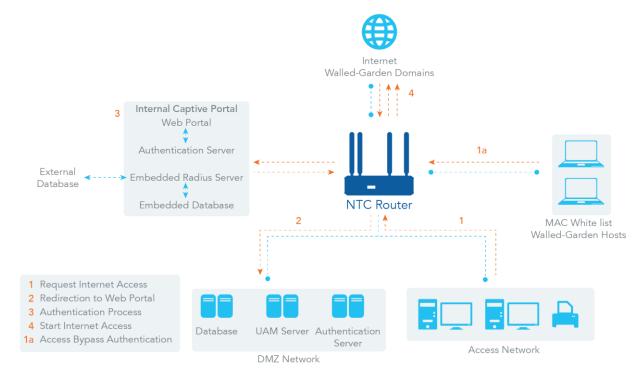


Figure 297 – Internal Captive Portal

In contrast, for an internal captive portal, you will only select "Internal RADIUS Server" option for user authentication. The user account database can be an embedded database, an external AD database or an external LDAP database. However, the UAM server is not necessary for this case and that the captive portal Web site is embedded in the device.

Before enabling the internal Captive Portal function, Go to [Object Definition]-[External Server] to define external server objects, like LDAP server or AD server if necessary. Return to this page to configure the Captive Portal function for a specific WAN Interface. Select the "Internal RADIUS Server" option for user authentication and specify its user database to be the embedded one, an external LDAP server or an external AD server from the pre-defined external server object list.

**Note** – All Internet Packets will be forwarded to the Captive Portal page of the router when the Captive portal feature is enabled. Please make sure that at least one user account is created.

When the user authentication process completes successfully, the router redirects the web page to the requested one. The router also records the MAC address of the guest client host and allows its incoming Internet access requests.

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Each account has its own lease time and it will not be reused for authentication once the lease time has run out. The client host with that account will be rejected to access the Internet. However, there is a timeout setting for each account. When the client host with that account has been idle the timeout setting, the router will re-authenticate the client host for further Internet connections.

#### 6.3.1.1 Captive Portal settings

To set up a Captive Portal, select **Authentication** from the **Security** submenu on the left and then open the **Captive Portal** tab.

The options available in the **Captive Portal Configuration** page depend on whether Internal or External Web Portal is selected:

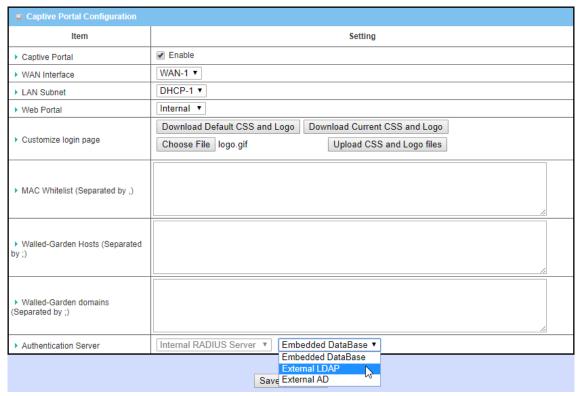


Figure 298 - Captive Portal Configuration

Item	Notes	Description
Captive Portal	Disabled by default.	Check ☑ Enable to activate the Captive Portal function.
WAN Interface	Mandatory field Default setting: WAN- 1	Specify a WAN Interface for the authenticated clients or hosts.  All traffic coming from the hosts will be directed to the specified WAN interface.
LAN Subnet	Mandatory field Default setting: DHCP-1	Specify the LAN subnet which is to be bound with captive portal function.  It can be <b>DHCP-1 - DHCP-4</b> , if you have configured additional DHCP servers in <b>Basic Network &gt; LAN &amp; VLAN &gt; DHCP Server</b> .  If DHCP-1 is selected, users connected to the physical LAN port assigned to the DHCP-1 server will be re-directed to a login page when accessing the Internet.
Web Portal	Mandatory field	Specify which kind of authentication server is to be used for the captive portal function.



Item	Notes	Description
		Note – Depending on the router model purchased, the Internal captive portal may or may NOT be supported, some models ONLY have the external option.
		Internal – User must define the portal login page using the Customize login
		page tools and select an Authentication Server, see below.
		<b>External</b> – No Customize login page can be configured, the user must specify an external Authentication Server and UAM Server for authentication.
Customize	N/A	These tools are only available for Internal Web Portals, see previous setting.
login page		Click the <b>Download Default CSS and Logo</b> button to download the default CSS file and Logo of login page for the internal authentication server.
		Click the Download Current CSS and Logo button to download the current CSS file and Logo of login page for the internal authentication server.
		User can externally edit the CSS file or Logo downloaded from above buttons and then upload the altered files using the Upload CSS and Logo files button.
MAC Whitelist	Optional setting	Specify a MAC whitelist for the client devices that will not be subjected to the
(Separated by,)		captive portal authentication process.
		The MAC(s) listed here can directly access the Internet instead of being re-
		directed to the login page.
Walled-Garden	Optional setting	Specify the host IP(s) for devices that will not be subjected to the captive portal
Hosts		authentication process.
(Separated by;)		The IP(s) listed here can directly access the Internet instead of being redirected to the login page.
Walled-Garden	Optional setting	Specify the domain name(s) for the devices that will not be subjected to the
domains		captive portal authentication process.
(Separated by;)		The domain names(s) listed here can directly access the Internet instead of being re-directed to the login page.
Authentication Server	Mandatory field	The type of authentication server and corresponding user database available will vary depending on whether Internal or External is selected above.  Internal Web Portal
		The Internal RADIUS Server is used to authentication by default, and there are three databases you can choose from:
		<b>Embedded DataBase</b> – the login IDs and Passwords are created in Object Definition > User > User Profile tab.
		<b>External LDAP</b> – the login IDs and passwords are from an external LDAP server.  Please specify it as well.
		<b>External AD</b> —The login IDs and passwords are from an external AD server. Please specify it as well.
		External Web Portal
		If Web Portal is External, user needs to specify an external RADIUS server.
		The external radius server can:

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Item	Notes	Description
		<ol> <li>Have been previously created at Object Definition &gt; External Server &gt;         External Server tab and selected from the drop down list, or</li> <li>Be defined by pressing AddObject button, entering its details in the         External Server Configuration dialog and checking Server ☑ Enabled.</li> </ol>
UAM Server	Mandatory field	UAM Server is available only when External Web Portal is selected.  Click ☑ Enable and specify an external UAM server from the external server list.  The UAM Server can:  1. Have been previously created at Object Definition > External Server >  External Server tab and selected from the drop down list, or  2. Be defined by pressing AddObject button, entering its details in the  External Server Configuration dialog and checking Server ☑ Enabled.
Save	Button	Click the <b>Save</b> button to save changes
Refresh	Button	Click the <b>Refresh</b> button to refresh current page

Table 181 – Captive Portal Configuration

#### 6.3.2 MAC Authentication

For some application, a RADIUS server is used to authenticate the Internet accessing permission. For those authorized devices (MACs), they are allowed to access internet, and on the other hand, for those not authorized devices, the internet accessing traffics will be blocked.

This gateway supports such MAC authentication function, the administrator has to configure the settings and create a permissible user account list for those authorized devices. When the MAC Authentication function is enabled, the traffics from the specified interface(s) will be applied with the MAC Authentication process transparently. The gateway will interact with the RADIUS server, and provide the corresponding user information for authentication process.

# 6.3.2.1 MAC Authentication settings

To set up a Captive Portal, select **Authentication** from the **Security** submenu on the left and then open the **MAC Authentication** tab:



Figure 299 – Enable MAC Authentication

Item	Notes	Description
MAC Authentication	Disabled by default.	Check ☑ Enable to activate the MAC Authentication function.
Radius Server	Mandatory field.	Specify an external RADIUS server for authentication.



ltem	Notes	Description
		When the MAC Authentication is enabled, the gateway sends out the connecting
		client's information to the RADIUS server for authentication.
LAN Interface	Mandatory field.	Select the network interface(s) to apply the MAC Authentication function: LAN or
	Default setting: LAN	VLAN(s) (port-based)
		Note – DO NOT choose the interface used by the RADIUS server.
Client	Mandatory field.	Specify the idle time (in seconds) for a client connection.
Connection		If a client did not access network for the specified idle time period, its
Idle Time		authentication will be deemed invalid and the connection terminated.
Save	Button	Click the <b>Save</b> button to save changes.
Refresh	Button	Click the <b>Refresh</b> button to refresh current page.

Table 182 - Enable MAC Authentication

## 6.3.2.2 Create/Edit User List

There is a User List for listing the information of the available users. Administrator can create, edit, delete, or even search with a certain key and filter function to quick access to the information you are looking for.



Figure 300 – User List

Item	Notes	Description
ID	Integer	Identification reference only.
Nickname	Any text string entry.	Displays the nickname for a user.
User Name	Any text string entry.	Displays the MAC address for a user.
Password	Any text string entry.	Displays the password for a user.
Add	Button	Add information of new device authentication
Delete	Button	Delete information of exists device authentication
Filter	Button	Search information of exists device authentication
Previous	Button	Navigation button of authentication list
Next	Button	Navigation button of authentication list

Table 183 – User List

When **Add** button is applied, **User Configuration** screen will appear.

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User Configuration Save		
Item	Setting	
Nickname		
User Name		
Password		

Figure 301 – User Configuration

Item	Notes	Description
Nickname	Mandatory field. String format can be any text (max. 64 characters).	Enter a nickname for the user that is easy for you to understand.  Value Range: 1 - 64 characters.
User Name	Mandatory field.  MAC address format.	Enter the MAC address for the user.  Value Range: 0 - 17 characters, MAC format with ':' or '-'.
Password	Mandatory field. String format can be any text (max. 64 characters).	Enter the password for the user.
Save	Button	Click the <b>Save</b> button to save changes.

Table 184 – User Configuration

For MAC authentication function to work properly on authorized users (MACs), an administrator has to enter corresponding user information in to the User List. Otherwise, even for those authorized users, the authentication result will be false, and there will be no internet access for the users.



# 7 Administration

# 7.1 Configure & Manage

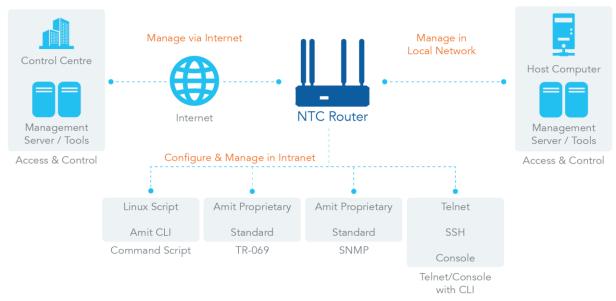


Figure 302 – Configure & Manage

The NTC-400 Series Router allows for enterprise-wide administration of distributed systems. The **Configure & Manage** tool group supports a range of system management protocols including Command Script, TR-069, SNMP, and Telnet with CLI.

# 7.1.1 Command Script

The **Command Script** configuration tool allows an administrator to set up a pre-defined configuration in plain text style and apply configuration on startup.

To apply a pre-defined configuration:

- 1 Select Configure and Manage from the Administration submenu and click the Command Script tab.
- 2 In the **Configuration** table check the **I Enable** box to activate the Command Script function.

 $\label{eq:Note-The Enable box is unchecked by default.}$ 

3 Type your plain text configuration settings one line at a time in the **Plain Text Configuration** text box:

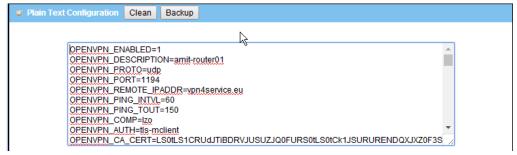


Figure 303 - Plain Text Configuration

Click the Clean button to clear script from the text box that you no longer require or want to replace.

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- Type in the configuration settings one line at a time and click **Save** to apply the settings.
- To save a copy of the settings, click the **Via Web UI** button next to **Backup Script** and save the .txt file to a known location.

Note - The default name of the backup file is: command script backup.txt

To upload settings from a remote source, or to restore setting you had previously saved using the **Backup**Script function, then click the **Via Web UI** button next to **Upload Script**, **Browse** to the .txt file and click the **Upload** button to populate the text box with the settings.

## 7.1.1.1 Supported configuration content

Specify the required value for each configuration setting after an 'equal' sign (=), for example:

The following table contains supported plain text configuration items.

Кеу	Notes	Description
OPENVPN_ENABLED	1 = enable 0 = disable	Enable or disable OpenVPN Client function.
OPENVPN_DESCRIPTION	Mandatory field	Specify the tunnel name for the OpenVPN Client connection.
OPENVPN_PROTO	udp tcp	Define the Protocol for the OpenVPN Client.  Select TCP or TCP /UDP  ->The OpenVPN will use TCP protocol, and Port will be set as 443 automatically.  Select UDP  -> The OpenVPN will use UDP protocol, and Port will be set as 1194 automatically.
OPENVPN_PORT	Mandatory field	Specify the Port for the OpenVPN Client to use.
OPENVPN_REMOTE_IPADDR	IP or FQDN	Specify the Remote IP/FQDN of the peer OpenVPN Server for this OpenVPN Client tunnel. Fill in the IP address or FQDN.
OPENVPN_PING_INTVL	seconds	Specify the time interval for OpenVPN keep-alive checking.
OPENVPN_PING_TOUT	seconds	Specify the timeout value for OpenVPN Client keep-alive checking.
OPENVPN_COMP	Adaptive	Specify the LZO Compression algorithm for OpenVPN client.
OPENVPN_AUTH	Static Key/TLS	Specify the authorization mode for the OpenVPN tunnel.  TLS ->The OpenVPN will use TLS authorization mode, and the following items CA Cert., Client Cert. and Client Key need to specify as well.



Кеу	Notes	Description
OPENVPN_CA_CERT	Mandatory field	Specify the Trusted CA certificate for the OpenVPN client. It will go through Base64 Conversion.
OPENVPN_LOCAL_CERT	Mandatory field	Specify the local certificate for OpenVPN client. It will go through Base64 Conversion.
OPENVPN_LOCAL_KEY	Mandatory field	Specify the local key for the OpenVPN client. It will go through Base64 Conversion.
OPENVPN_EXTRA_OPTS	Options	Specify the extra options setting for the OpenVPN client.
IP_ADDR1	lp	Ethernet LAN IP
IP_NETM1	Net mask	Ethernet LAN MASK
PPP_MONITORING	1 = enable 0 = disable	When the Network Monitoring feature is enabled, the router will use DNS Query or ICMP to periodically check Internet connection – connected or disconnected.
PPP_PING	0 = DNS Query 1 = ICMP Query	With DNS Query, the system checks the connection by sending DNS Query packets to the destination specified in PPP_PING_IPADDR. With ICMP Query, the system will check connection by sending ICMP request packets to the destination specified in PPP_PING_IPADDR.
PPP_PING_IPADDR	IP	Specify an IP address as the target for sending DNS query/ICMP request.
PPP_PING_INTVL	seconds	Specify the time interval for between two DNS  Query or ICMP checking packets.
STARTUP	Script file	For the configurations that can be configured with standard Linux commands, you can put them in a script file, and apply the script file with STARTUP command.  For example, STARTUP=#!/bin/sh  STARTUP=echo "startup done" > /tmp/demo

Table 185 – Configuration Content

# 7.1.1.2 Configuration via Linux

For the settings that can be executed with standard Linux commands, you can put them in a script file, and apply to the system configuration with STARTUP command. For those configurations without a corresponding Linux command set to configure, you can configure them with proprietary command set.

# 7.1.1.3 Plain Text System Configuration with Telnet

In addition to the web-style plain text configuration mentioned above, the router also allows for configuration via the Telnet CLI.

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An administrator can use the proprietary telnet command "txtConfig" and related action items to perform the plain system configuration.

The command format is: txtConfig (action) [option]

Action	Option	Description
clone	Output file	Duplicate the configuration content from database and
		stored as a configuration file.
		Example: txtConfig clone /tmp/config
		The contents in the configuration file are the same as the
		plain text commands mentioned above. This action is exactly
		the same as performing the "Backup" plain text
		configuration.
commit	an existing file	Commit the configuration content to database.
		Example: txtConfig commit /tmp/config
enable	NA	Enable plain text system config.
		Example: txtConfig enable
disable	NA	Disable plain text system config.
		Example: txtConfig disable
run_immediately	NA	Apply the configuration content that has been committed in
		database.
		Example: txtConfig run_immediately
run_immediately	an existing file	Assign a configuration file to apply.
		Example: txtConfig run_immediately /tmp/config

Table 186 – Plain system configuration using Telnet Commands

## 7.1.2 TR-069

TR-069 (Technical Report 069) is a technical specification originally published by the Broadband Forum entitled CPE WAN Management Protocol (CWMP). It defines an application layer protocol for remote management of end-user devices such as the NTC-400 Series Router. As a bi-directional SOAP/HTTP-based protocol, it supports communication between customer-premises equipment (CPE) and Auto Configuration Servers (ACS). The NTC-400 Series Router is such a CPE.

TR-069 is a customised feature for ISPs. We do not recommend that you change the configuration unless instructed by your ISP. If you have any problem in using this feature for device management, please contact with your ISP or the ACS provider for help.



## 7.1.2.1 Scenario - Managing deployed gateways through an ACS Server

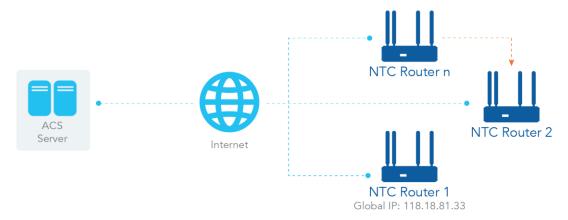


Figure 304 – Managing deployed gateways through an ACS Server

## **Scenario Application Timing**

When the enterprise data centre wants to use an ACS server to manage remote routers geographically distributed elsewhere in the world, the routers in all branch offices must have an embedded TR-069 agent to communicate with the ACS server so that the ACS server can configure, upgrade firmware and monitor these gateways and their corresponding Intranets.

#### **Scenario Description**

The ACS server can configure, upgrade the firmware and monitor these routers. Remote gateways contact the ACS server for jobs to do in each time period. The ACS server can ask the gateways to execute some urgent jobs.

#### **Parameter Setup Example**

The following tables list the parameter configuration as an example for Router 1 in the above diagram with "TR-069" enabled. Use default values for those parameters that are not mentioned in the tables.

Configuration Path	[TR-069]-[Configuration]
TR-069	■ Enable
ACS URL	http://qantc.acslite.com/cpe.php
ACS User Name	ACSUserName
ACS Password	ACSPassword
ConnectionRequest Port	8099
ConnectionRequest User Name	ConnReqUserName
ConnectionRequest Password	ConnReqPassword
Inform	■ Enable Interval 900

## **Scenario Operation Procedure**

In the diagram above, the ACS server can manage multiple gateways on the Internet. "Router 1" is one of them and has 118.18.81.33 IP address for its WAN-1 interface.

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When all remote routers have booted up, they will try to connect to the ACS server.

Once the connections are established successfully, the ACS server can configure, upgrade the firmware and monitor these gateways.

Remote gateways contact the ACS server for jobs to do in each time period.

If the ACS server has urgent jobs to be done by the gateways, it will issue the "Connection Request" command to those routers and those routers make immediate connections in response to the ACS server's immediate connection request for executing the urgent jobs.

## 7.1.2.2 TR-069 settings

To configure TR-069 for NTC-400 Series Router:

1 Select **Configure and Manage** from the **Administration** submenu and click the **TR-069** tab:

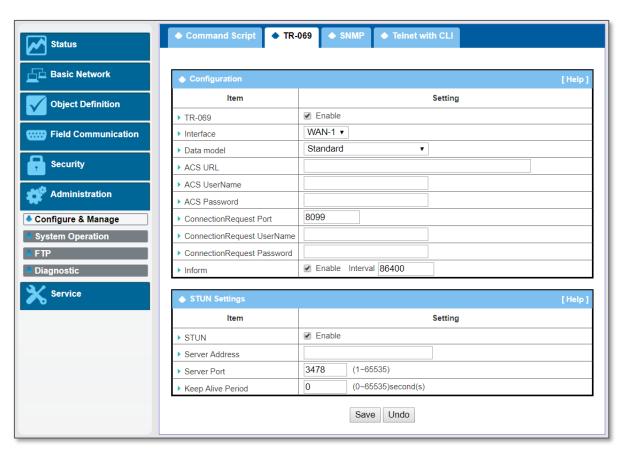


Figure 305 - Enable TR-069

2 In the **Configuration** table check the **☑ Enable** box to activate the TR-069 functionality.

Note – The Enable box is unchecked by default

3 Enter the other TR-069 settings as per the following table.

ltem	Notes	Description
Interface	WAN-1 is the default.	Up to four WAN interfaces can be configured. Choose one at a time from the drop-down menu to define its TR-069 settings.
Data Model	Standard is the default.	Select the TR-069 data model for the remote management.



Item	Notes	Description
		Standard: the ACS Server is a standard one, which is fully comply with TR- 069.
ACS URL	Mandatory field	Manually enter the URL of your ACS
ACS Username	Mandatory field	Manually enter your username to access the ACS
ACS Password	Mandatory field	Manually enter your password to access the ACS
ConnectionRequest Port	Mandatory field.  Default setting: <b>8099</b>	Manually enter the ConnectionRequest Port for your ACS  Value Range: 0 - 65535
ConnectionRequest UserName	Mandatory field	Manually enter the ConnectionRequest UserName for your ACS
ConnectionRequest Password	Mandatory field	Manually enter the ConnectionRequest Password for your ACS
Inform	Default Interval value: 300 seconds (five minutes).	When the ☑ Enable box is checked, the router (CPE) will periodically send an inform message to the ACS Server according to the Interval setting.  Value Range: 0 - 86400 seconds for the inform Interval.
Save	Button	Click <b>Save</b> to save the settings

Table 187 - Enable TR-069

4 Enter the STUN (Session Traversal Utilities for Network Address Translation (NAT)) settings as per the following table.

Item	Notes	Description
STUN	Disabled by default.	Select <b>Enable</b> to use STUN as a mechanism for reaching devices that are connected behind NAT (e.g. IP-Phones, Set-top boxes).  STUN is defined in TR-069 Annex G (formerly in TR-111).
Server Address		Enter the STUN Server address
Server Port		Enter the STUN server port
Keep Alive Period		Set the duration in seconds between two keepalive transmissions.  Keepalive signals indicate that the connection should be preserved and not drop after timeout.
Save	Button	Click <b>Save</b> to save the STUN settings

Table 188 – STUN Settings

When you have set the ACS URL, Username and Password, your NTC-400 Series Router can periodically send an inform message to the ACS Server at the inform interval.

When you have set the ConnectionRequest Port, Username and Password, the ACS Server can ask the NTC-400 Series Router to send an inform message to the ACS Server.

## 7.1.3 SNMP

SNMP (Simple Network Management Protocol) is a protocol designed to give users the capability to remotely manage a computer network by polling and setting terminal values and monitoring network events.

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A typical example of SNMP in use is when one or more administrative computers, called managers, have the task of monitoring or managing a group of hosts or devices on a computer network. Each managed system executes, at all times, a software component called an agent which reports information via SNMP to the manager.

SNMP agents expose management data on the managed systems as variables. The protocol also permits active management tasks, such as modifying and applying a new configuration through remote modification of these variables. The variables accessible via SNMP are organized in hierarchies. These hierarchies, and other metadata (such as type and description of the variable), are described by Management Information Bases (MIBs).

The device supports several public MIBs and one private MIB for the SNMP agent.

The supported MIBs are as follows:

- MIB-II (RFC 1213, Include IPv6)
- IF-MIB
- IP-MIB
- TCP-MIB
- UDP-MIB
- SMIv1 and SMIv2
- SNMPv2-TM and SNMPv2-MIB

#### 7.1.3.1 SNMP Management Scenario

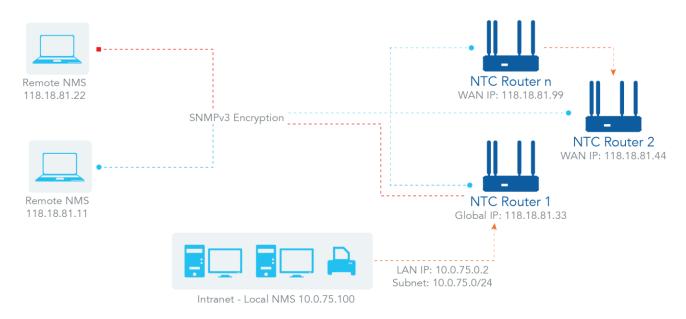


Figure 306 – SNMP Management Scenario

# **Scenario Application Timing**

There are two application scenarios of SNMP Network Management Systems (NMS). Local NMS is in the Intranet and manages all devices that support the SNMP protocol in the Intranet. Another one is the Remote NMS to manage devices whose WAN interfaces are connected together by using a switch or a router with UDP forwarding. If you want to manage



some devices and they all support the SNMP protocol, use either application scenario. For managing devices in the Internet, TR-069 is the better solution. Please refer to last sub-section.

### **Scenario Description**

The NMS server can monitor and configure the managed devices by using the SNMP protocol and those devices are located where UDP packets can be reached from NMS. The managed devices report urgent trap events to the NMS servers. Use SNMPv3 version of protocol can protected the transmitting of SNMP commands and responses. The remote NMS with privilege IP address can manage the devices, but other remote NMS can't.

#### **Parameter Setup Example**

The following tables list the parameter configuration as an example for Router 1 in above diagram with "SNMP" enabling at LAN and WAN interfaces.

Use the default value for those parameters that are not mentioned in the tables.

Configuration Path	[SNMP]-[Configuration]
SNMP Enable	■ LAN ■ WAN
Supported Versions	■ v1 ■ v2c ■ v3
Get / Set Community	ReadCommunity / WriteCommunity
Trap Event Receiver 1	118.18.81.11
WAN Access IP Address	118.18.81.11

Configuration Path	[SNMP]-[User Privacy Definition]		
ID	1	2	3
User Name	UserName1	UserName2	UserName3
Password	Password1	Password2	Disable
Authentication	MD5	SHA-1	Disable
Encryption	DES	Disable	Disable
Privacy Mode	authPriv	authNoPriv	noAuthNoPriv
Privacy Key	12345678	Disable	Disable
Authority	Read/Write	Read	Read
Enable	■ Enable	■ Enable	■ Enable

#### **Scenario Operation Procedure**

In the diagram above, the NMS server can manage multiple devices on the Intranet or a UDP-reachable network. "Router 1" is one of the managed devices, and it has the IP address of 10.0.75.2 for the LAN interface and 118.18.81.33 for the WAN-1 interface. It serves as a NAT router.

The NMS manager prepares related information for all managed devices and records them in the NMS system. The NMS system gets the status of all managed devices by using SNMP get commands.

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When the manager wants to configure the managed devices, the NMS system allows them to do that by using SNMP set commands. The "UserName1" account is used if the manager uses the SNMPv3 protocol for configuring "Router 1". Only the "UserName1" account can let "Router 1" accept the configuration from the NMS since the authority of the account is "Read/Write".

Once a managed device has an urgent event to send, the device will issue a trap to the Trap Event Receivers. The NMS itself could be one of them.

If you want to secure the transmitted SNMP commands and responses between the NMS and the managed devices, use SNMPv3 version of protocol.

The remote NMS without a privileged IP address can't manage "Router 1", since "Router 1" allows only the NMS with a privileged IPaddress to manage it via its WAN interface.

### 7.1.3.2 SNMP settings

The SNMP allows user to configure SNMP relevant setting which include interface, version, access control and trap receiver.

#### 7.1.3.3 Enable SNMP

To configure SNMP for NTC-400 Series Router it must be enabled:

1 Select Configure and Manage from the Administration submenu and click the SNMP tab:



Figure 307 – Enable SNMP

2 The following configurations settings are available to enable SNMP on the NTC-400 Series Router:

ltem	Notes	Description
SNMP Enable	Disabled by default	Select the interface for the SNMP and enable SNMP functions.  When Check the LAN box, it will activate SNMP functions and you can access SNMP from LAN side;  When Check the WAN box, it will activate SNMP functions and you can access  SNMP from WAN side.
Supported	☑ v1 box enabled by	Select the version for the SNMP When Check the v1 box.
Versions	default	



ltem	Notes	Description
	☑ v2c box enabled by	It means you can access SNMP by version 1. When Check
	default	the v2c box.
		It means you can access SNMP by version 2c. When Check
		the v3 box.
		It means you can access SNMP by version 3.
Remote Access IP	String format: any Ipv4	Specify the Remote Access IP for WAN.
	address	If you filled in a certain IP address. It means only this IP
	It is an optional item.	address can access SNMP from WAN side.
		If you left it as blank, it means any IP address can access
		SNMP from WAN side.
SNMP Port	Mandatory field	Specify the SNMP Port.
	String format: any port	You can fill in any port number. But you must ensure the
	number	port number is not to be used.
	Default SNMP port: <b>161</b>	Value Range: 1 - 65535.
Save	Button	Click <b>Save</b> to save the settings.
Undo	Button	Click <b>Undo</b> to cancel the settings.

Table 189 - Enable SNMP

# 7.1.3.4 Create/Edit Multiple Communities

The SNMP allows you to custom your access control for version 1 and version 2 user.

The router supports up to a maximum of 10 community sets.

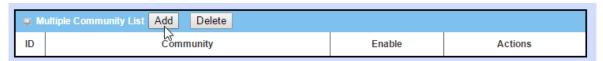


Figure 308 – Multiple Community List

When Add button is applied, Multiple Community Rule Configuration page will display:



Figure 309 – Multiple Community Rule Configuration

The following settings are available to configure Multiple Community Rules:

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ltem	Notes	Description
Community	Mandatory field.	Specify this version 1 or version v2c user's community
	String format: any text	that will be allowed Read Only (GET and GETNEXT) or
	Default setting: Read Only	Read-Write (GET, GETNEXT and SET) access respectively.
		The maximum length of the community is 32.
Enable	Enabled by default	Enables the community as a version 1 or version v2c user.
Save	Button	The <b>Save</b> button saves the configuration settings, but it does not apply them to SNMP functions.  When you return to the SNMP main page the "Click on save button to apply your changes" reminder appears, this reminds the user to click main page Save button at which point the settings will be applied.
Undo	Button	Click the <b>Undo</b> button to cancel the settings.
Back	Button	Click the <b>Back</b> button to return to SNMP configuration page.

Table 190 – Multiple Community Rule Configuration

## 7.1.3.5 Create/Edit User Privacy

The SNMP allows you to customise your access control for version 3 users. The router supports up to a maximum of 128 User Privacy sets.

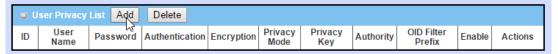


Figure 310 – User Privacy List

When Add button is applied, User Privacy Rule Configuration page will display:

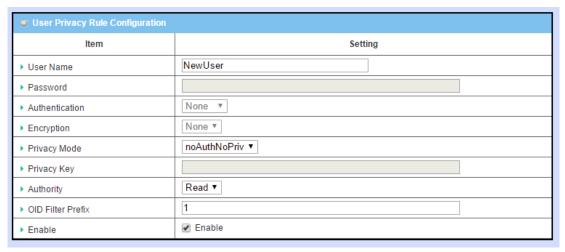


Figure 311 – User Privacy Rule Configuration

The following settings are available to configure User Privacy Rules:



Item	Notes	Description
User Name	Mandatory field	Specify the User Name for this version 3 user.
	String format: any text	Value Range: 1 - 32 characters.
Password	String format: any text	When your Privacy Mode is authNoPriv or authPriv, you must specify the Password for this version 3 user.  Value Range: 8 - 64 characters.
Authentication	None is selected by default	When your Privacy Mode is authNoPriv or authPriv, you must specify the Authentication types for this version 3 user.  Selected the authentication types MD5/ SHA-1 to use.
Encryption	None is selected by default	When your Privacy Mode is authPriv, you must specify the Encryption protocols for this version 3 user.  Select either the DES or AES encryption protocol.
Privacy Mode	noAuthNoPriv is the default setting	Specify the Privacy Mode for this version 3 user:  noAuthNoPriv = Default selection  authNoPriv = Select if you do not use any authentication types and encryption protocols.  authPriv = When selected you must specify the Authentication and Password.  You must specify the Authentication, Password, Encryption and Privacy Key.
Privacy Key	String format: any text	When your Privacy Mode is authPriv, you must specify the Privacy Key (8 - 64 characters) for this version 3 user.
Authority	Default setting: <b>Read</b>	Specify this version 3 user's Authority that will be allowed Read Only (GET and GETNEXT) or Read-Write (GET, GETNEXT and SET) access respectively.
OID Filter Prefix	Mandatory field String format: any legal OID Default setting: 1	The OID Filter Prefix restricts access for this version 3 user to the sub-tree rooted at the given OID.  Value Range: 1 - 2080768.
Enable	Enabled by default.	Enables this version 3 user.
Save	Button	The <b>Save</b> button saves the configuration settings, but it does not apply them to SNMP functions.  When you return to the SNMP main page the "Click on save button to apply your changes" reminder appears, this reminds the user to click main page Save button at which point the settings will be applied.
Undo	Button	Click the <b>Undo</b> button to cancel the settings.
Back	Button	Click the <b>Back</b> button to return to SNMP configuration page.

Table 191 – User Privacy Rule Configuration

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## 7.1.3.6 Create/Edit Trap Event Receiver

The SNMP allows you to customise your trap event receiver. The router supports up to a maximum of four Trap Event Receiver sets.



Figure 312 – Trap Event Receiver List

Click the **Add** button to open the **Trap Event Receiver Rule Configuration** screen.

Both default **SNMP Version** of **v1** and the user-selected **SNMP Version v2c** use the following configuration settings:



Figure 313 – Trap Event Receiver Rule Configuration

If you select SNMP Version v3 the following configuration screen containing more settings will be displayed:

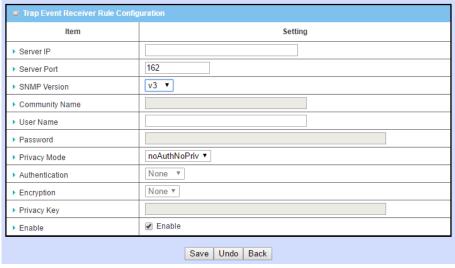


Figure 314 - Trap Event Receiver Rule Configuration

Item	Notes	Description
Server IP	Mandatory field. String format: any IPv4 address.	Specifies the trap Server IP. The NTC-400 Series Router sends trap to the server IP.
Server Port	Mandatory field. String format: any port number	Specify the trap Server Port.  You can enter in any port number, but you must ensure the port number is not already in use.



Item	Notes	Description
	Server Port 162 is the default	Value Range: 1 - 65535.
	SNMP trap port.	
SNMP Version	v1 is the default setting	Select the version for the trap.
		Selecting v1 or v2c will display a smaller configuration
		screen containing five settings.
		If v3 is selected six additional configuration settings will
		be included in the configuration screen.
Community	Mandatory field for SNMP	Specify the Community Name for a version 1 or version
Name	Version v1 and v2c.	v2c trap.
	String format: any	Value Range: 1 - 32 characters.
	text	
User Name	Mandatory field for SNMP	Specify the <b>User Name</b> for this version 3 trap.
	Version v3.	Value Range: 1 - 32 characters.
	String format: anytext	
Password	Mandatory field for SNMP	When your Privacy Mode is authNoPriv or authPriv, you
	Version v3.	must specify the Password for this version 3 trap.
	String format: anytext	Value Range: 8 - 64 characters.
Privacy Mode	Mandatory field for SNMP	Specify the Privacy Mode for this version 3 trap.
	Version v3.	Select <b>noAuthNoPriv</b> if you do not use any
	Default setting:	authentication types and encryption protocols.
	noAuthNoPriv	If authNoPriv is selected you must specify the
		Authentication and Password.
		If <b>authPriv</b> is selected you must specify the
		Authentication, Password, Encryption and Privacy Key.
Authentication	Mandatory field for SNMP	When your Privacy Mode is authNoPriv or authPriv, you
	Version v3	must specify the
	Default setting: None	Authentication types for this version 3 trap.
		Selected the authentication types MD5/ SHA-1 to use.
Encryption	Mandatory field for SNMP	When your Privacy Mode is authPriv, you must specify
	Version v3	the Encryption protocols for this version 3 trap.
	Default setting: <b>None</b>	Select either the DES or AES encryption protocol.
Privacy Key	Mandatory field for SNMP	When your Privacy Mode is authPriv, you must specify
	Version v3	the Privacy Key (8 - 64 characters) for this version 3
	String format: any text	trap.
Enable	Enabled by default	Click <b>Enable</b> to enable this trap receiver.
Save	Button	The <b>Save</b> button saves the configuration settings, but it
		does not apply them to SNMP functions.
		When you return to the SNMP main page the "Click on
		save button to apply your changes" reminder appears,

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ltem	Notes	Description
		this reminds the user to click main page Save button at which point the settings will be applied.
Undo	Button	Click the <b>Undo</b> button to cancel the settings.
Back	Button	Click the <b>Back</b> button to return to SNMP configuration page.

Table 192 – Trap Event Receiver Rule Configuration

# 7.1.3.7 Edit SNMP options

If you use a private MIB, you must enter the enterprise name, number and OID.

◆ Options	
Item	Setting
▶ Enterprise Name	NetComm
▶ Enterprise Number	12345
▶ Enterprise OID	1.3.6.1.4.1. 12345.4.4.9

Figure 315 – Edit SNMP Options

ltem	Value setting	Description
Enterprise Name	Mandatory field.	Specify the Enterprise Name for the particular private MIB.
	String format: any text	Value Range: 1 - 10 characters, and only string with A-Z, a-z, 0-9, '-', '_'.
Enterprise	Mandatory field.	Specify the Enterprise Number for the particular private
Number	String format: any	MIB.
	number	Value Range: 1 - 2080768.
Enterprise OID	Mandatory field.	Specify the Enterprise OID for the particular private MIB.
	String format: any	The range of the each OID number is 1-2080768.
	legal OID.	The maximum length of the enterprise OID is 31.
		The seventh number must be identical with the enterprise
		number.
Save	Button	Click the <b>Save</b> button to save the configuration and apply
		your changes to SNMP functions.
Undo	Button	Click the <b>Undo</b> button to cancel the settings.

Table 193 – Edit SNMP Options

# 7.1.4 Telnet with CLI settings

Command-line interface (CLI), also known as command-line user interface or console user interface, is a computer program where the user (or client) types lines of text into a command line shell which converts the commands to appropriate operating system functions. Programs with command-line interfaces are generally easier to automate via scripting. The NTC-400 Series Router supports both Telnet and SSH (Secure Shell) CLI with default service port 23 and 22, respectively.



#### **Telnet & SSH Scenario**



Figure 316 – Telnet & SSH Scenario

## **Scenario Application Timing**

When the administrator of the router wants to manage it from remote site on the Intranet or Internet, they may use the "Telnet with CLI" function.

#### **Scenario Description**

The Local Admin or the Remote Admin can manage the router by using a "Telnet" or "SSH" utility with a privileged user name and password.

Data packets between the Local Admin and the router or between the Remote Admin and the router can be plain texts or encrypted texts. We recommend that they are plain text in the Intranet for Local Admin to use a "Telnet" utility, and encrypted texts in the Internet for Remote Admin to use an "SSH" utility.

#### **Parameter Setup Example**

The following table lists the parameter configuration as an example for the router in the diagram above with "Telnet with CLI" enabled on the LAN and WAN interfaces.

Use default values for those parameters that are not mentioned in the table.

Configuration Path	[Telnet with CLI]-[Configuration]
Telnet with CLI	LAN: ■ Enable WAN: ■ Enable
Connection Type	Telnet: Service Port 23 ■ Enable
	SSH: Service Port 22 ■ Enable

Table 194 – Telnet Parameter Setup Example

# **Scenario Operation Procedure**

In the diagram above, "Local Admin" or "Remote Admin" can manage the router on the Intranet or Internet. The router is the gateway of Network-A, and the subnet of its Intranet is 10.0.75.0/24. It has the IP address of 10.0.75.2 for the LAN interface and 118.18.81.33 for the WAN-1 interface. It serves as a NAT gateway.

The "Local Admin" on the Intranet uses a "Telnet" utility with a privileged account to log in the router and the "Remote Admin" on the Internet uses an "SSH" utility with a privileged account to login the router.

The administrator of the router can control the device as if they are in front of it.

#### 7.1.4.1 Enable Telnet with CLI

### To use the Telnet with CLI tool:

1 Select Configure and Manage from the Administration submenu and click the Telnet with CLI tab.

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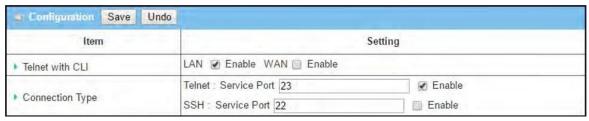


Figure 317 – Telnet with CLI Settings

The Telnet with CLI setting allows a user with administrator privileges to access this device through the traditional Telnet program. Before you can telnet (login) to the device, please configure the related settings and password with care. The password management part allows you to set the root password for telnet and SSH and access.

Item	Notes	Description
Telnet with CLI	The LAN Enable box is checked by default. Disabled by default.	Check the ☑ <b>Enable</b> box to activate the Telnet with CLI function for connecting from WAN/LAN interfaces.
Connection Type	Telnet ☐ Enable box is disabled by default.  Default Telnet Service Port: 23  SSH ☑ Enable box is checked by default.  Default SSH Service Port: 22	Check the Telnet  Enable box to activate telnet service. Check the SSH  Enable box to activate SSH service. You can set which number of Service Port you want to provide for the corresponding service.  Value Range: 1 - 65535.
Save	Button	Click <b>Save</b> to save the settings
Undo	Button	Click <b>Undo</b> to cancel the settings

Table 195 – Telnet with CLI

## 7.1.4.2 Password management

To reset the password:

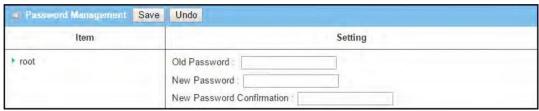


Figure 318 – Password Management

ltem	Notes	Description	
root	String: any number or character, no blank characters  The default password for telnet is 'admin'.	First type the old password and then specify a new password and confirm it to change the root password.  Note - We highly recommend changing the default Telnet password with your own before the device is deployed.	
Save	Button	Click <b>Save</b> to save the settings.	
Undo	Button	Click <b>Undo</b> to cancel the settings.	

Table 196 – Password Management



# 7.2 System Operation

**System Operation** allows the network administrator to manage system settings such as web-based utility access password change, system information, system time, system log, firmware/configuration backup & restore, and reset & reboot.

## 7.2.1 Password & MMI

#### 7.2.1.1 Change Password

To manage access to the Web-User Interface:

- Select **System Operation** from the **Administration** submenu and click the **Password & MMI** tab and go to the **Password** section.
- 2 The **Password** settings allow a network administrator to change the MMI login password:

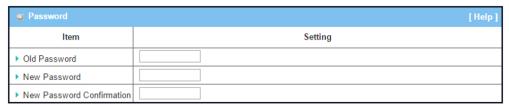


Figure 319 – Password setting

Item	Notes	Description
Old Password	String: any alpha-numeric character The default password for web-based MMI is 'admin'.	Enter the current password to enable you to unlock and change to the new password.
New Password	String: any alpha-numeric character	Enter new password.
New Password Confirmation	String: any alpha-numeric character	Enter new password again to confirm.
Save	Button	Click <b>Save</b> button to save the settings.
Undo	Button	Click <b>Undo</b> button to cancel the settings.

Table 197 – Password setting

## 7.2.1.2 Manage access settings

The Web-User Interface section allows an administrator to make various security related settings to prevent unauthorised access or use.

To change the MMI access settings:

- Select **System Operation** from the **Administration** submenu and click the **Password & Web-User Interface** tab and go to the **Web-User Interface** section.
- 2 Settings allow the administrator to set the number of unsuccessful login attempts and to enable automatic logout after a defined idle time. Alternatively, the timeout function can be disabled.

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Figure 320 – MMI

Notes	Description
Default value: <b>Three attempts</b>	Enter the maximum login attempts value.  Value Range: 3 - 10.  If someone fails to log in to the web GUI more times than the maximum setting, a warning message "Already reaching maximum Password-Guessing times, please wait a few seconds!" will be displayed and further attempts will not be allowed for a few seconds.
Disabled by default	Check the ☑ Enable box to activate the auto logout function, and specify the maximum idle time in seconds.  Value Range: 30 - 65535.  If there has been no activity on the NTC-400 Series Router web interface for the designated time, the interface will automatically log out and you will have to enter your password to log in.  When disabled, the text box displays zero.
Default setting: http/https	Select the protocol that will be used for GUI access.  It can be http/https, http only, or https only.
Button Button	Click <b>Save</b> button to save the settings  Click <b>Undo</b> button to cancel the settings
	Default value: Three attempts  Disabled by default  Default setting: http/https  Button

Table 198 – MMI setting

# 7.2.2 System Information

The system information screen allows the network administrator to quickly view system details.

To access the System Information page:

1 Select System Operation from the Administration submenu and click the System information tab.



Figure 321 – System Name

Item	Notes	Description
System Name	Optional item.	Enter a system name for identification purposes.
		It can be any name.



2 The System Information section displays important information about the router:

■ System Information		
Item	Setting	
▶ WAN Type	3G/4G	
▶ Display Time	Fri, 02 Jun 2017 14:02:47 +1000	
▶ Host Name	Wireless_Router	

Figure 322 – System Information

Item	Notes	Description
WAN Type	System data, no user input.	Displays the WAN Type of the WAN-1 internet connection.
Display Time	System data, no user input.	Displays the time that you logged in for the current session.  Its display is controlled by settings in  Administration   System Time, see next section.
Host Name	It is an optional item  Default setting: Cellular_Router	Enter the host name for the router.  It can be used to interact with external network servers for identifying the name of requesting device.
Save	Button	Click the Save button to save the settings.
Refresh	Button	Click the Refresh button to update the system Information immediately.

Table 199 – System Information

## 7.2.3 System Time

System time can be automatically synchronised from a time server or may be manually configured by the administrator.

The settings vary depending on the synchronization method chosen in the first drop down list.

## 7.2.3.1 Time Server method

When the Time Server Synchronization method is chosen the following configuration settings are available:

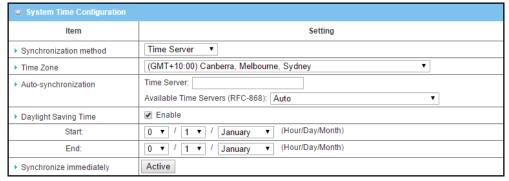


Figure 323 – System Time Configuration - Time Server Synchronization

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ltem	Notes	Description
Synchronization method	Time Server	This setting determines the configuration settings available.
Time Zone	This item is Optional field. GMT+00:00 is the default setting.	Select a time zone, normally where the router is located, from the drop down list.
Auto- synchronization	Checked by default. Auto is the default setting.	Check the I Enable button to activate the time auto-synchronization function with a NTP server.  You can enter the IP or FQDN for the NTP server you will use, or leave it as auto mode so that the available server will be used for time synchronization one by one.
Time Server		
Daylight Saving Time	This is an optional item. Disabled by default.	Check the  Enable button to activate the daylight saving function.  When you enable this function, you have to specify the start date and end date for daylight saving time in your region.
Synchronize Immediately	Button	Based on your selection of time zone and time server above , when you click the Active button the system will communicate with time server by NTP Protocol to get system date and time.
Sync Result	System generated and button	When the <b>Active</b> button is clicked, the <b>Time Synchronization Results</b> pane will display first the progress of the synchronisation and then the server and time of sync.  Click the <b>Close</b> button to hide the results details.
Save	Button	Click the <b>Save</b> button to save the settings.

Table 200 – System Time Configuration - Time Server Synchronization

# 7.2.3.2 Manual method

When the Manual Synchronization method is chosen the following configuration settings are available:

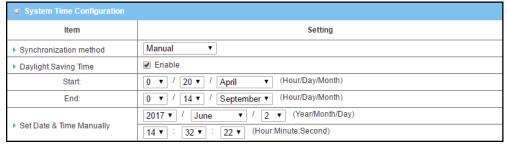


Figure 324 – System Time Configuration - Manual Synchronization



ltem	Notes	Description
Synchronization method	Manual	This setting determines the configuration settings available.
Daylight Saving Time	This is an optional item. Disabled by default.	Check the <b>Enable</b> button to activate the daylight saving function.  When you enable this function, you have to specify the start date and end date for daylight saving time in your region.
Set Date and Time Manually	Date and time settings	Enter the date and exact time that you want the clock to run from when the Save button is clicked.
Save	Button	Click the <b>Save</b> button to save the settings.  The system clock will be reset to begin at the time entered.

Table 201 – System Time Configuration - Manual Synchronization

#### 7.2.3.3 Time Server method

When the **Time Server Synchronization method** is chosen the following configuration settings are available:



Figure 325 – System Time Configuration - Local PC

Item	Notes	Description
Synchronization method	PC	This setting will use the system time of the PC that you have opened the web interface on.
Time Zone	Drop down menu	Select the time zone of your device.
Synchronize Immediately	Button	Click the <b>Active</b> button the system will be set to the local PC's system date and time.
Sync Result	System generated and button	When the <b>Active</b> button is clicked, the <b>Time Synchronization Results</b> panel will display the time the synchronisation occurred.  Click the <b>Close</b> button to hide the panel.
Save	Button	Click the <b>Save</b> button to save the settings.

Table 202 – System Time Configuration - Local PC

## 7.2.3.4 Cellular Module method

When the **Cellular Module Synchronization method** is chosen the following configuration settings are available:

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Figure 326 – System Time Configuration - Cellular Module Synchronization

Item	Notes	Description
Synchronization method	Cellular Module	This setting will use the system time of your service provider that is used by the router's phone module.
Synchronize Immediately	Button	Click the <b>Active</b> button the system will be set to the router's phone module system date and time.
Sync Result	System generated and button	When the Active button is clicked, the Time Synchronization Results panel will display the time the synchronisation occurred. Click the Close button to hide the panel.
Save	Button	Click the <b>Save</b> button to save the settings.

Table 203 – System Time Configuration - Cellular Module Synchronization

# 7.2.4 System Log

The System Log screen provides the administrator with various tools to perform local event logging and remote reporting functions.

### To access the **System Log** page:

1 Select System Operation from the Administration submenu and click the System Log tab.

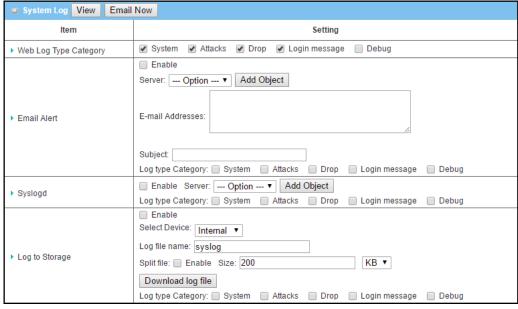


Figure 327 – System Log



#### 7.2.4.1 View & Email buttons

The buttons in the page header bar determine what is done with the log data.

The settings on the page determine what log data is collected.

The **View** button allows a network administrator to view log history on the router. The **Email Now** button enables administrator to send instant Emails for notification or analysis.

ltem	Description	
View button	The System Log View button displays the log history in Web Log List window, see below.	
<b>Email Now button</b>	Click the System Log Email Now button to send the current log history via Email.	
	Refer to Email Alert settings below for details on configuring the email addresses and	
	content.	

Table 204 – System Log

# 7.2.4.2 Web Log List window

When the System Log View button is clicked, the Web Log List window is displayed.

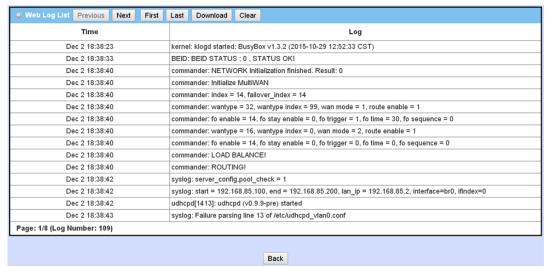


Figure 328 – Web Log List

The following items appear on the Web Log List window:

Item	Notes	Description
Time	Column Heading	Displays event time stamps.
Log	Column Heading	Displays Log messages.
Previous	Button	Move to the previous page.
Next	Button	Move to the next page.
First	Button	Jump to the first page.
Last	Button	Jump to the last page.
Download	Button	Download log to your PC in .tar file format.
Clear	Button	Clear all log entries.
Back	Button	Return to the previous page.

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Table 205 – Web Log List

# 7.2.4.3 Web Log Type Category

Web Log Type Category screen allows network administrator to select the type of events to log and be displayed in the Web Log List Window as described in the previous section. When your log settings have been made, the System Log **View** button to view Log History in the Web Log List window.



Figure 329 – Web Log Type Category

Item	Notes	Description
System	☑ Enabled by default.	Select ☑ to log system events and to display in the Web Log List window.
Attacks	☑ Enabled by default.	Select ☑ to log attack events and to display in the Web Log List window.
Drop	☑ Enabled by default.	Select ☑ to log packet drop events and to display in the Web Log List window.
Login message	☑ Enabled by default.	Select ☑ to log system login events and to display in the Web Log List window.
Debug	☐ Disabled by default	Select ☑ to log debug events and to display in the Web Log List window.

Table 206 – Web Log Type Category

#### 7.2.4.4 Email Alert

In the **Email Alert** section the network administrator can select the type(s) of events to log and specify the recipient Email account(s).

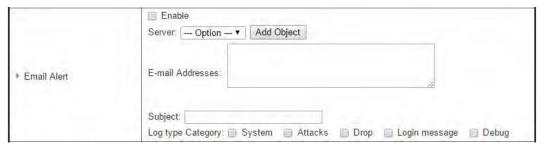


Figure 330 – Email Alert

Item	Notes	Description
Enable	Disabled by default.	Check the <b>Enable</b> box to enable sending event log messages to destined Email account defined in the E-mail Addresses blank space.
Server	N/A	Select an email server from the Server dropdown list to send Email.  If none has been available, click the <b>Add Object</b> button to create an outgoing Email server.



ltem	Notes	Description
		You may also add an outgoing Email server from the <b>Object</b>
		Definition > External Server > External Server tab.
E-mail address	String: email format	Enter the recipient's Email address. Separate Email
		addresses with comma ',' or semicolon ';'
		Enter the Email address in the format of:
		'myemail@domain.com'
Subject	String: any	Enter an Email subject that is easy for you to identify on the
	alphanumeric character	Email client.
Log type	Unselected by default	Select the type of events to log and be sent to the
category		designated Email account.
		Available events are: System, Attacks, Drop, Login message
		and <b>Debug</b>

Table 207 – Email Alert

# 7.2.4.5 Syslogd

The **Syslogd** section allows the network administrator to select the type of event to log and to be sent to the designated Syslog server.

The following settings are available:



Figure 331 – Syslogd settings

Item	Notes	Description
Enable	Disabled by default.	Check the ☑ <b>Enable</b> box to activate the Syslogd function, and send event logs to a syslog server
Server	N/A	Select one syslog server from the Server dropdown list to send the event log to.  If none has been available, click the Add Object button to create a system log server.  You may also add a system log server from the Object  Definition > External Server > External Server tab.
Log type category	Disabled by default.	Select ☑ the type(s) of events to be logged and be sent to the destination syslog server.  Available events are System, Attacks, Drop, Login message and Debug

Table 208 – Syslogd settings

# 7.2.4.6 Log to Storage

The Log to Storage section allows network administrators to select the type(s) of events to log and be stored at an internal or an external storage device or location.

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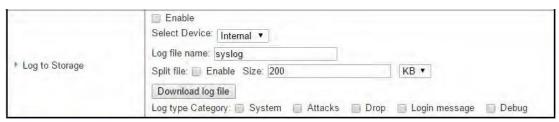


Figure 332 – Log to Storage

Item	Notes	Description
Enable	Disabled by default	Check to enable sending log to storage.
Select Device	Internal is the default setting.	Select <b>Internal</b> or <b>External</b> storage.  The NTC-400 has 8GB of internal SD storage.
Log file name	Disabled by default	Enter a log file name to save logs in designated storage as.
Split file Enable	Disabled by default	Check ☑ <b>Enable</b> to split the log file output whenever the file reaches the specified size limit.
Split file Size	<b>200 KB</b> is the default setting.	Enter the file size limit for each split log file.  Value Range: 10 - 1000 KB
Log type category	Disabled by default	Select ☑ which type of logs to send: System, Attacks, Drop, Login message, Debug
Download log file	button	Click to download a log file based on the current Log to Storage settings.

Table 209 – Log to Storage

# 7.2.5 Backup & Restore

From the Backup & Restore screen you can upgrade the device firmware when new firmware is available as well as backup and then restore the device configuration.

# 7.2.5.1 FW Backup & Restore

To access the **Backup & Restore** screen:

- 1 Select **System Operation** from the **Administration** submenu and click the **Backup & Restore** tab.
- 2 The **FW Backup & Restore** section contains tools to manage your upgrade, backup and restore functions:

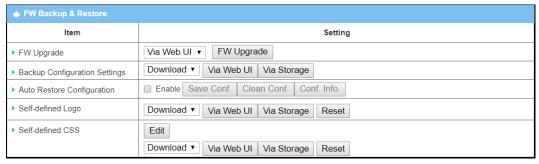


Figure 333 – FW Backup & Restore



Item	Notes	Description
FW Upgrade	Default setting: <b>Via Web UI</b>	If new firmware is available, click the <b>FW Upgrade</b> button to upgrade the device firmware Via Web UI or Via Storage.  After clicking on the <b>FW Upgrade</b> button use the <b>Browse</b> tool to find and select the firmware file, then click the <b>Upgrade</b> button to start the firmware upgrade process on this device.
Backup Configuration Settings	Default setting:  Download	Click the Via Web UI button to backup or restore the device configuration settings.  The action is determined by the following settings in the dropdown list:  Download – Use this setting to back up the device configuration to a config.bin file.  Upload – Use this setting to restore a designated configuration file previously downloaded from the device.  Via Web UI – to retrieve a configuration file via Web GUI, for example from the manufacturer's website.
Auto Restore Configuration	Disabled by default.	Check the ☑ Enable button to activate the customized default setting function.  Once the function is activated, click the Save Conf. button to save the current settings as a configuration file.  Click the Clean Conf. button to erase the stored configuration.  The Conf. Info button displays information about the currently stored configuration.
Self-defined Logo	Download is the default setting	Insert your company logo into the top left corner of the web interface.  The graphic must be in .gif format and be called: "logo.gif"  Select <b>Upload</b> and browse to the file containing the file.  You can also choose <b>Download</b> to export the file.
Self-defined CSS		Add cascading style sheet (.css) code and click Save.    P =====General===== ')   body

Table 210 – FW Backup & Restore

# 7.2.5.2 MCU Firmware Info

The **MCU Firmware Info** section displays the current firmware version and allows you to download and install a new firmware version when it is available.

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If a newer version is available, the **FW Upgrade** button is displayed in the title bar and the **Setting** text box will display a message: (!! **New F/W Version: XX.XXXXX is available.)** 

Click the **FW Upgrade** button to download it:



Figure 334 – MCU Firmware Upgrade

The percent of progress of the download will be indicated. When the download is complete, the following message will display: **Upload status: Successful** 

Click the **Save** button to install the new firmware. The new firmware details will display in the **Current Firmware Version Setting** box:

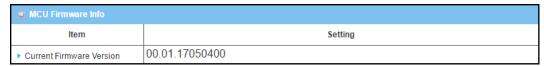


Figure 335 – MCU Firmware Info

The FW Upgrade button will be hidden until new firmware becomes available.

# 7.2.6 Reboot & Reset

To access the Reboot and Reset controls:

Select **System Operation** from the **Administration** submenu and click the **Reboot & Reset** tab:



Figure 336 – System Operation

Item	Notes	Description
Reboot	Now is the default	Reboot turns the router off, then turns it back on and applies the
	setting	current configuration.
		Depending on the selection in the dropdown list, clicking the Reboot
		button will immediately reboot the router or will reboot at a pre-
		defined time or schedule.
		Now – Click the Reboot button and the router will immediately
		reboot after you confirm by clicking OK to reboot.
		Time Schedule – Select a pre-defined auto-reboot time schedule rule
		from the drop-down list to reboot the router at a designated time.
		To define a time schedule rule, go to the <b>Object Definition</b> >
		Scheduling > Configuration tab.



Item	Notes	Description
		<b>Note</b> – This Reboot function has the same effect as switching the router's power source off and on.
Reset to Default	Button	Click the <b>Reset</b> button to turn the router off, then turn it back on and apply the device's factory default configuration values.  Note – This Reset to Default function has the same effect as pressing the reset button on the device panel.

Table 211 - System Operation

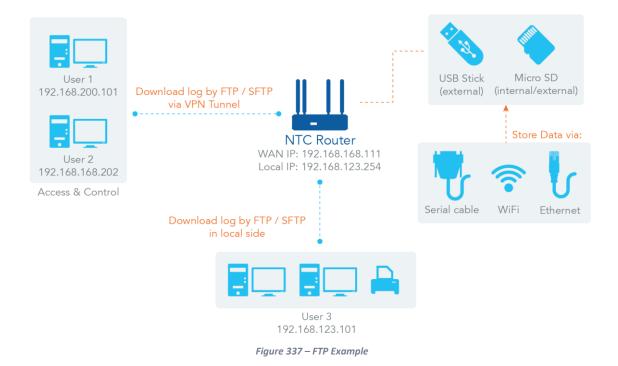
## 7.3 FTP

The File Transfer Protocol (FTP) is a standard network protocol used to transfer computer files between a client and server on a computer network. FTP is built on a client-server model architecture and uses separate control and data connections between the client and the server. FTP users may authenticate themselves with a clear-text sign-in protocol, normally in the form of a username and password, but can connect anonymously if the server is configured to allow it.

For secure transmission that protects the username and password, and encrypts the content, FTP is often secured with SSL/TLS (FTPS). SSH File Transfer Protocol (SFTP) is sometimes also used instead, but it is technologically different.

The NTC-400 Series Router includes an embedded FTP / SFTP server for administrator to download the log files to his computer or database. In the following two sections, you can configure the FTP server and create the user accounts that can log in to the server. After logging in to the FTP server, you can browse the log directory, download the stored log files and delete the files you have downloaded to make more storage space for further data logs. The NTC-400 has 8GB of SD storage.

The available log files can be system logs (refer to Administration > System Operation > System Log), Network Packets (refer to Administrator > Diagnostic > Packet Analyzer), Data Log (refer to Field Communication > Data Logging > Log File Management), and GNSS Log (refer to Service > Location Tracking > GNSS).



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# 7.3.1 FTP Server Configuration

To access the FTP Server Configuration screen, select FTP from the Administration submenu.

FTP Server Configuration	Save
ltem	Setting
▶ FTP	✓ Enable
▶ FTP Port	21
▶ Timeout	300 secend(s)(60-7200)
Max. Connections per IP	2 🔻
Max. FTP Clients	5 ▼
▶ PASV Mode	✓ Enable
▶ Port Range of PASV Mode	50000 ~ 50031
▶ Auto Report External IP in PASV Mode	✓ Enable
ASCII Transfer Mode	✓ Enable
▶ FTPS(FTP over SSL/TLS)	✓ Enable

Figure 338 – FTP Server Configuration

ltem	Notes	Description
FTP	Disabled by default.	Check I Enable box to activate the embedded FTP Server function.  With the FTP Server enabled, you can retrieve or delete the stored log files via this FTP connection.
		<b>Note</b> – The embedded FTP Server is only for downloading log files. There is no write access for the user to upload files.
FTP Port	Port 21 is the default setting.	Specify a port number for FTP connection.  The router will listen for incoming FTP connections on the specified port.  Value Range = 1 - 65535.
Timeout	300 seconds is the default setting.	Specify the maximum timeout interval for the FTP connection.  Supported range = 60 to 7200 seconds (i.e. one minute – two hours)
Max. Connections per IP	2 Clients are the default setting.	Specify the maximum number of clients from the same IP address for the FTP connection.  Up to 5 clients from the same IP address are supported.



Item	Notes	Description
Max. FTP Clients	5 Clients are the default setting.	Specify the maximum number of clients for the FTP connection. Up to 32 clients are supported.
PASV Mode	Optional setting	Check ☑ <b>Enable</b> to activate the support of PASV mode for a FTP connection from FTP clients.
Port Range of PASV Mode	Port 50000 - 50031 is the default setting.	Specify the port range to allocate for PASV style data connection.  Value Range: 1024 - 65535.
Auto Report External IP in PASV Mode	Optional setting.	Check <b>Enable</b> to activate the support of overriding the IP address advertising in response to the PASV command.
ASCII Transfer Mode	Optional setting.	Check ☑ Enable to activate the support of ASCII mode data transfers.  Binary mode is supported by default.
FTPS (FTP over SSL/TLS)	Optional setting.	Check ☑ Enable to activate the support of secure FTP connections via SSL/TLS.

Table 212 – FTP Server Configuration

# 7.3.1.1 Enable SFTP Server

Additional security for FTP transmissions is provided by the SFTP server option.

To access the SFTP Server Configuration screen, select FTP from the Administration submenu and go to the SFTP Server Configuration section:

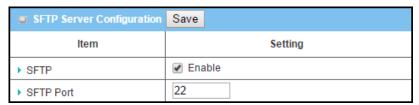


Figure 339 – SFTP Server Configuration

Item	Notes	Description
SFTP	Disabled by default.	Check <b>Enable</b> to activate the embedded SFTP Server function.  With the SFTP Server enabled, you can retrieve or delete the stored log files via secure SFTP connection. The NTC-400 has 8GB of SD storage.
SFTP Port	Port 22 is the default setting.	Specify a port number for SFTP connection.  The router will listen for incoming SFTP connections on the specified port.  Value Range = 1 - 65535.

Table 213 – SFTP Server Configuration

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#### 7.3.2 User Account

This feature allows users to set up and manage user accounts for logging in to the embedded FTP and SFTP log file servers.

# 7.3.2.1 View/manage User Accounts

To create and manage FTP/SFTP user accounts:

- 1 Select **FTP** from the **Administration** submenu and click the **User Account** tab.
- 2 The **User Account List** containing all current FTP/SFTP log file server users.

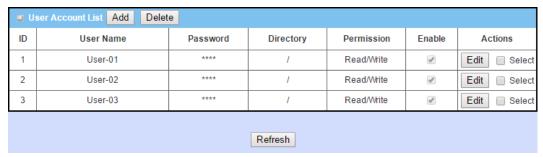


Figure 340 – User Account List

#### 7.3.2.2 Manage User Accounts

Click the **Edit** button to make changes to existing accounts.

When an account is no longer required, check **Select** and click the **Delete** button to permanently remove it. Alternatively, you can retain the account and its details, but disable it. This is accomplished using the account's **Edit** button and unchecking its **Enable** setting.

## 7.3.2.3 Add User Accounts

Click the **Add** button to display the **User Account Configuration** screen.

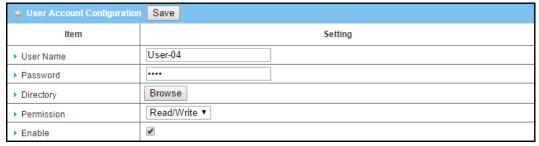


Figure 341 – User Account Configuration

Item	Notes	Description	
User Name	String = no blank spaces	Enter the user account name for login to the FTP server.	
		Value Range = 1 - 15 characters.	
Password	Alphanumeric string with no blank spaces	Enter the user password for login to the FTP server.	
Directory	N/A	Select a root directory after user login.	
Permission	<b>Read/Write</b> is the default setting.	Select the <b>Read/write</b> permission.	



Item	Notes	Description
		Note –The embedded FTP Server is only for log file downloading, no write permission is implemented for the user to upload files even where the Read/Write option is selected.
Enable	Enabled by default.	Check <b>☑ Enable</b> to activate the FTP user account.

Table 214 - User Account Configuration

# 7.4 Diagnostic

The NTC-400 Series Router router include a set of simple network diagnosis tools for the administrator to troubleshoot abnormal behaviour or monitor traffic passing through the router. The Packet Analyzer records packets for a designated interface or specific source/destination host. Ping and Tracert tools for testing the network connectivity issues are also available.

# 7.4.1 Packet Analyzer

The Packet Analyzer can capture packets from specified interface and filter them by user defined rules.

Note that adequate the log storage space must be available either on the embedded SD-Card or external USB Storage, otherwise the Packet Analyzer cannot be enabled.

# 7.4.1.1 Configure the Packet Analyser

To configure the packet analyser:

- 1 Select **Diagnostic** from the **Administration** submenu and click the Packet Analyser tab.
- 2 The packet analyser **Configuration** screen will open:

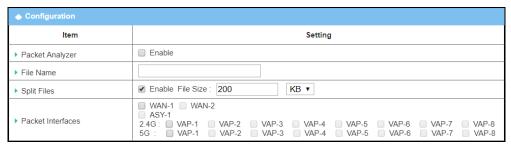


Figure 342 – Enable Packet Analyzer

Item	Notes	Description
Packet	Disabled by default.	Check <b>☑ Enable</b> activate the Packet Analyzer function.
Analyzer		If you cannot enable the checkbox, please check if adequate storage is available. If not, plug in a USB storage device and then enable the Package Analyzer function.
File Name	This setting is optional and is blank by default.	Enter the file name to save the captured packets in log storage.  The naming format is: <interface>_<date>_<index></index></date></interface>

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ltem	Notes	Description			
		If <b>Split Files</b> option is also enabled, the file name will be appended with an index code "_ <index>".</index>			
		The file extension is: .pcap			
Split Files	Optional field.  Default File Size: <b>200 KB</b>	Check ☑ Enable to split the file whenever log file reaches a specified limit.			
		If the <b>Split Files</b> option is enabled, you can specify the <b>File Size</b> and <b>Unit</b> (KB or MB) for the split files.  Value Range for file size: 10 - 99999. <b>NOTE</b> – File Size cannot be less than 10 KB			
Packet	Optional field.	Define the interface(s) that Packet Analyzer will work on.			
Interfaces		At least, one interface is required, but multiple selections are also accepted.			
		The supported interfaces are:			
		<b>WAN</b> – When the WAN is enabled at Physical Interface, it can be selected here.			
		ASY — This means the serial communication interface. It is used to capture packets appearing in the Field Communication. Therefore, it can only be selected when a specific field communication protocol, like Modbus, is enabled.			
VAP	This means the virtual AP.	When Wi-Fi and VAP are enabled it can be selected here.			
Save	Button	Click the <b>Save</b> button to save the configuration.			
Undo	Button	Click the <b>Undo</b> button to restore to the previous setting.			

Table 215 – Enable Packet Analyzer



# 7.4.1.2 Packet Capture Filters

Once the Packet Analyzer function is enabled on specific Interface(s), you can specify filter rules to restrict the capture to packets which match the filter parameters.

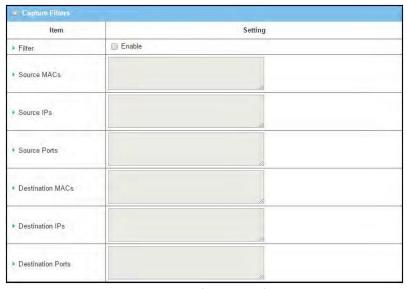


Figure 343 – Packet Capture Filters

Item	Notes	Description	
Filter	Optional setting	Check <b>☑ Enable</b> box to activate the <b>Capture Filters</b> function.	
Source MACs	Optional setting	Define the filter rule to include only specific source MAC addresses of packets.	
		Packets which match the rule will be captured.  Up to ten MAC addresses are supported and they must be	
		separated with ";".	
		For example: AA:BB:CC:DD:EE:FF; 11:22:33:44:55:66	
		The packets will be captured when they match any one of the MAC addresses listed in this text box.	
Source IPs	Optional setting	Define the filter rule to include only specific source IP addresses of the packets.	
		Packets which match the rule will be captured.	
		Up to ten IPs are supported, but they must be separated with ";".	
		For example: 192.168.1.1; 192.168.1.2	
		The packets will be captured when they match any one of the IP addresses listed in this text box.	
Source Ports	Optional setting	Define the filter rule to include only the source port of packets.	
		Packets which match any port number listed in this text box will be captured.	
		Up to 10 ports are supported, but they must be separated with ";".	
		For example: 80; 53	
		Value Range = 1 - 65535.	

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Item	Notes	Description
Destination MACs	Optional setting	Define the filter rule to include only specific destination MAC addresses of packets.
		Packets which match the rule will be captured.  Up to ten MAC addresses are supported and they must be separated with ";".  For example: AA:BB:CC:DD:EE:FF; 11:22:33:44:55:66  The packets will be captured when they match any one of the MAC addresses listed in this text box.
Destination IPs	Optional setting	Define the filter rule to include only specific destination IP addresses of the packets.  Packets which match the rule will be captured.  Up to ten IPs are supported, but they must be separated with ";".  For example: 192.168.1.1; 192.168.1.2  The packets will be captured when they match any one of the IP addresses listed in this text box.
Destination Ports	Optional setting	Define the filter rule to include only the destination port of packets.  Packets which match any port number listed in this text box will be captured.  Up to 10 ports are supported, but they must be separated with ";".  For example: 80; 53  Value Range = 1 - 65535.

Table 216 – Packet Capture Filters

# 7.4.2 Diagnostic Tools

The Diagnostic Tools provide some frequently used network connectivity diagnostic tools (approaches) for the network administrator to check the device connectivity.

To access the Diagnostic Tools:

- 1 Select **Diagnostic** from the **Administration** submenu and click the **Diagnostic Tools** tab.
- 2 The **Diagnostic Tools** screen will display:



Figure 344 – Diagnostic Tools



ltem	Notes	Description
Ping Test	Host IP	Specify an IP / FQDN that the system can 'ping' to test whether the connection is functioning.
	Interface	Select <b>Auto</b> , <b>WAN-1</b> or <b>LAN</b> from the drop-down list. <b>Auto</b> is the default setting.
	Ping button	Click the <b>Ping</b> button and the <b>Ping Test Results</b> window will appear beneath the tools section.
Tracert Test	Host IP	Tracert (Trace route) command is a network diagnostic tool for displaying the route (path) and measuring transit delays of packets across an IP network. Trace route proceeds until all (three) sent packets are lost for more than twice, then the connection is lost and the route cannot be evaluated.  In the Host IP text box specify an IP / FQDN address, the test interface (Auto) and the protocol (UDP, the default, or ICMP).
	Interface	Select Auto, WAN-1 or LAN from the drop-down list.  Auto is the default setting.
	Protocol	Select <b>UDP</b> or <b>ICMP</b> from the drop-down list. <b>UDP</b> is the default setting.
	Tracert button	When the <b>Tracert</b> button is clicked the system will try to trace the specified host to test whether it is 'alive'.  The <b>Tracert Test Results</b> window will appear beneath the tools section.
Wake on LAN	Optional setting	Wake on LAN (WOL) is an Ethernet networking standard that allows a computer to be turned on or awakened by a network message.  Specify the MAC address of the computer, in your LAN network, to be remotely turned on when the <b>Wake up</b> button is clicked.
Save	Button	Click the <b>Save</b> button to save the configuration.

Table 217 – Diagnostic Tools



# 8 Service

# 8.1 Cellular Toolkit

The **Cellular Toolkit** includes several useful features that are related to cellular configuration or applications. From the toolkit menu, you can configure settings of Data Usage, SMS, SIM PIN, USSD, and Network Scan.

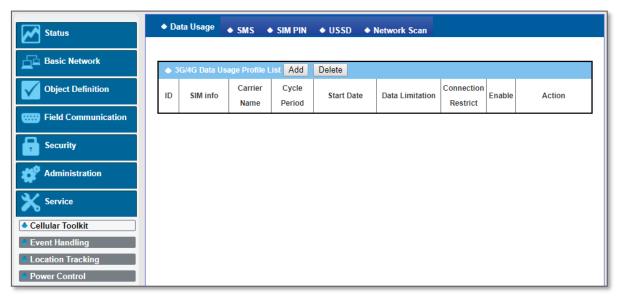


Figure 345 – Cellular Toolkit - 3G/4G Data Usage Profile list



Note – A valid SIM card is required to be inserted to device before you can work with the settings in this section.

# 8.1.1 Data Usage

The Data Usage tool can be used to continuously monitor cellular data usage and take action as required. For example, when data usage reaches a set limit the data connection can be stopped. Alternatively, if a secondary SIM card is inserted, at a set limit the device can switch to the secondary SIM and establish another cellular data connection automatically.

If the Data Usage feature is enabled, the cellular data usage history can be viewed at Status > Statistics & Reports > Cellular Usage tab.

In order to set the Data Usage parameters, you need to know your billing start date, billing period, and data quota. This information is normally available from your carrier or ISP.



# 3G/4G Data Usage

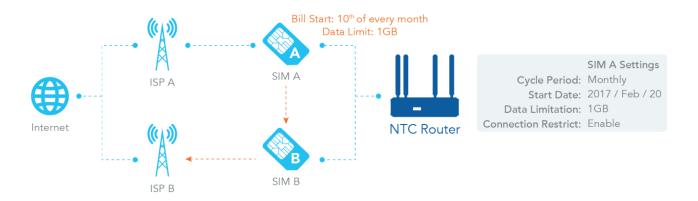


Figure 346 – 3G/4G Data Usage

The Data Usage feature enables the router to continuously monitor cellular data usage. In the diagram above, the quota of SIM A is **1Gb** per month and the bill start date is the **20**<sup>th</sup> of every month. The device starts a new calculation of data usage on the 20<sup>th</sup> of every month. Enable Connection Restrict forces the router to drop the cellular connection of SIM A when data usage reaches the quota (1Gb in this case). If the SIM failover feature is configured in **Internet Setup**, the router will switch to SIM B and establish a new cellular data connection automatically.

# 8.1.1.1 3G/4G Data Usage Profile List

To access the Data Usage tools:

- 1 Select **Cellular Toolkit** from the **Service** submenu and click the **Data Usage** tab.
- 2 The 3G/4G Data Usage Profile List screen will open:

<b>3</b> 30	6/4G Data Usage	Profile List 🛮 🗚	Add Delete					
ID	SIM info	Carrier Name	Cycle Period	Start Date	Data Limitation	Connection Restrict	Enable	Action
1	3G/4G SIM A	ISP-01	10 Days	Tue Jun 13 2017 00:00:00 GMT+1000	250KB	<b>*</b>	<b>₽</b>	Edit Select
2	3G/4G SIM B	ISP-02	14 Days	Tue Jun 13 2017 00:00:00 GMT+1000	500KB			Edit Select

Figure 347 – 3G/4G Data Usage Profile List

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# 8.1.1.2 Create / Edit 3G/4G Data Usage Profile

Click the **Add** button to open the **3G/4G Data Usage Profile Configuration** screen. You can create up to two data usage profiles, one profile for each SIM card used in the router.

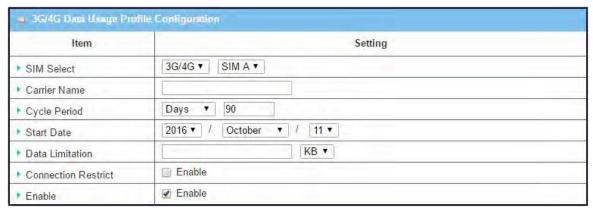


Figure 348 – 3G/4G Data Usage Profile Configuration

Item Setting	Notes	Description
SIM Select	<b>3G/4G-1</b> and <b>SIM A</b> are the default selections.	Choose a cellular interface ( <b>3G/4G-1</b> or <b>3G/4G-2</b> ), and a SIM card ( <b>SIM A</b> or <b>SIM B</b> ) associated with the selected cellular interface.
Carrier Name	Optional	Fill in the Carrier Name for the selected SIM card for identification purposes.
Cycle Period	Days by default	Select the cycle period type rom the dropdown list: Days, Weekly or Monthly
		<b>Days</b> – For per Days cycle periods, you have to further specify the number of days in the second box.
		Value Range: 1 - 90 days.
		Weekly, Monthly – The cycle period is one week or one month.
Start Date	N/A	Specify the date to start measure network traffic.
		Please don't select the day before now, otherwise, the traffic statistics will be incorrect.
Data Limitation	N/A	Specify the allowable data limitation for the defined cycle period.
Connection	Un-Checked by	Check <b>☑ Enable</b> to activate the connection restriction function.
Restrict	default.	During the specified cycle period, if the actual data usage
		exceeds the allowable data limitation, the cellular connection will
		be forced to disconnect.
Enable	Un-Checked by default.	Check ☑ Enable to activate the data usage profile.

Table 218 – 3G/4G Data Usage Profile Configuration



#### 8.1.2 SMS

Short Message Service (SMS) is a text messaging service which is widely used on mobile phones. It uses standardized communications protocols to allow mobile phones or cellular devices to exchange short text messages.

The NTC-400 Series Router router can send SMS text messages or browse received SMS messages.

- 1 Select **Cellular Toolkit** from the **Service** submenu and click the **SMS** tab.
- 2 The SMS screen containing the Configuration and SMS Summary sections will open.

# 8.1.2.1 SMS Configuration

Enable the SMS service and defined its parameters in the **Configuration** section.

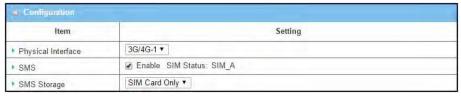


Figure 349 - SMS Configuration

Item	Notes	Description
Physical Interface	3G/4G-1 is the default	Choose between the 3G/4G-1 or 3G/4G-2 cellular interface.
SMS	Enabled by default	Check <b>☑ Enable</b> to activate the SMS service.
SIM Status	System Generated	Displays which SIM is currently in use, either SIM_A or SIM_B.
SMS Storage	SIM Card Only is the default setting.	This is where SMS data is stored. Currently the only option is: SIM Card Only
Save	Button	Click the <b>Save</b> button to save the settings

Table 219 – SMS Configuration

#### 8.1.2.2 SMS Summary

The summary page provides a quick view of SMS messages currently on the router, as well as buttons to send a new SMS or view the SMS Inbox.

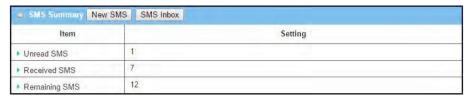


Figure 350 – SMS Summary

Item	Notes	Description
Unread SMS	System generated.	Number of new SMS messages which have not yet been viewed.

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ltem	Notes	Description
Received SMS	System generated.	Total number of SMS messages that have been received and displayed.
Remaining SMS	System generated.	The remaining SMS message capacity on the SIM card.
New SMS	Button	Click <b>New SMS</b> button to create a new SMS message.  Refer to <i>New SMS</i> in the next section.
SMS Inbox	Button	Click <b>SMS Inbox</b> button to display a list of SMS messages and tools.  You can read, delete, reply to or forward SMS messages from this screen. Refer to <i>SMS Inbox List</i> in the following section.
Refresh	Button	Click the <b>Refresh</b> button to update the SMS summary immediately.

Table 220 – SMS Summary

# 8.1.2.3 New SMS

Click the **New SMS** button on the SMS Summary screen to create a new SMS message.

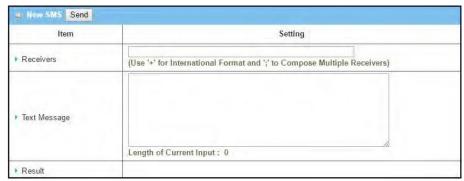


Figure 351 – New SMS

ltem	Notes	Description	
Receivers	N/A	Enter recipients' SMS numbers/addresses.	
		Separate multiple recipients' details with a semicolon (;).	
Text Message	N/A	Write the SMS message content.	
Send	Button	Click the <b>Send</b> button to transmit the SMS message.	
Result	System	If the SMS is successfully transmitted, <b>OK</b> will display.	
	generated.	Otherwise <b>Send Failed</b> will be displayed.	

Table 221 – New SMS

#### 8.1.2.4 SMS Inbox List

You can read or delete SMS, reply SMS or forward SMS from this screen.

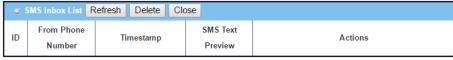


Figure 352 – SMS Inbox List



ltem	Notes	Description
ID	System generated.	The number or SMS.
From Phone	System generated.	The phone number that sent the SMS
Number		
Timestamp	System generated.	Time when the SMS was received.
SMS Text	System generated.	Preview the SMS text.
Preview		Click the <b>Detail</b> button to read the entire message.
Action	Disabled by	Click the <b>Detail</b> button to read the SMS.
	default	Click <b>Reply / Forward</b> button to reply to or forward the SMS.
		Check the box(es), and then click the <b>Delete</b> button to delete the
		SMS(s) that are checked.
Refresh	Button	Refresh the SMS Inbox List.
Delete	Button	<b>Delete</b> the SMS(s) that are checked.
Close	Button	Close the Detail SMS Message screen.

Table 222 – SMS Inbox List

# 8.1.3 SIM PIN

Enabling a PIN code for the SIM card is an easy and effective way of protecting cellular devices from unauthorized access. The NTC-400 Series Router allows you to activate and manage PIN code on a SIM card through its web GUI.

#### Activate PIN code on SIM card



Figure 353 – Activate PIN code on SIM card

The NTC-400 Series Router allows you to activate a PIN code on the SIM card. This example shows a PIN code on SIM-A for 3G/4G-1 with default PIN code "0000".

# Change PIN code on SIM card



Figure 354 – Change PIN code on SIM card

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The NTC-400 Series Router allows you to change the PIN code on the SIM card. In the example above, you need to type original PIN code "**0000**" and then type the new PIN code '**1234**', if you want to set the new PIN code as '**1234**'. To confirm the new PIN code, re-type the new PIN code in the Verified New PIN Code field again.

#### Unlock SIM card by PUK Code

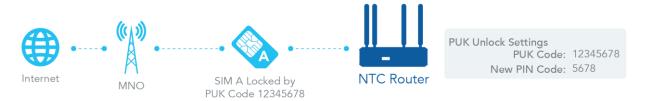


Figure 355 - Unlock SIM card by PUK code

If you entered an incorrect PIN code at the configuration page for 3G/4G-1 WAN more than three times, it causes the SIM card to be "PUK locked". To unlock a PUK locked SIM, you have to contact your carrier to get a PUK unlock code. In the diagram above, the PUK code is "12345678" and new PIN code is "5678".

- 1 Select **Cellular Toolkit** from the **Service** submenu and click the **SIM PIN** tab.
- The packet analyser SIM PIN screen will open. It contains three sections: Configuration, PUK function and SIM function.

#### 8.1.3.1 SIM PIN Configuration

With the SIM PIN Configuration section allows you to select a SIM and set its status and interface.

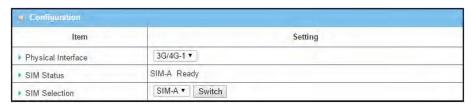


Figure 356 – SIM PIN Configuration

Item	Notes	Description	
Physical	The box is	Choose a cellular interface (3G/4G-1 or 3G/4G-2) to change the SIM	
Interface	3G/4G-1 by	PIN setting for the selected SIM Card.	
	default		
SIM Status	System	Indication for the selected SIM card and the SIM card status.	
	generated	The status can be: <b>Ready, Not Insert</b> , or <b>SIM PIN</b>	
		<b>Ready</b> – A SIM card is inserted and ready to use. It can be a SIM card	
		without PIN protection or a SIM card unlocked by its correct PIN code.	
		Not Insert – The SIM slot currently does not have a SIM card inserted.	
		SIM PIN SIM card is protected by PIN code, and it's not unlocked by	
		a correct PIN code yet. The SIM card is still in locked status.	
SIM Selection	Drop down list	Select the SIM card for further SIM PIN configuration.	
	and button	Press the <b>Switch</b> button to have the router switch from one SIM card	
		to another. After that, you can configure the SIM card.	

#### Table 223 – SIM PIN Configuration

#### 8.1.3.2 Unlock with a PUK Code

The **PUK Function** window is only available if the SIM card is locked by its PUK (PIN Unblocking Key) lock. Usually this happens after too many entries of an incorrect PIN code (normally three attempts) and the SIM card becomes locked. At this point it can only be unlocked using its PUK.

Normally you will be supplied with the PUK code when you purchase the SIM card. If you have misplaced or otherwise forgotten the PUK code you will need to contact your service provider and request a PUK code for your SIM card.

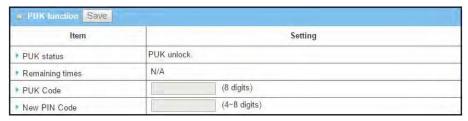


Figure 357 - Unlock with PUK Code

ltem	Notes	Description
PUK status	PUK Unlock	Indicates the current PUK status.
	/ PUK Lock	As mentioned previously the SIM card will be locked by PUK code
		after too many failed PIN code entry attempts. In this case, the
		PUK Status will turns to PUK Lock.
		In normal situations, it will display PUK Unlock.
Remaining	Depends on the	The remaining number of attempts before the PUK lock is
times	SIM card	applied.
		Warning – DO NOT set Remaining times at zero as this will
		damage the SIM card <b>FOREVER!</b> Call for your ISP to get a correct
		PUK if you have forgotten or otherwise do not have the correct
		PUK code.
PUK Code	Required field.	Enter the PUK code that can unlock the SIM card.
New PIN Code	Required field.	Enter the New PIN Code for the SIM card.
		Remember the PIN code (password).
Save	Button	Click the <b>Save</b> button to apply the setting.

Table 224 – Unlock with PUK Code



Important – When you change the PUK code and PIN code for the SIM card, you must also change the corresponding PIN code specified in the Basic Network | WAN & Uplink | Internet Setup | Connection with SIM Card page.

# 8.1.3.3 Enable / Change PIN Code

Go to the SIM function section to enable or disable the PIN code (password) function, or to change the PIN code.



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Figure 358 – Enable / Change PIN Code

Item Setting	Notes	Description
SIM lock	Depends on the SIM card	Click  Enable to activate the SIM lock function.  To enable the SIM lock function, enter the PIN code and click Save to apply the setting.
Remaining times	Depends on the SIM card	Represent the remaining number of attempts to enter the SIM PIN.  If you exceed the number of allowed attempts, a PUK code will be required to unlock the SIM card.
Save	Button	Click the <b>Save</b> button to apply the setting.
Change PIN Code	Button	Click the <b>Change PIN code</b> button to change the PIN code (password).  If the SIM Lock function is not enabled, the Change PIN code button is disabled. In that case, if you want to change the PIN code, you have to first enable the SIM Lock function, fill in the PIN code, and then click the Save button to enable.  After that, you can click the Change PIN code button to change the PIN code.

Table 225 – Enable / Change PIN Code

When Change PIN Code button is clicked, the following screen appears.

ltem	Setting
▶ Current PIN Code	(4~8 digits)
▶ New PIN Code	(4~8 digits)
▶ Vertified New PIN Code	(4~8 digits)

Apply Cancel

Figure 359 - Change PIN Code

Item	Notes	Description
Current PIN Code	Required field.	Enter the current (old) PIN code of the SIM card.
New PIN Code	Required field.	Enter the new PIN Code you want to change.
Verified New PIN Code	Required field.	Re-enter the new PIN Code to confirm the new PIN Code.
Apply	Button	Click the <b>Apply</b> button to change the old PIN code to the new PIN code.
Cancel	Button	Click the <b>Cancel</b> button to cancel the changes and keep current PIN code.

Table 226 – Change PIN Code

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Important – When you change the PIN code for the SIM card, you must also change the corresponding PIN code specified in the Basic Network | WAN & Uplink | Internet Setup | Connection with SIM Card page.

#### 8.1.4 USSD

Unstructured Supplementary Service Data (USSD) is a protocol used by GSM cellular telephones to communicate with the service provider's computers via instant bi-directional communication. USSD can be used for WAP browsing, prepaid call-back service, mobile-money services, location-based content services, menu-based information services, and as part of configuring the phone on the network.

A USSD message can be up to 182 alphanumeric characters in length. Unlike Short Message Service (SMS) messages, USSD messages create a real-time connection during an USSD session. The connection remains open, allowing a two-way exchange of data. This makes USSD more responsive than services that use SMS.

#### **USSD Scenario**

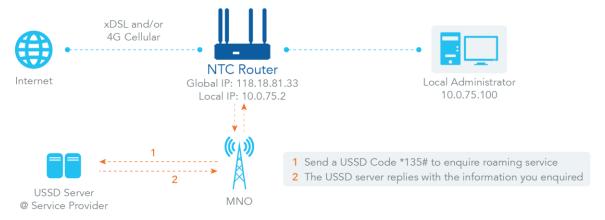


Figure 360 - USSD Scenario

USSD allows you to have an instant bi-directional communication with your carrier. In the diagram above, the USSD command '\*135#' refers to data roaming services. After sending that USSD command to your carrier, you will see a response on the USSD Response window. Please note the USSD command varies for different carriers.

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The NTC-400 Series Router allows you to activate and manage USSD services via a SIM card through its web GUI.

- 1 Select **Cellular Toolkit** from the **Service** submenu and click the **USSD** tab.
- 2 The USSD screen will open. It contains up to four sections: Configuration, USSD Profile List, USSD Profile Configuration and USSD Request

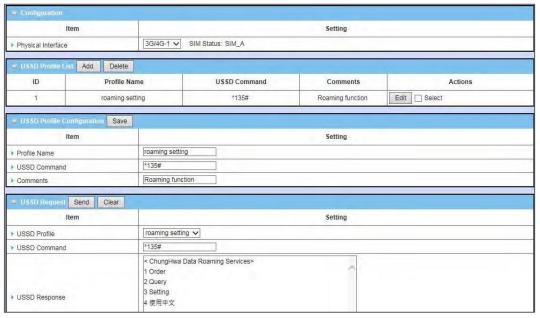


Figure 361 – USSD interface

# 8.1.4.1 USSD Configuration

In the **Configuration** section you specify which 3G/4G module (physical interface) is used for the USSD function and the system will show which SIM card is currently being used.

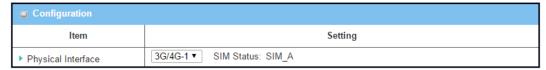


Figure 362 – USSD Configuration

Item	Notes	Description
Physical Interface	The default setting is: 3G/4G-1	Choose a cellular interface (3G/4G-1 or 3G/4G-2) to configure the USSD setting for the connected cellular service.
SIM Status	System generated	The SIM card (identified with SIM_A or SIM_B) that is associated with the selected cellular service.

Table 227 – USSD Configuration



# 8.1.4.2 Create / Edit USSD Profile

The **USSD Profile List** section shows all your defined USSD profiles that store pre-commands for activating USSD sessions.

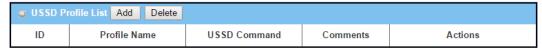


Figure 363 – USSD Profile List

You can add a maximum of 35 custom USSD profiles.

When Add button is applied, USSD Profile Configuration screen displays.

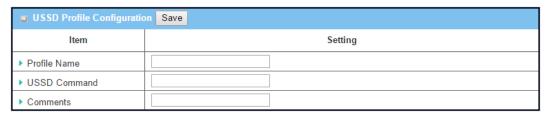


Figure 364 – USSD Profile Configuration

Item	Notes	Description
Profile Name	Text entry box.	Enter a name for the USSD profile.
USSD Command	Text entry box.	Enter the USSD command defined for the profile.  Normally, it is a command string composed with numeric keypad "0 - 9", "*", and "#".  The USSD commands are specific to your cellular service, please check with your service provider for details.
Comments	Text entry box.	Enter a brief comment for the profile.

Table 228 – USSD Profile Configuration

#### 8.1.4.3 USSD Request and Response

Send USSD commands from the USSD Request screen, once sent, the USSD Response text box will appear.

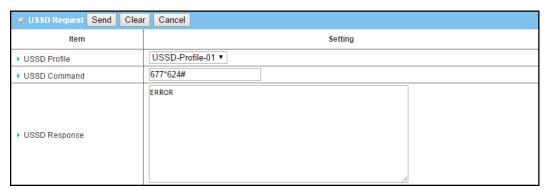


Figure 365 – USSD Request

Item	Notes	Description
USSD Profile	Text entry box.	Select a USSD profile name from the dropdown list.  User defined USSD profiles store pre-defined commands for activating an USSD session.

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Item	Notes	Description
USSD Command	Text entry box.	The USSD Command string of the selected profile will be shown here.
USSD Response	buttons	Click the <b>Send</b> button to send the USSD command, and the USSD Response screen will appear.  You will see the response message of the corresponding service, receive the service SMS.  The <b>Clear</b> button will cause the USSD Response text box to disappear.

Table 229 – USSD Profile Configuration

# 8.1.5 Network Scan

The Network Scan function allows an administrator to specify how to connect the device to the mobile system for data communication in each 3G/4G interface. For example, administrator can specify the mobile system, 2G, 3G or LTE, used for a connection and can set the router to automatically connect to the mobile system. The Administrator can also manually scan the mobile systems, select a target system and apply it. The manual scanning approach is often used for diagnostics.

# 8.1.5.1 Network Scan Setting

To access the Network Scan settings and tools:

- 1 Select **Cellular Toolkit** from the **Service** submenu and click the **Network Scan** tab.
- 2 The **Network Scan** page contains two sections relating to the USSD functionality:

# 8.1.5.2 Configuration

The **Configuration** section contains settings for network scans.

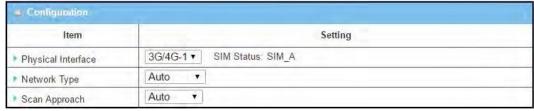


Figure 366 – Network Scan Configuration

ltem	Notes	Description
Physical Interface	Default setting: 3G/4G-1	Choose a cellular interface (3G/4G-1 or 3G/4G-2) for the network scan service.
SIM Status	System generated	The system displays the SIM card (identified with SIM_A or SIM_B) associated with the selected cellular service.
Network Type	Default setting: Auto	Specify the network type for the network scan function.  Auto – When Auto is selected, the network will be register automatically;  2G prefer or 3G prefer – If the 'prefer' option is selected, network will be registered for your chosen option first;



Item	Notes	Description
		<b>2G Only, 3G Only or 4G Only</b> – If an 'only' option is selected, network will be register for your chosen option only.
Scan Approach	Default setting: Auto	When <b>Auto</b> is selected, the cellular module registers automatically.  If the Manually option is selected, a Network Provider List screen appears, see next section for details.  Press the Scan button to scan for the nearest access point  Select the preferred base stations then click Apply button to apply settings.
Save	Button	Click <b>Save</b> to save the settings

Table 230 – USSD Request

When **Manually** is selected in the **Scan Approach** configuration setting, press the **Scan** button to scan for a list of the nearest available access point. The scan may last for 1 to 3 minutes and the base stations will be added to the Network Provider List as they are identified.

Network Provider List Scan Apply				
Provider Name	Mobile System	Network Status	Action	
ISP Direct	4G	Current	☐ Select	
MyISP	3G	Forbidden	Select	

Figure 367 – Network Provider List

ltem	Notes	Description
Provider Name	Name of provider	
Mobile System	3G/4G	The system displays the SIM card (identified with SIM_A or SIM_B) associated with the selected cellular service.
Network Status	System generated	Current – the currently selected network  Forbidden – a detected network but one which is not available to connect to.
Select	button	☑ Select the preferred network then click <b>Apply</b> button to apply settings.
Scan	button	Click the <b>Scan</b> button to scan for the nearest network.
Apply	button	Click the <b>Apply</b> button to apply settings.

Table 231 – Network Provider List

Click again on the "Apply" button to drive system to connect to that mobile operator system for the dedicated 3G/4G interface.

# 8.2 Event Handling

Event handling allows an administrator to set up pre-defined event profiles of scenarios or incidents for which a standard response can be defined and pre-assigned. The response can be an action or a message.

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An action response is referred to as a *Managing Event* in which the router takes action to change functionality, collect status details and change the status of relevant processes or devices.

A message generated in response to an event is referred to as a *Notifying Event*. Examples including an event generated from a connected sensor which results in a SMS message, Email or SNMP Trap being used to alert an administrator.

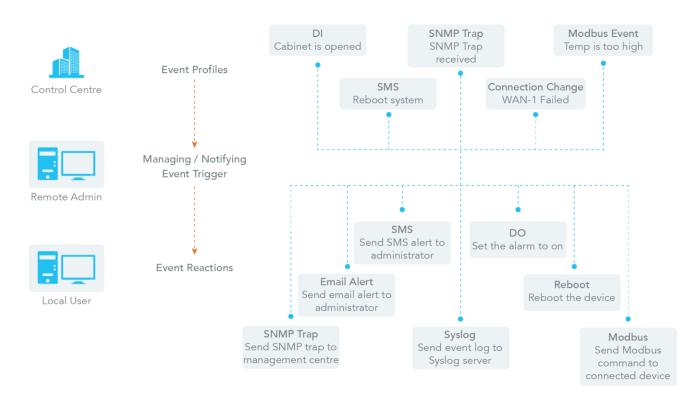


Figure 368 – Event Handling

To use the event handling functionality, you must first define the triggering events in the **Configuration** tabbed sections, then you assign either a **Managed Event** response or a **Notifying Event** response on their respective tabbed pages.



Figure 369 - Event Handling tabs

#### 8.2.1 Configuration

Event handling is the service that allows administrator to setup the pre-defined events, handlers, or response behaviour with individual profiles.

# 8.2.1.1 Enable Event Management

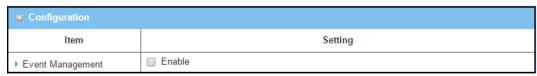


Figure 370 – Enable Event Management



Item	Notes	Description
Event Management	,	Check the ☑ <b>Enable</b> box to activate the Event Management function.

Table 232 – Enable Event Management

#### 8.2.1.2 Enable SMS Management

To use the SMS management function, you must nominate an SMS message prefix that triggers the Event Handler to treat the message in a specific way.

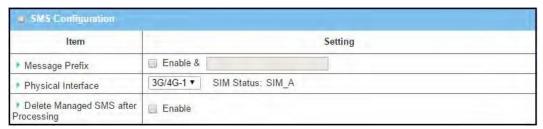


Figure 371 – Enable SMS Management

# 8.2.1.3 SMS Configuration

Item	Notes	Description
Message Prefix	Disabled by default.	Check the <b>Enable</b> box to activate the SMS prefix for validating the received SMS.  Once the function is enabled, enter the text of the prefix in the text box.  The received managing events SMS must have the designated prefix as an initial identifier, then corresponding handlers will become effective for further processing.
Physical Interface	Default setting: 3G/4G-1	Choose a cellular interface ( <b>3G/4G-1</b> or <b>3G/4G-2</b> ) to handle the SMS messaging.
SIM Status	System generated.	Show the connected cellular service (identified with SIM_A or SIM_B).
Delete Managed SMS after Processing	Disabled by default.	Check ☑ <b>Enable</b> to delete the received managing event SMS after it has been processed.

Table 233 – Enable SMS Management

# 8.2.1.4 Create / Edit SMS Account

Setup an SMS Account for managing the router through the SMS. It supports up to a maximum of 5 accounts.

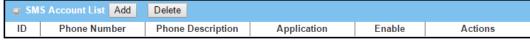


Figure 372 – SMS Account List

# 8.2.1.5 SMS Account Configuration

Click the Add / Edit button to configure the SMS account.

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Figure 373 – MS Account Configuration

Item	Notes	Description
Phone Number	Mobile phone number format	Specify a mobile phone number as the SMS account
	Mandatory field.	identifier.
		Value Range: -1 - 32 digits.
Phone	Any text	Specify a brief description for the SMS account.
Description	Optional field.	
Application	Mandatory field.	Specify the application type: Event Trigger, Notify Handle, or Both.
Enable	Disabled by default.	Click <b>☑ Enable</b> to activate this account.
Save	Button	Click the <b>Save</b> button to save the configuration.

Table 234 – MS Account Configuration

# 8.2.1.6 Create / Edit Email Service Account

You can create up to five Email Service Accounts for event notification.



Figure 374 – Email Service List

Click the Add / Edit button to configure the Email account.

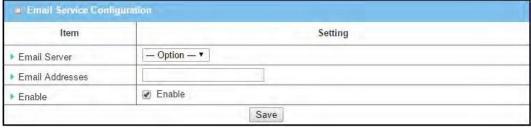


Figure 375 – Email Service Configuration

Item	Notes	Description
Email Server	Option	Select an Email Server profile from External Server setting for the email account setting.
Email	Internet E-mail address	Specify the Destination Email Addresses.
Addresses	format	
	Mandatory field.	



Item	Notes	Description
Enable	Disabled by default.	Click <b>☑ Enable</b> to activate this account.
Save	Button	Click the <b>Save</b> button to save the configuration.

Table 235 – Email Service Configuration

# 8.2.1.7 Create / Edit Digital Input (DI) Profile Rule

If you have DI/DO support you can create up to ten Digital Input (DI) Profile rules.



Figure 376 – Digital Input (DI) Profile List

When Add button is applied, the Digital Input (DI) Profile Configuration screen appears.



Figure 377 – Digital Input (DI) Profile Configuration

Item	Notes	Description
DI Profile	Mandatory field.	Specify the DI Profile Name.
Name	String format.	Value Range: -1 - 32 characters.
Description	Optional field.	Write a brief, meaningful description of the profile.
	Any text string.	
DI Source	ID1 by default	Specify the DI Source: ID1 or ID2
		The number of available DI source could be different
		for the purchased product.
Normal Level	Low by default.	Specify the Normal Level: Low or High
Signal Active Time	Mandatory field.	Specify the Signal Active Time.
	Numeric String format.	Value Range: 1 - 10 seconds.
Profile	Disabled by default.	Click <b>☑ Enable</b> to activate this account.
Save	Button	Click the <b>Save</b> button to save the configuration.

Table 236 – Digital Input (DI) Profile Configuration

# 8.2.1.8 Create / Edit Digital Output (DO) Profile Rule

If you have  $\mbox{DI/DO}$  support you can create up to ten Digital Output (DO) Profile rules.

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Figure 378 – Digital Output (DO) Profile List

When Add button is applied, the Digital Output (DO) Profile Configuration screen will appear.

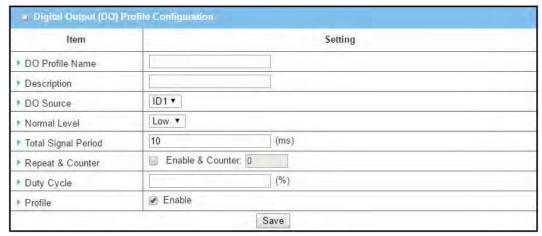


Figure 379 – Digital Output (DO) Profile Configuration

ltem	Notes	Description
DO Profile	Mandatory field.	Specify the DO Profile Name.
Name	String format.	Value Range: -1 - 32 characters.
Description	Optional field. Any text.	Write a brief, meaningful description of the profile.
DO Source	Default setting: ID1	Specify the DO Source as ID1.
Normal Level	Default setting: <b>Low</b>	Specify the Normal Level: Low or High
Total Signal Period	Mandatory field.  Numeric String format	Specify the Total Signal Period.  Value Range: 10 - 10000 ms.
Repeat & Counter	Disabled by default.	Click ☑ <b>Enable</b> to activate the repeated Digital Output, and specify the Repeat times.  Value Range: 0 - 65535.
Duty Cycle	Mandatory field. Numeric String format	Specify the Duty Cycle for the Digital Output.  Value Range: 1 - 100 %
Profile	Disabled by default.	Click ☑ <b>Enable</b> to activate this profile setting.
Save	Button	Click the <b>Save</b> button to save changes to the configuration.

Table 237 – Digital Output (DO) Profile Configuration

# 8.2.2 Managing Events

Managing Events allow administrator to define the relationships (rules) between event triggers, handlers and responses.



Managing Events functionality is disabled by default, to enable this tool select **Event Handling** from the **Service** submenu and click on the **Managing Events** tab.

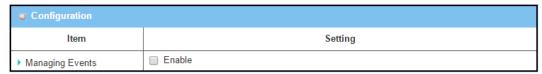


Figure 380 – Enable Managing Events

Item	Notes	Description
Managing Events	Disabled by default.	Click <b>☑ Enable</b> to activate the Managing Events functionality.

Table 238 – Enable Managing Events

The Managing Event List supports a maximum of 128 rules.



Figure 381 – Managing Event List

Click the Add button.

The Managing Event Configuration screen will display.

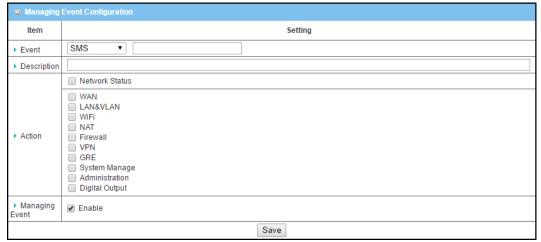


Figure 382 – Managing Event Configuration

Item	Notes	Description
Event	SMS by default	Specify the Event type (SMS, SNMP Trap, or DI) and an event identifier / profile.
		SMS – Select SMS and type the trigger condition for the event in the textbox;
		<b>SNMP Trap</b> – Select SNMP Trap and specify the SNMP Trap Event in the textbox;
		Digital Input – Select Digital Input and a DI profile you defined to specify a
		certain Digital Input Event;
		Note – Available Event Types can differ between products.

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ltem	Notes	Description
Description	Any text.	Write a brief, meaningful description of the event rule.
Action	All disabled by default.	Specify Network Status, or at least one rest action to take when the expected event is triggered.
		<b>Network Status</b> – Uses the network status as the action for the event. If this is selected, not other Actions are available.;
		LAN – Allows the event to trigger the following settings:  – Connect/Disconnect Port link
		- Set to Auto, LTE or 3G
		– Switch to SIM A or SIM B
		LAN&VLAN – Three Port Links can be turned On or Off when the event is triggered;
		<b>Wi-Fi</b> – Allows the event to turn Wi-Fi 2.4G or Wi-Fi 5G on or off;
		<b>NAT</b> – Allows the event to trigger predefined Virtual Server Rules to be turned on or off and the DMZ to be turned on or off;
		<b>Firewall</b> – Allows the event to trigger five Remote Administrator Host IDs to be turned on or off, and to turn WAN Discard Ping on or off;
		<b>VPN</b> – Allows the event to trigger a number of IPSec, PPTP Client, L2TP Client and Open VPN Client settings;
		<b>GRE</b> – Allows the event to trigger on or off a number of GRE (Generic Routing Encapsulation) connections;
		<b>System Manage</b> – Allows the event to trigger on or off either WAN SSH or TR-069 services;
		Administration – Allows the event to trigger one of the following administrative activities:
		– Backup Config;
		- Restore Config;
		– Reboot;
		<ul><li>– Save Current Setting as Default;</li></ul>
		<b>Digital Output</b> – Allows the event to trigger a Digital Output (DO) profile you defined;
		<b>Modbus</b> – Select the Modbus checkbox and a Modbus Managing Event profile you defined as the action for the event;
		Note – Available Actions can differ between products.
Managing Event	Disabled by default.	Click ☑ Enable to activate the Managing Events rule.
Save	Button	Click the <b>Save</b> button to save the configuration
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.



Table 239 – Managing Event Configuration

## 8.2.3 Notifying Events

The Notifying Events settings allow administrator to define the relationships (rules) between event triggers and handlers.

Notifying Events functionality is disabled by default, to enable this tool select **Event Handling** from the **Service** submenu and click on the **Notifying Events** tab.



Figure 383 – Enable Notifying Events

Item	Notes	Description
Notifying Events	Disabled by default.	Click <b>Enable</b> to activate the Notifying Events functionality.

Table 240 – Enable Notifying Events

The **Notifying Event List** supports a maximum of 128 rules.

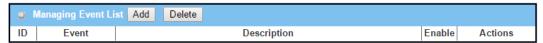


Figure 384 - Notifying Event List

Click the **Add** button and the **Notifying Event Configuration** screen will display.



Figure 385 – Notifying Event Configuration

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Item	Notes	Description
Event	Digital Input (or WAN) by	Specify the Event type and then define its corresponding event
	default	configuration.
		The supported Event Types include:
		<b>Digital Input</b> – Select Digital Input and a DI profile from the drop-down list of DI profiles you defined in the Event Handling Configuration
		window;
		WAN – Select WAN and then select a trigger condition from its associated drop-down list;
		LAN&VLAN – Select LAN&VLAN and then select a trigger condition from its associated drop-down list;
		<b>Wi-Fi</b> – Select Wi-Fi and then select a trigger condition from its associated drop-down list;
		DDNS – Select DDNS and then select a trigger condition from its associated drop-down list;
		Administration – Select Administration and then select a trigger condition from its associated drop-down list of possible administration events;
		Modbus – Select Modbus and a Modbus Notifying Event profile you defined to specify a certain Modbus Event;
		Data Usage – Select Data Usage, then select one of the SIM Cards  (Cellular Service) and then set a percentage of Data Usage (1% - 100%) as the trigger condition;
		Note – Available Event Types can differ between products.
Description	Any text.	Write a brief, meaningful description of the event rule.
Action	No default selection.	Specify at least one action to take when the expected event is triggered:
		<b>Digital Output</b> – Select Digital Output checkbox and a DO profile you defined as the action for the event;
		SMS – Select SMS, and the router will send out a SMS to all the defined SMS accounts as the action for the event;
		Syslog – Select Syslog and select/unselect the ☑ Enable checkbox;
		SNMP Trap – Select SNMP Trap, and the router will send out a SNMP
		Trap to the defined SNMP Event Receivers as the action for the event;
		Email Alert – Select Email Alert and the router to send out an Email to
		the defined Email accounts as the action for the event;
		Note – Available Actions can differ between products.
Time Schedule	Default setting = (0) Always	Set a time scheduling rule for the Notifying Event.
Notifying	Disabled by default.	Click <b>Enable</b> to activate this Notifying Event functionality.



Item	Notes	Description
Save	Button	Click the <b>Save</b> button to save the configuration
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.

Table 241 - Notifying Event Configuration

## 8.3 Location Tracking

Global Navigation Satellite System (GNSS) infrastructure allows the NTC-400 Series Router to determine its position, velocity, and time by processing signals received from satellites orbiting Earth. GNSS can access a variety of satellite systems and Satellite-Based Augmentation Systems (SBAS). SBAS is used to improve positioning accuracy.

## Major GNSS Systems in the world

GNSS System	Owner
GPS	USA
GLONASS	Russia
Galileo	European Union
BeiDou (COMPASS)	China

Table 242 - Major GNSS Systems

#### Satellite-Based Augmentation Systems (SBAS)

SBAS	Area Coverage
EGNOS	Europe
WAAS	North America
GAGAN	India
MSAS	Japan

Table 243 – Satellite-Based Augmentation Systems (SBAS)

Position applications are widely-used by a variety of industrial applications, including Location-Based Services (LBS), Automatic Vehicle Location (AVL), Fleet Management, or assets tracking. However, in most cases, GNSS is a one-way communication. That means GNSS-compatible devices can only locate their location by receiving a GNSS signal, but they can't forward their location data to any other identity through the GNSS system. Because of this limitation of the GNSS system, devices usually need to equip other technology to transmit their location data to back-end servers for tracking or further analysis. Furthermore, as the position applications are more applied on moving objects, a kind of wireless technology would be more suitable to be adopted to transmit location data. Nowadays, thanks to the popularity and wide coverage of cellular technology (GSM, 3G, 4G/LTE), transmitting location data to a remote centre in real time is no longer a hurdle. In addition, the data format of the location data is NMEA 0183 compatible, so the back-end server will be able to interpret the collected location data.

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The diagram below illustrates the main features of the GNSS function.



Figure 386 - GNSS

- Retrieve GNSS data from satellites and send to a remote operation centre periodically or save in local storage.
- Global positioning with multiple GNSS systems, including GPS, and optional for GLONASS, Galileo, or BeiDou.
- Mandatory for varieties of LBS (Location-Based Service) applications, such as advertisements, emergency calls.
- Easy integration with AVL (Automatic Vehicle Location) applications, for managing fleets of service vehicles.
- Other value-added applications, such as asset tracking, electronic toll collection, intelligent transport systems.

## 8.3.1 GNSS

On the GNSS configuration page, you can configure those functions that are mentioned above.

The configuration steps include following items.

- Activate GNSS feature in gateway and finish settings of cellular WAN.
- Support NMEA 0183 (compatible to 3.0) protocol, and allow customized prefix and suffix.
- Configurable GPS data logging on local microSD card storage for route record tracking.
- Indicate remote host, time interval, TCP/UDP, and type of GPS data that would be sent.

## **GPS Message Type**

This item shows all supported types of NMEA 0183 data format. NMEA 0183 data format was defined and maintained by National Marine Electronics Association (NMEA). Select one or more types that you want to use for transmitting GPS data. In most cases, this configuration depends on which data format your central server can recognise. Only select the type you need, otherwise it will consume unnecessary network bandwidth. The table below shows more information for different types of NMEA 0183 message.

Туре	Description	Example
GGA	Fix Information	\$GPGGA,123519,4807.038,N,01131.000,E,1,08,0.9,545.4,M,46.9,M,,*47
GLL	Lat/Lon Data	\$GPGLL,4916.45,N,12311.12,W,225444,A,*1D
GSA	Overall Satellite Data	\$GPGSA,A,3,04,05,,09,12,,,24,,,,,2.5,1.3,2.1*39
GSV	Detailed Satellite Data	\$GPGSV,2,1,08,01,40,083,46,02,17,308,41,12,07,344,39,14,22,228,45*75



Туре	Description	Example
RMC	Recommended Minimum Data	\$GPRMC,123519,A,4807.038,N,01131.000,E,022.4,084.4,230394,003.1,W*6A
VTG	Vector Track and Speed Over the Ground	\$GPVTG,054.7,T,034.4,M,005.5,N,010.2,K*48

Table 244 – GPS Message Types

#### **SBAS**

SBAS is Satellite-Based Augmentation Systems that is used to improve the accuracy of location data. There are several SBAS systems for different areas in the world.

SBAS	Area Coverage
EGNOS	Europe
WAAS	North America
GAGAN	India
MSAS	Japan

Table 245 – Satellite-Based Augmentation Systems (SBAS)

#### **Assisted GPS**

Assisted GPS (as known as A-GPS) is used for speeding up location fixing, especially when the satellite signal is weak. If activating this option, the NTC-400 Series Router will download almanac data from an A-GPS server through the IP network instead of from the satellite. You can also choose a different valid period of almanac data. Almanac data with a shorter valid period will result in higher accuracy. However, almanac data with a shorter valid period needs to be updated more frequently, consuming more network bandwidth.

#### **Data to Storage**

Besides transmitting location data to a remote server, you can also store location data on internal storage (e.g. microSD card) or external storage (e.g. USB drive). The data format can be NMEA 0183 raw data or GPX file format. The location data will be saved to a new file if the original file size is bigger than the pre-defined file size. The "Download log file" button allows you to browse all saved log files and download to your personal devices.

## Scenario of location tracking for fleet management

A fleet owner would like to see the locations of his trucks in real time. He also likes to know where his trucks have been with time information. In his operation office, there is a server (IP: 100.100.100.1) which can interpret NMEA RMC data format and show the truck's location and track on map. This server is listening on TCP port 888 to receive NMEA RMC packet from trucks. The IMEI number will be added before NMEA RMC data to identify each truck. Below is the configuration of each truck.

## **Basic Settings**

Configuration Path	[GNSS]-[Configuration]	
GNSS	Enable	
GNSS Type	GPS	

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Configuration Path	[GNSS]-[Configuration]
GPS Message Types	RMC
SBAS	Enable
Assisted GPS	Enable, 1
Data to Storage	Disable

Table 246 – Basic Settings

## **Settings for Remote Host**

Configuration Path	[GNSS]-[Remote Host Configuration]
Host Name	Truck-1
Host IP	100.100.100.1
Protocol Type	TCP
Port Number	888
Interval(s)	15
Prefix Message	123456789012345
Suffix Message	[blank]
Enable Checkbox	[Checked]

Table 247 – Settings for Remote Host

## 8.3.1.1 Enable Location Tracking

Location Tracking functionality is disabled by default, to enable this tool select **Location Tracking** from the **Service** submenu and click on the **GNSS** tab. The location tracking Configuration section will be displayed.

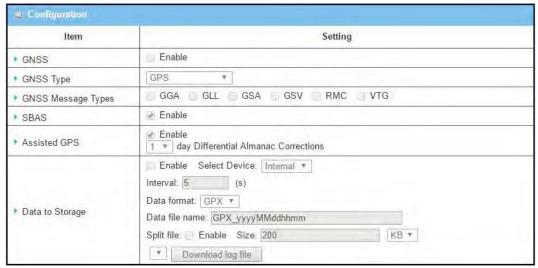


Figure 387 – Enable Location Tracking

Item	Notes	Description
GNSS	Disabled by default.	Check <b>☑ Enable</b> to activate GNSS functions.
GNSS Type	GPS is the default.	Only GPS is available.



Item	Notes	Description
GNSS Message Types	No default setting.	Select one or more GNSS Message Types to use for transmitting or recording GPS data.  Only select the type you need, otherwise it will consume unnecessary network bandwidth.
SBAS	Disabled by default.	Check <b>☑ Enable</b> to activate satellite-based augmentation system (SBAS).
Assisted GPS	Enabled by default.	Check ☑ Enable to activate Assisted GPS (A-GPS).  Select the duration for downloading the Differential Almanac Corrections data from A-GPS server through IP network.  Note – Some devices may not support this function.
Data to Storage	Disabled by default.	Check ☑ Enable to activate GNSS data to storage functions.  Select Internal or External Device to store log data to from the drop-down list (required setting).  Specify the time interval between two continuous data log refreshes.  - Five (5) seconds is the default setting.  - Value Range: 5 - 60 seconds.  Data Format (required setting): RAW, or GPX  Data file name (required setting) Define the file naming convention.  Split file  Check ☑ Enable to activate GNSS data file splitting functions.  - Enter the Size in KB or MB (select from drop down list)  Download log file  Select a log file from the drop down list and click the Download log file button to download through the Web GUI.  If the log format specified to download is .gpx, the standard GPX format is used.
Save	Button	Click the <b>Save</b> button to save the configuration

Table 248 – Enable Location Tracking

## 8.3.1.2 Create / Edit Remote Host

Remote Host rules allows you to create custom rules for sending NMEA data (National Marine Electronics Association data has a standard data format supported by all GPS manufacturers) to specific IP addresses and Ports.

The router supports ten Remote Host rule sets.



Figure 388 – Remote Host List

Click the **Add** button is applied to open the **Remote Host Configuration** screen.

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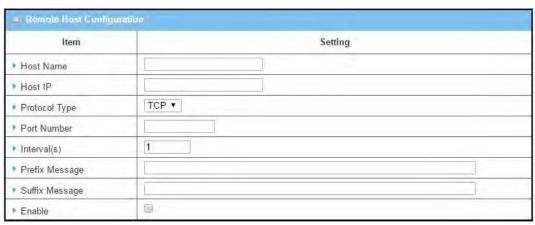


Figure 389 – Remote Host Configuration

Item	Notes	Description
Host Name	Any text.	Enter the host name for the designated remote host.
	String format.	Value Range: -1 - 64 characters.
Host IP	Mandatory field.	Specify the IP Address of remote host.
		It will be use as destination IP for sending NMEA packets.
Protocol Type	TCP is the default.	Specify the Protocol ( <b>TCP</b> or <b>UDP</b> ) to use for sending NMEA packets.
Port Number	Mandatory field.	Specify a Port Number as destination port for sending NMEA packets.
		Value Range: 1 - 65535.
Interval(s)	Mandatory field.	Specify the time interval (seconds) between two NMEA packets.
		Value Range: 1 - 255 seconds.
Prefix Message	Optional field.	Specify optional prefix string with specific information if your backend
	Any text.	server can recognize.
	String format.	For example, you can input the IMEI code of this device here, and then
		your backend server can recognize this GPS data is sent from this device.
		You can also leave this field blank.
Suffix Message	Any text.	Specify optional suffix string with specific information if your backend
	String format.	server can recognize.
Enable	Disabled by default	Check <b>☑ Enable</b> to activate this remote host rule.
Save	Button	Click the <b>Save</b> button to save the configuration

Table 249 – Remote Host Configuration

## 8.3.2 Track Viewer

Track Viewer allows you to see the recent locations of the device using Google Maps or from the GPX file recorded by GNSS. In addition, when GNSS is enabled, current position will also be displayed in Track Viewer.

Navigate to the Service > Location Tracking > Track Viewer tab.

## 8.3.2.1 Setup Google Maps API Key

On first use you will need to download a Google API Key.



From the **Service > Location Tracking > Track Viewer** tab page, either:

- Enter the valid API key that you have, or
- Click the [Get a key] link and follow the instructions on the Google Maps APIs website.



Figure 390 – Setup Google Maps API Key

When the Google Maps API key has been downloaded and saved, the Track Viewer / Map screen will be activated.

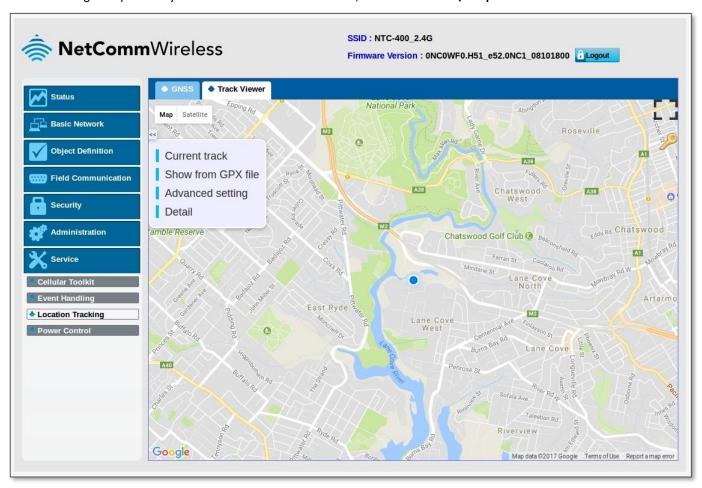


Figure 391 - Track Viewer screen shot

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## 8.4 Power Control

## 8.4.1 Ignition Sense

When the router is deployed in a vehicle, it can be configured to power-on only when the ignition is on.

In most cases, electronic devices in a vehicle will be shut down when car engine is turned off, but in some circumstances, you may need devices continue to work. An obvious problem is the power supply to almost all in-vehicle devices will be terminated when the car engine is off to prevent in-vehicle devices draining the battery. To have a solution for this situation, the NTC-400 Series Router has been equipped with an Ignition Sense function. The main advantages of this feature are:

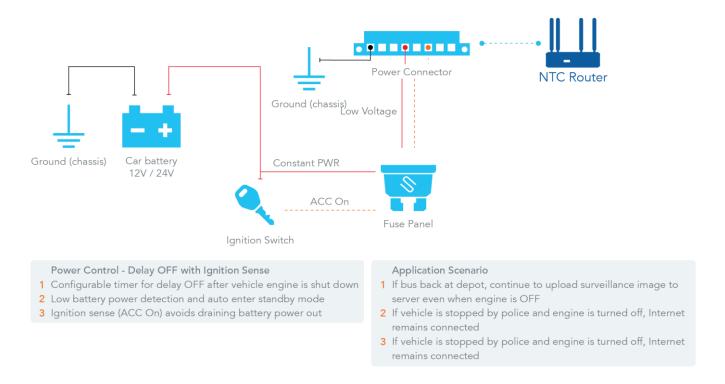


Figure 392 – Ignition Sense

- The NTC-400 Series Router can continue to operate when car engine is shut down.
- The NTC-400 Series Router will enter standby mode automatically when a pre-set timer is due. If in standby mode, the NTC-400 Series Router will stop consuming battery power to prevent draining power out.
- The NTC-400 Series Router will enter standby mode automatically if a low input power voltage is detected.
- The NTC-400 Series Router will be return from standby mode to operation mode when the car is started.



#### **Delay Off and Low Power Detection**

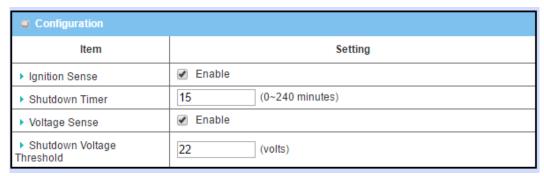


Figure 393 – Ignition Sense configuration

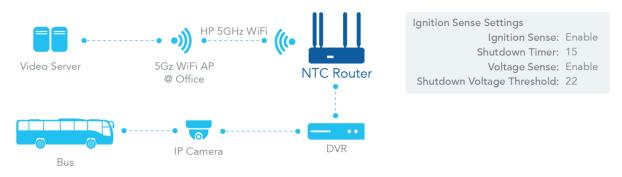


Figure 394 – Ignition Sense Example

In this example, the surveillance system on the bus will transmit video files back to the back-end server when the bus returns to the depot. The driver will shut the bus off and leave the bus parked in the depot, but the uplink connection for the surveillance system still needs to be available until all video files are completely uploaded. Usually, video files on each bus can be uploaded completely within **15** minutes. To prevent draining the battery, the bus driver activates the low voltage detection function to force the router to shut down if the battery voltage reaches **22V** (regular voltage is 24V).

To make the router ignition-dependant select **Power Control** from the **Service** menu. The **Ignition Sense** tab will display.



 $\textbf{Attention} - \textbf{The Ignition Sense} \text{ feature is } \square \text{ disabled by default.}$ 

When  $\square$  enabled, the router will not power on until power from the ignition pin of its terminal block is detected (ACC ON).

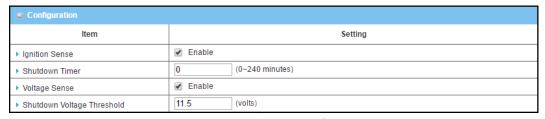


Figure 395 – Ignition Sense configuration

Item	Notes	Description
Ignition Sense	Disabled by default.	Click <b>☑ Enable</b> to activate the Ignition Sense function.
		By default, the function is disabled, and the router will be always ON when the power source is attached.

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Item	Notes	Description
Shutdown Timer	Number format: any number between 0 and 240.  0 is the default setting.	Enter a shutdown timer period (0 - 240 minutes) to power off the router after the engine has been stopped for the specified time.  '0' means the router will never be shut down even if ignition is turned off (ACC OFF).  Value Range: 0 - 240 minutes
Voltage Sense	Disabled by default.	Click <b>Enable</b> to activate the Voltage Sense function.  When enabled, if the input voltage is less than the specified threshold value the router will be shut down when ACC is OFF regardless of the Shutdown Timer's setting.
Shutdown Voltage Threshold	Optional setting.	Specify a voltage threshold at which the router will turn off.
Save	Button	Click the <b>Save</b> button to save the configuration.
Undo	Button	Click the <b>Undo</b> button to restore what you just configured back to the previous setting.

Table 250 – Ignition Sense configuration



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## Appendix C – Wi-Fi Performance Measurement Results

## 2.4GHz

Wireless Coverage Distance and Throughput

Channel: 6, HT40				
Distance(m)	LAN->WLAN Average (Mbps)	WLAN->LAN Average (Mbps)	WLAN<->LAN Average (Mbps)	RSSI
15	195	169	206	-42
50	196	158	205	-42
100	165	156	165	-46
150	166	159	162	-57
200	163	158	161	-58

Table 251 –Wi-Fi Performance Test Results – 2.4GHZ, Channel:6,HT40

## 5GHz

## Wireless Coverage Distance and Throughput

Channel:44,HT80				
Distance(m)	LAN->WLAN Average (Mbps)	WLAN->LAN Average (Mbps)	WLAN<->LAN Average (Mbps)	RSSI
50	370	283	413	-67
100	348	262	371	-67
200	280	217	292	-69
300	218	197	214	-74
400	183	176	192	-78
500	150	146	162	-82

Table 252 –Wi-Fi Performance Test Results – 5GHZ, Channel:44,HT80

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## Appendix D – Open Source Software Disclaimer

This product contains Open Source software that has been released by the developers of that software under specific licensing requirements such as the "General Public License" (GPL) Version 2 or 3, the "Lesser General Public License" (LGPL), the "Apache License" or similar licenses. For detailed information on the Open Source software, the copyright, the respective licensing requirements and ways of obtaining the source code, contact NetComm Wireless or your local sales representative.

Appendix E – Safety and product care

**Electrical safety** 

Accessories

Only use approved accessories.

Do not connect with incompatible products or accessories.

Connection to a car

Seek professional advice when connecting a device interface to the vehicle electrical system.

## External antenna

Any optional external antenna used for this transmitter must be installed to **provide a separation distance of at least 20 cm** (8 inches) from all persons and must not be co-located or operated in conjunction with any other antenna or transmitter. Please consult the health and safety guide of the chosen antenna for specific body separation guidelines as a greater distance of separation may be required for high-gain antennas. Any external antenna gain must meet RF exposure and maximum radiated output power limits of the applicable rule section. The maximum antenna gain for this device is:

NTC-402

WLAN: 2.5dBi

WLAN antenna type: Dipole antenna

## Distraction

## Operating machinery

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

## Driving

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using the device in a vehicle can cause distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of mobile communication devices while driving.



## **Product handling**

You alone are responsible for how you use your device and any consequences of its use.

You must always switch off your device wherever the use of a mobile phone is prohibited. Do not use the device without the clip-on covers attached, and do not remove or change the covers while using the device. Use of your device is subject to safety measures designed to protect users and their environment.

Always treat your device and its accessories with care and keep it in a clean and dust-free place.

Do not expose your device or its accessories to open flames or lit tobacco products.

Do not expose your device or its accessories to liquid, moisture or high humidity.

Do not drop, throw or try to bend your device or its accessories.

Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.

Do not paint your device or its accessories.

Do not attempt to disassemble your device or its accessories, only authorised personnel must do so.

Do not expose your device or its accessories to extreme temperatures. Ensure that the device is installed in an area where the temperature is within the supported operating temperature range (-30°C to +70°C).

Do not use your device in an enclosed environment or where heat dissipation is poor. Prolonged use in such space may cause excessive heat and raise ambient temperature, which will lead to automatic shutdown of your device or the disconnection of the mobile network connection for your safety. To use your device normally again after such shutdown, cool it in a well-ventilated place before turning it on.

Please check local regulations for disposal of electronic products.

Do not operate the device where ventilation is restricted.

Installation and configuration should be performed by trained personnel only.

Do not use or install this product near water to avoid fire or shock hazard. Avoid exposing the equipment to rain or damp areas.

Arrange power and Ethernet cables in a manner such that they are not likely to be stepped on or have items placed on them.

Ensure that the voltage and rated current of the power source match the requirements of the device. Do not connect the device to an inappropriate power source.

#### Small children

Do not leave your device and its accessories within the reach of small children or allow them to play with it.

They could hurt themselves or others, or could accidentally damage the device.

Your device contains small parts with sharp edges that may cause an injury or which could become detached and create a choking hazard.

#### Demagnetisation

To avoid the risk of demagnetisation, do not allow electronic devices or magnetic media close to your device for a long time.



Avoid other magnetic sources as these may cause the internal magnetometer or other sensors to malfunction and provide incorrect data.

Electrostatic discharge (ESD)

Do not touch the SIM card's metal connectors.

#### Air Bags

Do not place the device in the area near or over an air bag or in the air bag deployment area

Mount the device safely before driving your vehicle.

Emergency & other situations requiring continuous connectivity

This device, like any wireless device, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data loss, or other loss.

## Device heating

Your device may become warm during normal use.

## **Faulty and Damaged Products**

Do not attempt to disassemble the device or its accessory.

Only qualified personnel should service or repair the device or its accessory.

If your device or its accessory has been submerged in water or other liquid, punctured, or subjected to a severe fall, do not use it until you have taken it to be checked at an authorised service centre

#### Interference

Care must be taken when using the device near personal medical devices, such as pacemakers and hearing aids.

## **Pacemakers**

Pacemaker manufacturers recommend that a minimum separation of 15cm be maintained between a device and a pacemaker to avoid potential interference with the pacemaker.

#### Hearing aids

People with hearing aids or other cochlear implants may experience interfering noises when using wireless devices or when one is nearby.



The level of interference will depend on the type of hearing device and the distance from the interference source, increasing the separation between them may reduce the interference. You may also consult your hearing aid manufacturer to discuss alternatives.

#### Medical devices

Please consult your doctor and the device manufacturer to determine if operation of your device may interfere with the operation of your medical device.

#### Hospitals

Switch off your wireless device when requested to do so in hospitals, clinics or health care facilities. These requests are designed to prevent possible interference with sensitive medical equipment.

#### Aircraft

Switch off your wireless device whenever you are instructed to do so by airport or airline staff.

Consult the airline staff about the use of wireless devices on board the aircraft, if your device offers a 'flight mode' this must be enabled prior to boarding an aircraft.

### Interference in cars

Please note that because of possible interference to electronic equipment, some vehicle manufacturers forbid the use of devices in their vehicles unless an external antenna is included in the installation.

## **Explosive environments**

## Petrol stations and explosive atmospheres

In locations with potentially explosive atmospheres, obey all posted signs to turn off wireless devices such as your device or other radio equipment.

Areas with potentially explosive atmospheres include fuelling areas, below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

## Blasting caps and areas

Turn off your device or wireless device when in a blasting area or in areas posted turn off "two-way radios" or "electronic devices" to avoid interfering with blasting operations.

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